

HRSA Electronic Handbooks

# FQHC Look-Alike

## Annual Certification Application

### User Guide for Applicants

Last updated on: October 13, 2011





# Contents

<b>1. INTRODUCTION</b> .....	<b>10</b>
1.1. DOCUMENT PURPOSE AND SCOPE.....	10
1.2. DOCUMENT ORGANIZATION.....	10
<b>2. BEFORE YOU BEGIN</b> .....	<b>11</b>
2.1. REGISTER WITH THE HRSA ELECTRONIC HANDBOOKS.....	11
<b>3. GET STARTED WITH THE HRSA ELECTRONIC HANDBOOKS</b> .....	<b>12</b>
3.1. LOG IN.....	12
3.2. SESSION TIME LIMIT.....	12
<b>4. PORTFOLIO MANAGEMENT</b> .....	<b>13</b>
4.1. I AM A FQHC LOOK-ALIKE PROJECT DIRECTOR.....	14
4.2. I WOULD LIKE TO REQUEST ACCESS TO THIS DESIGNATION AS “OTHER USER”.....	16
4.3. CHANGE OF DESIGNATION PROJECT DIRECTOR.....	18
<b>5. ACCESS THE DESIGNATION</b> .....	<b>19</b>
<b>6. ADMINISTER NEW/EXISTING USERS</b> .....	<b>21</b>
<b>7. ACCESS THE APPLICATION</b> .....	<b>25</b>
<b>8. COMPLETE THE APPLICATION FORMS</b> .....	<b>27</b>
8.1. COVER PAGE.....	27
8.1.1 <i>Add or Change the Authorizing Official (AO)</i> .....	28
8.1.2 <i>Request A New Authorizing Official (AO)</i> .....	29
8.1.3 <i>Delete the Authorizing Official</i> .....	30
8.2. FORM 1A: GENERAL INFORMATION WORKSHEET.....	31
8.3. FORM 2: STAFFING PROFILE.....	35
8.4. FORM 3: INCOME ANALYSIS.....	38
8.5. FORM 3A: FQHC LOOK-ALIKE BUDGET INFORMATION.....	44
8.6. FORM 5A: SERVICES PROVIDED.....	45
8.6.1 <i>Form 5A: Required Services</i> .....	45
8.6.2 <i>Form 5A: Additional Services</i> .....	46
8.7. FORM 5B: SERVICE SITES.....	47
8.7.1 <i>View Site Information</i> .....	47
8.7.2 <i>Update Site Information</i> .....	48
8.8. FORM 5C: VIEW OTHER ACTIVITIES/LOCATIONS.....	52
8.9. FORM 6A: CURRENT BOARD MEMBER CHARACTERISTICS.....	53
8.9.1 <i>To Add a Board Member</i> .....	53
8.9.2 <i>Update Board Member Information</i> .....	55
8.9.3 <i>Delete a Board Member</i> .....	56
8.10. FORM 8: HEALTH CENTER AGREEMENTS.....	57
8.11. FORM 10: ANNUAL EMERGENCY PREPAREDNESS (EP) REPORT.....	63
8.12. FORM 12: ORGANIZATION CONTACTS.....	64
8.13. CLINICAL PERFORMANCE MEASURES.....	66
8.13.1 <i>The Designation Period</i> .....	66
8.13.2 <i>Provide Standard Performance Measure Information</i> .....	66
8.13.3 <i>Add an Additional Performance Measure</i> .....	69
8.13.4 <i>Update a Performance Measure</i> .....	72
8.13.5 <i>Delete an Additional Performance Measure</i> .....	73

8.13.6	View a Performance Measure .....	73
8.14.	FINANCIAL PERFORMANCE MEASURES .....	74
8.14.1	The Designation Period.....	74
8.14.2	Provide Standard Performance Measure Information .....	74
8.14.3	Add an Additional Performance Measure.....	77
8.14.4	Update a Performance Measure.....	80
8.14.5	Delete an Additional Performance Measure .....	80
8.14.6	View a Performance Measure.....	81
8.15.	APPENDICES.....	82
8.15.1	Attach Documents.....	82
8.15.2	Update an Attached Document.....	85
<b>9.</b>	<b>REVIEW THE APPLICATION.....</b>	<b>87</b>
9.1.	APPLICATION FORMS STATUS.....	87
9.2.	VIEW AND PRINT THE APPLICATION.....	88
<b>10.</b>	<b>SUBMIT THE APPLICATION .....</b>	<b>89</b>
<b>11.</b>	<b>CUSTOMER SUPPORT INFORMATION .....</b>	<b>91</b>
11.1.	REGISTRATION OR ACCESS/PASSWORD ISSUES.....	91
11.2.	COMPLETING THE APPLICATION IN THE ELECTRONIC HANDBOOKS.....	91
11.3.	APPLICATION GUIDANCE OR PROGRAMMATIC QUESTIONS.....	91
<b>12.</b>	<b>FREQUENTLY ASKED QUESTIONS.....</b>	<b>92</b>
12.1.	SOFTWARE .....	92
12.1.1	What are the software requirements for HRSA EHBs?.....	92
12.1.2	What are the system requirements for using HRSA EHBs on a Macintosh computer?.....	92
12.1.3	What are the software requirements for FQHC LAL Application Modules?.....	92
12.1.4	What document types can I upload?.....	92

## Figures

Figure 1: HRSA EHBs Login Screen .....	12
Figure 2: HRSA EHBs Home Page.....	12
Figure 3: Home Page Left Side Menu.....	13
Figure 4: FQHC LAL Home Left Side Menu .....	13
Figure 5: Add to Portfolio - View Requests .....	13
Figure 6: Designation Portfolio Registration Page .....	14
Figure 7: Designation Portfolio Registration - Proceed with Portfolio Registraion.....	14
Figure 8: Verify Project Director Identity Page.....	15
Figure 9: Addition Of Designation - Successful Page.....	15
Figure 10: Designation Portfolio Registration - Other User Request.....	16
Figure 11: Request Access From Project Director .....	16
Figure 12: Request Access From Project Director - Successfully Forwarded.....	17
Figure 13: Add to Portfolio - View Requests - Pending Approval .....	17
Figure 14: Left Side Menu - FQHC LAL Home Link .....	19
Figure 15: Left Side Menu - View Portfolio Link.....	19
Figure 16: FQHC Look-Alike Designation.....	20
Figure 17: FQHC LAL Handbook - Overview Page .....	20
Figure 18: FQHC LAL Handbook - Left Side Menu .....	21
Figure 19: Administer Users Page .....	22
Figure 20: Users - Update Privileges Page.....	23
Figure 21: Users - Update Privileges Page - Confirmation.....	24
Figure 22: Update Privileges - Information Saved Successfully .....	24
Figure 23: Certification/Renewal Page .....	25
Figure 24: Annual Certification - Status Overview Page.....	25
Figure 25: Left Side Menu.....	26
Figure 26: Cover Page .....	27
Figure 27: Choose Person to Add Page .....	28
Figure 28: Contact Information Page .....	28
Figure 29: Choose Person To Add: Request New AO .....	29
Figure 30: Contact Information: Notify AO Page.....	29
Figure 31: Form 1A: General Information Worksheet.....	31
Figure 32: Form 1A: Section 1. Applicant Information .....	32
Figure 33: Form 1A: Section 2. Service Area: 2a. Target Population.....	32
Figure 34: Form 1A: Section 2b. Service Area Type .....	32
Figure 35: Form 1A: Section 2c. Target Population Information.....	33
Figure 36: Form 1A: Section 2c. Patients and Visits by Service Type .....	33

Figure 37: Form 1A: Section 2c. Patients and Visits by Population Type .....	34
Figure 38: Form 2: Staffing Profile - Administration .....	35
Figure 39: Form 2 - Medical Staff .....	36
Figure 40: Form 2 - Dental, Behavioral Health and Enabling Staff.....	36
Figure 41: Form 2 - Other Staff .....	37
Figure 42: Form 2 - Total Salary .....	37
Figure 43: Form 3: Income Analysis Form.....	38
Figure 44: Download Form 3 Instruction Page .....	39
Figure 45: File Download Dialog Box.....	40
Figure 46: Save As Dialog Box .....	40
Figure 47: Form 3: Income Analysis - Downloaded Document Template .....	41
Figure 48: Form 3: Income Analysis - Attach.....	41
Figure 49: Attach Document Screen - Browse.....	42
Figure 50: Choose File to Upload Dialog Box.....	42
Figure 51: Attach Document Screen - File Selected.....	43
Figure 52: Attached Document(s) .....	43
Figure 53: Form 3A: FQHC Look-Alike Budget Information .....	44
Figure 54: Form 5A: Services Provided - Required Services .....	45
Figure 55: Form 5A: Services Provided - Drop-Down Menu .....	46
Figure 56: Form 5A: Additional Services .....	46
Figure 57: Form 5B: Service Sites Page.....	47
Figure 58: View Service Sites .....	47
Figure 59: Service Sites - Update .....	48
Figure 60: Update Site - Service Site Information .....	48
Figure 61: Update Site - Add Organization Information.....	49
Figure 62: Update Site - Location Setting .....	49
Figure 63: Update Site - Contact Information .....	49
Figure 64: Update Site - Change Location.....	49
Figure 65: Update Site - Add Mailing Address.....	50
Figure 66: Update Site - Add Service Area Zip Codes .....	50
Figure 67: Update Site - Add Service Area Population Type.....	51
Figure 68: Update Site - Site Addition Complete .....	51
Figure 69: Form 5C: List of Activities/Locations - View .....	52
Figure 70: Activity/Location Summary .....	52
Figure 71: Form 6A: Current Board Member Characteristics .....	53
Figure 72: Form 6A: Add Board Member Information.....	54
Figure 73: Form 6A: Board Members Gender; Ethnicity; Race .....	54

Figure 74: Update Link on a Board Member Listing ..... 55

Figure 75: Update Board Member Information ..... 55

Figure 76: Delete Link on a Board Member Listing ..... 56

Figure 77: Confirm Delete Board Member ..... 56

Figure 78: Form 8: Part I - Question 1 ..... 57

Figure 79: Form 8: Part II - Governance Checklist ..... 58

Figure 80: Form 8: Part II - Question 2 ..... 58

Figure 81: Form 8: Part II - Question 3 ..... 58

Figure 82: Form 8: Part III: Organization Affiliation..... 59

Figure 83: Form 8: Part III: Add Organization Affiliation ..... 59

Figure 84: Form 8: Part III: Add Organization Affiliation: Physical Address ..... 59

Figure 85: Form 8: Part III: Add Organization Affiliation: Explain History ..... 60

Figure 86: Form 8: Part III: Add Organization Affiliation: Attach Documentation..... 60

Figure 87: Form 8: Part III: Add Organization Affiliation - Browse ..... 60

Figure 88: Choose File to Upload ..... 61

Figure 89: Form 8: Part III: Attached Documents ..... 61

Figure 90: Form 8: Attachments Uploaded ..... 62

Figure 91: Form 10: Section I - Emergency Preparedness and Management Plan ..... 63

Figure 92: Form 10: Section II - Readiness ..... 63

Figure 93: Form 12: Organization Contacts..... 64

Figure 94: Form 12: Contact Information Data Entry Page ..... 65

Figure 95: Clinical Performance Measures - Designation Period ..... 66

Figure 96: Clinical Performance Measures - Standard Measures ..... 66

Figure 97: Update Clinical Performance Measure Information..... 67

Figure 98: Update Clinical Performance Measure Information - Baseline Data ..... 67

Figure 99: Projected Data Calculation - Sample Calculation..... 68

Figure 100: Update Clinical Performance Measure Information - Data Source and Methodology..... 68

Figure 101: Update Clinical Performance Measure Information - Key Factor and Major Planned Action ..... 68

Figure 102: Progress Towards Goal ..... 69

Figure 103: Update Clinical Performance Measure Information - Comments ..... 69

Figure 104: Additional Measures - Add Performance Measure..... 69

Figure 105: Add Clinical Performance Measure information - Focus Area ..... 70

Figure 106: Add Clinical Performance Measure information - Performance Measure and Target Goal..... 70

Figure 107: Add Clinical Performance Measure information - Numerator and Denominator ..... 70

Figure 108: Add Clinical Performance Measure information - Baseline Data ..... 70

Figure 109: Sample Calculation ..... 71

Figure 110: Add Clinical Performance Measure information - Data Source and Key Factor(s) ..... 71

Figure 111: Progress Towards Goal .....	71
Figure 112: Add Clinical Performance Measure information - Comments .....	72
Figure 113: Clinical Performance Measures - Additional Measures.....	72
Figure 114: Update Link on a Complete Performance Measure .....	72
Figure 115: Clinical Performance Measures - Additional Measures - Delete .....	73
Figure 116: Read-only Display of Clinical Performance Measures .....	73
Figure 117: Financial Performance Measures - Designation Period .....	74
Figure 118: Financial Performance Measure - Standard Measures.....	74
Figure 119: Update Financial Performance Measure Information .....	75
Figure 120: Update Financial Performance Measure Information - Baseline Data .....	75
Figure 121: Sample Calculation .....	76
Figure 122: Update Financial Performance Measure Information - Data Source and Methodology.....	76
Figure 123: Key Factor and Major Planned Action .....	76
Figure 124: Progress Towards Goal .....	76
Figure 125: Update Financial Performance Measure Information - Comments .....	77
Figure 126: Additional Measures - Add Performance Measure.....	77
Figure 127: Add Financial Performance Measure Information - Focus Area .....	77
Figure 128: Add Financial Performance Measure Information - Performance Measure and Target Goal.....	78
Figure 129: Add Financial Performance Measure Information - Numerator and Denominator Description.....	78
Figure 130: Add Financial Performance Measure Information - Baseline Data .....	78
Figure 131: Sample Calculation .....	78
Figure 132: Add Financial Performance Measure Information - Data Source and Key Factor(s) .....	79
Figure 133: Progress Towards Goal .....	79
Figure 134: Update Financial Performance Measure Information - Comments .....	79
Figure 135: Additional Measures - Added Performance Measure.....	80
Figure 136: Update Financial Performance Measure .....	80
Figure 137: Delete Financial Performance Measure .....	80
Figure 138: Delete Financial Performance Measure Information - Confirmation .....	81
Figure 139: Read-Only View of Financial Performance Measures.....	81
Figure 140: Appendices .....	82
Figure 141: Appendices Detail - Project Abstract .....	83
Figure 142: Attach Document Page.....	83
Figure 143: Choose File to Upload Window .....	84
Figure 144: Attachment Saved Successfully .....	84
Figure 145: Appendices: File Uploaded.....	85
Figure 146: Appendices: Delete Attachment .....	85
Figure 147: Delete Confirmation Page.....	85



Figure 148: Appendices: Complete - Save and Continue..... 86  
 Figure 149: Status Overview Page for Application Forms ..... 87  
 Figure 150: Application Information Review Page ..... 88  
 Figure 151: Table Of Contents Page Showing Complete Status..... 89  
 Figure 152: Submit Certifications and Acceptances Page..... 90  
 Figure 153: General Information Page - Successfully Submitted to HRSA ..... 90

## Tables

Table 1: Modes of Service Provision ..... 45

## 1. Introduction

### 1.1. Document Purpose and Scope

The purpose of this document is to provide detailed instructions to help applicants complete their FQHC LAL applications in HRSA Electronic Handbooks (EHBs).

This document is not meant to replace program guidance documents; applicants are directed to follow program guidance documents for all programmatic questions.

### 1.2. Document Organization

This document contains the following sections:

Section	Description
Before You Begin	Provides information applicants need to know before they submit an application.
Get Started with the HRSA Electronic Handbooks	Describes how to log in to the HRSA Electronic Handbooks and begin the FQHC LAL application process.
Complete the Application Forms	Describes the steps necessary to complete the Application Forms of the FQHC LAL application in the Electronic Handbooks.
Review the Application	Describes how to review a FQHC LAL application to ensure that all information is accurate before submitting the application to HRSA.
Submit the Application	Describes the steps necessary to submit the FQHC LAL application to HRSA.
Customer Support	Provides contact information to address technical and programmatic questions.
Frequently Asked Questions	Provides answers to frequently asked questions by various categories.

## 2. Before You Begin

### 2.1. Register with the HRSA Electronic Handbooks

The Project Director must register with the HRSA Electronic Handbooks (EHBs) to complete the FQHC LAL application in HRSA EHBs. Registration allows HRSA to collect consistent information from all users, avoid collection of redundant information, and uniquely identify each system user uniquely.

Registration within HRSA EHBs is a two-step process. In the first step, each user from an organization must create individual system accounts. In the second step, the users must associate themselves with the appropriate FQHC Look-Alike organization.

For assistance in registering with HRSA EHBs, call 877-GO4-HRSA (877-464-4772) or 301-998-7373 between 9:00 am to 5:30 pm ET or email [callcenter@hrsa.gov](mailto:callcenter@hrsa.gov).

## 3. Get Started with the HRSA Electronic Handbooks

### 3.1. Log In

To log in to the HRSA EHBs,

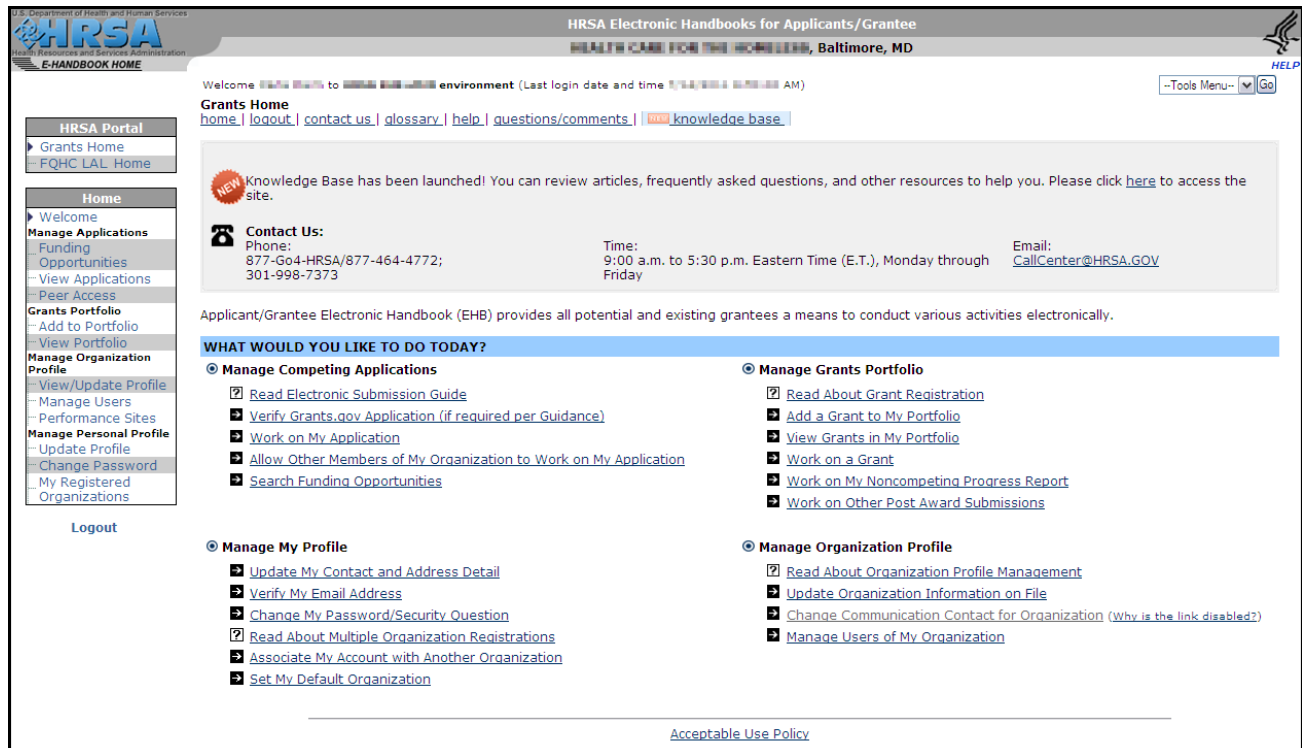
1. Point your browser to <https://grants.hrsa.gov/webexternal/login.asp>.
2. Enter your username and password.

Figure 1: HRSA EHBs Login Screen



3. Click **Login**.
- The HRSA EHBs Home page (Figure 2) opens.

Figure 2: HRSA EHBs Home Page



### 3.2. Session Time Limit

When you open a page in the HRSA Electronic Handbooks (EHBs), your session will remain active for 30 minutes after your last activity. Save your work every five minutes to avoid losing information.

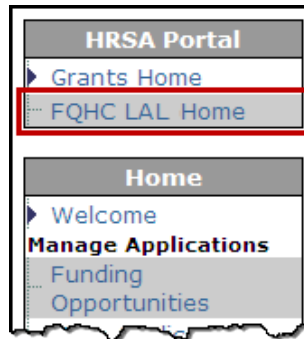
## 4. Portfolio Management

To view and complete the Annual Certification application, the designation must be registered in your Portfolio.

To add a Designation to your portfolio:

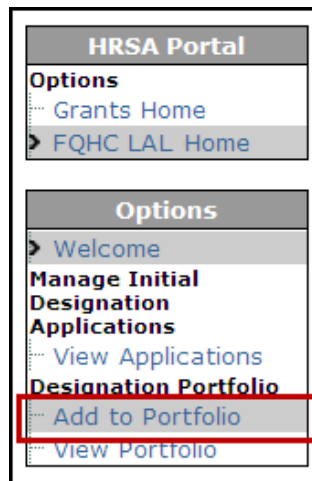
1. From the **Left Side** menu, click [FQHC LAL Home](#) (Figure 3).

Figure 3: Home Page Left Side Menu



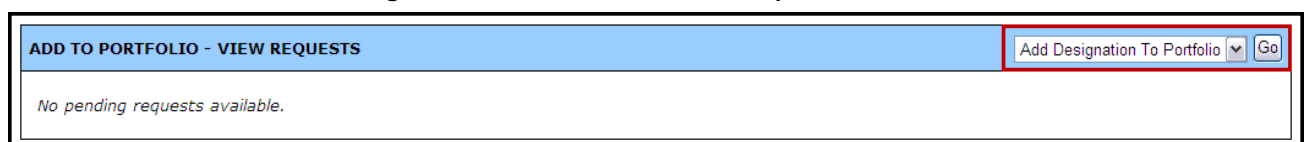
2. On the **Left Side** menu, under Options, click [View Portfolio](#).
  - If your designation is not listed in your portfolio, proceed to Step 3.
  - If your designation is listed on the resulting **FQHC Look-Alike Designation** page, then go to **Section 5: Access the Designation**, and proceed with Step 3.
3. On the **Left Side** menu, under **Options**, click [Add to Portfolio](#) (Figure 4).

Figure 4: FQHC LAL Home Left Side Menu



- The **Add to Portfolio – View Requests** page (Figure 5) opens.

Figure 5: Add to Portfolio - View Requests



4. On the **Add to Portfolio – View Requests** page, click [Go](#).

- The **Designation Portfolio Registration** page opens (Figure 6).

**Figure 6: Designation Portfolio Registration Page**

- You may select either:
  - I am a FQHC Look-Alike Project Director.***
  - I would like to request access to the designation as “Other User”.***

If you are the project director for this Designation, select ***‘I am a FQHC Look-Alike Project Director’*** and proceed to Section 4.1.

If you are not the project director for this Designation and would like to request access to this designation, select ***‘I would like to request access to this designation as “Other User”’*** and proceed to Section 4.2.

#### 4.1. I am a FQHC Look-Alike Project Director

The project director is listed in the **FQHC LAL Notice of Look-Alike Designation** notice. There can only be one project director per designation. The following is a process of verification of you as the project director, and the registration of the designation in your Portfolio.

To add this designation to your Portfolio as the project director:

- Select the ***‘I am a FQHC Look-Alike Project Director’*** radio button, and click **Guide Me**.
  - The **Designation Portfolio Registration** page refreshes (Figure 7) with your selection expanded.

**Figure 7: Designation Portfolio Registration - Proceed with Portfolio Registration**

2. Enter the **LAL Number**, and click **Proceed with Portfolio Registration**.
- The **Verify Project Director Identity** page (Figure 8) opens.

Figure 8: Verify Project Director Identity Page

**VERIFY PROJECT DIRECTOR IDENTITY**

LAL DESIGNATION : Syracuse Community Health Center, SYRACUSE, NY:  
 Project Director: Robert Covert **Status: Not Registered**

**Functional Role**  
 Authorizing Official

NAME VALIDATION STATUS		
Project Director Name on the Designation Notice	Project Director Name in EHB's Profile	Status
Robert Covert	Robert Covert	<b>Validated</b>

**ENTER THE FOLLOWING INFORMATION FROM NOTICE OF LOOK-ALIKE DESIGNATION**

\*FQHC Look-Alike designation notice issue date for LAL000000 (mm/dd/yyyy)

**CERTIFICATION**

I, Robert Covert, certify that I am the Project Director for FQHC Look-Alike LAL000000.

Cancel Continue

- The **Project Director - Status:**
  - a. If Not Registered – Proceed with the verification process.
  - b. If Registered – This LAL Designation is already registered with your portfolio.
    - i. Cancel this page and proceed to the next section
- The **Name Validation Status:**
  - c. If **Validated** – You are listed as the project director for the Designation.
  - d. If **Not Validated** – The system does not recognize you as the project director.
    - i. The **Enter the Following Information From Notice of Look-Alike Designation** section and the **Certification** section will not show on this page.
    - ii. Click **Cancel** to close the window and return to the previous page.
3. In the **Enter The Following Information From Notice of Look-Alike Designation** section, enter the notice issue date for this designation.
4. In the **Certification** section, check the box to certify that you are the project director.
5. Click **Continue**.
- The **Addition of Designation – Successful** page (Figure 9) opens, displaying a message stating that the addition of the designation was recorded successfully, showing a **Status of Registered**.

Figure 9: Addition Of Designation - Successful Page

Your request to add the following to your portfolio as project director was recorded successfully.

**ADDITION OF DESIGNATION - SUCCESSFUL**

LAL000000 : Syracuse Community Health Center, SYRACUSE, NY:  
 Project Director: Robert Covert **Status: Registered**

**Proceed to View Portfolio**

6. To continue to view your portfolio, click **Proceed to View Portfolio**.

## 4.2. I would like to request access to this designation as “Other User”

This option allows a member of the organization who is not the Project Director, to request access to the designation and register it within their Portfolio.

To Request Access to this Designation as “Other User” follow these steps:

1. From the **Designation Portfolio Registration** page (Figure 6), select **‘I would like to request access to this designation as “Other User”.’**
2. Click **Guide Me**.
  - The **Designation Portfolio Registration** page (Figure 10) refreshes with the selected field expanded.

Figure 10: Designation Portfolio Registration - Other User Request

**DESIGNATION PORTFOLIO REGISTRATION**

REGISTERED ROLE - AUTHORIZING OFFICIAL

FQHC Look-Alike Name	CITY OF CHICAGO DEPARTMENT OF PUBLIC HEALTH		
EIN	XXXXXXXXXX	DUNS	XXXXXXXXXX

Please choose from the options, below the statement that best describes your role with the designation portfolio and click the "Guide Me" button to view more details.

Select	Reason
<input type="radio"/>	I am a FQHC Look-Alike Project Director
<input checked="" type="radio"/>	I would like to request access to this designation as "Other User" <b>Note:</b> You will have the option to request permissions and enter additional comments. The system will forward the request to the Project Director. Upon approval, the necessary privileges will be granted and the requested user will be alerted via email. <input type="button" value="Request Permission from PD"/>

3. Read the **Note**, proceed with the appropriate request and click **Request Permission from PD**.
  - The **Request Access From Project Director** page (Figure 11) opens.

Figure 11: Request Access From Project Director

**REQUEST ACCESS FROM PROJECT DIRECTOR**

Select	LAL Number	Project Director Name	Registered
<input type="checkbox"/>	LAL000000	Michael Colucci	Yes

**ENTER YOUR COMMENTS**

\*Comments



If the project director shows **Not Registered** your request will not be processed. Click [Go Back](#) and try again after the project director has registered this designation.

4. Select the project director by checking the box.
  5. Add your comments in the field provided (required).
  6. Click [Continue](#) to proceed.
- The **Request Access From Project Director** page refreshes with a message that your request has been forwarded to the PD successfully.

**Figure 12: Request Access From Project Director - Successfully Forwarded**

Your request to add the following designation(s) to your portfolio as other staff was successful and has been forwarded to the PD. The designation(s) will be added to your portfolio once the PD approves your request.

REQUEST ACCESS FROM PROJECT DIRECTOR			
<b>Registered Organization Role - Employee</b>			
Designation Name	CITY OF CHICAGO DEPARTMENT OF PUBLIC HEALTH		
CRS-EIN	00000000	DUNS	00000000
An email was sent to the Project Director for each designation listed below.			
<b>Sent Requests</b>			
Designation Number	PD Name	PD Registered	
LAL000000	Michael Ducho	Yes	
<a href="#">Proceed to add another Designation</a>		<a href="#">Proceed to View Portfolio</a>	

[Proceed to View Portfolio](#) will take you to the list of Designations in your Portfolio, note that this Designation will not be incorporated into your portfolio until the project director approves your request.

7. To add another Designation to your Portfolio, click [Proceed to add another Designation](#).
- The **Add to Portfolio – View Requests** page opens listing your request showing a status of Pending Approval.

**Figure 13: Add to Portfolio - View Requests - Pending Approval**

ADD TO PORTFOLIO - VIEW REQUESTS	<a href="#">Add Designation To Portfolio</a> <a href="#">Go</a>
LAL000000: FQHC LOOK-ALIKE	<b>Status: Pending Approval</b>
<a href="#">View Action History</a>	

8. Click on the [View Action History](#) link to track the progress of the pending approval.
9. To add another designation to your portfolio, click [Go](#).

### 4.3. Change of Designation Project Director

There may be an instance when an Organization's Designation project director changes. A notification to HRSA is given and the change is made in the system. Here are the steps necessary to make the change complete:

1. Once the change has been made in the system, HRSA will notify the new project director for the designation.
2. The new project director will need to follow the steps laid out in **Section 4: Portfolio** and **Section 4.1: I am a FQHC Look-Alike Project Director**.

On the **Verify Project Director Identity** page (Figure 8), the **Status** will show **Registered**. Ignore that message and continue to add the issue date verification, check the Certification checkbox, and click .

- The **Addition Of Designation – Successful** page (Figure 9) will open displaying the new project director with a **Status: Registered**.

The former project director will be automatically changed to 'Other User' status by the system.

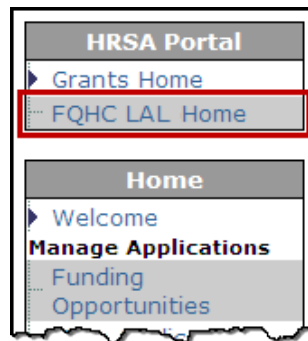
## 5. Access the Designation

To access a FQHC LAL Designation it must first be registered with your Portfolio. You must be the project director, or you must have at least edit access privileges granted to you by the project director for the designation. (See **Section 6: Administer New/Existing Users**)

The following steps describe the process of accessing your FQHC Designation:

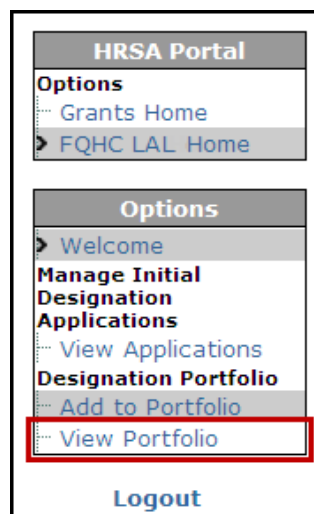
1. On the **HRSA EHBs Home** page (Figure 2), select **FQHC LAL Home** under **HRSA Portal** (Figure 14) on the **Left Side** menu.

Figure 14: Left Side Menu - FQHC LAL Home Link



2. On the **Left Side** menu of the subsequent page, under **Designation Portfolio** (Figure 15), select **View Portfolio**.

Figure 15: Left Side Menu - View Portfolio Link



- The **FQHC Look-Alike Designation** page (Figure 16) opens, listing the **Designation**.

Figure 16: FQHC Look-Alike Designation

FQHC LOOK-ALIKE DESIGNATION			
LAL HANDBOOK: FQHC LOOK-ALIKE			
Designation Period	01/01/2011 - 01/01/2012	Annual Certification Period	01/01/2011 - 01/01/2012
EIN	XXXXXXXXXX		<a href="#">Open Designation Handbook</a>
Project Director	MOTASH CHELTON, MCHLTON1@hotmail.com, XXXXXXXXXXXX		
Program Contact			

You may have more than one designation listed on this page.

- To open the desired FQHC Look-Alike Designation, click on the [Open Designation Handbook](#) link.
- The **FQHC LAL Handbook Overview** page opens for your Designation (Figure 17).

Figure 17: FQHC LAL Handbook - Overview Page

The screenshot shows the HRSA Electronic Handbooks for Applicants/Grantee interface. The left sidebar contains a 'Designation Menu' with the following items: Overview, Approved Scope, Services, Sites, Other Activities and Locations, Administer, New/Existing Users, Change Scope, New/Existing CIS, Submissions, Annual Certification/Renewal of Designation, and Other Submissions. The main content area displays a welcome message and a navigation bar. Below that, a section titled 'WHAT WOULD YOU LIKE TO DO TODAY?' offers four main actions:
 

- Approved Scope** (selected): View Services, Update Sites Information, Update Other Activities and Locations.
- Change Scope**: Submit a New CIS request, Review Existing CIS request.
- Administer FQHC Look-Alike Handbook**: Allow Other Users from My Organization to Work on this Designation.
- Manage Post Designation Submissions**: Work on Annual Certification / Renewal of Designation Application, Other Submissions.

 A 'Logout' link is visible at the bottom left, and an 'Acceptable Use Policy' link is at the bottom right.

The **Left Side** menu contains links to all the activities you, as project director, can perform.

If you are not a project director and you do not see links to activities you need to perform, you may not have been granted access to those activities. (See **Section 4.2: I would like to request access to this designation as “Other User”** to request access.)

- To configure user access to this Designation proceed to the next section.
- To proceed with the Annual Certification Application process, go to **Section 7: Access the Application**.

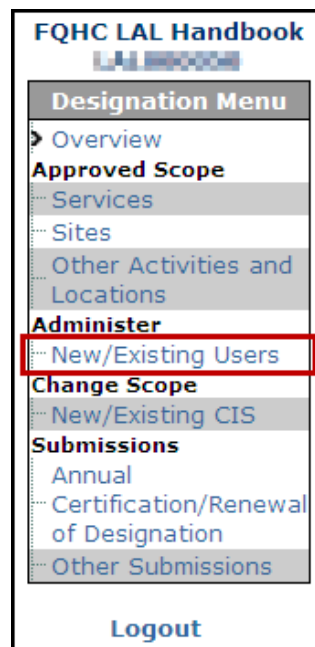
## 6. Administer New/Existing Users

**Administer New/Existing Users** gives the project director, the ability to manage user access to your designation.

**Administer New/Existing Users** is only available to the project director. For all other users, the [New/Existing Users](#) link will not be shown on the Left Side menu.

1. From the **FQHC LAL Handbook**, in the Left Side menu under **Administer**, click the [New/Existing Users](#) link.

Figure 18: FQHC LAL Handbook - Left Side Menu



- The **Administer Users** page (Figure 19) opens with a prepopulated list of users from your organization.
2. To search for users in your organization, click . To sort the list by [New Users](#) or [Existing Users](#), click the appropriate link.

When performing a search from one of the filtered pages ([New Users](#); [Existing Users](#)) the search results will be displayed in the [All Users](#) view.

Figure 19: Administer Users Page

The screenshot shows the 'ADMINISTER USERS' interface. At the top right is a 'Search' button. Below the title bar, there are 'Input Parameters' and filter tabs for 'New Users' and 'Existing Users'. Three user profiles are listed, each with a table of details and a 'Portfolio Association Status'.

User Profile		Portfolio Association Status	Action
[Name] [Last Name] ( [Email] ) Functional Role: Employee Email: [Email] Phone: [Phone] Privileges: None		None	Grant Access [Go]
[Name] [Last Name] ( [Email] ) Functional Role: Business Official Email: [Email] Phone: [Phone] Privileges: None		New User	Update Privileges [Go]
[Name] [Last Name] ( [Email] ) Functional Role: Employee Email: [Email] Phone: [Phone] Privileges: View Annual Certification/Renewal of Designation, Edit Annual Certification/Renewal of Designation, Submit Annual Certification/Renewal of Designation, View Other Submission, Edit Other Submission, Submit Other Submission, View Change in Scope, Edit Change in Scope, Submit Change in Scope, Create Change in Scope		Existing User	Update Privileges [Go]

The **Administer Users** page categorizes the registered users according to the following three **Portfolio Associations**:

- **None** – This is an organization member that has not requested or has not been granted access to the designation. The project director can **Grant Access** to this user without a formal request by the user.
- **New User** – This is an organization member that has requested access through the Add to Portfolio process (See **Section 4: Portfolio**), but has not yet been granted access. The project director can **Update Privileges** for this user to respond to their access request.
- **Existing User** – This is an organization member that has been granted access to the designation, and the list of Privileges will also be listed in the **Privileges** field. The project director can **Update Privileges** to this user by adding or removing existing privileges.

To **Administer User Access** to the FQHC LAL Designation for members of your organization:

3. For a member with a **New User** status, click **Go** next to **Update Privileges** drop-down box.
- The **Users-Update Privileges** page opens (Figure 20) displaying the **Current Privileges** of the user.

For those with the **New User** status, the **Current Privileges** will show no current privileges.

Figure 20: Users - Update Privileges Page

4. Click on [View Action History](#) to read the comments entered when the user requested this access.
5. In the **Modify Privileges** section, check the appropriate checkboxes to grant the user the requested/approved access to the designation.

The **Modify Privileges** section is organized by View privileges; Edit privileges; and Submit privileges. To grant Edit privileges to a user, they must also have View privilege for that activity. To grant Submit privileges to a user, they must also have View and Edit privileges for that activity.

6. Once the desired privileges have been checked, add any **Additional Comments** in the **Comments** field provided. These comments will be added to the standard notification email sent to the user.

To remove privileges for an existing user, uncheck the appropriate checkboxes. To revoke all privileges, uncheck all checkboxes.

7. Click **Save and Continue**.

- A confirmation page (Figure 21) will open showing the selections made and the body of the notification email that will be sent to the user upon confirmation.

**Figure 21: Users - Update Privileges Page - Confirmation**

**Users - Update Privileges**

Name: Michael Ochs | ID: 1000000000

Functional Role	Business Official		
Email	1000000000@hhs.gov	Phone	(111) 777-1111

[View Action History](#)

Create Change in Scope

**Selected Privileges**

<input checked="" type="checkbox"/> View Annual Certification/Renewal of Designation	<input type="checkbox"/> Edit Annual Certification/Renewal of Designation	<input type="checkbox"/> Submit Annual Certification/Renewal of Designation
<input type="checkbox"/> View Other Submission	<input type="checkbox"/> Edit Other Submission	<input type="checkbox"/> Submit Other Submission
<input type="checkbox"/> View Change in Scope	<input type="checkbox"/> Edit Change in Scope	<input type="checkbox"/> Submit Change in Scope
<input type="checkbox"/> Create Change in Scope		

**Comments**

To	1000000000@hhs.gov
Comments	<p>Dear User,</p> <p>The Project Director of the LAL Handbook (LAL1000000000) has made the following changes to your handbook access. This could be result of your request to access the handbook or a PD initiated action.</p> <p>The following are the changes to your Handbook Access:-</p> <p><b>LAL Number:</b> LAL1000000000</p> <p><b>Project Director Name:</b> Michael Ochs</p> <p><b>Privileges Granted:</b> View Annual Certification/Renewal of Designation</p> <p><b>Privileges Revoked:</b> None</p> <p><b>Additional Comments:</b> I have given you View Access to the designation. Please request further access if you need it.</p>
Notification	<input checked="" type="checkbox"/> Notify Selected User of this action.

8. Review the page and click **Confirm**.

- The **Administer Users** page will reopen displaying an “Information saved successfully.” message. The updated privileges will be listed for the user (Figure 22).

**Figure 22: Update Privileges - Information Saved Successfully**

Information saved successfully.

**ADMINISTER USERS**

**Input Parameters:** (Hide Parameters)  
 First Name LIKE: All; Last Name LIKE: All; User Name LIKE: All; Email LIKE: All; Functional Role: All; Results Per Page: 5

All Users | [New Users](#) | [Existing Users](#)

ANATRA LOWE, Ph.D. (Lowel.ign@hhs.gov)		Portfolio Association Status: Existing User
Functional Role	Employee	
Email	1000000000@hhs.gov	
Phone	(111) 777-1111	
Privileges	View Annual Certification/Renewal of Designation	

[View Action History](#)



## 7. Access the Application

If the FQHC Look-Alike Designation has been added to your Portfolio, the Annual Certification Application for that Designation can be accessed 150 days prior to the designation period end date.

To access the Annual Certification application:

1. From the **FQHC LAL Handbook Overview** page (Figure 17), under **Submissions**, click the [Annual Certification/Renewal of Designation](#) link.
  - The **Certification/Renewal** page opens (Figure 23).

Figure 23: Certification/Renewal Page

U.S. Department of Health and Human Services  
**HRSA**  
 Health Resources and Services Administration  
 E-HANDBOOK HOME

HRSA Electronic Handbooks for FQHC Look-Alikes Program  
 Primary Care of Eastwood Village, Inc., Berkeley, CA

Welcome [username] to [environment] (Last login date and time [date and time])  
**Annual Certification/Renewal of Designation**  
[home](#) | [logout](#) | [contact us](#) | [glossary](#) | [help](#) | [questions/comments](#)

Following is the list of Annual Certification / Renewal of Designation Applications.

ANNUAL CERTIFICATION		Schedule Status: <b>In Progress</b>	
Due Date	7/14/2022	Submission Status	In Progress
Available Date	8/1/2022	Submission Tracking Number	00000
Started By	N/A	Submitted By	N/A
<a href="#">View</a>   <a href="#">Edit</a>   <a href="#">Submit</a>			

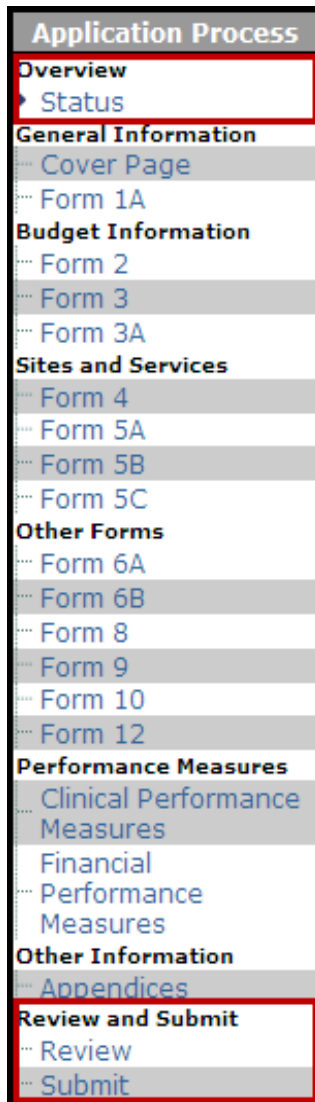
From the **Certification/Renewal** page you may:

- a. View the Annual Certification application.
  - b. Edit the Annual Certification application.
  - c. Submit the Annual Certification application when completed.
2. To begin the Annual Certification Application process, click on the [Edit](#) link.
    - The **Annual Certification Status Overview** page opens (Figure 24).

Figure 24: Annual Certification - Status Overview Page

Section	Action	Status
<b>General Information</b>		
Cover Page	<a href="#">Update</a>	NOT COMPLETE
Form 1A: General Information Worksheet	<a href="#">Update</a>	NOT COMPLETE
<b>Budget Information</b>		
Form 2: Staffing Profile	<a href="#">Update</a>	NOT COMPLETE
<b>Financial Performance Measures</b>		
Financial Performance Measures	<a href="#">Update</a>	NOT COMPLETE
<b>Other Information</b>		
Appendices	<a href="#">Update</a>	NOT COMPLETE

Figure 25: Left Side Menu



Use the **Left Side** navigation menu (Figure 25) to access the forms in your FQHC LAL application.

Under **Overview**:

- Click [Status](#) to go to the Status Overview Page for the Entire Application.

Under **Review and Submit**

- Click [Review](#) to go to the **Review Page** for Entire Application.
- Click [Submit](#) to initiate the Submit to HRSA process.

Throughout this document, when you are instructed to “Open Form..,” use the left side menu or click Update on the **Annual Certification Status Overview** page (Figure 24) for the line item.

Throughout the forms, fields marked with an asterisk (\*) are required.

## 8. Complete the Application Forms

### 8.1. Cover Page

The first form to complete is the **Cover Page**, which displays the pre-populated organization information and provides an opportunity to:

- Edit your EIN
- Add or change the Authorizing Official (AO)
- Request a new person register as the AO
- Update the existing AO information
- Remove an existing AO

To open the cover page:

1. From the **Status Overview** page (Figure 24), in the **Left Side** menu (Figure 25), click the [Cover Page](#) link.
- The Cover Page (Figure 26) will open displaying the pre-populated organization information, and AO contact information.

Figure 26: Cover Page

COVER PAGE		Status: NOT COMPLETE	
<b>Cover Page</b>			
Federal Agency and Organization Element to Which Report is Submitted	Health Resources and Services Administration (HRSA)		
Identifying Number Assigned by Federal Agency	LAL000050		
EIN	<input type="text"/>		
Applicant Organization (Name and complete address including zip code)	CITY OF CHICAGO DEPARTMENT OF PUBLIC HEALTH 300 SOUTH STATE STREET CHICAGO, IL 60604-1708		
<b>AO Contact Information</b>			
*Authorizing Official (AO)			
Title of Position	Name	Phone	Email
	name@chicago.gov	(773) 334-2888	name@chicago.gov
<input type="button" value="Add/Change AO"/> <input type="button" value="Update Information"/> <input type="button" value="Delete AO"/>			
<input type="button" value="Go to Previous Page"/>		<input type="button" value="Save"/>	<input type="button" value="Save and Continue"/>

### 8.1.1 Add or Change the Authorizing Official (AO)

- To add or change the AO for this application, click on **Add/Change AO**.
- The **Choose Person to Add** page opens (Figure 27).

Figure 27: Choose Person to Add Page

Select	Name	Email
<input checked="" type="radio"/>	Jeff Singer	reitester1@hotmail.com
<input type="radio"/>	Jeff Singer	reitester1@hotmail.com

**Add Selected Person**

Go Back Request New AO

- Select a person from the list, and click **Add Selected Person**.
- The **Contact Information** page opens (Figure 28).

Figure 28: Contact Information Page

**Contact Information**

Title: President & CEO  
 Prefix: Select One  
 \*First Name: Jeff  
 \*Last Name: Singer  
 Middle Initial:   
 Suffix: Select One If 'Other', please specify   
 Highest Degree: MSW If 'Other', please specify   
 Organization Affiliation:   
**Contact Address**  
 \*Email Address: reitester1@hotmail.com  
 \*Phone Number: ( ) - Ext:   
 Fax Number: ( ) -   
**\*Mailing Address (Required)**  
 Mailstop Code (Internal Routing):   
 Division / Department Name:   
 Company:   
 Select an option (Street Address or PO Box Only or Rural Route)  
 Number \*Name  
 (Used only ... into R...R)  
 \*State: (Required if City is specified)  
 \*Zip Code Lookup: (Required if City is not specified)

Go Back **Save and Continue**

- Complete the information in the form (fields with \* are required), and when complete click **Save and Continue**.
  - The **Cover Page** will open, with the “Information saved successfully” message displayed.

### 8.1.2 Request A New Authorizing Official (AO)

If the AO is not listed it will be necessary to request a new AO. To request a person register as the AO:

- From the **Choose Person to Add** page (Figure 29), click **Request New AO**.

Figure 29: Choose Person To Add: Request New AO

- The **Contact Information: Notify AO** page (Figure 30) will open.

Figure 30: Contact Information: Notify AO Page

- Fill in the required information, add any additional comments, and click **Continue**.
  - The **Contact Information: Notify AO Confirmation** page opens.
- Review the information and click **Confirm** to send this notification to this person with instructions on how to register themselves as the Authorizing Official for your organization.

- You are returned to the **Choose Person to Add** page, with “The email was sent successfully” message displayed.

When the newly requested AO has been registered successfully, that person will be listed on the **Choose Person To Add** page. Follow Steps 2-3 in Section 8.1.1 to add them to your organization as the AO.

### 8.1.3 Delete the Authorizing Official

1. To delete an Authorizing Official click **Delete AO** on the **Cover Page** (Figure 26).
  - A **Delete AO Confirmation** page will open.
2. Select **Confirm Delete** to remove the AO from your application.
  - The Cover Page will refresh with the AO removed from the cover page. An error message will appear stating “The Authorizing Official (AO) is not assigned.” To complete this form, you must assign another AO for your organization, by following Steps 1-3 in Section 8.1.1.
3. When you have completed the **Cover Page**, click **Save and Continue** to proceed to the next form.

## 8.2. Form 1A: General Information Worksheet

**Form 1A: General Information Worksheet** provides a summary of information related to the applicant, service area, patients served, and patient visits.

1. Open [Form 1A](#) (Figure 31).

Figure 31: Form 1A: General Information Worksheet

GENERAL INFORMATION		Form 1A: General Information Worksheet		Status: NOT COMPLETE				
<b>1. Applicant Information</b>								
Applicant Name	HEALTH CARE FOR THE HOMELESS							
*Fiscal Year End Date	Last Day of <input type="text" value="Select One"/>							
Application Type	Annual Certification							
*Business Entity	<input type="radio"/> Tribal <input type="radio"/> Urban Indian <input type="radio"/> Private, non-profit (non-Tribal or Urban Indian) <input type="radio"/> Public (non-Tribal or Urban Indian)							
*Organization Type (Select all that apply)	<input type="checkbox"/> Faith based <input type="checkbox"/> Hospital <input type="checkbox"/> State government <input type="checkbox"/> City/County/Local Government or Municipality <input type="checkbox"/> University <input type="checkbox"/> Community based organization <input type="checkbox"/> Other - Specify: <input type="text"/>							
<b>2. Service Area</b>								
Applicants applying for Community Health designation must provide at least one designated service area ID under an MUA or MUP.								
Select one or more population type:								
<input type="checkbox"/> Serving Section 330 (E) - General Community <input type="checkbox"/> Serving Section 330 (G) - Migrant Health Centers <input type="checkbox"/> Serving Section 330 (H) - Homeless Health Centers								
Total Substance Abuse	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>			
Total Enabling Services	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>			
<b>*Patients and Visits by Population Type</b>								
Population Type	Current Number		Number at End of Year 1		Number After Year 2		Number at End of Project Period	
	Patients	Visits	Patients	Visits	Patients	Visits	Patients	Visits
General Community	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Migrant/Seasonal Farm Workers	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Public Housing Residents	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Homeless Persons	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Total (Click 'Save' to calculate)	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="button" value="Go to Previous Page"/>		<input type="button" value="Save"/>		<input type="button" value="Save and Continue"/>				

- Under **1. Applicant Information**, use the drop-down menu to select the month in which your organization’s fiscal year ends. Then select the **Business Entity** and **Organization Type** which best describes your organization. Multiple selections are allowed for **Organization Type**, but not for **Business Entity**.

Figure 32: Form 1A: Section 1. Applicant Information

1. Applicant Information	
Applicant Name	HEALTH CARE FOR THE HOMELESS
*Fiscal Year End Date	Last Day of <input type="text" value="Select One"/>
Application Type	Annual Certification
*Business Entity	<input type="radio"/> Tribal <input type="radio"/> Urban Indian <input type="radio"/> Private, non-profit (non-Tribal or Urban Indian) <input type="radio"/> Public (non-Tribal or Urban Indian)
*Organization Type (Select all that apply)	<input type="checkbox"/> Faith based <input type="checkbox"/> Hospital <input type="checkbox"/> State government <input type="checkbox"/> City/County/Local Government or Municipality <input type="checkbox"/> University <input type="checkbox"/> Community based organization <input type="checkbox"/> Other - Specify: <input type="text"/>

- Under **2. Service Area**, in section **2a. Target Population and Service Area Designation**, select the option(s) that best describe the designated service areas you propose to serve. (Multiple selections are allowed.) You must provide one or more Service Area ID#(s) for the selected option(s).

Figure 33: Form 1A: Section 2. Service Area: 2a. Target Population

2. Service Area	
Applicants applying for Community Health designation must provide at least one designated service area ID under an MUA or MUP.	
*2a. Target Population and Service Area Designation (Use commas to separate multiple IDs)  <a href="#">Find a MUA/MUP</a>	Select one or more population type: <input type="checkbox"/> Serving Section 330 (E) - General Community <input type="checkbox"/> Serving Section 330 (G) - Migrant Health Centers <input type="checkbox"/> Serving Section 330 (H) - Homeless Health Centers <input type="checkbox"/> Serving Section 330 (I) - Public Housing Health Centers
	Select one or more MUA/MUP options, as applicable: <input type="checkbox"/> Medically Underserved Area (ID# <input type="text"/> ) <input type="checkbox"/> Medically Underserved Population (ID# <input type="text"/> ) <input type="checkbox"/> Medically Underserved Area Application Pending (ID# <input type="text"/> ) <input type="checkbox"/> Medically Underserved Population Application Pending (ID# <input type="text"/> )

- Under **2b. Service Area Type** (Figure 34) indicate whether the service area is urban, rural, or sparsely populated. If your service area is sparsely populated, specify the population density by providing the number of people per square mile.

A Sparsely Populated Area is defined as a geographical area with seven people or fewer per square mile for the entire service area.

Figure 34: Form 1A: Section 2b. Service Area Type

*2b. Service Area Type	<input type="radio"/> Urban <input type="radio"/> Rural <input type="radio"/> Sparsely populated If Sparsely populated, specify population density in number of people per square mile: <input type="text"/>
------------------------	---



5. Under **2c: Target Population and Provider Information** (Figure 35), report the aggregate data for all of the sites included in the FQHC LAL scope. Report the number of provider full-time equivalents (FTE) by staff type.

**Figure 35: Form 1A: Section 2c. Target Population Information**

2c. Target Population and Provider Information		
*Target Population Information	Current Number	Projected at Full Capacity
Total Service Area Population	<input type="text"/>	N/A
Total Target Population	<input type="text"/>	N/A
Total FTE Medical Providers	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>
Total FTE Dental Providers	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>
Total FTE Behavioral Health Providers	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>
Total FTE Substance Abuse Service Providers	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>
Total FTE Enabling Service Providers	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>

Several tables request both current and projected information. “Current” refers to the number of patients and visits for the service area at the time of application. “Projected at Full Capacity” refers to the number of patients and visits you anticipate serving by the end of the FQHC LAL designation period (Up to five years).

6. Under **Patients and Visits by Service Type** (Figure 36) and **Patients and Visits by Population Type** (Figure 37), report current numbers of patients and visits. Similarly, provide the corresponding numbers you project at full capacity.

Visits are defined as documented, face-to-face contacts between a patient and a provider, who exercises independent judgment in the provision of services to the individual. To be included as a visit, services rendered must be documented.

Since patients must have at least one documented visit, it is not possible for the number of patients to exceed the number of visits.

**Figure 36: Form 1A: Section 2c. Patients and Visits by Service Type**

*Patients and Visits by Service Type	Current Number		Projected at End of Project Period	
	Patients	Visits	Patients	Visits
Total Medical	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Total Dental	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Total Behavioral Health	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Total Substance Abuse	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Total Enabling Services	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**Figure 37: Form 1A: Section 2c. Patients and Visits by Population Type**

*Patients and Visits by Population Type								
Population Type	Current Number		Number at End of Year 1		Number After Year 2		Number at End of Project Period	
	Patients	Visits	Patients	Visits	Patients	Visits	Patients	Visits
General Community	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Migrant/Seasonal Farm Workers	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Public Housing Residents	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Homeless Persons	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Total (Click 'Save' to calculate)	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="N/A"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

Fields in this form cannot be left blank. If there is no information, a zero is acceptable.

- Click **Save and Continue** (Figure 31) to save your work and proceed to the next form.

### 8.3. Form 2: Staffing Profile

**Form 2: Staffing Profile** reports personnel salaries supported by the total budget for the FQHC LAL. Provide staffing profile information for Year 1 only.

1. Open [Form 2](#).

Fields on this form cannot be left blank. If there is no applicable information, a zero is acceptable.

- The **Form 2: Staffing Profile** page will open showing:
  - a. The **Administration** section (Figure 38)
  - b. The **Medical Staff** section (Figure 39)
  - c. The **Dental, Behavioral Health and Enabling Staff** section (Figure 40)
  - d. The **Other Staff** section (Figure 41)
  - e. The **Total Salary** section (Figure 42)

Use the  button at the end of each section to be sure your work is saved and not lost due to the 30 minute system activity time out.

2. Under the **Administration** section (Figure 38), enter the number of employees for each job title and the corresponding average annual salary.

In this section and the following sections, the Total Salary column will auto-calculate when you press the tab key or the  button.

**Figure 38: Form 2: Staffing Profile - Administration**

STAFFING PROFILE			
Form 2: Staffing Profile			Status: NOT COMPLETE
ADMINISTRATION	TOTAL FTES (a)	AVERAGE ANNUAL SALARY OF POSITION (b)	TOTAL SALARY (a * b)
*Executive Director / CEO	<input type="text" value="0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
*Finance Director (Fiscal Officer) / CFO	<input type="text" value="0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
*Chief Operating Officer / COO	<input type="text" value="0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
*Chief Information Officer / CIO	<input type="text" value="0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
*Administrative Support Staff	<input type="text" value="0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Click "Save" button to save all information within this page.			<input type="button" value="Save"/>

3. Under the **Medical Staff** section (Figure 39), enter the number of employees for each job title and the corresponding salary. If more than one FTE occupies a job title, use the average of salaries for that position.

Figure 39: Form 2 - Medical Staff

MEDICAL STAFF	TOTAL FTES (a)	AVERAGE ANNUAL SALARY OF POSITION (b)	TOTAL SALARY (a * b)
*Medical/Clinical Director	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Family Physicians	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*General Practitioners	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Internists	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*OB/GYNs	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Pediatricians	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Other Specialty Physicians Please Specify: <input type="text"/>	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Physician Assistants/Nurse Practitioners	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Certified Nurse Midwives	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Nurses (RNs, LVNs, LPNs)	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Pharmacist, Pharmacy Support, Technicians	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Other Medical Personnel Please Specify: <input type="text"/>	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Laboratory Personnel (Lab Technicians)	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*X-Ray Personnel	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Clinical Support Staff (Medical Assistants, etc)	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Volunteer Clinical Providers (Medical and Dental)	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
Click "Save" button to save all information within this page.			<input type="button" value="Save"/>

4. Under the **Dental, Behavioral Health and Enabling Staff** section (Figure 40), enter the number of employees for each job title and the corresponding salary. If more than one FTE occupies a job title, use the average of salaries for that position.

Figure 40: Form 2 - Dental, Behavioral Health and Enabling Staff

DENTAL, BEHAVIORAL HEALTH AND ENABLING STAFF	TOTAL FTES (a)	AVERAGE ANNUAL SALARY OF POSITION (b)	TOTAL SALARY (a * b)
<b>DENTAL STAFF</b>			
*Dentists	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Dental Hygienists	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Dental Assistants, Aides, Technicians	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
<b>BEHAVIORAL HEALTH STAFF</b>			
*Behavioral Health Specialists (BH Provider)	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Alcohol and Substance Abuse Specialists	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Psychiatrists	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Psychologists	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
<b>ENABLING STAFF</b>			
*Patient Education Specialists(Health Educators)	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Case Managers	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Outreach (Outreach Staff)	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
*Other Enabling Personnel Please Specify: <input type="text"/>	<input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
Click "Save" button to save all information within this page.			<input type="button" value="Save"/>

- Under the **Other Staff** section (Figure 41), enter the number of employees for **Other Professional Staff** and **Other Staff** then enter the corresponding salary. If more than one FTE occupies a job title, use the average of salaries for that position.

Figure 41: Form 2 - Other Staff

OTHER STAFF	TOTAL FTES (a)	AVERAGE ANNUAL SALARY OF POSITION (b)	TOTAL SALARY (a * b)
*Other Professional Staff (Please list the staff below and discuss details in program narrative) (maximum 200 characters) <input type="text"/>	<input type="text" value="0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
*Other Staff (Please list the staff below and discuss details in program narrative) (maximum 200 characters) <input type="text"/>	<input type="text" value="0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>

Click "Save" button to save all information within this page.

- The **Salary** section (Figure 42) displays the sum of **Total Salary** for **Administration, Medical, Dental, Behavioral Health, Enabling, and Other Staff** categories.

Figure 42: Form 2 - Total Salary

TOTAL SALARY	TOTAL FTES	AVERAGE ANNUAL SALARY OF POSITION	TOTAL SALARY
Salary Total (This field displays the sum of 'Total Salary' for Administration, Medical, Dental, Behavioral Health, Enabling and Other Staff Categories)	<input type="text" value="0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>

- Click Save and Continue at the bottom of the **Form 2: Staffing Profile** page to save your work and proceed to the next form.

## 8.4. Form 3: Income Analysis

**Form 3: Income Analysis** projects program income by source for the upcoming certification period; a one year period.

1. Open [Form 3](#) (Figure 43).

**Figure 43: Form 3: Income Analysis Form**

**Note:** Instead of using the attached MS Word template, you can attach income analysis in MS Excel format as long as you provide all information being sought in the MS Word template.

Fields marked with an asterisk (\*) are required.

**INCOME ANALYSIS FORM**

**Form 3: Income Analysis** **Status: NOT COMPLETE**

Fields marked with an asterisk(\*) are required.

Download Template		
Template Name	Template Description	Action
Form 3: Income Analysis Form	Template for Income Analysis Form	<a href="#">Download</a>

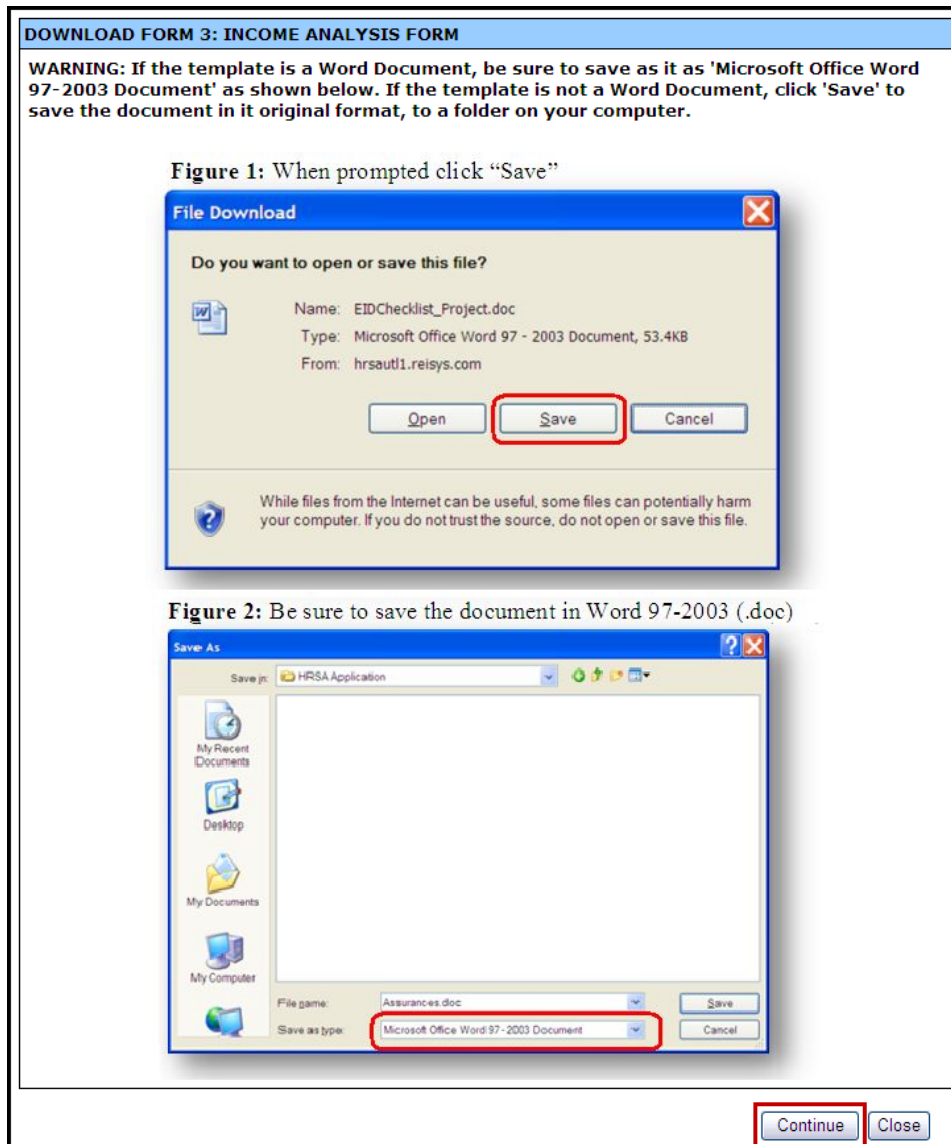
**\*Income Analysis Form (Maximum One (1) Attachment)**

Select	Document Name	Size	Uploaded By
No attached document exists.			
<input type="button" value="Attach"/>			

2. Click the [Download](#) link in the **Download Template** section to download the form.
  - The **Download Form 3: Income Analysis Form** page (Figure 44) will open in a new window. This page provides guidance for downloading and saving the Income Analysis form.

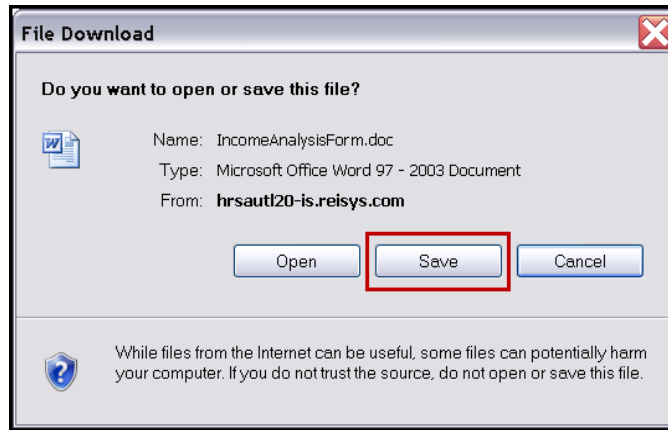
Instead of using the Microsoft Word template as described in the following steps, you can export the Income Analysis to Microsoft Excel, as long as you provide all the information in the template.

Figure 44: Download Form 3 Instruction Page



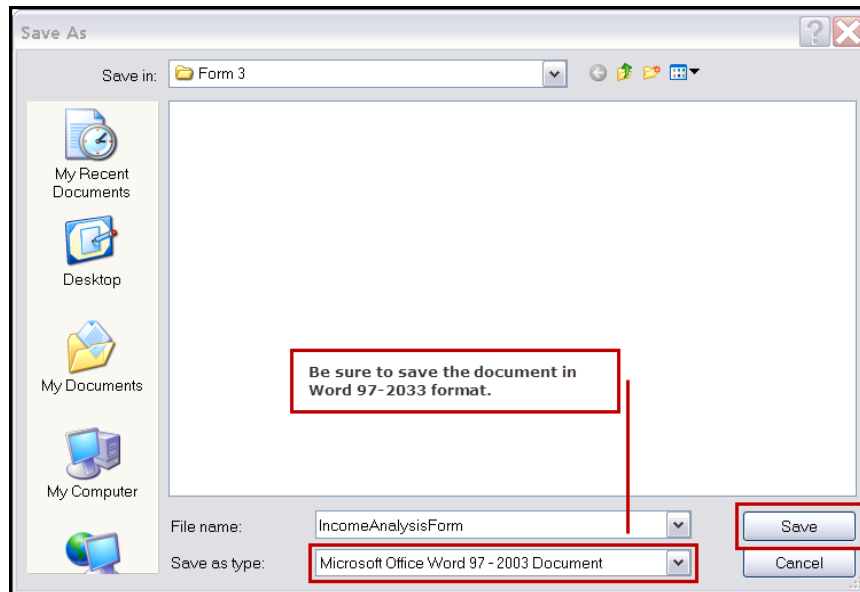
3. Review the instructions, then click **Continue**.
  - A **File Download** dialog box (Figure 45) will be displayed.

Figure 45: File Download Dialog Box



4. Click the **Save** button to save the document to a folder on your computer.
  - The **Save As** Windows dialog box will be displayed (Figure 46).

Figure 46: Save As Dialog Box



5. Click **Save** to save the document.
  - A **Download Complete** window will open.
6. Click **Open Folder** to open the folder containing the downloaded document.
7. Click **Close** on the **Download Form 3: Income Analysis Form** instructions screen.
8. Open the **Income Analysis** file (Figure 47) from the location where you saved it.



Figure 47: Form 3: Income Analysis - Downloaded Document Template

DEPARTMENT OF HEALTH AND HUMAN SERVICES Health Resources and Services Administration		FOR HRSA USE ONLY						
FORM 3: INCOME ANALYSIS FORM		Applicant Name		HEALTH CARE FOR THE HOMELESS				
		LAL Number	LAL000	Application Tracking Number	000000			
PART 1: NON FEDERAL SHARE, PROGRAM INCOME								
Payor Category	Number Of Visits	Average Charge Per Visit	Gross Charges (a * b)=(c)	Average Adjustment Per Visit	Net Charges (Amount Billed) [c-(a*d)]	Collection Rate (%)	Projected Income (e * f)	Actual Accrued Income Past 12 Months
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
<b>PROJECTED FEE FOR SERVICE INCOME</b>								
1a. Medicaid: Medical								
1b. Medicaid: EPSDT (if different from medical rate)								
1c. Medicaid: Dental								
1d. Medicaid: BH SA								
1e. Medicaid: Other Fee for Service								
<b>1. Subtotal: Medicaid</b>								
2a. Medicare: All Inclusive FQHC Rate								
2b. Medicare: Other Fee for Service								
<b>2. Subtotal: Medicare</b>								
3a. Private Insurance (Medical)								
3b. Private Insurance (Dental)								
3c. Private Insurance (BH SA)								
<b>3. Subtotal: Private</b>								
4a. Self Pay 100% Charge, No Discount								

9. Complete the **Income Analysis** form.
10. Save the completed document.
11. Return to **Form 3: Income Analysis** in the HRSA EHBs.

Figure 48: Form 3: Income Analysis - Attach

Fields marked with an asterisk (\*) are required.

**INCOME ANALYSIS**

**Form 3: Income Analysis** **Status: NOT COMPLETE**

**Note:** Instead of using the attached MS Word template, you can attach income analysis in MS Excel format as long as you provide all information being sought in the MS Word template.

Fields marked with an asterisk(\*) are required.

Download Template		
Template Name	Template Description	Action
Income Analysis	Template for Income Analysis	<a href="#">Download</a>

Income Analysis (Maximum One (1) Attachment)				
Select	Purpose	Document Name	Size	Uploaded By
No attached document exists.				
<input type="button" value="Attach"/>				

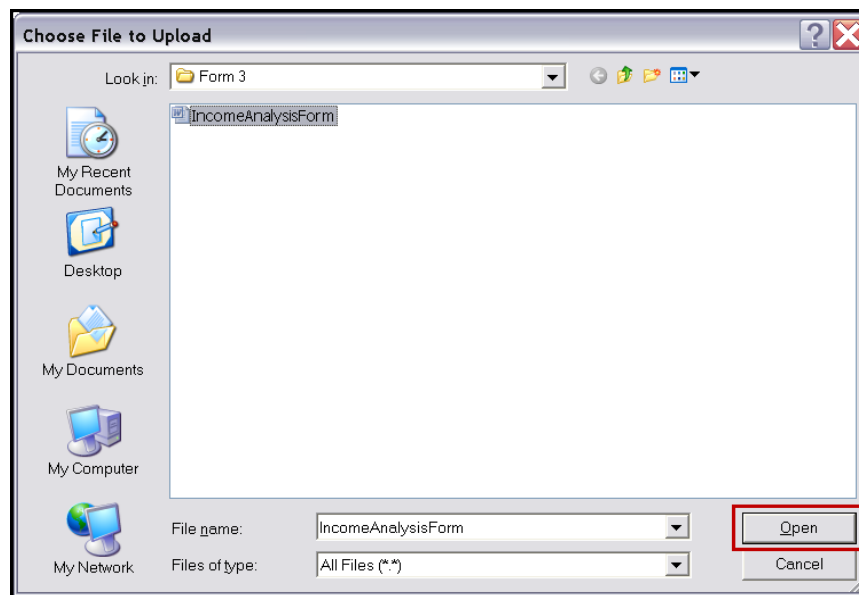
12. Click  in **Form 3: Income Analysis** section (Figure 48) to upload your completed Income Analysis document.
  - The **Attach Document** screen will be displayed (Figure 49).

Figure 49: Attach Document Screen - Browse

13. Click the **Browse** button.

- The **Choose File to Upload** dialog box opens (Figure 50).

Figure 50: Choose File to Upload Dialog Box



14. Navigate to the file you wish to upload and click **Open**.

- The file name will now appear in the **Document** field of the **Attach Document** screen (Figure 51).

Figure 51: Attach Document Screen - File Selected

Fields marked with an asterisk(\*) are required.

**ATTACH DOCUMENT**

\*Document (Supporting Documents)\Form 3\IncomeAnalysisForm.doc   
 (Allowable Document Type(s): doc,docx,rtf,txt,wpd,pdf,xls,jpg,jpeg,xfd)  
 (Allowable Document Size: 20 MB)

**Attached Document(s)**

Purpose	Document Name	Size	Uploaded By
No attached document exists.			

15. On the **Attach Document** screen (Figure 51), click **Attach Document**.
  - The attached document will appear in the **Attached Document(s)** list (Figure 52).

Figure 52: Attached Document(s)

Attachment saved successfully.

**ATTACH DOCUMENT**

Fields marked with an asterisk(\*) are required.

**ATTACH DOCUMENT**

\*Document    
 (Allowable Document Type(s): doc,docx,rtf,txt,wpd,pdf,xls,jpg,jpeg,xfd)  
 (Allowable Document Size: 20 MB)

**Attached Document(s)**

Purpose	Document Name	Size	Uploaded By
Income Analysis Form	IncomeAnalysisForm.doc	42.83 KB	Form3: Form on 07/28/2011 11:08:00 PM

16. Click **Finished Attaching**.
  - You will be returned to **Form 3: Income Analysis**. The attached document will be listed under the **Income Analysis Form** heading.

To update the uploaded Income Analysis form, you must first make the necessary changes to the downloaded document on your computer. On the **Form3: Income Analysis** page, click **Delete** to remove the uploaded document; click **Confirm Delete** on the subsequent screen. Once the document has been successfully deleted, follow Steps 11-16 above to upload the updated Income Analysis Form from your computer.

17. After you have reviewed your work, click **Save and Continue** on **Form 3: Income Analysis** to save your work and proceed to the next form.

## 8.5. Form 3A: FQHC Look-Alike Budget Information

**Form 3A: FQHC Look-Alike Budget Information** reports budget information for the program, functions and activities for the upcoming certification period's operation under the FQHC LAL designation.

1. Open [Form 3A](#) (Figure 53).

Figure 53: Form 3A: FQHC Look-Alike Budget Information

FQHC LOOK-ALIKE BUDGET FORM					
Form 3A: FQHC Look-Alike Budget Information					Status: NOT COMPLETE
	FQHC Look-Alike PROGRAM, FUNCTION OR ACTIVITY, Year 1				Total
	Community Health Centers (CHC - 330(e))	Migrant Health Centers (MHC -330(g))	Health Care for Homeless (HCH - 330(h))	Public Housing Primary Care (PHPC -330(i))	
<b>1. Expenses</b>					
a. Personnel	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
b. Fringe Benefits	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
c. Travel	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
d. Equipment	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
e. Supplies	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
f. Contractual	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
g. Construction	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
h. Other	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
i. <b>Total Direct Charges</b> (sum of a through h)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
j. Indirect Charges	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
k. <b>Total Expenses</b> (sum of i and j)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>2. Revenue</b>					
a. Applicant	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
b. Federal	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
c. State	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
d. Local	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
e. Other	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
f. Program Income	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
g. <b>Total Revenue</b> (sum of a through f)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

Go to Previous Page Save Save and Continue

2. Enter applicable budget information for **1. Expenses** and **2. Revenue** in the fields provided under the appropriate Program, Function, or Activity:

- a. **Community Health Centers (CHC-330(e))**
- b. **Migrant Health Centers (MHC-330(g))**
- c. **Health Care for Homeless (HCH-330(h))**
- d. **Public Housing Primary Care (PHPC-330(i))**

- Do not complete the columns for Migrant Health Center, Health Care for the Homeless, or Public Housing Primary Care unless you have a special population designation.

As you enter amounts in the form the indicated "sum(s)" will be calculated automatically in each section.

3. When complete and you have reviewed your work, click Save and Continue to proceed to the next form.

## 8.6. Form 5A: Services Provided

### 8.6.1 Form 5A: Required Services

Use this form to view how your organization provides required services. HRSA permits organizations to provide required services directly, by contracting with another provider, or by referral to another provider. These modes of service provision differ according to the service provider and the payment source (Table 1).

**Table 1: Modes of Service Provision**

Mode of Service Provision	Your Organization	
	Provides the Service	Pays for the Service
Direct by applicant	Yes	Yes
Formal written contract or agreement	No	Yes
Formal written referral arrangement	No	No

To view service delivery modes:

1. Open [Form 5A](#) (Figure 54).
  - This is a read-only form displaying the list of required services and their corresponding mode(s) of service provision in your organization's current scope. To change or update any of these services, you are required to follow the Change In Scope (CIS) application process.

**Figure 54: Form 5A: Services Provided - Required Services**

SERVICE TYPE	MODE OF SERVICE PROVISION		
	I. DIRECT BY APPLICANT	II. FORMAL WRITTEN CONTRACT/AGREEMENT (Applicant pays for service)	III. FORMAL WRITTEN REFERRAL ARRANGEMENT/AGREEMENT (Applicant DOES NOT pay)
<b>Clinical Services</b>			
General Primary Medical Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diagnostic Laboratory	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Diagnostic X-Ray	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Screenings</b>			
• Cancer	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Communicable Diseases	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Eligibility Assistance	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health Education	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outreach	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Translation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Substance Abuse Services (Required for HCH Programs)</b>			
• Harm/Risk Reduction (e.g. educational materials, nicotine gum/patches)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

2. Click **Save and Continue** to proceed to the **Additional Services** section of Form 5A.

### 8.6.2 Form 5A: Additional Services

Use this form to view how your organization provides additional services.

- To continue to form **5A: Additional Services**, select **Form 5A: Additional Services** from the drop-down menu on **Form 5A: Required Services**, and click **Go** (Figure 55).

Figure 55: Form 5A: Services Provided - Drop-Down Menu

SERVICES PROVIDED - REQUIRED SERVICES			
Form 5A: Required Services			
SERVICE TYPE	MODE OF SERVICE PROVISION		
	I. DIRECT BY APPLICANT	II. FORMAL WRITTEN CONTRACT/AGREEMENT (Applicant pays for service)	III. FORMAL WRITTEN REFERRAL ARRANGEMENT/AGREEMENT (Applicant DOES NOT pay)
Clinical Services			
General Primary Medical Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- Organizations are required to provide behavioral health and substance abuse services, either directly or through formal written referral arrangements/agreements with other providers. These services are listed on the **Services Provided - Additional Services** page of Form 5A (Figure 56). To change or update any of these services, you are required to follow the Change In Scope (CIS) application process.

Figure 56: Form 5A: Additional Services

SERVICES PROVIDED - ADDITIONAL SERVICES			
Form 5A: Additional Services			
SERVICE TYPE	MODE OF SERVICE PROVISION		
	I. DIRECT BY APPLICANT	II. FORMAL WRITTEN CONTRACT/AGREEMENT (Applicant pays for service)	III. FORMAL WRITTEN REFERRAL ARRANGEMENT/AGREEMENT (Applicant DOES NOT pay)
Clinical Services			
Urgent Medical care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dental Services - Restorative	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dental Services - Emergency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Behavioral Health - Treatment/Counseling	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Behavioral Health - Development Screening	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Behavioral Health - 24-Hour Crisis	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Substance Abuse Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Recuperative Care	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Environmental Health Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Occupational Health - Screening for Infectious Diseases	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Occupational Health - Injury Prevention Programs	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Occupational Therapy	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

- Click **Save and Continue** to proceed to Form 5B.

## 8.7. Form 5B: Service Sites

Use this form to view your site information and/or update non-essential attributes of the site in your current scope.

### 8.7.1 View Site Information

1. Open [Form 5B](#).

Figure 57: Form 5B: Service Sites Page

SERVICE SITES			
Form 5B: Service Sites			Status: NOT COMPLETE
<b>Sites</b>			
New Dimension in Health Care (ID: BPS-LAL-010495)			Status: In Progress
Physical Address	400 NORTH ST ALBANY, NY 12208	Mailing Address	Not Available
Action: <a href="#">View</a>   <a href="#">Update</a>			
Go to Previous Page		Save	Save and Continue

2. To view your site information click on the [View](#) link.
  - A new window will open displaying a read only view of your site information.

Figure 58: View Service Sites

DEPARTMENT OF HEALTH AND HUMAN SERVICES Health Resources and Services Administration		FOR HRSA USE ONLY	
Form 5B: Service Sites		Application Tracking Number	LAL Number
New Dimension in Health Care - Site Information		00000000	LAL00000000
Name of Service Site		Service Site Type	Action Status: Populated from Scope
New Dimension in Health Care		Service Delivery Site	
Location Type	Permanent	Location Setting (Required for Service Site Only)	All Other Clinic Types
Number of Contract Service Delivery Locations (Voucher Screening Only)		Number of Intermittent Sites (Intermittent Only)	
Area (City)		Service Area (Service Area)	
Population Type			
Operational Schedule		Calendar Schedule	
Total Hours of Operation when Patients will be Served per Week (include extended hours)		Months of Operation	

3. To print this information, click [Print](#).
4. To close the window, click [Close Window](#).

## 8.7.2 Update Site Information

Use the **Update Site** page to revise the site's information as necessary.

Direct Self Update Attributes and Project Officer (PO) Monitored Self Update attributes can be updated in Form 5B. Essential attributes can be updated only through a Formal CIS.

1. On the Service Sites page (Figure 59), click the [Update](#) link.

Figure 59: Service Sites - Update

The screenshot shows a web interface titled "SERVICE SITES" with a sub-header "Form 5B: Service Sites" and a status indicator "Status: NOT COMPLETE". Below this is a table with the following data:

Sites			
New Dimension in Health Care (NDC) (HRSA-LAL-004400)			Status: In Progress
Physical Address	48 Canal St Albany, NY 12242	Mailing Address	Not Available
Action: <a href="#">View</a> <a href="#">Update</a>			

At the bottom of the page, there are buttons for "Go to Previous Page", "Save", and "Save and Continue".

- The Update Site page opens (Figure 60).

With the **Update Site** page open:

2. Update the **Service Site Information** (Figure 60)

Figure 60: Update Site - Service Site Information

The screenshot shows a web interface titled "UPDATE SITE" with a status indicator "Status: In Progress". Below this is a form titled "Service Site Information" with the following fields:

- \*Name of Service Site: New Dimension in Health Care (Change Site Name button highlighted)
- Service Site Type: Service Delivery Site
- \*Location Type: Permanent (dropdown menu)
- Number of Contract Service Delivery Locations (Voucher Screening Only): [input field]
- Number of Intermittent Sites (Intermittent Only): [input field]
- \*Web URL: [input field]
- \*Site Operated by:  Applicant  Sub-recipient  Contractor

At the bottom, there is a message: "Click 'Save' button to save all information within this page." and a "Save" button.

- a. Click [Change Site Name](#) to change the name of the service site.
  - b. Select a location type from the **Location Type** drop-down menu.
  - c. Enter the number of contract service delivery locations.
  - d. Enter the number of intermittent sites.
  - e. Enter your organization's web address.
3. Indicate whether your site is operated by your **Organization**, a **Sub-Recipient**, or a **Contractor**.



Use the **Save** button at the end of each section to be sure your work is saved and not lost due to the 30 minute system activity time out.

4. If your site is operated by a sub-recipient or a contractor, click **Add** to provide the organization's information (Figure 61).

**Figure 61: Update Site - Add Organization Information**

If <b>Sub-recipient</b> or <b>Contractor</b> selected in the previous question, give organization information below:				
Organization Name	Address (Physical)	Address (Mailing)	EIN	Comments
No organization has been added.				
<input type="button" value="Add"/>				

5. Provide information about your location (Figure 62):

**Figure 62: Update Site - Location Setting**

Location Setting (Required for Service Site)	<input type="text" value="All Other Clinic Types"/>
Date Site was Opened	
Date Site was Added to Scope	1/24/2011
Site Operational By	
*Medicare Billing Number (Maximum 50 characters)	<input type="text"/>
*Medicaid Billing Number (Maximum 50 characters)	<input type="text"/>
Medicaid Pharmacy Billing Number (Maximum 50 characters)	<input type="text"/>

- a. Enter the **Medicare Billing Number**
- b. Enter the **Medicaid Billing Number**
- c. Enter the **Medicaid Pharmacy Billing**

6. Revise your site's phone number, administration phone number and fax number (Figure 63).

**Figure 63: Update Site - Contact Information**

Contact Information	
*Site Phone Number	( <input type="text"/> ) <input type="text"/> - <input type="text"/> Ext: <input type="text"/>
*Administration Phone Number	( <input type="text"/> ) <input type="text"/> - <input type="text"/> Ext: <input type="text"/>
*Site Fax Number	( <input type="text"/> ) <input type="text"/> - <input type="text"/>
Click "Save" button to save all information within this page. <input type="button" value="Save"/>	

7. Your sites Physical Address cannot be updated (Figure 64).

**Figure 64: Update Site - Change Location**

Physical Location Address	
Street Address Line 1	<input type="text" value="100 Main St"/>
City	<input type="text" value="Annapolis"/>
State	<input type="text" value="MD"/>
Zip Code	<input type="text" value="21401"/>

- If your organization's mailing address is not the same as its physical address, please provide the mailing address (Figure 65).

**Figure 65: Update Site - Add Mailing Address**

Mailing Address (Optional) <a href="#">More Information</a>	
Mailstop Code (Internal Routing)	<input type="text"/>
Division / Department Name	<input type="text"/>
Company	<input type="text"/>
Select an option (Street Address or PO Box Only or Rural Route)	
<input checked="" type="radio"/> * Street Address	Number <input type="text"/> *Name <input type="text"/> Select one Number <input type="text"/>
<input type="radio"/> *PO Box Only	*Number <input type="text"/>
<input type="radio"/> *Rural Route	*Type <input type="text"/> *Number <input type="text"/> *Box <input type="text"/>
*City	<input type="text"/> (Required if Zip is not specified)
Urbanization	<input type="text"/> (Used only for Puerto Rico(PR))
*State	<input type="text"/> (Required if City is specified)
*Zip Code <a href="#">Lookup</a>	<input type="text"/> - <input type="text"/> (Required if City is not specified)
Click "Save" button to save all information within this page. <span style="float: right;"><input type="button" value="Save"/></span>	

- To modify the zip codes and census tracts where the majority of the site's patients live or work (Figure 66):

**Figure 66: Update Site - Add Service Area Zip Codes**

Service Area Information	
Service Area Zip Codes (Required for Service Site Only)	
Select	Zip Codes
No Zip code(s) have been added.	
<input type="button" value="Add"/>	
Service Area Census Tracts	
Select	Census Tracts
No census tract(s) have been added.	
<input type="button" value="Add"/>	
*Population Type	<input type="text" value="Choose Population Type"/>

- Click  to add a Zip Code to the list.
- Select urban, rural, or sparsely populated from the **Choose Population Type** drop-down menu to describe the site's service area population.

10. Use the drop-down menus and fields under **Site Operation Scheduling** to indicate when your site offers services (Figure 67):

**Figure 67: Update Site - Add Service Area Population Type**

Site Operation Scheduling (when service is offered)

\*Operational Schedule Choose Operational Schedule ▼

\*Calendar Schedule Choose Calendar Schedule ▼

Total Hours of Operation when Patients will be Served per Week (include extended hours)

Months of Operation

Select	From	To
No month(s) of operation have been added.		
<input type="button" value="Add"/>		

- a. Select full-time or part-time from the **Choose Operational Schedule** dropdown menu.
  - b. Select year-round or seasonal from the **Choose Calendar Schedule** dropdown menu.
11. Provide the total number of hours per week that the site will serve patients
12. Click  under **Months of Operation** to identify and modify the months of the year that the site will operate.
13. Click .
- The **Service Sites** page refreshes (Figure 68) with a Status of **Complete**.

**Figure 68: Update Site - Site Addition Complete**

✔ Site Information saved successfully.

**SERVICE SITES**

Form 5B: Service Sites Status: **NOT COMPLETE**

Sites

CCHC London County (ID: 876-LAL-881728) <span style="float: right;">Status: <b>COMPLETE</b></span>			
Physical Address	100 Adams Blvd. Lynch City, TN 37778	Mailing Address	Not Available
Action: <a href="#">View</a>   <a href="#">Update</a>			
CCHC Sevier County (ID: 876-LAL-880033) <span style="float: right;">Status: <b>COMPLETE</b></span>			
Physical Address	13702 Chapman Hwy Sevierville, TN 37861-4763	Mailing Address	Not Available
Action: <a href="#">View</a>   <a href="#">Update</a>			

14. When all desired sites have been updated, click  to proceed to the next form.

## 8.8. Form 5C: View Other Activities/Locations

Use this form to view other activities or locations.

This form is a view only form. You still must save it to mark the form as complete. Click **Save and Continue** (Figure 69) to mark it as complete and proceed to the next form.

To view an activity/location:

1. Open **Form 5C** (Figure 69).

**Figure 69: Form 5C: List of Activities/Locations - View**

OTHER ACTIVITY/LOCATIONS			
Form 5C: Other Activities/Locations			Status: <b>NOT COMPLETE</b>
List of Activities/Locations			
<b>Medical Rounds</b>			Status: <b>Complete</b>
Description of Activity	general medical rounds	Frequency of Activity	Physician does medical rounds at local nursing homes several days per week.
Action: <a href="#">View</a>			
<b>Home Visits</b>			Status: <b>Complete</b>
Description of Activity	Physician visits to CHS patient's homes to administer care as needed.	Frequency of Activity	PRN - very infrequently
Action: <a href="#">View</a>			
<a href="#">Go to Previous Page</a>		<a href="#">Save</a>	<a href="#">Save and Continue</a>

2. Click [View](#) to see a summary of the activity (Figure 70).

**Figure 70: Activity/Location Summary**

<a href="#">Print</a>							
DEPARTMENT OF HEALTH AND HUMAN SERVICES Health Resources and Services Administration  Form 5C: Other Activities/Locations	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #e1ecf4;"> <th colspan="2">FOR HRSA USE ONLY</th> </tr> </thead> <tbody> <tr> <td style="background-color: #ffffcc;">Application Tracking Number</td> <td style="background-color: #ffffcc;">LAL Number</td> </tr> <tr> <td style="text-align: center;">000000-11</td> <td style="text-align: center;">LAL000111</td> </tr> </tbody> </table>	FOR HRSA USE ONLY		Application Tracking Number	LAL Number	000000-11	LAL000111
FOR HRSA USE ONLY							
Application Tracking Number	LAL Number						
000000-11	LAL000111						
<b>ACTIVITY/LOCATION</b>							
Type of Activity	<b>Medical Rounds</b>						
Frequency of Activity	<b>Physician does medical rounds at local nursing homes several days per week.</b>						
Description of Activity	<b>general medical rounds</b>						
Type of Location(s) where Activity is Conducted	<b>nursing homes</b>						
<a href="#">Close Window</a>							

3. Click **Close Window** to close the Activity/Location Summary window.
4. Click **Save and Continue** to proceed to the next form.

## 8.9. Form 6A: Current Board Member Characteristics

Form 6A provides information about your organization’s current board members.

### 8.9.1 To Add a Board Member

To add information about board members:

1. Open [Form 6A](#) (Figure 71).

**Figure 71: Form 6A: Current Board Member Characteristics**

**CURRENT BOARD MEMBER CHARACTERISTICS**  
 Form 6A: Current Board Member Characteristics Status: NOT COMPLETE

**\*Organization Type**  
 Is your organization a tribal entity?  
 Yes  No

If your answer to above question is 'Yes', you are exempted from filling this form.

List of Board Member(s)								
Select	#	Board Member Name	Board Office Held	Area of Expertise	Health Center Patient	Live or Work in Service Area	Years of Continuous Board Service	Special Population Representative
No board members added.								
<input type="button" value="Add"/>								

Gender		Number of Board Members	
Male			<input type="text" value="0"/>
Hispanic			<input type="text" value="0"/>
More Than One Race			<input type="text" value="0"/>

2. Under **Organization Type**, select “Yes” or “No” to answer the question, “Is your organization a tribal entity?”

If you answer “Yes”, you are not required to complete the remainder of Form 6A. Form 6A is not required for tribal entity applicants.

Click the  button to proceed to Form 6B.

3. If you answered “No” to the tribal entity question, click  to add board members (Figure 71).
  - The **Add Board Member Information** page will open.
4. Complete the **Add Board Member Information** page (Figure 72).

Figure 72: Form 6A: Add Board Member Information

ADD BOARD MEMBER INFORMATION	
<b>Board Member Information</b>	
*First Name	<input type="text"/>
*Last Name	<input type="text"/>
Middle Initial	<input type="text"/>
*Board Office Held	<input type="text"/>
*Area of Expertise	<input type="text"/>
*Does member derive more than 10% of income from health industry?	<input type="radio"/> Yes <input type="radio"/> No
*Is member a health center patient?	<input type="radio"/> Yes <input type="radio"/> No
Live or work in service area	<input type="checkbox"/> Live <input type="checkbox"/> Work
*Years of continuous board service	<input type="text"/>
*Is member a special population representative (MHC, HCH, PHPC)?	<input type="radio"/> Yes <input type="radio"/> No If Yes, please specify Special Population: <input type="checkbox"/> MHC <input type="checkbox"/> HCH <input type="checkbox"/> PHPC
<input type="button" value="Cancel"/> <input type="button" value="Save and Continue"/>	

- Click **Save and Continue** to return to the **Current Board Members Characteristics** page with the new board member added.

Repeat steps 3-5 for each board member in your organization. Please provide information on a minimum of 9 and a maximum of 25 board members.

- Enter the Board member's **Gender, Ethnicity, and Race** in the **Number of Board Members** fields (Figure 73). You must enter a number in each field; enter zero if applicable.

This section is a summary of the gender, ethnicity, and race of the board members. Enter the total number of board members that match each of the listed criteria.

Figure 73: Form 6A: Board Members Gender; Ethnicity; Race

Gender	Number of Board Members
Male	<input type="text" value="0"/>
Female	<input type="text" value="0"/>
Ethnicity	Number of Board Members
Hispanic or Latino	<input type="text" value="0"/>
Non-Hispanic or Latino	<input type="text" value="0"/>
Race	Number of Board Members
White	<input type="text" value="0"/>
Native Hawaiian or Other Pacific Islander	<input type="text" value="0"/>
Black/African American	<input type="text" value="0"/>
American Indian or Alaska Native	<input type="text" value="0"/>
Asian	<input type="text" value="0"/>
More Than One Race	<input type="text" value="0"/>
<input type="button" value="Go to Previous Page"/> <input type="button" value="Save"/> <input type="button" value="Save and Continue"/>	

## 8.9.2 Update Board Member Information

When the addition of a board member is complete, you can update each entry as follows:

1. Select the board member and click **Update** (Figure 74).

**Figure 74: Update Link on a Board Member Listing**

List of Board Member(s)								
Select	#	Board Member Name	Board Office Held	Area of Expertise	Health Center Patient	Live or Work in Service Area	Years of Continuous Board Service	Special Population Representative
<input type="radio"/>	1	Harold Smith	Chairman	Health Science 1	No	Live, Work	10	
				<input type="button" value="Add"/>	<input type="button" value="Update"/>	<input type="button" value="Delete"/>		

<sup>1</sup>Member derives more than 10% of income from health industry.

- The **Update Board Member Information** page will be displayed (Figure 75).

**Figure 75: Update Board Member Information**

**UPDATE BOARD MEMBER INFORMATION**

Board Member Information	
*First Name	<input type="text" value="Harold"/>
*Last Name	<input type="text" value="Smith"/>
Middle Initial	<input type="text"/>
*Board Office Held	<input type="text" value="Chairman"/>
*Area of Expertise	<input type="text" value="Health Research"/>
*Does member derive more than 10% of income from the health industry?	<input checked="" type="radio"/> Yes <input type="radio"/> No
	<input type="checkbox"/> HCH <input type="checkbox"/> PHPC

2. Update the board member information as desired and click **Save and Continue**.

### 8.9.3 Delete a Board Member

To delete a board member from the List of Board Members:

1. Select a board member, and click **Delete** (Figure 76).

**Figure 76: Delete Link on a Board Member Listing**

List of Board Member(s)								
Select	#	Board Member Name	Board Office Held	Area of Expertise	Health Center Patient	Live or Work in Service Area	Years of Continuous Board Service	Special Population Representative
<input type="radio"/>	1	Harold Smith	Chairman	Health Science <sup>1</sup>	No	Live, Work	10	
<input type="button" value="Add"/> <input type="button" value="Update"/> <input type="button" value="Delete"/>								

<sup>1</sup>Member derives more than 10% of income from health industry.

- The **Delete Board Member Information** page opens.

**Figure 77: Confirm Delete Board Member**

**⚠ This is a confirmation page! You MUST click on the appropriate button to complete your action.**

DELETE BOARD MEMBER INFORMATION						
Board Member Name	Board Office Held	Area of Expertise	Health Center Patient	Live or Work in Service Area	Years of Continuous Board Service	Special Population Representative
Harold Smith	Chairman	Health Science <sup>1</sup>	No	Live, Work	10.00	

<sup>1</sup>Member derives more than 10% of income from health industry.

2. Click **Confirm Delete**.
  - The Current Board Member Characteristics page opens with the board member removed from the list of current board members.

If you Add or Delete a board member, don't forget to update the Gender, Ethnicity, Race table appropriately.

3. When all board members have been added, modified, and/or deleted, and you have updated the Gender, Ethnicity, and Race table, click **Save and Continue** (Figure 73) to proceed to the next form.



## 8.10. Form 8: Health Center Agreements

**Form 8: Health Center Agreements** provides information on agreements between your organization and other providers whereby other organizations provide a substantial number of services, sites, and/or activities in support of your organization or which impact your organization's board composition, authorities, function or responsibilities.

This form is an optional form that should only be submitted if the FQHC Look-Alike organization has entered into any new agreements since the submission of its last FQHC Look-Alike application. Please only provide agreements with other providers for a substantial number of services, site, and/or activities. Click **Save and Continue** (Figure 90) to mark it as complete and proceed to the next form. (This form must be saved to mark it as complete)

To identify **Health Center Agreements**:

1. Open [Form 8](#), and complete:
  - a. Part I (Figure 78)
  - b. Part II, Question 1 (Figure 79)
  - c. Part II, Question 2 (Figure 80)
  - d. Part II, Question 3 (Figure 81) (Optional)
  - e. Part III (Figure 82)
2. In Part I (Figure 78), Question 1, indicate if you have any current or proposed agreements with another organization to carry out a substantial portion of your scope of project.

**Figure 78: Form 8: Part I - Question 1**

**i Note:** When a FQHC Look-Alike wishes to establish an agreement/arrangement in the future that will either (1) result in another organization carrying out a substantial portion of the approved scope of project or (2) impact the governing board's composition, authorities, functions, or responsibilities, a Prior Approval request must be submitted in EHB and approved by HRSA before the agreement/arrangement can be formalized and implemented.

---

**HEALTH CENTER AFFILIATION CERTIFICATION/CHECKLIST**  
**Form 8: Health Center Affiliation Certification/Checklist** **Status: NOT COMPLETE**

PART I	
<p><b>*1.</b> Do you have, or propose to establish as part of this application, an agreement with another organization to carry out a substantial portion of the approved scope of project?</p> <p><input type="radio"/> Yes <input type="radio"/> No</p> <p>If "Yes", indicate the number of each agreement type in 2a and/or 2b below and complete Parts II and III. If "No", skip to Part II.</p>	
<p>2a. Contract for a substantial portion of the proposed scope of project for any of the following: core primary care providers, health center staff (other than providers), Chief Medical Officer (CMO), or Chief Financial Officer (CFO).</p>	<input type="text"/>
<p>2b. Memorandum of Understanding (MOU)/Agreement (MOA) for substantial portion of the proposed scope of project via a sub-recipient/sub-award arrangement.</p>	<input type="text"/>

If you answered "Yes" to Question 1, indicate the number of each agreement type in Questions 2a or 2b. If No, proceed to Part II.

3. In Part II, Question 1 (Figure 79), complete the Governance Checklist to determine if any affiliations or agreements limit or compromise the board's authorities, functions, and/or responsibilities.

Figure 79: Form 8: Part II - Governance Checklist

PART II		
<b>*1. Governance Checklist</b>		
Does the health center affirm that the board exercises the authorities, legislative and regulatory mandated functions, and responsibilities listed below, <b>without limitation or compromise</b> due to an affiliation or agreement with another entity?	<b>Yes</b>	<b>No</b>
determines board composition	<input type="radio"/>	<input type="radio"/>
determines executive committee function and composition	<input type="radio"/>	<input type="radio"/>
selection of board chairperson	<input type="radio"/>	<input type="radio"/>
selection of board members	<input type="radio"/>	<input type="radio"/>
strategic planning	<input type="radio"/>	<input type="radio"/>
approval of the center's annual budget	<input type="radio"/>	<input type="radio"/>
directly employs, selects/dismisses, and evaluates the CEO/Executive Director	<input type="radio"/>	<input type="radio"/>
adoption of policies and procedures for personnel and financial management	<input type="radio"/>	<input type="radio"/>
establishes center priorities	<input type="radio"/>	<input type="radio"/>
establishes eligibility requirements for partial payment of services	<input type="radio"/>	<input type="radio"/>
provides for an independent audit	<input type="radio"/>	<input type="radio"/>
evaluation of center activities	<input type="radio"/>	<input type="radio"/>
adoption of center's health care policies, including scope and availability of services, location, hours of operation, and quality of care audit procedures	<input type="radio"/>	<input type="radio"/>
establishes a conflict of interest policy	<input type="radio"/>	<input type="radio"/>

If you answer "No" to any Governance Checklist item, you must answer "Yes" to Part II, Question 2.

4. In Part II, Question 2 (Figure 80), indicate if you have any current or proposed agreements that affect the composition, authorities, functions, or responsibilities of your organization's board.

Figure 80: Form 8: Part II - Question 2

<p><b>*2. Do you have, or propose to establish as part of this application, an agreement/arrangement (provided in Part I or otherwise) that impacts the applicant's governing board composition, authorities, functions, or responsibilities?</b></p> <p><b>The Governance Checklist above can help you determine the answer to this question. A No response to any Governance Checklist item should result in a Yes response to this question.</b></p> <p><input type="radio"/> Yes <input type="radio"/> No</p> <p>If "Yes", indicate the number of such agreements/arrangements in question 3 below and complete Part III.</p>
---

If you answer "Yes" to Question 2, specify the number of such agreements in Question 3 and proceed to complete Part III.

Figure 81: Form 8: Part II - Question 3

<p>3. Agreement/arrangement that impacts the health center's governing board composition, authorities, functions, or responsibilities (e.g., parent subsidiary model, bilateral board representation, outside nomination of board members, joint committees).</p> <p><b>Note:</b> Examples of compromising arrangements include overriding approval or veto authority by another entity, dual majority requirements, and super-majority requirements.</p>	<input type="text"/>
---	----------------------

If you answered Yes to Part I, Question 1 or Part II, Question 2, proceed to Part III.

5. In Part III (Figure 82), provide information about each health center agreement noted in Part I and Part II. Click **Add Organization Affiliation**.

**Figure 82: Form 8: Part III: Organization Affiliation**

- The Health Center Affiliation Certification/Checklist page opens.

6. In the **Add Organization Agreement** section:
  - a. Enter the **Organization Name** and **Organization EIN** (Employer Identification Number) for the organization with which you have the agreement (Figure 83).

**Figure 83: Form 8: Part III: Add Organization Affiliation**

- b. Enter the organization's **Physical Location Address** (Figure 84).

**Figure 84: Form 8: Part III: Add Organization Affiliation: Physical Address**

- c. Provide the history of each agreement (Figure 85). This may include the purpose of each agreement and how it has changed over time.

Figure 85: Form 8: Part III: Add Organization Affiliation: Explain History

<p>*Explain the history of each agreement/arrangement that impacts the health center's governing board composition, authorities, functions, or responsibilities, (e.g., why it was entered into, how it has changed over time). If not applicable for this agreement/arrangement, write "n/a".</p>	<p>Maximum line(s) allowed approximately: 5 (500 character(s) remaining)</p> <div style="border: 1px solid gray; height: 50px;"></div>
--	--

- In the **Attachments** section (Figure 86), click **Attach** to upload agreements with this organization.

Figure 86: Form 8: Part III: Add Organization Affiliation: Attach Documentation

**Attachments**

**Note:** Before uploading a document for this affiliation, please rename the file to include the affiliated organization's name e.g. 'CincinnatiHospital\_LocationDetails.doc'.

Other Attachment(s) (Maximum Five (5) Attachment(s))					
Select	Purpose	Document Name	Size	Uploaded By	Description
No attached document exists.					
<input type="button" value="Attach"/>					

All agreement/arrangement documents must be uploaded in full.

- The **Attach Document** screen (Figure 87) will be displayed.

Figure 87: Form 8: Part III: Add Organization Affiliation - Browse

**ATTACH DOCUMENT**

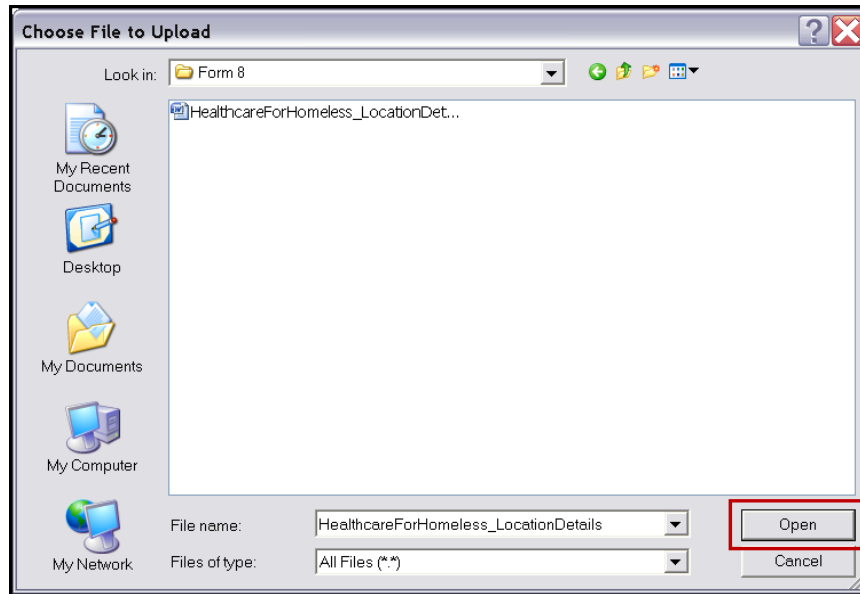
Fields marked with an asterisk(\*) are required.

<b>ATTACH DOCUMENT</b>	
*Purpose	Form 8 Other Documents (Max 5)
*Document	<input type="button" value="Browse..."/> <small>(Allowable Document Type(s): doc, docx, rtf, txt, wpd, pdf, xls, xlsx, jpg, jpeg, xid)          (Allowable Document Size: 20 MB)</small>
Description (Maximum 500 characters)	<div style="border: 1px solid gray; height: 30px;"></div>

Attached Document(s)					
Purpose	Document Name	Size	Uploaded By	Description	
No attached document exists.					

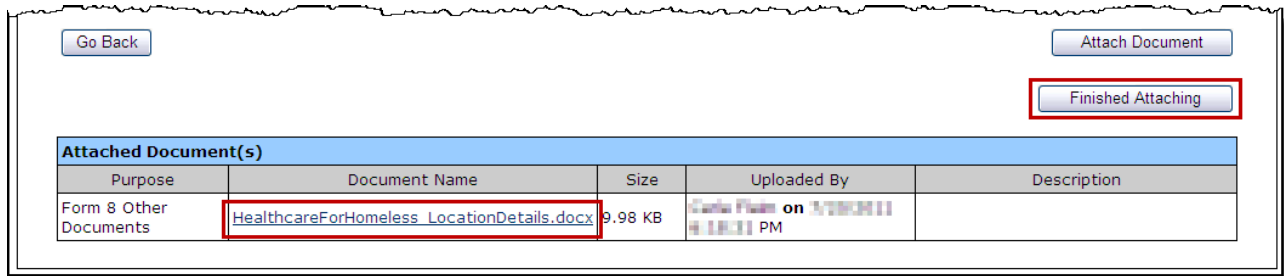
- Click **Browse**.
- The **Choose File to Upload** dialog box will be displayed.

**Figure 88: Choose File to Upload**



9. Select the desired file.
10. Click **Open**.
  - The file name will now appear in the **Document Name** field on the **Attach Document** screen.
11. Click **Attach Document**.
  - The attached document will appear in the **Attached Document(s)** list (Figure 89).

**Figure 89: Form 8: Part III: Attached Documents**



12. Click **Finished Attaching**.

- The **Health Center Affiliation** page refreshes with the uploaded document listed.

**Figure 90: Form 8: Attachments Uploaded**

**Attachments**

**Note:** Before uploading a document for this affiliation, please rename the file to include the affiliated organization's name e.g. 'CincinnatiHospital\_LocationDetails.doc'.

Other Attachment(s) (Maximum Five (5) Attachment(s))					
Select	Purpose	Document Name	Size	Uploaded By	Description
<input checked="" type="checkbox"/>	Form 8 Other Documents	<a href="#">HealthcareForHomeless_LocationDetails.docx</a>	9.98 KB	CAROL PERRY on 1/10/2011 11:18:23 AM	
<input type="button" value="Attach"/> <input type="button" value="Update Description"/> <input type="button" value="Delete"/>					

13. Repeat Steps 7-12 until all Affiliations are attached (organized by affiliated organization).
  - a. To update an attachment description, select the desired attachment and click .
  - b. To delete an attachment, select the desired attachment and click .
14. Click  to proceed to the next form.

## 8.11. Form 10: Annual Emergency Preparedness (EP) Report

The Annual Emergency Preparedness Report assesses your organization’s overall emergency readiness.

1. Open [Form 10](#), and complete:
  - a. Section I: Emergency Preparedness and Management Plan (Figure 91)
  - b. Section II: Readiness (Figure 92)
2. Complete each section of the form by selecting “Yes” or “No” for each question.

**Figure 91: Form 10: Section I - Emergency Preparedness and Management Plan**

ANNUAL EMERGENCY PREPAREDNESS REPORT		Status: NOT COMPLETE
Form 10: Annual Emergency Preparedness Report		
<b>SECTION I - EMERGENCY PREPAREDNESS AND MANAGEMENT PLAN</b>		<b>Yes No</b>
*1. Has your organization conducted a thorough Hazards Vulnerability Assessment? Date completed: <input type="text"/>		<input type="radio"/> Yes <input type="radio"/> No
*2. Does your organization have an approved EPM plan? Date most recent EPM plan was approved by your Board: <input type="text"/>		<input type="radio"/> Yes <input type="radio"/> No
*3. Does the EPM plan specifically address the four disaster phases?		
3a. Mitigation?		<input type="radio"/> Yes <input type="radio"/> No
3d. Recovery?		<input type="radio"/> Yes <input type="radio"/> No
*4. Is your EPM plan integrated into your local/regional emergency plan?		<input type="radio"/> Yes <input type="radio"/> No
5. If no, has your organization attempted to participate with local/regional emergency planners?		<input type="radio"/> Yes <input type="radio"/> No
*6. Does the EPM plan address your capacity to render mass immunization/prophylaxis?		<input type="radio"/> Yes <input type="radio"/> No

- For Section I: Question 1, if you selected “Yes”, you must enter the date the Hazards Vulnerability Assessment was completed.
  - For Section I: Question 2, if you selected “Yes”, you must enter the date the Emergency Preparedness and Management (EPM) plan was approved by your board.
3. Proceed to complete Section II by selecting “Yes” or “No” for each question.

**Figure 92: Form 10: Section II - Readiness**

SECTION II - READINESS		Yes No
*1. Does your organization include alternatives for providing primary care to your current patient population if you are unable to do so during emergency?		<input type="radio"/> Yes <input type="radio"/> No
*2. Does your organization conduct annual planned drills?		<input type="radio"/> Yes <input type="radio"/> No
*3. Does your organization's staff receive periodic training on disaster preparedness?		<input type="radio"/> Yes <input type="radio"/> No
*4. Will the organization be required to deploy staff to Non-Health Center sites/locations according to emergency preparedness plan?		<input type="radio"/> Yes <input type="radio"/> No
*7. Does your organization coordinate with other systems of care to provide an integrated emergency response?		<input type="radio"/> Yes <input type="radio"/> No
*8. Has your organization been designated to serve as a point of distribution (POD) for providing antibiotics, vaccines and medical supplies?		<input type="radio"/> Yes <input type="radio"/> No
*9. Has your organization implemented measures to prevent financial/revenue and facilities loss due to an emergency? (e.g. Insurance coverage for short-term closure)		<input type="radio"/> Yes <input type="radio"/> No
*10. Does your organization have an off-site back up of your information technology system?		<input type="radio"/> Yes <input type="radio"/> No
*11. Does your organization have a designated EPM coordinator?		<input type="radio"/> Yes <input type="radio"/> No

4. Click **Save and Continue** to proceed to the next form.

## 8.12. Form 12: Organization Contacts

Use Form 12 to provide contact information for the proposed project. Enter **Medical Director**, **Dental Director** (Optional), **Chief Executive Officer**, and **Contact Person**. The contact person should be the primary communications liaison for any program specific information being submitted as part of this application.

1. Open [Form 12](#) (Figure 93).
2. Click one of the **Add...** buttons to add or update the information for each type of contact. For example, click **Add Medical Director** to add a medical director.

Figure 93: Form 12: Organization Contacts

**ORGANIZATION CONTACTS**  
Form 12: Organization Contacts Status: NOT COMPLETE

\*Medical Director  
No contact to display.  
**Add Medical Director**

Dental Director  
No contact to display.  
**Add Dental Director**

\*Chief Executive Officer  
No contact to display.  
**Add Chief Executive Officer**

\*Contact Person  
No contact to display.  
**Add Contact Person**

**Go to Previous Page** **Save** **Save and Continue**

- The **Contact Information** data entry page (Figure 94) will be displayed for the contact you are adding.



Figure 94: Form 12: Contact Information Data Entry Page

CONTACT INFORMATION	
<b>Contact Information</b>	
Position Title	Medical Director
Prefix	Select One ▾
*First Name	<input type="text"/>
*Last Name	<input type="text"/>
Middle Initial	<input type="text"/>
Suffix	Select One ▾ If 'Other', please specify <input type="text"/>
Highest Degree	Select One ▾ If 'Other', please specify <input type="text"/>
<b>Contact Address</b>	
*Email Address	<input type="text"/>
*Phone Number	( <input type="text"/> ) <input type="text"/> - <input type="text"/> Ext: <input type="text"/>

Go Back Save and Continue

3. Complete the **Contact Information** page.
4. Click **Save and Continue** to save the **Contact Information** and return to the **Organization Contacts** page.
5. Continue adding contact information for the remaining contact types by following Steps 2-4 above.
6. Click **Save and Continue** on the **Organization Contacts** page (Figure 93) after you have completed the required contact data to save your work and proceed to the next form.

## 8.13. Clinical Performance Measures

Use this form to provide information about clinical performance measures. The **Clinical Performance Measures** form consists of the **Designation Period** section, the **Standard Measures** section, and **Additional Measures** section.

### 8.13.1 The Designation Period

The designation period is the multiyear period (generally a five year period) for which the FQHC LAL has been designated.

1. Open the [Clinical Performance Measures](#) form.
2. In the **Designation Period** section, click the calendar icons to enter the dates in the **Start Date** and **End Date** fields.

Figure 95: Clinical Performance Measures - Designation Period

The screenshot shows the 'CLINICAL PERFORMANCE MEASURES' form. At the top right, it says 'Status: NOT COMPLETE'. Below this is the 'Designation Period' section. It contains two input fields: '\*Start Date (mm/dd/yyyy)' and '\*End Date (mm/dd/yyyy)', each with a calendar icon. A 'Save' button is located at the bottom right of this section and is highlighted with a red box.

3. Click [Save](#) to save the designation period.

The system will synchronize the designation period dates between the **Clinical Performance Measures** and **Financial Performance Measures** forms. Changes made to dates in one form will be reflected in the other.

### 8.13.2 Provide Standard Performance Measure Information

Provide the performance measure information as follows:

1. Click the [Update](#) link for a Standard Performance Measure (Figure 96).

Figure 96: Clinical Performance Measures - Standard Measures

The screenshot shows the '\*Standard Measures' section of the form. It lists two performance measures. The first is 'Performance Measure: Percentage of diabetic patients whose HbA1c levels are less than 7 percent, less than 8 percent, less than or equal to 9 percent, or greater than 9 percent.' Below this, there are fields for 'Focus Area' (Diabetes), 'Goal Description' ((Please Specify)), 'Baseline Data' (\_\_\_% (Baseline Year: \_\_\_)), and 'Projected Data' (\_\_\_%). At the bottom of this entry, there are 'Action: View | Update' links, with 'Update' highlighted by a red box. The second performance measure is 'Performance Measure: Percentage of adult patients with diagnosed hypertension whose most recent blood pressure was less than 140/90.' It also has 'Focus Area' (Cardiovascular Disease) and 'Goal Description' ((Please Specify)) fields.

- The **Update Clinical Performance Measure Information** page (Figure 97) will be displayed.

For the Standard Measures some fields in the **Update Clinical Performance Measure Information** screens are pre-populated with data and cannot be changed. Some data option fields are pre-selected and are read only.

**Figure 97: Update Clinical Performance Measure Information**

UPDATE CLINICAL PERFORMANCE MEASURE INFORMATION	
<b>Status: Not Complete</b>	
<b>Update Clinical Performance Measures Information</b>	
Focus Area	Diabetes
*Is this Performance Measure applicable to your Organization?	<input checked="" type="radio"/> Yes <input type="radio"/> No <small>(If No, provide explanation in 'Comments' area at bottom of this form)</small>
Performance Measure	Percentage of diabetic patients whose HbA1c levels are less than 7 percent, less than 8 percent, less than or equal to 9 percent, or greater than 9 percent.
*Target Goal Description <small>(Sample Goals)</small>	<div style="border: 1px solid #ccc; height: 30px; width: 100%;"></div> <small>(maximum 500 characters)</small>
Click "Save" button to save all information within this page.	
<input type="button" value="Save"/>	

- Enter a **Target Goal Description**.

Use the  button at the end of each section to be sure your work is saved and not lost due to the 30 minute system activity time out.

**Figure 98: Update Clinical Performance Measure Information - Baseline Data**

Numerator Description <small>(Examples)</small>	Number adult patients age 18 to 75 years with a diagnosis of Type 1 or Type 2 diabetes whose most recent HbA1c level during the measurement year is <7%, <8%, =9%, or >9%, among those patients in the denominator.		
Denominator Description <small>(Examples)</small>	Number of adult patients age 18 to 75 years as of December 31 of the measurement year with a diagnosis of Type 1 or Type 2 diabetes, who have had a visit at least twice during the reporting year and do not meet any of the exclusion criteria.		
*Baseline Data	Baseline Year: <input type="text"/> (yyyy) Measure Type: <input type="text" value="Percentage"/> Numerator: <input type="text"/> Denominator: <input type="text"/> Calculated Baseline:	*Projected Data (by End of Designation Period) <input type="text"/> % <small>(Sample Calculation)</small>	

- Enter the **Baseline Data: Baseline Year, Numerator, and Denominator**.

Use the Numerator Description and Denominator Description fields for information on how the Baseline Data fields are calculated.

- The baseline auto-calculates and appears in the **Calculated Baseline** field.
- In the **Projected Data** field, enter the data expected when the designation period concludes.

6. Click the [Sample Calculation](#) link to see an example of the calculation you need to perform to complete this field.
- A new window will open displaying an explanation of and calculation for a “Percentage base Measure Type” and a “Ratio based Measure Type.”

**Figure 99: Projected Data Calculation - Sample Calculation**

SAMPLE CALCULATION	
<b>Sample Calculation for Percentage based Measure Type</b>	
Sample Numerator Description	Number of adult patients age 18 and older with a diagnosis of Type 1 or Type 2 diabetes whose most recent hemoglobin A1c level during the measurement period is less than or equal to 7.0% (see [link]).
Numerator (N)	3000 Patients
Denominator (D)	4000 Patients
Projected Data Calculation (%)	$[(N/D) * 100] = [(3000/4000)*100] = 75\%$

Close Window

7. Perform the calculation, and enter the solution in the **Projected Data** field (Figure 98).
8. Enter the Data Source & Methodology (Figure 100).

**Figure 100: Update Clinical Performance Measure Information - Data Source and Methodology**

*Data Source & Methodology	(maximum 500 characters)
Click "Save" button to save all information within this page.	
Save	

9. Enter the Key Contributing and/or Restricting Factor(s) and Major Planned Action(s) (Figure 101).

**Figure 101: Update Clinical Performance Measure Information - Key Factor and Major Planned Action**

*Key Factor and Major Planned Action #1	Key Factor Type: <input type="radio"/> Contributing <input type="radio"/> Restricting <input type="radio"/> N/A Key Factor Description (maximum 500 characters) Major Planned Action Description (maximum 500 characters)
Click "Save" button to save all information within this page.	
Save	

**Key Factor and Major Planned Action #1 is required. Key Factor and Major Planned Action #2 and #3 are optional.**

10. Add the required Quantitative and Qualitative Progress Towards Goal information in the fields provided (Figure 102).

**Figure 102: Progress Towards Goal**

*Progress Towards Goal	Quantitative: <input type="text"/> %
	Qualitative: (maximum 500 characters) <input style="width: 100%; height: 40px;" type="text"/>

11. Add any necessary or desired comments (Figure 103).

**Figure 103: Update Clinical Performance Measure Information - Comments**

Comments	(maximum 500 characters) <input style="width: 100%; height: 40px;" type="text"/>
<input type="button" value="Cancel"/>	<input style="border: 2px solid red;" type="button" value="Save and Continue"/>

You are required to provide information in all Performance Measure fields. If a performance measure is not applicable, you must provide an explanation in the Comments field for that measure.

12. Click  to return to the **Update Clinical Performance Measures** page.
13. Repeat Steps 1-12 for each of the **Standard Performance Measures**.

### 8.13.3 Add an Additional Performance Measure

The **Clinical Performance Measures** form consists of Standard Performance Measures and Additional Performance Measures.

Although included in the Additional section, Oral Health and Behavioral Health measures are **required**. They are included in this section of the form so applicants can create measures specific to the types of Oral Health and Behavioral Health services provided.

Any “Additional” measures should be specific to the proposed project

To add an **Additional Performance Measure** to your application:

1. Click , under the **Additional Measures** section of the form.

**Figure 104: Additional Measures - Add Performance Measure**

<b>Additional Measures</b>	
No Additional Performance Measure(s) Specified	
<input style="border: 2px solid red;" type="button" value="Add Performance Measure"/>	
<input type="button" value="Go to Previous Page"/>	<input type="button" value="Save"/> <input type="button" value="Save and Continue"/>

➤ The **Add Clinical Performance Measure Information** page opens (Figure 105).

Figure 105: Add Clinical Performance Measure information - Focus Area

ADD CLINICAL PERFORMANCE MEASURE INFORMATION		Status: <b>Not Complete</b>	
<b>Add Clinical Performance Measures Information</b>			
*Focus Area	Select One	*Performance Measure Category	Emergency Services Oral Exams Restorative Services Oral Surgery
	If 'Other', Please specify	(Select one or more categories for Oral/Behavioral measures. To select multiple values, hold the Ctrl key and then select from the list.)	If 'Other', Please specify

2. Select a focus area type from the drop-down menu.

If your focus area is Oral Health or Behavioral Health, select one or more performance measure categories presented in the **Performance Measure Category** menu.

3. Enter the **Performance Measure** description and **Target Goal Description**.

Figure 106: Add Clinical Performance Measure information - Performance Measure and Target Goal

*Performance Measure	(maximum 500 characters)
*Target Goal Description (Sample Goals)	(maximum 500 characters)
Click "Save" button to save all information within this page.	
Save	

4. Enter the **Numerator Description** and the **Denominator Description**.

Figure 107: Add Clinical Performance Measure information - Numerator and Denominator

*Numerator Description (Examples)	(maximum 500 characters)
*Denominator Description (Examples)	(maximum 500 characters)
Click "Save" button to save all information within this page.	
Save	

5. Enter the **Baseline Data: Baseline Year, Measure Type, Numerator, and Denominator**.

Figure 108: Add Clinical Performance Measure information - Baseline Data

*Baseline Data	Baseline Year:	(yyyy)	
	Measure Type:	Select One	
	Numerator:		
	Denominator:		
	Calculated Baseline:		
		*Projected Data (by End of Designation Period) (Sample Calculation)	

- The baseline auto-calculates and appears in the **Calculated Baseline** field.
6. In the **Projected Data** field, enter the data expected when the designation period concludes.

- Click [Sample Calculation](#) to see an example of the calculation you need to carry out to complete this field.

**Figure 109: Sample Calculation**

SAMPLE CALCULATION	
<b>Sample Calculation for Percentage based Measure Type</b>	
Sample Numerator Description	Number of adult patients age 18 and older with a diagnosis of Type 1 or Type 2 diabetes whose most recent hemoglobin A1c was less than 9% during the measurement period. See the measure specification for more details.
Numerator (N)	3000 Patients
Denominator (D)	4000 Patients
Projected Data Calculation (%)	$[(N/D) * 100] = [(3000/4000)*100] = 75\%$

Close Window

- Enter the **Data Source & Methodology** and **Key Factor(s)** and **Major Planned Action(s)**.

**Figure 110: Add Clinical Performance Measure information - Data Source and Key Factor(s)**

*Data Source & Methodology	(maximum 500 characters)
Click "Save" button to save all information within this page. <span>Save</span>	
*Key Factor and Major Planned Action #1	Key Factor Type: <input type="radio"/> Contributing <input type="radio"/> Restricting <input type="radio"/> N/A Key Factor Description (maximum 500 characters) Major Planned Action Description (maximum 500 characters)
Click "Save" button to save all information within this page. <span>Save</span>	

**Key Factor and Major Planned Action #1** is required. **Key Factor and Major Planned Action #2 and #3** are optional.

- Add the required Quantitative and Qualitative Progress Towards Goal information in the fields provided (Figure 111).

**Figure 111: Progress Towards Goal**

*Progress Towards Goal	Quantitative: <input type="text"/> % Qualitative: (maximum 500 characters)
------------------------	---

- Add any necessary or desired comments (Figure 112).

**Figure 112: Add Clinical Performance Measure information - Comments**

You are required to provide information in all Performance Measure fields. If a performance measure is not applicable, you must provide an explanation in the Comments field for that measure.

11. Click the **Save and Continue** button at the bottom of the form.
  - You will be returned to the **Clinical Performance Measures** form. The added performance measure will appear in the **Additional Measures** area of the form.

**Figure 113: Clinical Performance Measures - Additional Measures**

Performance Measure: Percentage of infants over 6 lbs.		Status: Complete	
Focus Area	Prenatal Health	Goal Description	Decrease the % of infants born at or below 6 lbs.
Baseline Data	7.00% (Baseline Year: 2011)	Projected Data	3%
Action: <a href="#">View</a>   <a href="#">Update</a>   <a href="#">Delete</a>			

12. To add another Additional Measure, click **Add Performance Measure** and follow Steps 2-11.

### 8.13.4 Update a Performance Measure

To update a Performance Measure:

1. Click the [Update](#) link (Figure 114).

**Figure 114: Update Link on a Complete Performance Measure**

Performance Measure: Percentage of diabetic patients whose HbA1c levels are less than 7 percent, less than 8 percent, less than or equal to 9 percent, or greater than 9 percent.		Status: Complete	
Focus Area	Diabetes	Goal Description	Increase the % of adult patients with type 1 or 2 diabetes whose most recent hemoglobin A1c (HbA1c) is <=9% (under control)
Baseline Data	10.00% (Baseline Year: 2011)	Projected Data	15%
Action: <a href="#">View</a>   <a href="#">Update</a>			

- The **Update Clinical Performance Measure Information** page will be displayed (Figure 97).
2. Update the performance measure as described in **Provide Standard Performance Measure Information** (See 8.13.2).



### 8.13.5 Delete an Additional Performance Measure

To delete an **Additional Performance Measure**:

1. Under the desired Additional Performance Measure, click the [Delete](#) link
  - The Delete Clinical Performance Measures Information page opens.

Figure 115: Clinical Performance Measures - Additional Measures - Delete

**DELETED CLINICAL PERFORMANCE MEASURE INFORMATION**

**Performance Measure:** Percentage of infants over 6 lbs.

Focus Area	Prenatal Health	Goal Description	Decrease the % of infants born at or below 6 lbs.
Baseline Data	7.00 % (Baseline Year: 2010)	Projected Data	3 %

View: [Performance Measure Details](#)

Buttons:

2. Click .

### 8.13.6 View a Performance Measure

1. Under the desired **Performance Measure**, click the [View](#) link to see a read-only display of the performance measures (Figure 116).

Figure 116: Read-only Display of Clinical Performance Measures

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
 Health Resources and Services Administration

**Clinical Performance Measures**

**FOR HRSA USE ONLY**

Application Tracking Number	LAL Number
000000	LAL000

**Designation Period**

Start Date	End Date
08/01/2011	08/31/2011

**Focus Area:** Diabetes

**Performance Measure:** Percentage of diabetic patients whose HbA1c levels are less than 7 percent, less than 8 percent, less than or equal to 9 percent, or greater than 9 percent.

Is this Performance Measure Applicable to your Organization? Yes

Performance Measure

Comments

Buttons:

2. Click  to return to the **Clinical Performance Measures** Form.
3. After you have completed work with the Clinical Performance Measures (Figure 113), click  to proceed to the next form.

## 8.14. Financial Performance Measures

Use this form to provide information about financial performance measures. The **Financial Performance Measures** form consists of the **Designation Period** section, the **Standard Measures** section, and **Additional Measures** section.

### 8.14.1 The Designation Period

The designation period is the multiyear period (generally a five year period) for which the FQHC LAL has been designated.

1. Open the [Financial Performance Measures](#) form.
2. In the **Designation Period** section, click the calendar icons to enter the dates in the Start Date and End Date fields.

Figure 117: Financial Performance Measures - Designation Period

3. Click  to save the designation period.

The system will synchronize the designation period dates between the Clinical Performance Measures and Financial Performance Measures forms. Changes made to dates in one form are reflected in the other.

### 8.14.2 Provide Standard Performance Measure Information

Provide the performance measure information as follows:

1. Click the [Update](#) link (Figure 118).

Figure 118: Financial Performance Measure - Standard Measures

- The **Update Financial Performance Measure Information** page (Figure 119) will be displayed.

For the Standard Measures some fields in the Update Financial Performance Measure Information screens are prepopulated with data and cannot be changed. Some data option fields are pre-selected and are read only.

**Figure 119: Update Financial Performance Measure Information**

UPDATE FINANCIAL PERFORMANCE MEASURE INFORMATION	
Status: <b>Not Complete</b>	
<b>Update Financial Performance Measures Information</b>	
Focus Area	Costs
*Is this Performance Measure applicable to your Organization?	<input checked="" type="radio"/> Yes <input type="radio"/> No <small>(If No, provide explanation in 'Comments' area at bottom of this form)</small>
Performance Measure	Total cost per patient.
*Target Goal Description <small>(Sample Goals)</small>	<input type="text" value="(maximum 500 characters)"/> <input type="text"/>
Click "Save" button to save all information within this page.	
<input type="button" value="Save"/>	

2. Enter the **Target Goal Description**.

Use the  button at the end of each section to be sure your work is saved and not lost due to the 30 minute system activity time out.

**Figure 120: Update Financial Performance Measure Information - Baseline Data**

Numerator Description <small>(Examples)</small>	Total accrued cost before donations and after allocation of overhead.		
Denominator Description <small>(Examples)</small>	Total number of patients.		
*Baseline Data	Baseline Year: <input type="text"/> (yyyy) Measure Type: <input type="text" value="Ratio"/> Numerator: <input type="text"/> Denominator: <input type="text"/> Calculated Baseline:	<input type="text"/> (Ratio)	<b>*Projected Data (by End of Designation Period)</b> <input type="text"/> (Ratio) <small>(Sample Calculation)</small>

3. Enter the **Baseline Data: Baseline Year, Numerator, and Denominator**.

Use the **Numerator Description** and **Denominator Description** fields for information on how the **Baseline Data** field is calculated.

- The baseline auto-calculates and appears in the **Calculated Baseline** field.
- 4. In the **Projected Data** field, enter the data expected when the designation period concludes.
- 5. Click the [Sample Calculation](#) link to see an example of the calculation you need to complete for this field.
- A new window will open displaying an explanation of and calculation for a “Percentage Base Measure Type.”

**Figure 121: Sample Calculation**

SAMPLE CALCULATION	
<b>Sample Calculation for Percentage based Measure Type</b>	
Sample Numerator Description	Number of adult patients age 18 and older with a diagnosis of Type 1 or Type 2 diabetes whose most recent hemoglobin A1c was less than 9% during the measurement period.
Sample Denominator Description	All patients age 18 and older who were seen by a primary care provider at least twice during the reporting year and do not meet any of the exclusion criteria.
Numerator (N)	3000 Patients
Denominator (D)	4000 Patients
Projected Data Calculation (%)	$[(N/D) * 100] = [(3000/4000)*100] = 75\%$

Close Window

6. Perform the calculation, and enter the solution in the **Projected Data field** (Figure 120).
7. Enter the **Data Source & Methodology** (Figure 122).

**Figure 122: Update Financial Performance Measure Information - Data Source and Methodology**

*Data Source & Methodology	(maximum 500 characters)
Click "Save" button to save all information within this page.	
Save	

8. Enter the Key Contributing and/or Restricting Factor(s) and Major Planned Action(s) (Figure 123).

**Figure 123: Key Factor and Major Planned Action**

*Key Factor and Major Planned Action #1	Key Factor Type: <input type="radio"/> Contributing <input type="radio"/> Restricting <input type="radio"/> N/A  Key Factor Description (maximum 500 characters)  Major Planned Action Description (maximum 500 characters)
Click "Save" button to save all information within this page.	
Save	

Key Factor and Major Planned Action #1 is required. Key Factor and Major Planned Action #2 and #3 are optional.

9. Add the required Quantitative and Qualitative Progress Towards Goal information in the fields provided (Figure 124).

**Figure 124: Progress Towards Goal**

*Progress Towards Goal	Quantitative: <input type="text"/> % Qualitative: (maximum 500 characters)
------------------------	---

10. Add any necessary or desired comments (Figure 125).

**Figure 125: Update Financial Performance Measure Information - Comments**

You are required to provide information in all Performance Measure fields. If any performance measure listed is not applicable, you must provide an explanation in the corresponding Comments field.

11. Click **Save and Continue** to return to the **Financial Performance Measures** page.

12. Repeat Steps 1-11 for each of the standard **Performance Measures**.

### 8.14.3 Add an Additional Performance Measure

The Financial Performance Measures form consists of Standard Measures and optional Additional Measures.

To add an additional performance measure to your application:

1. Click **Add Performance Measure**, under the **Additional Measures** section of the form.

**Figure 126: Additional Measures - Add Performance Measure**

➤ The Add Financial Performance Measure page opens (Figure 127).

**Figure 127: Add Financial Performance Measure Information - Focus Area**

2. Select a focus area from the drop-down menu.

3. Enter the performance measure.

**Figure 128: Add Financial Performance Measure Information - Performance Measure and Target Goal**

*Performance Measure	(maximum 500 characters)
*Target Goal Description (Sample Goals)	(maximum 500 characters)
Click "Save" button to save all information within this page. <span style="float: right;">Save</span>	

4. Enter descriptions of the numerator and denominator.

**Figure 129: Add Financial Performance Measure Information - Numerator and Denominator Description**

*Numerator Description (Examples)	(maximum 500 characters)
*Denominator Description (Examples)	(maximum 500 characters)
Click "Save" button to save all information within this page. <span style="float: right;">Save</span>	

5. Enter the **Baseline Data: Baseline Year, Measure Type, Numerator, and Denominator.**

**Figure 130: Add Financial Performance Measure Information - Baseline Data**

*Baseline Data	Baseline Year: <input type="text"/> (yyyy) Measure Type: <span style="border: 1px solid red; padding: 2px;">Select One</span> Numerator: <input type="text"/> Denominator: <input type="text"/> Calculated Baseline: <input type="text"/>	*Projected Data (by End of Designation Period) <span style="border: 1px solid red; padding: 2px;">(Sample Calculation)</span>	<input type="text"/>
----------------	---	--	----------------------

- The baseline auto-calculates and appears in the **Calculated Baseline** field.
- 6. In the **Projected Data** field, enter the data expected when the designation period concludes.
- 7. Click [Sample Calculation](#) to see an example of the calculation you need to perform to complete this field.

**Figure 131: Sample Calculation**

SAMPLE CALCULATION	
<b>Sample Calculation for Percentage based Measure Type</b>	
Sample Numerator Description	Number of adult patients age 18 and older with a diagnosis of Type 1 or Type 2 diabetes whose most recent hemoglobin A1c during the measurement period was less than or equal to 7.0% (see 42 CFR 413.104) and who have been seen by a provider at least twice during the reporting year and do not meet any of the exclusion criteria.
Numerator (N)	3000 Patients
Denominator (D)	4000 Patients
Projected Data Calculation (%)	<span style="border: 1px solid red; padding: 2px;"><math>[(N/D) * 100] = [(3000/4000)*100] = 75\%</math></span>
Close Window	

- Enter the **Data Source & Methodology** and **Key Contributing or Restricting Factor(s) and Major Planned Action(s)** (Figure 132).

**Figure 132: Add Financial Performance Measure Information - Data Source and Key Factor(s)**

*Data Source & Methodology	(maximum 500 characters)
Click "Save" button to save all information within this page. <span style="float: right;">Save</span>	
*Key Factor and Major Planned Action #1	Key Factor Type: <input type="radio"/> Contributing <input type="radio"/> Restricting <input type="radio"/> N/A  Key Factor Description (maximum 500 characters)  Major Planned Action Description (maximum 500 characters)
Click "Save" button to save all information within this page. <span style="float: right;">Save</span>	

Key Factor and Major Planned Action #1 is required. Key Factor and Major Planned Action #2 and #3 are optional.

- Add the required Quantitative and Qualitative Progress Towards Goal information in the fields provided (Figure 133).

**Figure 133: Progress Towards Goal**

*Progress Towards Goal	Quantitative: <input type="text"/> (Ratio) Qualitative: (maximum 500 characters)
------------------------	---

- Add any necessary or desired comments (Figure 134).

**Figure 134: Update Financial Performance Measure Information - Comments**

Comments	(maximum 500 characters)
<span>Cancel</span> <span style="border: 2px solid red; padding: 2px;">Save and Continue</span>	

- Click the Save and Continue button at the bottom of the form.
  - You will be returned to the main **Financial Performance Measures** form. The new performance measure will appear in the **Additional Measures** area of the form.

Figure 135: Additional Measures - Added Performance Measure

Additional Measures			
Performance Measure: Cost per Encounter			Status: Complete
Focus Area	Costs	Goal Description	By End of Designation Period, maintain rate of increase in cost per encounter To: _3__%
Baseline Data	10.00% (Baseline Year: 2011)	Projected Data	3.00%
Action: <a href="#">View</a>   <a href="#">Update</a>   <a href="#">Delete</a>			
<input type="button" value="Add Performance Measure"/>			
<input type="button" value="Go to Previous Page"/>		<input type="button" value="Save"/> <input type="button" value="Save and Continue"/>	

12. To add another Additional Measure, click  and follow Steps 2-11.

### 8.14.4 Update a Performance Measure

To update a Performance Measure:

1. Click the [Update](#) link (Figure 114).

Figure 136: Update Financial Performance Measure

Performance Measure: Cost per Encounter				Status: Complete
Focus Area	Costs	Goal Description	By End of Designation Period, maintain rate of increase in cost per encounter To: _3__%	
Baseline Data	10.00% (Baseline Year: 2011)	Projected Data	3.00%	
Action: <a href="#">View</a>   <a href="#">Update</a>   <a href="#">Delete</a>				

- The **Update Financial Performance Measure Information** page will be displayed (Figure 96).
- 2. Update the performance measure as described in Provide Standard Performance Measure Information (See 8.14.2).

### 8.14.5 Delete an Additional Performance Measure

To delete an Additional Performance Measure:

1. Under the desired Additional Performance Measure, click the [Delete](#) link.

Figure 137: Delete Financial Performance Measure

Performance Measure: Cost per Encounter				Status: Complete
Focus Area	Costs	Goal Description	By End of Designation Period, maintain rate of increase in cost per encounter To: _3__%	
Baseline Data	10.00% (Baseline Year: 2011)	Projected Data	3.00%	
Action: <a href="#">View</a>   <a href="#">Update</a>   <a href="#">Delete</a>				

- The Delete Financial Performance Measures Information page opens.



Figure 138: Delete Financial Performance Measure Information - Confirmation

**⚠ This is a confirmation page! You MUST click on the appropriate button to complete your action.**

**DELETE FINANCIAL PERFORMANCE MEASURE INFORMATION**

<b>Performance Measure:</b> Cost per Encounter			
Focus Area	Costs	Goal Description	By End of Designation Period, maintain rate of increase in cost per encounter To: <u>3</u> %
Baseline Data	10.00 % (Baseline Year: 2011)	Projected Data	3.00 %
View: <a href="#">Performance Measure Details</a>			

Cancel Confirm Delete

2. Click **Confirm Delete**.

### 8.14.6 View a Performance Measure

1. Under the desired Performance Measure, click the [View](#) link to see a read-only display of the performance measure (Figure 139).

Figure 139: Read-Only View of Financial Performance Measures

<b>DEPARTMENT OF HEALTH AND HUMAN SERVICES Health Resources and Services Administration</b>		<b>FOR HRSA USE ONLY</b>	
<b>Financial Performance Measures</b>		Application Tracking Number	LAL Number
		000000	LAL000
<b>Designation Period</b>			
Start Date	MM/DD/YYYY	End Date	MM/DD/YYYY
<b>Focus Area:</b> Costs			
<b>Performance Measure:</b> Total cost per patient.			
Is this Performance Measure Applicable to your Organization?			
Performance Measure Categories	Not Applicable		
Measures and Action Description			
Comments			

**Close Window**

2. Click the **Close Window** button to return to the updated **Financial Performance Measures** form.
3. After you have completed working with the Financial Performance Measures, click **Save and Continue** (Figure 135) to proceed to the next form.

## 8.15. Appendices

### 8.15.1 Attach Documents

1. Open [Appendices](#) (Figure 140).

Figure 140: Appendices

APPENDICES							
Appendices						Status: <b>NOT COMPLETE</b>	
<b>* Project Abstract (Maximum one attachment)</b>							
Select	Purpose	Document Name	Size	Uploaded By	Description		
No attached document exists.							
<input type="button" value="Attach"/>							
<b>* Project Narrative (Maximum one attachment)</b>							
Select	Purpose	Document Name	Size	Uploaded By	Description		
No attached document exists.							
<input type="button" value="Attach"/>							
<b>* Attachment 1 - Service Area Map (Maximum one attachment)</b>							
Select	Purpose	Document Name	Size	Uploaded By	Description		
No attached document exists.							
<input type="button" value="Attach"/>							
<b>Attachment 2 - Governing Board Bylaws (Maximum one attachment)</b>							
Select	Purpose	Document Name	Size	Uploaded By	Description		
No attached document exists.							
<input type="button" value="Attach"/>							
<b>Attachment 3 - Affiliation, Contract, and/or Referral Agreements (Maximum one attachment)</b>							
Select	Purpose	Document Name	Size	Uploaded By	Description		
No attached document exists.							
<input type="button" value="Attach"/>							
<b>Attachment 4 - Organizational Chart (Maximum one attachment)</b>							
Select	Purpose	Document Name	Size	Uploaded By	Description		
No attached document exists.							
<input type="button" value="Attach"/>							
<b>Attachment 5 - Position Descriptions for Key Personnel (Maximum one attachment)</b>							
Select	Purpose	Document Name	Size	Uploaded By	Description		
No attached document exists.							
<input type="button" value="Attach"/>							
<b>Attachment 6 - Resumes for Key Personnel (Maximum one attachment)</b>							
Select	Purpose	Document Name	Size	Uploaded By	Description		
No attached document exists.							
<input type="button" value="Attach"/>							
<b>Attachment 7 - Other Information (Maximum 5 attachments)</b>							
Select	Purpose	Document Name	Size	Uploaded By	Description		
No attached document exists.							
<input type="button" value="Attach"/>							
<input type="button" value="Go to Previous Page"/>						<input type="button" value="Save"/>	<input type="button" value="Save and Continue"/>

All of the attachments for the Annual Certification application need only be attached as applicable. If there have been changes since the submission of the last FQHC LAL application then the relevant attachment should be updated and uploaded to the system. For the **Project Abstract, Project Narrative, and Attachments 1-6** only one document is permitted. For **Attachment 7**, a maximum of 5 documents may be uploaded. (Attachments with an asterisk (\*) are required)

2. To upload a document to the system, click **Attach** under the particular attachment type you wish to upload (Figure 141).

**Figure 141: Appendices Detail - Project Abstract**

APPENDICES						
Appendices						Status: NOT COMPLETE
* Project Abstract (Maximum one attachment)						
Select	Purpose	Document Name	Size	Uploaded By	Description	
No attached document exists.						
<input type="button" value="Attach"/>						

- The **Attach Document** page opens (Figure 142)

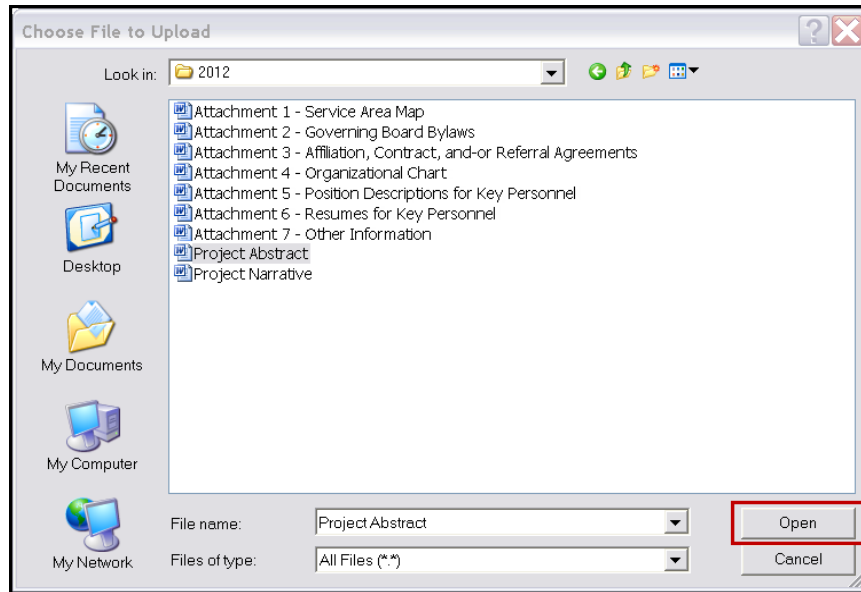
**Figure 142: Attach Document Page**

ATTACH DOCUMENT				
Fields marked with an asterisk(*) are required.				
ATTACH DOCUMENT				
*Purpose	Project Abstract (Max 1)			
*Document	<input type="button" value="Browse..."/> <small>(Allowable Document Type(s): doc, docx, rtf, txt, wpd, pdf, xls, jpg, jpeg, xfd)            (Allowable Document Size: 20 MB)</small>			
Description (Maximum 500 characters)	<input type="text"/>			
<input type="button" value="Go Back"/> <span style="float: right;"><input type="button" value="Attach Document"/></span>				
<input type="button" value="Finished Attaching"/>				
Attached Document(s)				
Purpose	Document Name	Size	Uploaded By	Description
No attached document exists.				

3. To attach the document, click **Browse**.

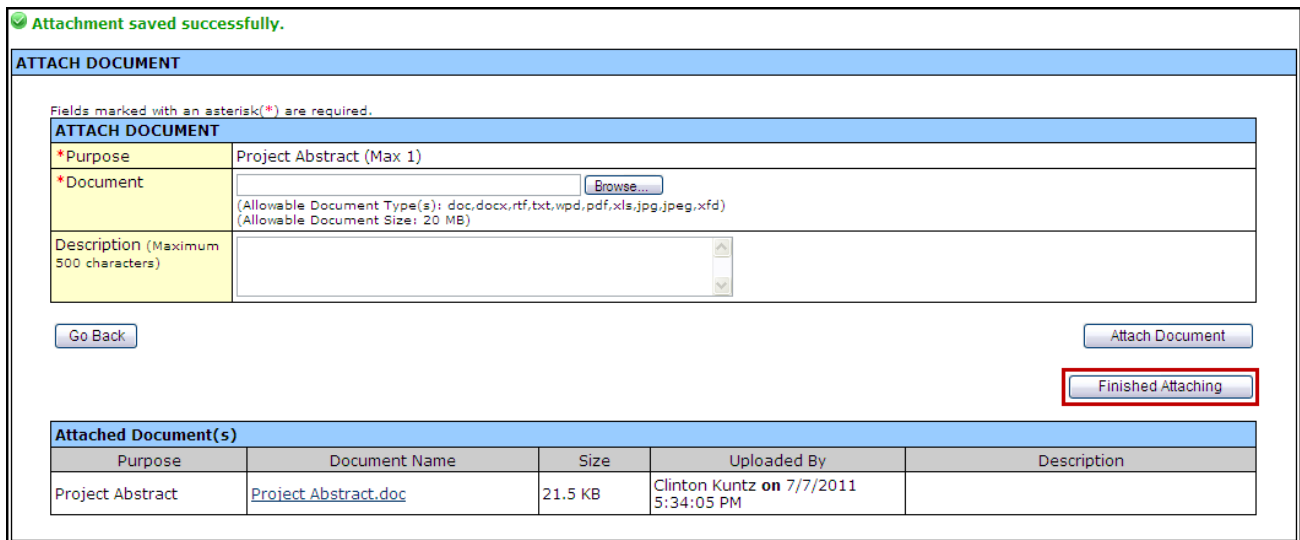
  - The **Choose File to Upload** window opens (Figure 143).

**Figure 143: Choose File to Upload Window**



4. Select the desired file to upload, and click **Open**.
  - The **Attach Document** page refreshes with the selected file path populating the **Browse** field.
5. Add a description if desired, and click **Attach Document**.
  - The **Attach Document** page refreshes with the **Attached Document(s)** section populated with the uploaded document (Figure 144).

**Figure 144: Attachment Saved Successfully**



6. Click **Finished Attaching** to complete the uploading process.
  - You are returned to the **Appendices** page (Figure 145) with the uploaded file shown in the list.

Figure 145: Appendices: File Uploaded

APPENDICES  
 Appendices Status: **NOT COMPLETE**

\* Project Abstract (Maximum one attachment)

Select	Purpose	Document Name	Size	Uploaded By	Description
<input checked="" type="radio"/>	Project Abstract	<a href="#">Project Abstract.doc</a>	21.5 KB	Clinton Kuntz on 7/7/2011 5:34:05 PM	

\* Project Narrative (Maximum one attachment)

- Continue to the next attachment and follow Steps 2-6, until all required attachments have been uploaded to the system. (To Save and Continue proceed to Section 8.15.2; Steps 4-5)

### 8.15.2 Update an Attached Document

To update a previously uploaded document, you must first delete the uploaded document. Then proceed to attach a new document with the updated information.

- From the **Appendices** page (Figure 146), click **Delete** under the attachment you wish to update.

Figure 146: Appendices: Delete Attachment

APPENDICES  
 Appendices Status: **NOT COMPLETE**

\* Project Abstract (Maximum one attachment)

Select	Purpose	Document Name	Size	Uploaded By	Description
<input checked="" type="radio"/>	Project Abstract	<a href="#">Project Abstract.doc</a>	21.5 KB	Clinton Kuntz on 7/7/2011 5:34:05 PM	

\* Project Narrative (Maximum one attachment)

- The **Delete Attachment Confirmation** page opens (Figure 147).

Figure 147: Delete Confirmation Page

**Warning:** This is a confirmation page! You **MUST** click on the appropriate button to complete your action.

**DELETE ATTACHMENT CONFIRMATION**

Attached Document					
Purpose	Document Name	Size	Uploaded By	Description	
Project Abstract	<a href="#">Project Abstract.doc</a>	21.5 KB	Clinton Kuntz on 7/7/2011 5:34:05 PM		

- Click **Confirm Delete**.
- You are returned to the **Appendices** page, with a “Attachment deleted successfully.” message displayed, and with the attachment removed from the list.
- To upload an updated document, follow the process in Section 8.15.1; Steps 2-6.

- When you have completed uploading all the required documents, click **Save** to save your work. If all documents have been uploaded properly the **Appendices** page will refresh with a success banner and **Status: Complete**.

**Figure 148: Appendices: Complete - Save and Continue**

Information entered on the Appendices was saved successfully. This form is now COMPLETE.

Fields marked with an asterisk (\*) are required.

**APPENDICES** Status: COMPLETE

**Appendices**

* Project Abstract (Maximum one attachment)					
Select	Purpose	Document Name	Size	Uploaded By	Description
<input checked="" type="radio"/>	Project Abstract	<a href="#">Project Abstract.doc</a>	21.5 KB	Clinton Kuntz on 7/8/2011 11:29:16 AM	
			<input type="button" value="Update Description"/>	<input type="button" value="Delete"/>	

* Project Narrative (Maximum one attachment)					
Select	Purpose	Document Name	Size	Uploaded By	Description
<input type="radio"/>	Project Narrative	<a href="#">Project Narrative.doc</a>		Clinton Kuntz on 7/8/2011	
			<input type="button" value="Update Description"/>	<input type="button" value="Delete"/>	

Attachment 7 - Other Information (Maximum 5 attachments)					
Select	Purpose	Document Name	Size	Uploaded By	Description
<input checked="" type="radio"/>	Attachment 7 - Other Information	<a href="#">Attachment 7 - Other Information.doc</a>	21.5 KB	Clinton Kuntz on 7/8/2011 2:08:31 PM	
			<input type="button" value="Attach"/>	<input type="button" value="Update Description"/>	<input type="button" value="Delete"/>

- Click **Save and Continue** to proceed to Review the Application.

## 9. Review the Application

The status and review pages allow you to check the completion status of all or any part of your application, as well as view or print your application.

### 9.1. Application Forms Status

To view the status of the Application forms from any page, in the **Application Process** left side menu, under Overview, click [Status](#). The **Status Overview** page opens (Figure 149). This page shows the completion status of each Application form. All must show a **Status** of **Complete** before you can submit your application to HRSA.

**Figure 149: Status Overview Page for Application Forms**

STATUS OVERVIEW		
Section	Action	Status
General Information		
Cover Page	<a href="#">Update</a>	COMPLETE
Form 1A: General Information Worksheet	<a href="#">Update</a>	COMPLETE
Budget Information		
Form 2: Staffing Profile	<a href="#">Update</a>	COMPLETE
Form 3: Income Analysis Format	<a href="#">Update</a>	COMPLETE
Form 3A: FQHC Look-Alike Budget Information	<a href="#">Update</a>	COMPLETE
Sites and Services		
Form 5A: Services Provided		
Required Services	<a href="#">Update</a>	COMPLETE
Additional Services	<a href="#">Update</a>	COMPLETE
Form 5B: Service Sites	<a href="#">Update</a>	COMPLETE
Form 5C: Other Activities/Locations	<a href="#">Update</a>	COMPLETE
Other Forms		
Form 6A: Current Board Member Characteristics	<a href="#">Update</a>	COMPLETE
Form 8: Health Center Affiliation Certification/Checklist	<a href="#">Update</a>	COMPLETE
Form 10: Annual Emergency Preparedness Report	<a href="#">Update</a>	COMPLETE
Form 12: Contact Information	<a href="#">Update</a>	COMPLETE
Performance Measures		
Clinical Performance Measures	<a href="#">Update</a>	COMPLETE
Financial Performance Measures	<a href="#">Update</a>	COMPLETE
Other Information		
Appendices	<a href="#">Update</a>	COMPLETE

## 9.2. View and Print the Application

To view or print the Application forms, click [Review](#) under **Review and Submit** on the left side menu. The **Review** page will open showing the **Table of Contents** (Figure 150).

**Figure 150: Application Information Review Page**

**Note:** The application has not been submitted to HRSA as yet.

(Note: Attachments will not be printed on clicking this button)

**TABLE OF CONTENTS**

Section	Type	Action
<b>General Information</b>		
Cover Page	HTML	<a href="#">View</a>
Form 1A: General Information Worksheet	HTML	<a href="#">View</a>
<b>Budget Information</b>		
Form 2: Staffing Profile	HTML	<a href="#">View</a>
Form 3: Income Analysis (IncomeAnalysisForm.doc)	DOCUMENT	<a href="#">View</a>
Form 3A: FQHC Look-Alike Budget Information	HTML	<a href="#">View</a>
<b>Sites and Services</b>		
Form 5A: Required Services	HTML	<a href="#">View</a>
Form 5A: Additional Services	HTML	<a href="#">View</a>
Form 5B: Service Sites	HTML	<a href="#">View</a>
Form 5C: Other Activities/Locations	HTML	<a href="#">View</a>
Attachment 6 - Resumes for Key Personnel (Attachment 6 - Resumes for Key Personnel.doc)	DOCUMENT	<a href="#">View</a>
Attachment 7 - Other Information (Attachment 7 - Other Information.doc)	DOCUMENT	<a href="#">View</a>

Use the View links on this page to view and print forms and documents:

- Click a [View](#) link in the **Action** column to see:
  - A form (HTML in the **Type** column)
  - An attachment (Document in the **Type** column) and print it
- Click:
  - to print the **Table of Contents** page.
  - to print all Application forms (HTML in the **Type** column)
- From the Table of Contents drop-down menu, make a selection and click  to navigate to that form.



## 10. Submit the Application

You can submit the application to HRSA once all forms are complete.

To submit an application, you must have the 'Submit' privilege. More than one user may be granted the "Submit" privilege. The Project Director (PD) has the Submit to HRSA privilege by default. In addition, other users may be granted the Submit to HRSA privilege by utilizing the New/Existing Users link in the left side menu of the FQHC LAL Handbook for the Designation (See Section 6: Administer New/Existing Users, for more information).

To submit the application:

4. Click [Submit](#) under **Review and Submit** on the left side menu of the **Status Overview** page, or click Proceed and Submit at the bottom of the Status Overview Page.
- The **Table Of Contents** page opens.

**Figure 151: Table Of Contents Page Showing Complete Status**

TABLE OF CONTENTS		
Section	Action	Status
<b>General Information</b>		
Cover Page	<a href="#">Update</a>	COMPLETE
Form 1A: General Information Worksheet	<a href="#">Update</a>	COMPLETE
<b>Budget Information</b>		
Form 2: Staffing Profile	<a href="#">Update</a>	COMPLETE
Form 3: Income Analysis Format	<a href="#">Update</a>	COMPLETE
Form 3A: FQHC Look-Alike Budget Information	<a href="#">Update</a>	COMPLETE
<b>Sites and Services</b>		
Form 5A: Services Provided		
Required Services	<a href="#">Update</a>	COMPLETE
Additional Services	<a href="#">Update</a>	COMPLETE
Form 5B: Service Sites	<a href="#">Update</a>	COMPLETE
Form 5C: Other Activities/Locations	<a href="#">Update</a>	COMPLETE
<b>Other Forms</b>		
Form 6A: Current Board Member Characteristics	<a href="#">Update</a>	COMPLETE
Form 8: Health Center Affiliation Certification/Checklist	<a href="#">Update</a>	COMPLETE
Form 10: Annual Emergency Preparedness Report	<a href="#">Update</a>	COMPLETE
Form 12: Contact Information	<a href="#">Update</a>	COMPLETE
<b>Performance Measures</b>		
Clinical Performance Measures	<a href="#">Update</a>	COMPLETE
Financial Performance Measures	<a href="#">Update</a>	COMPLETE
<b>Other Information</b>		
Appendices	<a href="#">Update</a>	COMPLETE

[Submit To HRSA](#)

- If all forms are complete, a Submit to HRSA button will show at the bottom of the **Table of Contents** page.

The Submit Button will show depending on the Application Privileges you have been given:

- If you have the **Submit Annual Certification/Renewal of Designation** privilege, you will see the **Submit to HRSA** button.
- If you have only the **Edit Annual Certification/Renewal of Designation** privilege, you will not see a submit button.

See **Section 6: Administer New/Existing Users** for more information on user privileges.

- To submit the application to HRSA, click **Submit to HRSA**.
- The **Certifications and Acceptances** page (Figure 152) opens.

**Figure 152: Submit Certifications and Acceptances Page**

Fields marked with an asterisk (\*) are required.

**\* Certifications and Acceptances**

To the best of my knowledge and belief, all data in this application are true and correct, the document has been duly authorized by the governing body of the applicant and the applicant will comply with the attached assurances if the assistance is awarded.

Yes  
 No  
 I have read and agree with all the above certifications.

View: [Application](#)

- Complete the questions in the **Certifications and Acceptance** section of the form.
- Click **Submit to HRSA**.
- The **General Information** page (Figure 153) will be displayed with a “The application was successfully submitted to HRSA” message displayed.

**Figure 153: General Information Page - Successfully Submitted to HRSA**

✔ The application was successfully submitted to HRSA.

**GENERAL INFORMATION**

Cover Page	
Federal Agency and Organization Element to Which Report is Submitted	Health Resources and Services Administration (HRSA)
Identifying Number Assigned by Federal Agency	
EIN	
Applicant Organization (Name and complete address including zip code)	Fairfield Community Health Center 1111 E. Main St Lawrence, GA 30040-4004
AO Contact Information	
Authorizing Official	
Prefix	
Name	Clinton Korte
Suffix	
Highest Degree	
Phone	706-877-8337
Email	ckorte1@hotmail.com

## 11. Customer Support Information

Use your Application Tracking Number for all correspondence.

### 11.1. Registration or Access/Password Issues

For assistance with registering in HRSA EHBs, or access/password related issues please call the HRSA Call Center:

- By Phone: 877-GO4-HRSA (877-464-4772) or 301-998-7373 (between 9:00 am to 5:30 pm ET)

OR

- By Email: [callcenter@hrsa.gov](mailto:callcenter@hrsa.gov)

Please visit HRSA EHBs for additional online help.

- Go to: <https://grants.hrsa.gov/webexternal/home.asp>
- Click on Help

The Call Center cannot respond to questions that concern application guidance or programmatic issues.

### 11.2. Completing the Application in the Electronic Handbooks

For assistance with technical issues related to completing your Application within the EHBs, please contact the BPHC Help Desk:

- By Email: [BPHCHelpline@hrsa.gov](mailto:BPHCHelpline@hrsa.gov)

OR

- By Phone: 301-443-7356 or 877-974-2742 (between 8:30 am to 5:30 pm ET)

The BPHC Help Desk cannot respond to questions that concern application guidance or programmatic issues.

### 11.3. Application Guidance or Programmatic Questions

Please refer all application guidance or programmatic questions to the Bureau of Primary Health Care (BPHC) Office of Policy and Program Development (OPPD) at 301-594-4300 or [FQHCLAL@hrsa.gov](mailto:FQHCLAL@hrsa.gov).

## 12. Frequently Asked Questions

### 12.1. Software

#### 12.1.1 What are the software requirements for HRSA EHBs?

HRSA EHBs can be accessed over the Internet using Internet Explorer 6.0 and above and Netscape 4.72 and above. HRSA EHBs are compliant with Section 508.

HRSA EHBs use pop-up screens to allow users to view or work on multiple screens. Ensure that your browser settings allow for pop-ups.

You will need appropriate viewers to view attachments in Microsoft Word and PDF.

#### 12.1.2 What are the system requirements for using HRSA EHBs on a Macintosh computer?

Safari v1.2.4 and above or Netscape v7.2 and above are the recommended Internet browsers for Apple Computers. HRSA EHBs do not work on Internet Explorer for Macintosh.

You will need appropriate viewers to view attachments in Microsoft Word and PDF.

#### 12.1.3 What are the software requirements for FQHC LAL Application Modules?

Refer to the software requirements for HRSA EHBs. In addition, you will need Microsoft Word to complete the Appendices sections.

#### 12.1.4 What document types can I upload?

The following document types are supported in HRSA EHBs:

- .DOC; .DOCX - Microsoft Word
- .RTF - Rich Text Format
- .TXT - Text
- .WPD - Word Perfect Document
- .PDF - Adobe Portable Document Format
- .XLS ; .XLSX - Microsoft Excel