

SAMPLE CLINICAL PERFORMANCE MEASURE

OMB No.: 0915-0285. Expiration Date 10/31/2013

DEPARTMENT OF HEALTH AND HUMAN SERVICES Health Resources and Services Administration SAMPLE CLINICAL PERFORMANCE MEASURE	FOR HRSA USE ONLY		
	Grantee Name	Application Tracking Number	
	XYZ Health Center	00000	
	Project Period Date	9/01/2013 - 8/31/2015	
Focus Area: Diabetes			
Performance Measure: Percentage diabetic patients whose HbA1c levels are less than 7 percent, less than 8 percent, less than or equal to 9 percent, or greater than 9 percent.			
Is this Performance Measure Applicable to your Organization?	Yes		
Target Goal Description	By the end of the Project Period, increase the % of adult patients with type 1 or 2 diabetes whose most recent hemoglobin A1c (HbA1c) is \leq 9% (under control) from 55% up to 65%.		
Numerator Description	Number of adult patients age 18 to 75 years with a diagnosis of Type 1 or Type 2 diabetes whose most recent HbA1c level during the measurement year is <7%, <8%, \leq 9%, or >9%, among those patients in the denominator.		
Denominator Description	Number of adult patients age 18 to 75 years as of December 31 of the measurement year with a diagnosis of Type 1 or Type 2 diabetes, who have had a visit at least twice during the reporting year and do not meet any of the exclusion criteria.		
Baseline Data	Baseline Year: 2012 Measure Type: Percentage Numerator: 2200 Denominator: 4000	Projected Data (by End of Project Period)	65%
Data Source & Methodology	Data Source: <input checked="" type="checkbox"/> EHR <input type="checkbox"/> Chart Audit <input type="checkbox"/> Other (specify below) Audit of all applicable patient records utilizing EHR system installed in 2008. (Data from 2012 UDS report – data run occurred 1/10/2013)		

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Key Factor and Major Planned Action #1	Key Factor Type: <input checked="" type="checkbox"/> Contributing <input type="checkbox"/> Restricting <input type="checkbox"/> Not Applicable Key Factor Description: XYZ offers a variety of pharmaceutical assistance programs, including the provision of free, discounted, or generic medications as well as medications through its 340B Federal Drug Pricing arrangement. At least 70% of diabetic patients are on 3 to 8 medications because of co-morbidity complications that occur. Major Planned Action Description: Increase education and outreach efforts to diabetic patients on the importance of daily testing and the availability of free/discounted glucometers and test strips available through XYZ.		
Key Factor and Major Planned Action #2	Key Factor Type: <input checked="" type="checkbox"/> Contributing <input type="checkbox"/> Restricting <input type="checkbox"/> Not Applicable Key Factor Description: XYZ has an agency-wide, multidisciplinary team that includes physicians, nurses, medical assistants, a quality management coordinator and a data specialist. The team works with each site to analyze and improve the internal processes to achieve effective diabetes care delivery. Major Planned Action Description: At each site, XYZ will identify a physician champion who will be allotted administrative time to work with fellow staff to test and implement changes. The agency-wide and site-specific teams will form a collaborative infrastructure that provides diabetic patients with the necessary tools and support to successfully manage their disease.		
Key Factor and Major Planned Action #3	Key Factor Type: <input type="checkbox"/> Contributing <input checked="" type="checkbox"/> Restricting <input type="checkbox"/> Not Applicable Key Factor Description: Time management becomes problematic when XYZ staff juggles regular work with Diabetes Collaborative tasks. The agency-wide team would like to meet more frequently, but providers are pressed for administrative time given their full clinical schedules. Any type of backlog or deficiency adds system stress to a provider or staff member's work schedule that negatively affects patient care management. Major Planned Action Description: Hire an additional clinical staff person to provide additional "non-clinical" review time for the agency-wide team members.		

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Comments	Current status as of 12/31/2012: Percentage of diabetic patients whose HbA1c levels are less than 7% = 29%; less than 8% = 42%; less than or equal to 9% = 55%; and greater than 9% = 45%.	

SAMPLE FINANCIAL PERFORMANCE MEASURE

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Focus Area: Costs			
Performance Measure: Medical Cost per Medical Visit			
Is this Performance Measure Applicable to your Organization?	Yes		
Target Goal Description	By the end of the Project Period, maintain rate of increase not exceeding 5% per year, such that medical cost per medical visit is less than or equal to \$135.60 (current cost is \$123.00).		
Numerator Description	Total accrued medical staff and medical other cost after allocation of overhead (excludes lab and x-ray costs).		
Denominator Description	Non-nursing medical visits (excludes nursing (RN) and psychiatrist visits).		
Baseline Data	Baseline Year: 2012 Measure Type: Ratio Numerator: 492000 Denominator: 4000	Projected Data (by End of Project Period)	164.83
Data Source & Methodology	Data from 2012 UDS report – data based on 2011 audit		
Key Factor and Major Planned Action #1	<p>Key Factor Type: <input checked="" type="checkbox"/> Contributing <input type="checkbox"/> Restricting <input type="checkbox"/> Not Applicable</p> <p>Key Factor Description: Recent addition of nurse practitioner providers increased number of visits.</p> <p>Major Planned Action Description: Continue assessing current patient/provider mix to best utilize resources.</p>		
Key Factor and Major Planned Action #2	<p>Key Factor Type: <input type="checkbox"/> Contributing <input checked="" type="checkbox"/> Restricting <input type="checkbox"/> Not Applicable</p> <p>Key Factor Description: Recently lost our pediatrician to a local competitor, therefore child visits are down.</p> <p>Major Planned Action Description: We are beginning efforts to recruit a NHSC loan repayer to address the shortage.</p>		
Key Factor and Major Planned Action #3	<p>Key Factor Type: <input type="checkbox"/> Contributing <input type="checkbox"/> Restricting <input type="checkbox"/> Not Applicable</p> <p>Key Factor Description:</p> <p>Major Planned Action Description:</p>		

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Comments		