



DEPARTMENT OF THE NAVY
OFFICE OF THE SECRETARY
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SECNAVINST 1740.5
ASN (M&RA)
27 May 2010

SECNAV INSTRUCTION 1740.5

From: Secretary of the Navy

Subj: DEPARTMENT OF THE NAVY RECOVERY COORDINATION PROGRAMS

Ref: (a) National Defense Authorization Act (NDAA) for Fiscal
Year 2008, Public Law 110-181
(b) DoD Instruction 1300.24 of 1 Dec 09

1. Purpose. To establish Department of the Navy (DON) policy and assign responsibilities for the implementation of recovery coordination programs in support of Navy and Marine Corps Recovering Service Members (RSMs) and their families in accordance with references (a) and (b).

2. Scope and Applicability. Provisions of this instruction apply to all DON Active Duty and Reserve personnel, regular and reserve commands. Active Duty and Reserve personnel of other Department of Defense (DoD) components and Coast Guard are included when assigned to DON commands.

3. Background. Recovery coordination programs encompass both medical and non-medical elements. DON wounded warrior programs are strictly a non-medical element of the greater recovery coordination program and continuum of care. The Navy and Marine Corps have a longstanding tradition and record of success in caring for the medical and non-medical needs of its wounded, ill and injured personnel and their families. Advances in medicine have improved the survival rate of our ill, injured, diseased, and combat wounded to levels never before experienced. Personnel and family support services are also state of the art; assistance is readily available for nearly every possible personal or professional need. RSMs and their families face many challenges in managing medical care activities and understanding the myriad benefits, entitlements, and services available to them. This is compounded for family members who may have little knowledge of military programs and procedures, and relocate to support the RSM. In partnership with Navy medicine and DON family programs, the DON wounded warrior

programs serve as the lead military recovery coordination organizations for managing and overseeing the delivery of the Department's continuum of care. DON wounded warrior programs maximize RSM and family access to support services provided by DoD, other federal, state and local agencies, and non-profit associations and organizations by working in concert with interagencies, intergovernmental and public/private sector entities.

4. Policy. It is DON policy that, in addition to world class medical care, every RSM and, when applicable, their family members shall be given individualized medical and non-medical assistance through all phases of recovery, rehabilitation, and reintegration. This assistance will be focused on improving the continuum of care process, non-medical support, disability processing, and transitional activities to the Department of Veterans Affairs when return to duty is not optimal. Navy and Marine Corps wounded warrior programs will be established to provide holistic assistance to the wounded, ill and injured population. The programs will ensure conditions are maintained that are most conducive for a Service Member's recovery, rehabilitation, and community reintegration.

5. Responsibilities

a. Assistant Secretary of the Navy (Manpower and Reserve Affairs) (ASN (M&RA)) is responsible for overall policy control and oversight of the Navy and Marine Corps recovery coordination programs. The Office of Military Personnel Policy (MPP) will coordinate with DON recovery coordination programs annually regarding the development and review of metrics to ensure program improvement and enhanced customer support for Service Members and their families.

b. The Chief of Naval Operations (CNO) and Commandant of the Marine Corps (CMC) are responsible for establishing and resourcing recovery coordination programs that support RSMs and their families. This may include establishment of wounded warrior and family support programs with command and control to manage training, supplying, maintaining, and supporting dedicated assets for program operations and oversight.

(1) Provide appropriately trained non-medical care managers, recovery care coordinators, and other non-medical members of the recovery team to support RSM care management throughout the continuum of care.

(2) Maintain operational, tactical, and administrative control of their non-medical personnel to ensure execution of their roles and responsibilities.

(3) Coordinate, consult, and partner with interagency, intergovernmental, and public and/or private sector entities to maximize RSM and family access to support services and resources provided by DoD, other federal, state, and local agencies, veterans service and benefits organizations, non-profit, faith-based and community-based organizations; academic institutions; professional provider associations; and private philanthropic groups.

(4) Each service shall develop execution policy and procedures to ensure optimal provision of services and resources for family members of RSMs. These services and resources will be coordinated among the wounded warrior and family support programs.

(5) Service programs shall develop metrics to ensure continued program development and enhanced customer satisfaction. Service programs shall comply with references (a) and (b); including the submission of an annual report of recovery coordination program activities based on service program established metrics. This annual report will be submitted to ASN (M&RA) MPP 1 February of each year for the preceding calendar year.

c. The Surgeon General of the Navy shall, in accordance with reference (b), enclosure (3), paragraph(1):

(1) Establish policies and procedures in support of service wounded warrior programs, RSMs, and their families

(2) Provide appropriately trained personnel to support RSM medical care case management throughout the continuum of care from recovery through rehabilitation to reintegration.

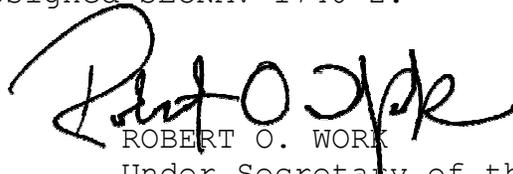
(3) Ensure military treatment facility commanders provide oversight of the medical care delivered to RSMs.

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6. Action. The CNO and CMC shall take appropriate action to implement the provisions of this instruction.

7. Records Management. Records created as a result of this instruction, regardless of media and format, shall be managed in accordance with Secretary of the Navy Manual 5210.1.

8. Reports Control. Reporting requirements contained within subparagraph 5b(5) is assigned SECNAV 1740-2.



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Under Secretary of the Navy

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