



**ARMY COMMUNITY SERVICE CENTER  
FORT JACKSON, SC 29207**



# ACS Mission



*Assist commanders in maintaining readiness of individuals, Families, and communities within America's Army by developing, coordinating, and delivering services which promote self-reliance, resiliency, and stability during war and peace.*



# ACS Programs



- Army Family Team Building
- Army Family Action Plan
- Army Volunteer Corps
- Employment Readiness Program
- Exceptional Family Member Program
- Family Advocacy Program
- Financial Readiness Program
- Mobilization & Deployment
- Information and Referral & Outreach
- Relocation Readiness
- Survivor Outreach Service
- Soldier and Family Assistance Center



# Army Family Team Building



- AFTB Levels I, II, and III
- Instructor Training
- Master Trainer Course
- Drill Sgt Spouse Seminar



**FREE** online training available at: [www.myarmyonesource.com](http://www.myarmyonesource.com)



# Army Family Action Plan



- Annual issue resolution process addressing military quality of life
- Issues from installation conferences are forwarded for higher level resolution
- Has resulted in: SGLI increase to \$400,000; transfer of Montgomery GI Bill to dependents; paternity leave for military fathers; and hundreds of other legislative changes





# Army Volunteer Corps



- Recruitment, training and placement of volunteers
- Recognition of volunteers
- Liaison between Command Group and installation volunteers



# Employment Readiness



- Career Counseling & Job Search Assistance
- Workshops/Seminars
  - resume writing
  - starting and running a small business
  - interviewing techniques
  - work-from-home opportunities
  - career exploration
  - computer classes
- Information on Federal & Private Sector Employment
- Information on Educational & Volunteer Opportunities
- Internet Access, Job Bank & Resource Library
- Semi-Annual Job Fairs
- Client assigned an individual career development coach





# Exceptional Family Member Program



## EFMP Services

- Information & Referral to installation and local community services
- Assistance with special accommodations with housing
- Support Group/Recreational and cultural activities
- Childcare placement (Special Needs Accommodation Process)
- Respite Care
- Relocation Assistance
- Training
- Advocacy
- Networking (Facebook, twitter, email distribution, newsletters)





# Family Advocacy



- Prevention Education
  - Prevention of Spouse & Child Abuse classes; Stress & Anger Management Classes; Fatherhood Program
  
- New/Sole Parent Support
  - Baby Care workshops, Breastfeeding classes, Parenting Classes, & free baby bundles to new parents
  
- Sexual Assault Response Services
  - Army Sexual Assault Prevention & Response Program
  
- Victim Advocacy Program





# Financial Readiness



- **Financial Counseling**
  - Free & confidential counseling on personal finances and assistance with debt liquidation
  
- **Seminars on Financial & Consumer Subjects**
  - Money management, financial planning, credit, retirement planning, TSP, insurance, consumer rights & responsibilities, car buying, home buying, etc
  
- **Emergency Financial Assistance**
  - Army Emergency Relief (AER)
  - Emergency Food Checks
  
- **Consumer Advocacy**



# Information & Referral Outreach



## Information & Referral Assistance

- Key source of integrated information that brings Soldiers and services together every day with ease, compassion, and quality to meet vital needs of all Soldiers, DA Civilians, retirees and their families.

## Outreach

- Program designed to develop a stronger sense of self-reliance and belonging in the military community, focusing on education/prevention, direct services, and organizing support networks to encourage self help and cultivate a sense of ownership within the military community.

Facebook: [facebook.com/FTJACKSON.ACS.OUTREACH](https://www.facebook.com/FTJACKSON.ACS.OUTREACH)

Twitter: FtJacksonACS



# Mobilization and Deployment



- Pre & Post Deployment Briefings
  - Soldier Readiness Processing (SRP)
  - Information & Referral Assistance
  
- Classes/Training Offered:
  - Family Readiness Group (FRG)
  - Rear Detachment (RD)
  - Welcome Home/Reunion
  
- Family Assistance Center (FAC)
  
- Repatriated Family Assistance

- Relocation Assistance Counseling
- Welcome Packets/Children Games/Maps, etc.
- Military Installation Booklet
- Sponsorship Training
- English as a Second Language (ESL) Classes/Resources
- Citizenship and Immigration Services
- In/Out Processing of Soldiers
- Newcomer's Orientation
- Lending Closet
- Phase II Levy/Stateside Briefings
- Hearts Apart Support Group
- Foreign Born Spouse Support Group





# Soldier Family Assistance Center



## Services provided to Warriors in Transition

- Human Resource Services/Training
- Educational Services/Workshops
- Information/Social Service Referrals
- Social Security Disability Application
- Legal Assistance/Pastoral Care (Call Forward)
- ACAP Services



# Survivor Outreach Services



- Serve as advocate for Survivors of Active Duty Fallen Soldiers
- Information and Referral service, linking Family members to on and off-post programs and organizations
- Assistance with financial planning, advice, money management, education and advocacy.



*Committed to the Families of Our Fallen Warriors*



# Military One Source

[www.militaryonesource.com](http://www.militaryonesource.com)







QUESTIONS?



# Army Community Services



**Main Location**  
**Building 5450, Rm 120**  
**Strom Thurmond Blvd**

**Hours of Operation**  
**0730 – 1630**

**Telephone**  
**803-751-5256 or 800-337-3445**

**[www.fortjacksonmwr.com/acs](http://www.fortjacksonmwr.com/acs)**