

October/November

2012

VISN 20



For Employees, Volunteers and Veterans of VA Roseburg and our Community Clinics



From the Director



*Carol Bogedain, Director
VA Roseburg Healthcare System*

Dear Employees,

It is that time of year as we enter the Holiday Season and VARHS has many fun activities and events planned during this time. The Performance Improvement (PI) Fair and Halloween Costume contest will be held on October 31, 2012 in the Auditorium. The PI Fair begins at 9:00 a.m. and concludes at 3:00 p.m. with award presentations. Those who wish to participate in the Halloween Costume Contest are requested to arrive at 11:45 a.m. on the auditorium stage. Judges will vote for the top three costumes which will be awarded prizes.

The Veteran's Day Parade will be held on November 12, 2012, in downtown Roseburg. VARHS plays a major role in this event each year with staff volunteering to assist with the staging, tallying of scores and walking the parade with an entry. If you are available to support our Veterans, contact Carrie Boothe in the Public Affairs Office or see pages 13 and 14 for more information.

The Holiday Open House is currently being planned for December 14th. Further information will be forthcoming on this event. We will also be participating in the "Children's Gift Drive" for local foster children during the Holiday Season. Each year VARHS employees provide 125 foster children with gifts so that they too can enjoy the season and know they are not forgotten.

The Combined Federal Campaign is underway with Dema Inman and Shante Willis as the Campaign Co-Chairs. Many fun and exciting events and activities are planned such as the Cake Walk that was held at the CFC Kick-Off Event on October 24. Keep a close watch on the Newswire for the activity announcements or see page 17 of this newsletter for more information.

Within the next fourteen days we will be exercising our right to vote. It is important that you are aware of what activities are permissible and prohibited by the Hatch Act that governs the political activity of all Federal executive branch employees. The Office of Human Resources posted the general guidance on the Newswire. You may also visit OGC Client Portal on Hatch Act to learn more about the Hatch Act.

Sincerely,

Carol S. Bogedain, FACHE

Director

Your future is bright. Don't cloud it with smoke.



VA can help
you quit.



WOMEN VETERANS HEALTH CARE



09/2012
Poster 10-38

Women Veterans: Don't make smoking a lifetime habit. Let VA help you quit TODAY.

An estimated 174,000 women die each year by cigarette smoking, most from lung cancer. Women who smoke have a higher risk for infertility and other pregnancy-related problems and their babies are at higher risk for sudden infant death syndrome (SIDS).

If you smoke, VA wants to help you quit. Let VA help.

Two days after you quit smoking, your sense of taste & smell improves. Let VA help.

One year after you quit smoking, your heart disease risk drops by half. Let VA help you quit.

70% of smokers say they want to quit. Are you one of them? Let VA help.

Don't make smoking a lifetime habit. Learn about VA resources to help you quit.

Smoking might be one of the hardest habits to break, but you CAN quit.

Follow the link below:

www.womenshealth.va.gov/smoking.asp

Education Service

Nurse Mandy Days Interactive Training



It's a newly formatted learning fair for all nursing staff for fiscal year 2013!!!

Thursday, October 11, 2012 was the first of three consecutive days of active learning open to all nursing staff. Learning topics varied and included fall prevention, VARHS population specific information, reusable medical equipment protocols and blood administration. Nurse Managers selected the 21 learning fair topics in May of 2012 and attended an Accelerated Learning presentation by the Education Department to assist the presenters in developing an engaged adult learning style format. The feedback from more than 75 nursing staff who attended the first Nurse Mandy Day in the auditorium on October 11, 12 and 13 was very positive with comments reflecting nursing staff liking the one-on-one learning and variety of topics. Three more Nurse Mandy Day Learning Fairs will be held this fiscal year on February 7, 8, 9, May 16, 17, 18 and August 8, 9, 10, all in the VARHS auditorium.

Telehealth News

Telehealth News –

VISN 20 has selected the Telehealth Operations Manager, Angela Bagnasco. Angela was the Facility Telehealth Coordinator for Alaska Healthcare System. She also holds Master Preceptor certifications in Teleretinopathy and Tele-dermatology as well as being on the faculty of the Boston Store and Forward Training Facility. VISN 20 is fortunate to have such an outstanding person as our Telehealth Operations Manager.

On September 10, 2012, VARHS Telehealth staff held interviews for the North Bend CBOC Telehealth LPN. We hope to have the new LPN on board soon.

Score Card

VARHS continues to exceed performance measures for Virtual Care Modality. The target is 15% compliance and we are currently at 31.96%! That is more than double the requirement.

Virtual Care Modality for VA Roseburg Healthcare System - September 18, 2012

Measure	Performance Numerator	Performance Denominator	% of Population
Virtual Care Modality (Across All Programs, Vrtl1)	8,530	26,691	31.96%
Telehealth Use (Tele1)	3,245	26,691	12.16%
Home Telehealth (Tele2)	428	26,691	1.60%
Clinical Video Telehealth (Tele3)	681	26,691	2.55%
Store and Forward Telehealth (Tele4)	2,335	26,691	8.75%
Secure Messaging (SM10)	5,735	26,691	21.49%
eConsult	336	26,691	1.26%





We are also Green in all of the performance measures for the VISN20 Telehealth Scorecard. Way to go Telehealth Team!

VISN 20 VA Roseburg Healthcare System Scorecard

Telehealth Encounter Goal	5539
Telehealth Target Through current FP FY12	4580
Current Workload Credit	5450.5
Percentage of current target	119%

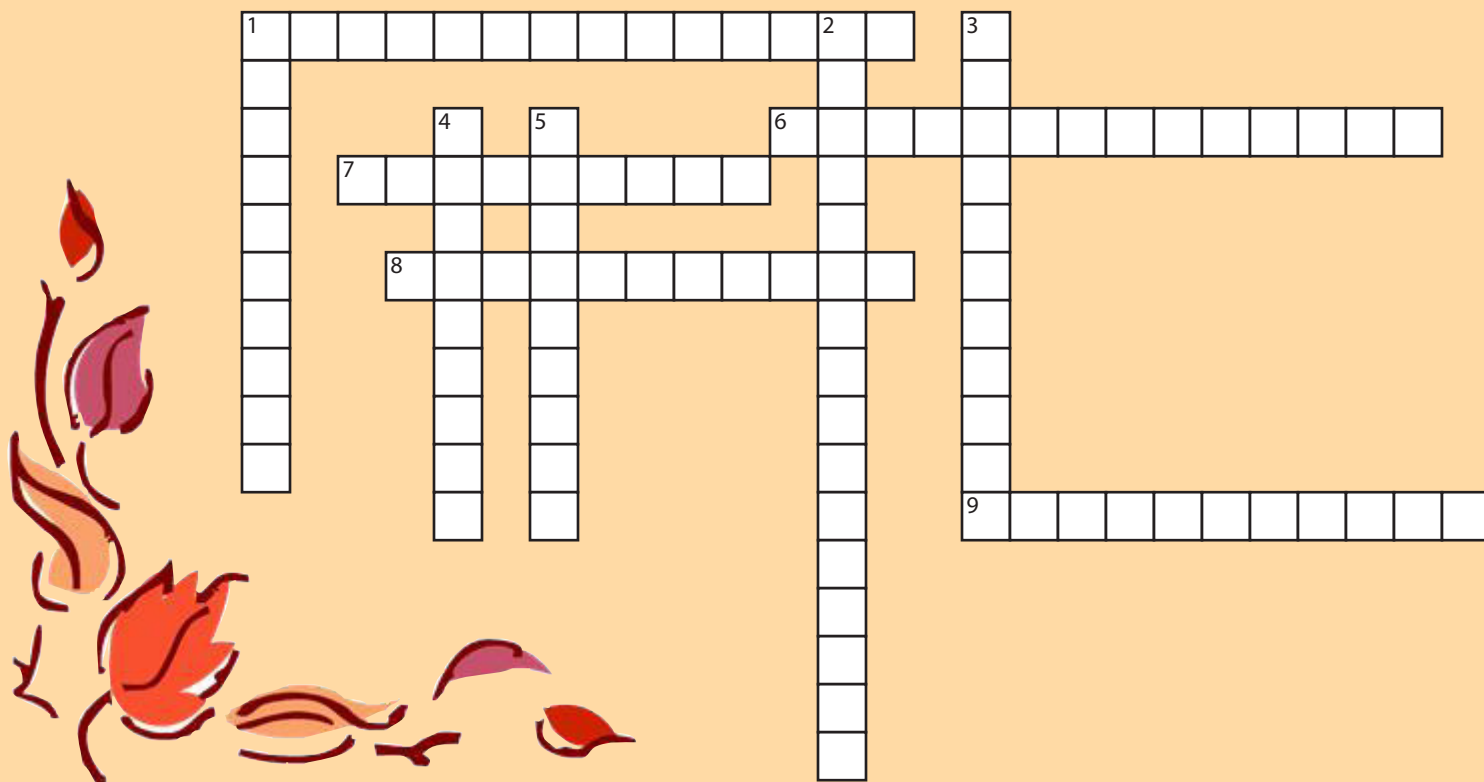
MILES POTENTIALLY AVOIDED	382,488
----------------------------------	----------------

Program Coordinators Funded	1
Program Coordinators Hired	1
TCT's Funded	6
TCT's Hired	6
HT RN Staffing Funded	4
HT RN Staffing Hired	4
HT PSA (1:3)	1.4
HT PSA (1:3) Hired	1
% Total Staffing Hired	97%

Complete, by January 1, 2012, a 3-year plan to ensure that 50% of uniques are receiving some care through virtual care on or before October 2014	
Meet a composite target for the total number of patients receiving care through telehealth services by the end of the FY12 as outlined in the ECF Technical Manual and ECF performance plan	
Recruit and retain the telehealth staff required under the FY2012 Telehealth Expansion Initiative	
Monitor the growth of telehealth and provide monthly updates as requested by the program office	
Three CVT clinics at CBOCs (percentage of site clinics meeting goal)	3/3

Telehealth News

Telehealth Crossword Puzzle



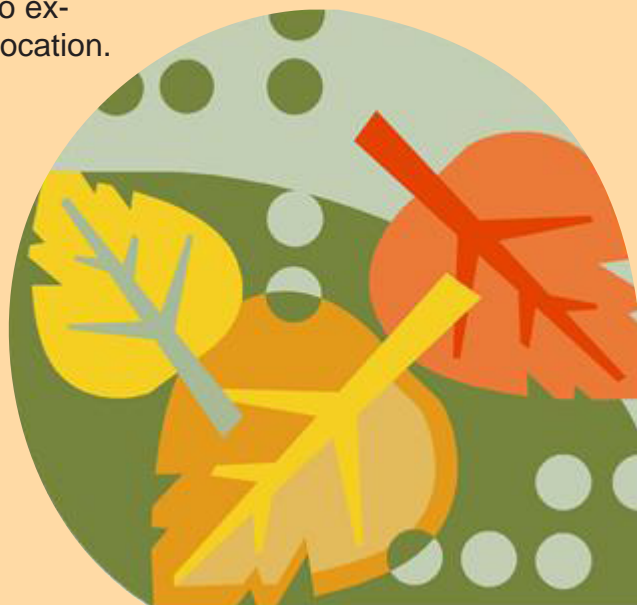
Across

1. video conference.
6. major issue associated with telehealth and telenursing (lack of).
7. use of telecommunication and computer technology for the delivery of medical care.
8. telecommunications and computer technology for the delivery of nursing care and services to clients at other sites.
9. real time.

Down

1. the use of telecommunication technologies and computers to exchange information and provide services to clients in another location.
2. benefit of telehealth (3-words).
3. traditional teaching tool for health professionals in training (2-words).
4. Telehealth began with the use of _____ consultations.
5. major barrier in practicing telehealth.

(Answers on back page of newsletter)



More Telehealth News

Home Telehealth Service Relocates and conducts Open House



Home Telehealth in Roseburg has moved! To celebrate the staff hosted an Open House on September 27, 2012. Staff, volunteers and Veterans were invited to attend the event and see the new location. Demonstrations were given on how the program works and how we help our Veterans. Those who attended were treated by the Canteen Service with refreshments and sweets.

Pictured Left: Ron Wilson, Environmental Management Service, tests out the Viterion machine while Bruce Holbrook, RN, explains how the system works.

Home Telehealth is now located in Building 2, Third Floor, Room B305. For questions about our program, please call Extension 44473.

VARHS PRIVACY OFFICER



**Richard Weber, VARHS
Privacy Officer**

Privacy Officer's quote of the month:

“A Clean Desk Area is a Private Desk area!”

Questions or Comments? Contact:

**Richard C. Weber
Records Management Officer
Privacy/FOIA Officer
Phone: 541-440-1000 ext. 44561**

Catch a Star
Making the Difference

Catch a Star
Making the Difference

Shining Star: Kitchen Staff

Is receiving this recognition for: Good help on protein requirements for a good balanced diet.

Recognized by: Robert Stark

Shining Star: Dema Inman

Is receiving this recognition for: Being such tremendous help organizing the 2012 POW/ MIA Recognition Day ceremony. You went above and beyond in terms of your generous help and donations. The pillows you made were beautiful and loved by all the former POW's. Thank you!

Recognized by: Nancy Porter

Catch a Star
Making the Difference

Catch a Star
Making the Difference

Shining Star: Steve Blas

Is receiving this recognition for: Excellent service - friendly and willing to go the extra mile to help a veteran.

Recognized by: Janet Ash, Brookings Clinic

Shining Star: Donald Day

Is receiving this recognition for: Courteous, efficient service with friendly personal concern - an important part of healing environment.

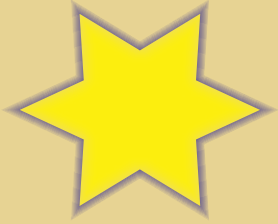
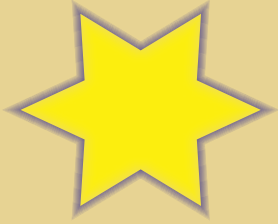
Recognized by: Norman Paul Neal

Catch a Star
Making the Difference

Shining Star: Candace Davis

Is receiving this recognition for: Being one of the best nurses I've ever had. She is great at what she does and always has a smile. She goes out of her way to take care of us veterans.

Recognized by: Gary, Veteran



Patient Centered Care

Look what we got!

Through Patient Centered Care encouraging an enhanced patient and visitor experience, an idea of having a piano in our Ambulatory Care area was born.

By way of a generous donation from the Chrisenberg family, the idea was recently brought to fruition.

Pictured below is Michael Chrisenberg delivering the piano that together with our excellent Environment Management Team, unloaded and carefully delivered to its new home.

Thank you Nancy and Michael Chrisenberg!



To further enhance the patient experience, these beautiful privacy curtains were purchased through a Patient Centered Care grant and hung in our Emergency Department.

These curtains, or physical items used as part of guided imagery, help individuals to relax, which supports healing and reduces stress.

Pictured above, Dr. Bob Hiemstra, one of our Emergency Department physicians, shows off the scene inside one of the patient stations.



The piano music provides a relaxing atmosphere while our staff, patients and visitors are at our facility.

Pictured below is patient Scott Leverett, who provided us an impromptu concert recently. The sounds of soft piano music float throughout the clinics, the lab and the Emergency Department.

What a wonderful addition to our hospital~





CHAPLAIN'S NOTES

MIKE GILLESPIE

TAMMIE ELFADILI



DEPARTMENT OF VETERANS AFFAIRS
Medical Center
Hampton VA 23667
NATIONAL CHAPLAIN CENTER

Carol S. Bogedain, FACHE
Director (00)
VA Roseburg Healthcare System
913 NW Garden Valley Blvd
Roseburg, OR 97471

*Congratulations
Chaplain Tammie!*

Dear Ms. Bogedain,

It is our privilege to notify you that Chaplain Tammie Elfadili has been selected to receive the Under Secretary for Health's Award for Excellence in Chaplain Clinical Practice. There were a number of excellent nominees in this category, but our panel of independent reviewers found Chaplain Elfadili to be their chaplain of choice for this prestigious award.

The Under Secretary for Health (or his designee) is scheduled to present this award at VA Central Office, Washington, DC at a date/time/place to be announced.

Thank you for your support of this esteemed recognition for your Chaplain Service and your medical center. Please ask Chaplain Elfadili to contact her Associate Director, Chaplain Will Kinnaird at (817) 400-7617 should he have any questions or concerns.

Again, I extend my sincere congratulations to Chaplain Elfadili.

Sincerely,

A. KEITH ETHRIDGE
Acting Director, National Chaplain Center

cc: ✓ Chaplain Tammie Elfadili
Chaplain Will Kinnaird

VARHS Special Emphasis Programs

Submitted by Susan Harrison, LCSW, Hispanic American Program Manager and VARHS Veteran Justice Outreach Coordinator

Equal Employment Opportunity – Special Emphasis Programs = EEO SEPMs

A mouth full to say and may sound like it doesn't apply to a VA employee...BUT IT DOES!

The Special Emphasis Programs were designed to increase representation of all peoples – at all levels of employment. This means putting a special emphasis on getting Hispanics, women, African Americans, Native Americans, Asian-Pacific Islanders, and people with disabilities into positions of authority within the VA.

The value of diversity within our staff is immeasurable. A richer understanding of culture can enhance our delivery of services in ways that are difficult to measure but have amazing results. The US Government places a high value on the quality of service we provide to the men & women that have served our country. There are presidential mandates to increase the diversity within our ranks so that we may better serve Veterans.

We may experience the 'status quo' as good enough but it can be so much better! Your EEO SEPMs are working hard to make the VA Roseburg Healthcare System better than ever.

If you have questions about any of these programs please contact:

Lon Laughlin, EEO SEPM Committee Chair

Susan Harrison- Hispanic Heritage Program

Mary Nagy- Federal Women's Program

Will Rachor- Native American Program

Tina Mercurio- Asian-American/Pacific Islander

Heather Hurst- Persons with Disabilities Program

Tammie Elfadili- African American Program

November is American Indian Heritage Month

The Department of Veterans Affairs proudly joins the Nation in observing American Indian Heritage Month in November. According to the 2000 U.S. Census, there are nearly 2.5 million American Indians in our country. Their rich history speaks to us through the names of our cities, lakes, and rivers; the magnificent ruins of ancient communities; and most important, the lives of the people who retain the cultural, spiritual, linguistic, and kinship bonds that have existed for millennia.

At VA, it's especially important to honor American Indians who have served in our armed forces. Approximately 12,000 served in the U.S. military during World War I. More than 44,000-of a population of less than 350,000 Native Americans-served in European and Pacific war theaters between 1941 and 1945. And approximately 42,000 American Indians, 90 percent of them volunteers, fought in Vietnam. To learn more about their military service, visit www.history.navy.mil/faqs/faq61-1.htm.

For further information about VA's National Native American Program, contact the program manager.



Take greater control over how you manage your personal health and improve communications with your VA health care team through an exciting website created just for you...

My HealthVet

Put yourself in the drivers seat.

Take Control
My HealthVet can help you today

See... Share... Learn... 24/7!

My Health, My Care: 24/7 ^{Online} Access to VA

Recognition



Dr. Rex (Rocket) Turner, pictured right, receives a special award from Disabled American Veterans (DAV), Chapter 23 Commander, David (Skip) Stitt. Rex helps Veterans with "The tough times" and the PTSD services he provides at the Eugene VA Behavioral Health Recovery and Reintegration Services office.

Dr. Turner was awarded this special award during the Annual DAV Barbecue in Florence, Oregon.

Congratulations Dr. Turner!

Voluntary Service Volunteer of the Month



Mike Hoffman, (pictured left) receives his award from Voluntary Service Chief Gregg Parenti.

Mike was selected for the Volunteer Hall of Fame Award, and is this month's winner!

Mike is always willing to help out even when he isn't scheduled to volunteer! Recently, Mike was called in to assist with a Blood Drive and he was eager to help! His assistance was instrumental in making the day a success.

Mike has a bright and shiny disposition and he consistently makes others smile.

His dedication in serving our Veterans is GREATLY appreciated here at VA Roseburg Healthcare System.

Congratulations Mike Hoffman!

Food Service Workers Recognized

During National Healthcare Food Service Workers Week in October, the VARHS Acting Chief of Nutrition and Food, Cheryl Berman, had a special recognition celebration for staff that included cake and words of praise.

Our Food Service staff are frequently noted for their excellent service to our Veterans. Here are just a few of the Kudos they have received:

Great Meals and Outstanding Service!

Staff is friendly, fast and courteous-food is good and tasty!

Courteous food service workers and caring attitude! Thank you!

Excellent as always, I look forward to eating here!

The food service workers are a great team! Good job y'all!!!



Great Job and Excellence in Service!

Douglas County Veterans Day Parade

We are deep into the planning for the 2012 Douglas County Veterans Day Parade and we are requesting VA staff assistance again this year!

We are looking for a few good men and women to help us:

In the tally/judge's booth during the parade to help add up the judge's scores and help to categorize the totals! There are nine volunteers in the judge's booth...all VA staff! It only takes about 1.5 hrs. (arrive at the Elk's club porch downtown Roseburg by 10:45 am) and if you are willing to help out please contact Carrie Boothe at Ext 44101 or 541-580-9481 or email carrielee.boothe@va.gov for details/questions or to sign up to help.

To work in the parade staging area assisting Bob Moffitt with lining up all the participants in the parade- Arrive time is before 9:00 am at or around the DC library or near the Annex building next to the courthouse. Bob can provide details. Please contact him at extension 44860 or email him at Robert.moffitt@va.gov

PARTICIPATE IN THE PARADE! Those of you who are not volunteering to assist, please join in the VA Roseburg Healthcare System's spot and participate in the parade. We have a banner, and two people will be carrying it.....all you have to do is come to the library parking lot about 10:30 am. Parade starts at 11:00 am. This will be fun! Grab your family, coworkers, your dog, cat, whatever and join in!

Are you an OIF/OEF Veteran? You are the Grand Marshals of the DC Veterans Day Parade this year! Please allow us to honor you by coming to the DC library staging area about 10:30 am or so, find the **Seven Feathers Trolley**, jump on and lead the parade as our Grand Marshals in style! All OIF/OEF Veterans are encouraged to attend! The trolley car will follow right behind the Honor Guard and we would LOVE to fill that trolley car with our honored Veterans! Please tell your fellow OIF/OEF Veterans also and see you at the parade on November 12, 2012 downtown Roseburg!

Note- OIF/OEF Veteran Grand Marshals do NOT need to fill out a parade application. Just show up! Spread the word!



DOUGLAS COUNTY INVITES YOU TO JOIN US FOR THE
VETERANS DAY PARADE

MONDAY, NOVEMBER 12, 2012

11:00 AM

DOWNTOWN ROSEBURG

*"Honoring Those Who so Nobly
Served the Cause of Freedom"*

GRAND MARSHALS

OIF/OEF VETERANS

(Operation Iraqi Freedom/ Operation Enduring Freedom)

INCLUDING A SPECIAL RECOGNITION FOR OUR WWII VETERANS

Post Parade Celebration in the Annex (Follow Signs)

Trophy Awards Presented and Refreshments Served!

Parade Entry Applications: www.co.douglas.us/veterans/

Events Calendar

15

November is National Care Giver Recognition Month!
November is National Prosthetics' Recognition Month!

October 25 and 26- Roseburg campus Flu Clinics for eligible Veterans.

October 30- FY13 Strategic Planning Retreat

October 31- Halloween dress up contest at VA Roseburg campus in the auditorium at noon!

October 31- Performance Improvement Fair in the Auditorium.

November 1- FY13 Strategic Planning Retreat

November 1- National Prosthetics Day Recognition.

November 6- Election Day!

November 7- Blood Drive- Auditorium from 11:00 am to 4:00 pm.

November 11- Veterans Day

November 12- Douglas County Veterans Day Parade and Federal Holiday recognized.

American Red Cross

BLOOD DRIVE

VA ROSEBURG HEALTHCARE SYSTEM

November 7, 2012

913 NW Garden Valley Blvd.
In the Campus Auditorium

**You can help save up to Three Lives with
just one donation!**

Schedule your appointment today!

Voluntary Service Office: 541-440-1000 Extension 45311

PROSTHETICS DAY - November 1,
2012

11:30 am – 12:30 pm, VA Roseburg
Auditorium

AGENDA

- **Keynote Speaker (TBA)**
Topic: Endowment fund challenge
- **Summer Sports Clinic, Veteran Team**
Veteran testimonials
- **Veteran Achievements**

John Girard – donation of art on display
Bill Gray – challenge to make USA 2014 Olympic Curling Team
- **ORH Veteran Cycling for Health & Wellness**
- **VISN 20 Prosthetics Day/VA MOVE Cycle Event**
Marty Fink discusses results of VA Roseburg's participation
Veteran testimonials
- **Awards & Recognition**
 - Recognition to Patty Prather, Eugene Adaptive Sports
 - 2012 Cycling Hero – Pat Anderson
 - Director's Service Cycle Trophy Award
 - VISN 20 Prosthetics Day/VA MOVE Cycle Trophy Award
- **Media Q&A and Pictures**
- **Refreshments**

Prosthetics Service



You are invited!

National

Prosthetics Day

Recognized at VARHS

November 1st 2012

CFC Campaign Kicks Off!!

This year the Combined Federal Campaign will continue through November 25. Fun fund-raising events will take place weekly on the VA Roseburg campus. Watch the Newswire for details on upcoming events.

Here are a few samples of what is planned thus far:

October 31- Bake Sale- Held in conjunction with the Performance Improvement Fair and the Halloween Dress Up Contest in the Auditorium

November 6- Chili Cook-Off and Silent Auction

November 14- Gift Basket Auction

Watch the
Newswire for
Details and
More CFC
Campaign
Events!

CFC COMMITTEE MEMBERS

Dema Inman-Chair- Ext. 45767



Shante Willis-Co-Chair- Ext. 45081

Key Workers

Pat Kelly, Business Support Service- Ext. 44560

Curtis Holley, Voluntary Service- Ext. 41222

Evelyn Coble, Quality Management- Ext. 40220

Barbara Arnold, Food Service- Ext. 44143

Patty Murphy, Human Resources- Ext. 44852

Lesa Harris, Police and Security Service- Ext. 44526

Leroy Spiegel, Facilities Support- Ext. 44341

Dawn Shumack, Business Support- Ext. 44405

Jacquie Ball, Ambulatory Care Service- Ext. 44193

Joan Aponte, Diagnostic/Therapeutic Support- Ext. 44065

Lesa Potter, Diagnostics/Therapeutic Support- Ext. 44833

Barrett Smith, Comp&Pension- Ext. 44402

Kathy Rocco, Office of Nurse Exec- Ext. 44202

For Questions about the 2012
Combined Federal Campaign:

Services have Key Workers who are
working on plans for events for this
year's CFC!

Provided here, (see right) are the
names and contact information for the
VARHS Key Workers.

Questions or ideas?

Contact one of the names on the list or
our CFC Chair or Co-Chair

Yearbook Project Update

Through the Worklife Improvement Team, (WIT) one of the new projects is to create a yearbook for VARHS! The yearbook will include staff photos, a theme and also your favorite quotes!

The quote contest will continue through November, so submit your favorite quote today! Stay tuned for more updates next month, and remember – if you have any creative ideas or thoughts you'd like to share about our Yearbook Project, please contact Christina Fallin in Human Resources, at Extension 44271.

New Employees



Back row L-R:

Issac Adevai- Housekeeping Aid
 Mike Earls- Intermittent Nursing Assistant
 Keith Barron- Housekeeping Aid
 Kregg Parenti- Voluntary Service Chief
 Greg Monger- Housekeeping Aid

Front row L-R:

Dr. George Murr- General Surgeon
 Wendy Herrera- Housekeeping Aid
 Deborah Kellim- Intermittent Nursing Assistant
 Nikki Simpson- Intermittent RN
 Phyllis Martin- Ambulatory Care Services



Kathleen Azab
 Social Worker Trainee

*Welcome to
 VA Roseburg
 Healthcare System!*



Jennifer Ellington
 Staff RN



Bob Decker
 Intermittent Sign Painter



Josh Bracken
 Staff RN



Sarah Sheffield
 NP, Eugene Clinic



VA ROSEBURG HEALTHCARE SYSTEM

VA Roseburg Healthcare System

Safety Salvo

September 2012

SAFETY TIP OF THE MONTH

Slips, Trips, and Falls are Preventable!

Report all potential hazards to your supervisor immediately!

**For All Emergencies
Dial *35
Off Hospital Campus dial 911**

According to the National Institute for Occupation and Safety and Health– the “TOP 10” hazards leading to Slips, Trips, and Falls are:

1. Contaminates on the floor
2. Poor Drainage- Pipes and Drains
3. Indoor Walking Surface Irregularities
4. Outdoor Walking Surface Irregularities
5. Weather Conditions: Ice and Snow
6. Inadequate Lighting
7. Stairs and Handrails
8. Stepstools and Ladders
9. Tripping Hazards– Cords, Wires, Hoses
10. Improper Use of Floor Mats and Runners

Your VA Roseburg Healthcare Safety Team

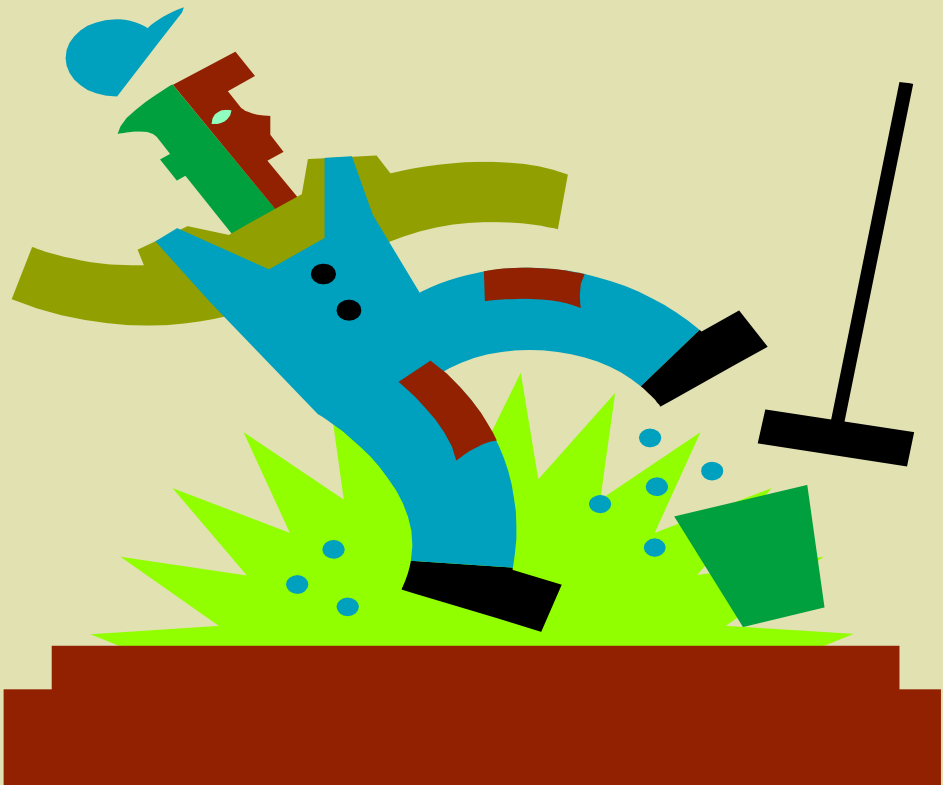
YOU

Safety Starts with YOU!

Jose Hernandez, Safety Officer.....Ext. 40087
 Atticus Lamoreaux, Safety Specialist.....Ext. 40144
 Louis Novak, GEMS Coordinator.....Ext. 40111
 John Call, Industrial Hygienist.....Ext. 41319
 Karl Tanner, AFGE Safety.....Ext. 44008

CBOC's Facility Safety Representatives

Eugene: Wendy Powell.....Ext. 47522
 Kim Cooley.....Ext. 47416
 North Bend: Nick Lang.....Ext. 48022
 Brookings/Crescent City:
 Christine Rogers.....541-412-1842



Work-related slip, trip, and fall incidents can frequently result in serious disabling injuries that impact a healthcare employee's ability to do his or her job, often resulting in:

- lost workdays
- reduced productivity,
- worker compensation claims
- diminished ability to care for patients

Most slips, trips and falls seem to happen when we stop paying attention to the area around them. For example: People get in a hurry and move too quickly and end up slipping on an unexpected wet floor or tripping over an object next to their desk or in the path they are traveling. Some people have even been known to trip over air or their own feet. Pay attention to your surroundings and where you are walking!

PLEASE POST

Construction News... Progress!

Photo Credits-

Volunteer of the Month: Brenda Schiller

Telehealth Open House:
Telehealth Staff

New employee individual photos:
Jackie Barnett

The content of this newsletter is provided to employees, volunteers and Veterans for information only. The information expressed in this publication does not necessarily reflect the opinions of, or include support of the Administration Boards, Editorial Staff, or Department of Veterans Affairs.

This edition of the VA Relay is also available at:

www.roseburg.va.gov



OPEN!

The sidewalk and entry door in front of Building 16 were closed due to construction of the new Steam Line for most of the summer. The project is close to complete. The fencing has been removed and the door and the sidewalk are now

OPEN!



Dental Clinic – A new dental clinic wall will be constructed adjacent to the Ambulatory Care Building and Outpatient Clinics. As part of the project a new paved parking lot will be constructed behind Building 10. Work on this parking lot has started and will take several months to complete.

Telehealth crossword answers

Across:

1. Telehealth
6. Infrastructure
7. Emedicine
8. Telenursing
9. Synchronous

Down:

1. Telehealth
2. Continuity of Care
3. Grand Rounds
4. Telephone
5. Licensure

The VA Relay Editor:

Carrie Boothe

Email -

CarrieLee.Boothe@va.gov

Intra-mail Bldg.Two Rm. A102C

Phone: 541-440-1000

Extension 44101

Cell: 541-580-9481

EDITORIAL BOARD:

Carol Bogedain

Carolyn Rhodes-Rapant

Christina Fallin

Jackie Barnett

Sharon Carlson

Mike Gillespie

Dana Culver

Dorothy Britto, Volunteer

Josh Corbett, Volunteer

Photos by Carrie Boothe unless otherwise noted.