

## IT Participant Exit Survey

Date:

Principal Investigator:

Event Number:

Project Name:

**Were any IT support issues from your Research Support Plan (RSP) not provided?**

**Was any additional IT equipment or service provided beyond your RSP?**

**Were basic IT services as outlined in your RSP satisfactory? (user accounts, e-mail, printers, etc.)**

**Was all IT equipment (computers & peripherals) properly maintained?**

**What changes, enhancements, or new IT services would you like to see offered? Please explain how these would enhance your science research program so the value of your request can be proposed to NSF for consideration for the required cost expenditures.**

**Please rate the following attributes of your IT staff on a scale from 1 (poor) to 10 (excellent).**

- |                  |                         |                         |                         |                         |                         |                         |                         |                         |                         |                          |
|------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|--------------------------|
| <b>Expertise</b> | <input type="radio"/> 1 | <input type="radio"/> 2 | <input type="radio"/> 3 | <input type="radio"/> 4 | <input type="radio"/> 5 | <input type="radio"/> 6 | <input type="radio"/> 7 | <input type="radio"/> 8 | <input type="radio"/> 9 | <input type="radio"/> 10 |
| <b>Knowledge</b> | <input type="radio"/> 1 | <input type="radio"/> 2 | <input type="radio"/> 3 | <input type="radio"/> 4 | <input type="radio"/> 5 | <input type="radio"/> 6 | <input type="radio"/> 7 | <input type="radio"/> 8 | <input type="radio"/> 9 | <input type="radio"/> 10 |
| <b>Courtesy</b>  | <input type="radio"/> 1 | <input type="radio"/> 2 | <input type="radio"/> 3 | <input type="radio"/> 4 | <input type="radio"/> 5 | <input type="radio"/> 6 | <input type="radio"/> 7 | <input type="radio"/> 8 | <input type="radio"/> 9 | <input type="radio"/> 10 |
| <b>Response</b>  | <input type="radio"/> 1 | <input type="radio"/> 2 | <input type="radio"/> 3 | <input type="radio"/> 4 | <input type="radio"/> 5 | <input type="radio"/> 6 | <input type="radio"/> 7 | <input type="radio"/> 8 | <input type="radio"/> 9 | <input type="radio"/> 10 |
| <b>Attitude</b>  | <input type="radio"/> 1 | <input type="radio"/> 2 | <input type="radio"/> 3 | <input type="radio"/> 4 | <input type="radio"/> 5 | <input type="radio"/> 6 | <input type="radio"/> 7 | <input type="radio"/> 8 | <input type="radio"/> 9 | <input type="radio"/> 10 |

**Please explain in detail all staff ratings lower than 6:**

**Rate your IT service on a scale of 1 to 10, as promised from the RSP:**

**On a scale of 1 to 10, how important was IT service to your research?**

**Thank you for your response!**

