

Change to USAG Stuttgart taxi service effective December 14, 2011

USAG Stuttgart Taxi Service for Stuttgart Army Airfield, Kelley, Patch, or Robinson Barracks

Purpose: To provide information on how to get a taxi that services the following USAG Stuttgart installations: Stuttgart Army Airfield, Kelley Barracks, Patch Barracks, Panzer Kaserne and Robinson Barracks.

There are two authorized taxi companies currently servicing U.S. installations in Stuttgart, and they are authorized to go to specific posts/kasernes.

If you want a taxi to pick you up/drop you off to or from Stuttgart Army Airfield, Kelley, Patch, or Robinson Barracks, call Taxi 8 x 8: 0711- 88888888.

If you want a taxi to pick you up/drop you off to or from Patch Barracks or Panzer Kaserne, call Taxi Zentrale Boeblingen, 07031-19410

When calling either company tell them:

- Tell the taxi dispatcher you need a taxi driver “WITH A U.S. INSTALLATION PASS” (Make this clear several times; this is critical. This is the “keyword”; if the driver does not have a pass, he will not be allowed on post.)
- Specify your pick-up point (Just saying Patch is not enough – clearly indicate Patch Barracks, Kelley Barracks, etc, and give a building number.)
- Give them your full name
- Give them your phone number (Cell phone preferred)
- Specify the time of pick-up (Preferably in advance, especially if you need to go or come from the airport)
- Specify number of passengers (**see note)
- Specify Destination

**** NOTE:** If you are traveling to the airport, report the total number of luggage, or if you have a child stroller - this will determine the vehicle size. If you have infants, you will need to bring your own child’s car “carrier” safety seat.

Administrative notes - All taxis (100%) will be searched upon arrival at the installation Access Control Point (ACP) at any installation, even with US ID cardholders as passengers. - Taxi drivers without installation passes CAN NOT be signed in to any USAG Stuttgart installation.

****PLEASE PAY YOUR TAXI DRIVER IN EURO’S – THEY DO NOT TAKE DOLLARS OR CREDIT CARDS.**

Comments: For comments, complaints, or kudos concerning the taxi services, please e-mail a comment to the Stuttgart Interactive Customer Evaluation (ICE) site at: http://ice.disa.mil/index.cfm?fa=site&site_id=44 or call DSN 431-3462/3463 or 0162-2975322