

**PATIENT ADVOCATE LIASONS (PAL)**

<b>OUTPATIENT AREAS</b>		
<b>DEPARTMENT</b>	<b>NAME</b>	<b>PHONE EXT (919)-286-0411</b>
Acquisition and Material Management	David M. Presson	5240
Ambulatory Care-Prime/Primary Care	Jackie Boykin, RN	4289
Ambulatory Care-Durham	Mahogany Burks	4289
Ambulatory Care-Durham	Jackie Rogers	6300
Ambulatory Care-Telephone Care	Jackie Boykin, RN	4289
Ambulatory Care-Greenville	Robert Boone Karna Bennett	252-830-2149
Ambulatory Care-Moorhead City	Cynthia Parker Shawn Morrison	919-810-3614
Ambulatory Care-Raleigh/Hillandale	Cheryl Barker	919-212-0129
Anesthesiology	Cori Corcoran	5603
Audiology/Speech Pathology	Caroline Kaniaru	6142
Audiology/Speech Pathology	Lisa Markley	6329
Audiology/Speech Pathology	Nancy Jones	919-521-3068
Brier Creek Dialysis	Latasha Williams	286-5220 ext 1008
Canteen	Dorothy Godsey	6965
Cardiology	April Hendrix	7185
Chaplin Service	Rev. John P. Oliver, D. Min, BCC	6596
CLC 1	Theresa McGhee, RN	7177/7700
CLC 2	Sylvia Davis, RN	7774/7710
Community Based Dialysis Program (CBDP)	Michelle Cuilla	416-8000
Compensation & Pension	Tracey Ridgeway Charmanee Simmons	4287/4280

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Dental	Dawn Debnam	6310
Dermatology	Crystal Perry	7329
Dermatology	Marie Starke	7196
Dialysis	Cynthia McAbee, RN	7285
Dialysis (3B)	Cynthia McAbee, RN	6009/6304/7285/6972
Education	Steve Pearlman	6656
Endocrine	Melissa Oakley	7196
Engineering	William Thorton	7805
Engineering	Janice (Jan) Davis	7555
Environmental Services	Lalita Murphy-Morton Steve McCleod, Chief	6856
Fiscal	Loren Kassi Harry Loftin Shaun Songer	4828
GI	Shocory Dowdy	6945
GI	Sue Tabb, RN	5575
GRECC	Thomas Simmons	6722
GRECC	Connie Faison	6932
Health Administration Service (HAS)	Ricky Hall	7588
Health Administration Service (HAS)	Eugenia Innella	6135
Health Administration Service (HAS)	Sharon Holloman	6245
Health Administration Service (HAS)	Herman Coley	6247
Health Administration Service (HAS)	La Tanya Clark	6957
Human Resources	Jerry Freeman, Chief	6901
Infectious Diseases	Pamela Stewart	5122
Laboratory	Jennifer Cicali	6689
Laboratory	Betty Crews	6689

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Laboratory	Mike Giles (2 <sup>nd</sup> and 3 <sup>rd</sup> shift)	Pager 970-4901
Medical Service	Paul Hendrix	7138
Mental Health Service Line	Tonya Jones	7053
Mental Health Service Line	David Cowan	7475
Mental Health Service Line	Cynthia Woods	6026
Neurodiagnostic Center	Margaret Young	7199
Neurology	George Thornton	6943
Nutrition and Food	Ray Struth Pegi O. Matheny	6931
OI&T	Chakakhon Lea	8039
Oncology/Hematology	Michaelene Kinser	
Pharmacy	Deloris Webb Annette Ross	6959
Physical Medicine and Rehab	Jean Wipperman Lisa Morris	286-6874
Police Service	Wilbert Fogg Dean Dockus, Chief	6872
Prosthetics	Brad Corkwell, Chief	7894
Radiology	William Wilkerson	5155
Radiology	Dale Kurbertiz	6606
Surgery	Alecia Robinson	6939
Surgery	Demetrius Warren	6939
<b>NURSING (Inpatient areas)</b>	<b>CONTACT NURSE MANAGER</b>	<b>EXTENSION</b>
CCU	Donna Kovalick, RN	6766/6757
Cath Lab	Marri (Nicki) Fryar, RN	7242/7237
MICU (5A)	Teresa Illa, RN	5003/6756
IRU	Marri (Nicki) Fryar, RN	7242/5114

## PATIENT ADVOCATE LIASONS (PAL)

SICU (4A)	Tom Petoskey, RN, MM	6711/6708
SSU (4B)	Ester Graves, RN	6116/5652
OR/PACU	Mark McDaniel, RN	7139/6940
6A	Teresa Illa, RN	5541/5992
6B	Elliott Rooks, RN	5863/3516
7A	Susan Collins, RN	4228/5861
7B	Sam Adalam, RN	6124/5862
8A	Patricia Kelley, RN	5608
8B	Patricia Kelley, RN	5608
9A (Psychiatry)	Patricia Smith, RN	7070/7339
ECA	Shannon Godwin, RN	6009/6304
Nursing Coordinator	Cell 210-8182	Pager 0726
Nursing Service Office	Main Hospital Number for NS	8003
Nursing Education	Aretha Patterson, RN	6457

## Complaint Management Process

