May 2012 Volume 2, Issue 10

Commissary Express Line

Your Commissary ... It's worth the trip!



Donald L. Bailey Store Director Donald.bailey@deca. DSN: 736-3022/3084

Store Hours

1000-1900 Sun. Closed Mon. 1000-1900 Tue. 1000-1900 Wed. Thu. 1000-1900 1000-2000 Fri. 0900-1900 Sat.

Other important numbers DSN: 736-7310 plus ext.

Dept.	Ext.
Asst. Store Dir.	3310
Grocery	7070
Produce	3315
Meat	3313
Cust Service	3301

Follow Us





Yongsan Commissary

Commissaries hold family fitness festivals

Family Fun Fitness Festival events at your local commissaries roll out the ultimate red carpet in military resale and fitness in May.

For the third straight year, installations will be one-stop shopping for commissary case lot sales, exchange sidewalk sales, and various morale, welfare and recreation fitness

activities, demos and music events, complete with industry-sponsored nutritious food samples, prize giveaways and discount coupon offers.

Event dates range from mid-April to mid-June. To see case lot sale schedules for all commissaries, click here.

While commissaries in Europe only hold case lot sales in the fall, they

do participate in the FFFF events with their local installations.

Complete article here.



Products fill the parking lot at Joint Base Myer-Henderson Hall, Va.

More military shoppers using their commissary

More military members and their families are using their commissary benefit than any time since fiscal 1997 as they seek to counter the effects of rising prices on groceries and other household goods.

The Defense Commissary Agency recorded more than 96 million transactions in fiscal 2011 – just one of many signs that the commissary benefit has continued to grow and evolve to meet the needs of its customers.

Because commissaries sell at cost and negotiate the best possible prices for the products they sell, commissary shoppers saved almost \$2.8 billion in fiscal 2011. Coupon-friendly policies allowed shoppers to save an additional \$110 million at the

commissary, which has been consistently ranked in the top 10 for retailers that redeem the most coupons.

Commissaries achieved these savings for customers while still collecting the 5 percent surcharge on every commissary purchase, which is required by Congress to pay for building replacement stores, renovating and repairing existing stores and



Full Article

Staying informed of food-safety-related recalls can be a full-time job. Thanks to Commissaries.com, it's just a couple clicks away. Click Stay Informed for alerts on products sold in commissaries or All Recalls and scroll to FDA for all recent food alerts and product recalls.

We've updated our coupon policy; check it out!

Changes in how commissaries handle coupons and product returns without receipts, among other things, went into effect May 1 when the Defense Commissary Agency updated its customer service policy to protect the commissary benefit. The average coupon user might not notice the policy changes since they are aimed at preventing possible misuse of the commissary benefit – primarily using coupons to get large amounts of cash back.

Commissaries welcome coupon usage, and to acquaint customers with the changes in the coupon acceptance policy, the complete policy has been posted on the commissary website here and on Facebook. For full article with a simplified list of key policy changes, click here.



Check us out on Facebook

Don't just read about your commissary benefit. Find ways to maximize your savings, share shopping tips, recipe ideas and get in on some of the lively discussions found only on DeCA's Facebook page. If you're on Facebook, visit us at Facebook.com/Your Commissary.

Store Director's Scoop

Your Commissary Questions: Case Lot Sales

Case Lot Sales, held at commissaries around the world, can help customers save up to 50 percent or more off already low commissary prices.

Commissaries stateside and in the Far East offer these sales each May, and most commissaries worldwide offer them in September, as well.

The substantial savings delivered through these sales are due to special promotional offers from manufactures and vendor provided coupons, including coupons electronically linked to cases.

Because electronically linked coupons are part of the manufacture's promotional offer to DeCA, it is not possible for customers to use their own coupons on items that have these coupons linked.

Customers may check the case lot sale scheduled by clicking the "Case Lot Sales" link under the "Shopping" tab on www.commissaries.com to find out if their commissary will be holding a case lot sale soon.

Some stores also post product listing for these sales on their local store information pages.

