



March 12, 2008

Dear Executive Director:

Please allow me to introduce myself. I am the recently appointed LSC Inspector General. I am very happy to have been selected and am genuinely looking forward to the opportunity to serve LSC and the legal services community.

First, let me express the great respect I have for the work you and your staffs do for low-income persons in our country. I know first-hand the importance of legal services programs. For many years I volunteered as a pro bono attorney for legal service organizations in Northern Virginia. I have personally seen the tremendous positive impact you have on people's lives. So it is with great enthusiasm and commitment that I now join you in this mission as LSC's Inspector General.

My professional background includes auditing, program analysis, investigations, and management with the Federal government, primarily in the Department of Justice. I am thoroughly familiar with the Inspector General Act and know how a strong, well-functioning Office of Inspector General (OIG) can contribute to the effectiveness of the overall program. Be assured that I will bring all my skills, experience, and energy to working with you to improve the effectiveness of the delivery of legal services to the poor.

My personal management style revolves around the "3 C's" model of Communication, Coordination, and Cooperation. I will endeavor to incorporate these characteristics into the OIG's interactions with your programs as we work together to further the mission of LSC and its grantees.

Please contact me directly if you have a concern regarding an OIG activity or an issue that the OIG can independently and objectively address. I also ask that you call me if you have any ideas on how the OIG can assist in the effectiveness of your programs. I look forward to meeting you personally. I will try to arrange to visit with you if I find I will be traveling in your area. I hope that if you are ever at LSC Headquarters, you will please stop by and get acquainted.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey E. Schanz", written over a horizontal line.

Jeffrey E. Schanz
Inspector General

cc: Helaine Barnett
President, LSC

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