

## UNITED STATES MARINE CORPS MARINE AIR GROUND TASK FORCE TRAINING COMMAND MARINE CORPS AIR GROUND COMBAT CENTER BOX 788100 TWENTYNINE PALMS, CALIFORNIA 92278-8100

CCO 6260.2D NHTP JUL 2 1 2011

## COMBAT CENTER ORDER 6260.2D

From: Commanding General To: Distribution List

Subj: HEALTH CARE CONSUMERS' COUNCIL

Ref: (a) Joint Commission on the Accreditation of Healthcare Organizations, Accreditation Manual for Hospitals, Current Edition (NOTAL) (b) U.S. Navy Regulation

1. <u>Situation</u>. The Commanding General, Marine Air Ground Task Force Training Command, Marine Corps Air Ground Combat Center is responsible for the health and physical readiness of those in his command in accordance with references (a) and (b).

2. Cancellation. CCO 6260.2C.

3. <u>Mission</u>. To provide information about the health care needs and evaluate the health care requirements, expectations, and perceptions of the active duty, retired, and family members of the Combat Center community and to comply with the standards in reference (b).

- 4. Execution
  - a. Commander's Intent and Concept of Operations

(1) <u>Commander's Intent</u>. The Health Care Consumers' Council is established to enhance and enable the communication between the Commanding General and the community concerning health care support.

(2) Concept of Operations

(a) To provide health care consumers with an effective means of presenting their views concerning the operation of the health care delivery system.

(b) To provide the health care provider with a method to increase health care consumers' understanding of the health care system.

(c) To allow health care consumers' views to be considered in major decisions that affect the availability of health care.

## b. Subordinate Element Missions

(1) <u>Commanding Officers</u>. Please provide representation to the council.

(2) Commanding Officer, Naval Hospital

(a) Host the Health Consumer Council and provide minutes to the representatives.

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(b) Responsible for arranging meeting place and time.

(c) Provide the CG with any agenda items if applicable.

(d) Coordinate with the Public Affairs Office to advertise meetings locally, and when the minutes are received, forward them to the Commanding General (CG) and attendees.

(3) <u>Director, Marine Corps Community Services</u>. Provide a Semper Fit Coordinator as a member of the council.

## c. Coordinating Instructions

(1) Commanding Officers will provide the Command Customer Relations Officer, Naval Hospital with the names of the Family Readiness Officer and an alternate to serve on the council. Provide work number, unit, e-mail address, and building number where assigned.

(2) The Health Care Consumers' Council will meet at least quarterly, normally on a Thursday in January, April, July, and October or more frequently as deemed necessary by the Chairman or designated representative. Announcement of meeting time and place will be made by e-mail to all members of the council. Family Readiness Officers or their alternates are required to attend. The 7th Marines Regimental Surgeon can be the focal point of contact for the 1st Marine Division units aboard the Combat Center.

(3) The recorder will solicit agenda items from both designated and invited members at least three weeks prior to each meeting. This agenda will be distributed to members of the council at least one week prior to the meeting.

(4) Meeting minutes will be forwarded to the Chairman or designated representative for action and comments no later than the last day of the month that the meeting was held.

(5) The recorder shall ensure that the minutes are distributed to members and attendees. A permanent file of minutes will be maintained by the Naval Hospital.

- (6) Members
  - (a) Commanding General, or designated representative Chairman.
  - (b) Combat Center Sergeant Major.
  - (c) Designated Representative of the Commanding General.
  - (d) Command Master Chief, Naval Hospital.
  - (e) Health Benefits Advisor(s), Naval Hospital.
  - (f) Customer Relations Officer, Naval Hospital Recorder.
  - (g) Public Affairs Officer, Naval Hospital.
  - (h) Representatives from units aboard the Combat Center.
  - (i) Semper Fit Coordinator.

(j) Ad hoc representatives, as requested by the Chairman, from the following areas:

1. Retired Officers Association or Retired Activities Office.

- 2. Spouse Clubs.
- 3. American Red Cross.
- 4. Navy Marine Corps Relief Society.
- 5. Ombudsmen or Family Readiness Officers.
- (k) Other interested groups or individuals.

5. Administration and Logistics. Distribution Statement A directives issued by the CG are distributed via e-mail upon request and can be viewed at http://www.29palms.usmc.mil/dirs/manpower/adj/ccotoc.asp.

6. Command and Signal

a. <u>Command</u>. This Order is applicable to the active-duty, reserve, and civilian personnel aboard the Combat Center.

b. Signal. This Order is effective the date signed.

G. C. AUCOIN Chief of Staff