



AT A GLANCE BULLETIN



Army Community Service
61 Quebec Street, BLD 683
Fort Devens, MA 01434-4479

Serving the Military in New England

July 2012



Happy 47th Birthday Army Community Service

July 2012

Army Community Service



Fort Devens Welcome Center

61 Quebec Street, Building 683

Hours of Operation

0630-1600 Monday -Friday

<https://www.devens.army.mil>

ACS TELEPHONE NUMBERS

978-796-3023/ 3119 DSN 256-3023/ 3119

MILITARY ONE SOURCE

1-800-342-9647

www.armyonesource.com

Fort Devens Family Programs Utilization and Needs Assessment

DATE: _____

Active Duty _____ Reserve _____ National Guard _____ Student _____
Pay Grade: E1-E4 _____ E5-E9 _____ W01-CW5 _____ 01-03 _____ 04-06 _____ Retired _____
Family Member _____ Married _____ Single _____ Divorced _____ DA Civilian _____ Contractor _____

Is Sponsor Deployed? _____ Sponsor's Age: _____ Spouse's Age _____ Is Spouse Employed? _____
Did spouse/Family accompany Service member on this assignment? Yes _____ No _____

<u>Family member in household</u>	<u>Accompanied on assignment</u>
Relationship: _____ Sex & Age: _____	Yes _____ No _____
Relationship: _____ Sex & Age: _____	Yes _____ No _____
Relationship: _____ Sex & Age: _____	Yes _____ No _____

Languages spoken in home: _____

Please indicate all services that would be of interest to you.

Financial Readiness Program:

___ First Term Soldier Financial Readiness Training
___ Budgeting/Developing Spending Plans
___ Investments
___ Army Emergency Relief (AER)
___ Thrift Savings Plan (TSP)
___ Credit
___ Debt Liquidation

Employment Readiness Program:

___ Resume Writing & Interview
___ Job Resources
___ Job Placement
___ Education (GED/Higher Degree)

Family Advocacy & Parent Support Programs:

___ Relationship Building/Conflict Resolution
___ Parent Education Resources
___ Parenting/Child Resources
___ Victim Advocate
___ Education and Training
___ New Parent Support/Home Visitor
___ Respite Care
___ Sexual Assault Prevention & Response Program

Mobilization and Deployment

___ Deployment/Reintegration Briefing
___ Support Groups
___ Counseling
___ Other (Please Specify) _____

Relocation Readiness Program:

___ Spouse Installation Orientation
___ Lending Closet
___ English as a 2nd Language (ESL)
___ Reentry Workshops
___ Settling in Services
___ Sponsorship Training

Information & Referral Program Resources:

___ Installation & Community Resources
___ Community Information (Local, State, County)
___ Entertainment

Exceptional Family Member Program:

___ Resource Information
___ School (Enrollment, Transition, IEP)
___ Other (Please Specify) _____
___ Support Groups
___ Respite Care
___ Housing Accommodations
___ Medical
___ Advocacy

Volunteers

___ Volunteer Opportunities
___ Army Family Team Building Training
___ Military Knowledge Skills
___ Personal Growth Skills
___ Professional Skills
___ Army Family Action Plan

How do you prefer to receive information? Email _____ ACS Website _____ Mail _____ Bulletins _____ Other _____

What type of social media do you use? (For example, Facebook) _____

How can the Fort Devens leadership improve services for Service Members, spouses, Family members and civilian? _____

Reasons or barriers to prevent your use of ACS Programs. _____

What programs have you used at ACS? _____ If yes, did they address your needs? _____

Please indicate any services needed that have not been mentioned. _____

FROM THE OFFICE OF THE ACS DIRECTOR



Imelda Fisher

Family Needs Assessment: Please take a moment to fill out the above Family Needs Assessment so ACS can provide you with the best services possible. Email to Imelda.fisher.civ@mail.mil Mail to 61 Quebec Street, Devens, MA or fax to 978-796-2114. Thank you..!



Happy 47th Birthday Army Community Service: Moving toward its third decade, ACS has grown and evolved in responsibility and effectiveness. The publication of a revised version of AR 608-1 on 1 October 1978, introduced new avenues of accomplishment of this viable program. Budget counseling and debt liquidation, relocation assistance, and an information program at many ACS centers, became services offered by ACS, which was designated an official and essential program. The revised regulation incorporated the Army Child Advocacy Program (ACAP) into ACS; established the Army Child Support Services Program; established criteria for financial support, personnel functions and duties, and program requirements; and incorporated standards for child health and safety protection at military facilities offering temporary care for children. In FY96, AR 608-1 would again be revised to capture the enhancements and evolution of this essential program.

Since the revised publication of AR 608-1 in 1978, additional programs were formed under the Army Community Service umbrella. In 1982, the Family Advocacy Program and the Family Member Employment Assistance Program were officially established. In 1988, the Relocation Assistance Program was officially established by a Department of Defense Instruction and further mandated by Public Law in 1989. In its current structure, ACS consists of the Relocation Assistance Program, the Consumer Affairs and Financial Assistance Program, the Family Member Employment Assistance Program, the Volunteer Program, the Exceptional Family Member Program, the Family Advocacy Program, the Outreach Program, and the Information, Referral, and Follow-up Program.

In FY95, an official mission statement was established for ACS: "ACS will assist commanders in maintaining readiness of individuals, families, and communities within America's Army by developing, coordinating, and delivering services which promote self-reliance, resiliency, and stability during war and peace."



A big, warm welcome to LTC Steven Egan, Commander of Fort Devens along with his wife Danielle.



Fort Devens ACS Face book: Fort Devens ACS is on Face book! "Like" to find out the latest news and happenings on Fort Devens and around the Army. We can be found by linking to our page <http://www.facebook.com/pages/Fort-Devens-ACS/123145824448800#!/> or searching for Fort Devens ACS and clicking "Like"

Resiliency Training Available: Call Mel at ACS at 978-796-3023. One of the Army's top priorities is to develop a holistic fitness program for Soldiers, Family members and Army Civilians in order to enhance performance and build resilience. Resilience Trainer is a course that will produce leaders with the capability to improve resilience skills to the Soldiers in order to enhance their performance and increase their resilience, both individually and collectively.

The MRT is an established program that has demonstrated efficacy in reducing behavioral health problems in a wide range of demographics. Soldiers will review the myths about resilience and why resilience is critical for success and well-being. They will also learn about the scientific literature of the core factors that predict resilience, with a specific focus on the factors that are amenable to change. These skills have a proven efficacy in contributing to the success of teams and leaders, families, students, executives and military personnel.

FINANCIAL

Beware of Sales Pitches That Promise to Find Financial Aid:

With the cost of college outpacing inflation and crimping family budgets, students and their families are anxious to find scholarships and other awards that can help them pay for higher education. The Better Business Bureau (BBB) advises students and their parents to be wary of websites, seminars or other schemes that promise to find scholarships, grants or financial aid packages for a fee. The companies may promise a money-back guarantee, but they set so many conditions that it's almost impossible to get a refund. Others tell students they've been selected as finalists but that they have to pay a fee to be eligible for the award.

"Getting a college education can be the first step toward finding a promising career," said Michelle L. Corey, BBB President and CEO. "But students shouldn't squander their scarce resources on companies that promise to find aid but never deliver." In some cases, companies promise to handle paperwork that can make you eligible for the aid - for a fee. However, the standard application for financial aid is

most often the Free Application for Federal Student Aid (FAFSA), students and their parents can complete themselves. More information is available online or by calling (800) 4-FED-AID.

College financial aid offices require the FAFSA to assess a student's eligibility for need-based aid, and they may require additional information. Most are willing to advise prospective students on how to apply for aid and answer questions about financial aid packages they offer when a student is accepted for admission. High school guidance counselors often can help students search for information on scholarships based on their talents, academic achievements, essay contests or other merit-based aid. Information on many awards is available free online or at public or school libraries.

Legitimate companies can help students find aid, but they will never promise results. However, parents and students usually can find the same awards on their own by searching online or going to the library.

The BBB advises students to: Ask your guidance counselor or a college financial aid office whether they have experience with the company. Be skeptical of glowing success stories touted on websites or at seminars. Ask instead for the names of families in your community who have used the service in the last year. Talk to them and find out about their experience with the firm. Ask about fees associated with a professional financial aid search and find out if the company provides refunds. Get the information in writing, but realize the dishonest companies may refuse to provide refunds despite stated policies.

SOLDIER & FAMILY

Project New Hope Retreats – Massachusetts will sponsor —FREE! weekend retreats for combat veterans from all eras, and their families to foster family togetherness through wilderness getaways to assist with the transition from wartime back to peacetime living. This is for Single and Married Veterans and their Families to include Retreats for our Gold Star Families and Survivors from all eras. Project New Hope Inc. spends about 75% of our time helping singles and couples with their communication skills, when Veterans come back from overseas, they don't have the communication tools to talk to their spouse about their pain, their frustration, their grief. And we're seeing this in both males and females...even the females returning from Iraq, Afghanistan and other Wars want to seclude themselves. Just like the guys, they don't want to be around crowds...they don't want to go on family vacations or outings... We see some remarkable transitions at Project New Hope retreats, we see couples who won't hold hands. They won't touch each other, or put their arms around each other. Project New Hope held its first retreat, with combat veterans and their families getting the opportunity to stay on an historic farm at the Elm Hill Center in Brookfield, where they learned how to ride horses, relaxed through a yoga session, ate lovingly prepared meals, and sometimes just sat back to enjoy the beautiful weather together — all the while escaping from the stresses, routines and struggles of home life. But for the vets who returned to their families after tours in wars abroad, the most unique aspect of this retreat was having the support and understanding that comes from being together with men and women that know what it's like both to have served as well as what it's like to come home, and so have dealt with the same feelings and problems as they try to come to terms with their experiences.

Upcoming dates are: **Friday – Sunday, 13 – 15 July** at Grotonwood (single & married veterans retreat), **Friday – Sunday, 14 – 16 September** at Grotonwood (single & married veterans retreat), **Friday – Sunday, 5 – 7 October** (women veterans retreat). Register at: www.Projectnewhopema.org. For further information contact: Bill Moore, M.A., Project New Hope Massachusetts

<http://www.projectnewhopema.org> <<http://www.projectnewhopema.org>> P.O. Box 91 Leicester, MA 01524.

Home Affordable Foreclosure Alternative Program: Under recently announced changes to HAMP, which went into effect June 1, military homeowners and other families who are permanently displaced by a job-related move may still qualify as owner-occupants, which means they may still qualify for a HAMP mortgage modification. The new criteria states that a borrower may qualify if he or she:

- Is displaced due to an out-of-area job transfer such as PCS orders and was occupying the home as a principal residence immediately prior to the displacement;
- Intends to return to the home at some point in the future; and
- Does not own any other single-family real estate.

Military and other families who do own other residential properties may still qualify for a HAMP modification under expanded opportunities available for rental properties announced by Treasury in January. They also may qualify for a short sale through Treasury's Home Affordable Foreclosure Alternatives Program (HAFA).

Our servicemembers deserve our full support. We don't want any member of our military to be forced by financial challenges to leave their family behind. This would be a heartbreaking decision for any family, but it's especially tough for military families, who often face long periods of separation during deployment. These changes to HAMP are one way Treasury and the CFPB are working together to support military families and the many other hardworking families struggling to maintain homeownership.

<http://www.whitehouse.gov/blog/2012/05/09/new-hamp-enhancements-will-help-military-homeowners>

<http://www.makinghomeaffordable.gov/programs/exit-gracefully/Pages/hafa.aspx>

UNO Restaurant: We Salute all Military & Veterans! All military and veterans receive 10% off their check* through Labor Day. Please share this email with your friends and family in the military, and help us show them our appreciation! *No coupon required, simply show a military or veteran ID. Cannot be combined with any other offers or promotions. Excludes alcohol.

New Education Benefit for Unemployed Veterans : WASHINGTON (May 31, 2012) – Within two weeks of being announced, a program to give skills training to some unemployed Veterans has garnered over 12,000 online applications, according to the Department of Veterans Affairs. “VA is committed to supporting Veterans as they seek employment. This initiative will help provide education and training so that Veterans have an opportunity to find meaningful employment in a high-demand field,” said Secretary of Veterans Affairs Eric K. Shinseki. “We will continue to build on the success of our initial outreach efforts to Veterans.”

Called the Veteran Retraining Assistance Program (VRAP), the program allows qualifying Veterans between the ages of 35 and 60 to receive up to 12 months of education assistance. Maximum payments are equal to the full-time rate for the Montgomery GI Bill – Active Duty, currently \$1,473 monthly. Under VRAP, Veterans apply on a first-come, first-served basis for programs that begin on or after July 1. VA began accepting applications on May 15. Forty-five thousand Veterans can

participate during the current fiscal year, and up to 54,000 may participate during the fiscal year beginning Oct. 1, 2012.

The goal of the program is to train 99,000 Veterans for high-demand jobs over the next two years. To qualify Veterans must:

- * Be 35 to 60 years old, unemployed on the day of application, and have been issued discharges under conditions other than dishonorable;
- * Be enrolled in education or training after July 1, 2012, in a VA-approved program of education offered by a community college or technical school leading to an associate degree, non-college degree or a certificate for a high-demand occupation as defined by the Department of Labor;
- * Not be eligible for any other VA education benefit, such as the Post-9/11 GI Bill, the Montgomery GI Bill, or Vocational Rehabilitation and Employment;
- * Not have participated in a federal or state job training program within the last 180 days; and
- * Not receive VA compensation at the 100 percent rate due to individual unemployability.

While the initial response has been encouraging, VA officials stress the need for a sustained effort to reach potential VRAP applicants. “Besides the Veterans themselves, we are asking anyone who knows of an unemployed Veteran to help us get the word out so everyone can take advantage of this new benefit,” said Curtis Coy, VA’s deputy undersecretary for economic opportunity. “With the help of our Veterans community and our partners in the Department of Labor, we hope to reach as many eligible Veterans as possible.”

In addition to its national outreach campaign, VA will seek out potential VRAP-qualified Veterans through online applications and at the National Veterans Small Business Conference being held in Detroit June 26-28. During 2012, VA representatives will also provide VRAP information and assistance at hiring fairs sponsored by the U.S. Chamber of Commerce through the Hiring Our Heroes campaign. For more information on the Veterans Opportunity to Work (VOW) program, the Hire Heroes Act of 2011, VRAP, high demand occupations, and application procedures, visit the website at www.benefits.va.gov/VOW, or call VA National Call Center toll free at 1-800-827-1000.

Veterans may also access the VRAP application online at <https://www.ebenefits.va.gov> through eBenefits, a joint project between VA and the Department of Defense.

Veterans are also encouraged to visit the nearly 3,000 One-Stop Career Centers across the nation for assistance from staff, Local Veterans’ Employment Representatives (LVERS), and Disabled Veterans’ Outreach Program (DVOP) specialists. Center locations are listed at www.servicelocator.org.

Operation We Are Here: Resource for military soldiers, parents, spouses, children, tips for caregivers, churches etc. <http://www.operationwearehere.com/>

Veterans Health Benefits handbook: Here is the link talking about the new Veteran's Health Benefits handbook. Enrolled Veterans should be receiving their personalized handbook as part of a national rollout campaign. <http://www.va.gov/healthbenefits/vhbh/>

TRICARE Dental Program: On May 1, 2012, MetLife will become the dental carrier for the TRICARE Dental Program. All current TRICARE Dental Program enrollees will be notified about the transition to MetLife and will receive a welcome packet with a new TRICARE Dental Program Benefits Booklet. <http://www.metlife.com/TRICARE/index.html#welcome>

The Vets4Warriors: Vets4Warriors Website: www.vets4warriors.com Peer support line, 1-855-838-8255 (1-855-VET-TALK), provides easy access to supportive, non-attributional conversations with trained veteran peers representing all branches of the military. This team of veteran peers has immediate access to behavioral health clinicians to respond to potentially emergent issues and can offer referrals to local community services, military veteran centers, and military healthcare providers based upon the needs of the Service Member. A variety of services will be provided to include non-clinical (legal, financial) and referrals for clinical services (substance abuse, behavioral health).

Military-to-Civilian Transitioners: (Top 10 LinkedIn Military-Related Groups)

Here's a resource/avenue for separating service members to connect with others - a great networking tool for vets transitioning from the military to the civilian sector. Unfortunately, the unemployment rate for veterans is unusually high. Here is an opportunity to get them into a solid network of veterans and folks in the HR/Recruiting industry that are anxious to hire a vet.

Hands down, the best way to get in the door of an employer is through referrals, and not by blindly responding to posted job opportunities. Just ask yourself that if you were looking for someone to join your team who would look at more - a person who responded to a posting that you created, or a trusted colleague or friend who referred them.

The group is called Military-to-Civilian Transitioners (Top 10 LinkedIn Military-Related Groups). Note the typo on the last word. It was an oversight when this group was first created on March 27, 2009. But, in a way, it makes it that much more unique. Currently, there are over 3100 members. What does that mean for a service member? Basically, if they are trying to establish a network beyond who they know, this is an excellent way to automatically connect with other professionals on LinkedIn and when they further invite them to their network, they can say that they know them because they are a member of their group.

Please note that over 15% of the group members are recruiters or HR professionals. Why? Because they can both post their jobs for FREE and respond to members seeking help or employment. If those interested are not a member of LinkedIn.com, they will need to create a user profile on LinkedIn first before joining the group. Membership is FREE.

To join this group for FREE, go to:

<http://www.linkedin.com/groups?groupDashboard=&gid=1870541>

THINGS TO DO

July

UPCOMING EVENTS AT TICKETS AND TOURS

TICKETS AND TOURS, (781) 225-6505/6498 Judie King, ITT Manager, Hanscom AFB, 98 Barksdale Street Bldg <http://www.hanscomservices.com/> PREPAID ORDERS ONLY!! Payment is due at the time the order is placed. Once the order has been placed there are no refunds.

Take a trip with us! – Registration deadline for all trips is 30 days prior to departure or space available.

Old Town Trolley Tour - Available are Old Town Trolley Tour tickets at \$32 each and AMC Cinema tickets at \$6.75 each.

Saratoga Spectacular: Day 1 (July 23): Depart from Hanscom at 7 a.m. You'll arrive in Saratoga Springs midday and take your reserved grandstand seats at one of America's oldest and grandest racecourses for an afternoon of the finest thoroughbred racing in the country. After the races, you'll travel to nearby Glens Falls where you'll check into the beautiful Queensbury Hotel. After a chance to freshen up, you'll enjoy a full-course dinner (included) at the Queensbury.

Day 2 (July 24): After a full-course breakfast (included), you'll travel to Lake George's Steel Pier where you'll board the Lac du Saint Sacrement for a narrated 2-hour cruise of Lake George, featuring over 350 islands and stretching 32 miles long from Fort Ticonderoga to the north and Fort William Henry to the south. A delicious luncheon with entertainment is also included onboard your shop during the cruise. \$255 pp double | \$245 pp triple | \$349 pp single

Nantucket Island: Sat., August 11: Depart from Hanscom at 7 a.m. to join us for a tranquil voyage and a refreshing day on beautiful Nantucket Island — one of the premier vacation and fun spots in North America! You'll set sail at 9:20 a.m. on the ferry from Hyannis in Hyline's First Class Cabin, where you'll enjoy complimentary danish and coffee on a private sundeck as you cruise toward Nantucket. Once on the island, you'll have time to take in the exciting shops and explore the art galleries, experience its colonial American architecture and atmosphere, along with its wide variety of activities and miles of sandy beaches. There are great restaurants, shops and The Old Historic Town, whaling museums and much more. You'll sail back at 4 p.m., again in First Class, enjoying complimentary beverages, crackers & cheese. On the mainland you'll board your coach for the return trip, arriving back at Hanscom at approx. 7:30 p.m. \$75 pp Call Tickets & Tours for more information or to reserve your spot today! (781) 225-6498/6505

HANSCOM AIRMAN AND FAMILY READINESS CENTER

July 2012

Please Call 781-225-2765 to Register

Serving the total force...Programs are free to all single and married Active Duty, Reserve, and Guard personnel, DoD civilians, retired Military personnel and Family members

MILITARY FAMILY LIFE CONSULTANTS (MFLCs) provide free, short-term, non-medical, solution-oriented counseling on a range of issues. For service members and their families – no records are kept. Call (781) 686-3084 and leave your first name only for an appointment!

PRIVATE SECTOR RESUME CRITIQUE - Sessions are held by **appointment only**. Resumes are reviewed by an A&FRC employment specialist with HR experience – a great opportunity for feedback to improve your resume format and content. Email your resume 66.FSS.FSFR.CMB@hanscom.af.mil. You will receive a response in 3-5 business days. **Prior attendance at an A&FRC resume writing class is recommended.**

VETERANS AFFAIRS DISABILITY CLAIMS REVIEW – Will be held by **appointment only**. A representative from AMVETS, a veterans' service organization, will assist you in processing your disability claim and answer questions. **Call the AMVETS Service Representative at (617) 303-5698 for an appointment.**

FEDERAL RESUME CRITIQUE (By Appointment Only) - Resumes are reviewed by employment specialists — a great opportunity for feedback to improve your resume format and content. Email your federal resume and the applicable Vacancy Announcement to 66.FSS.FSFR.CMB@hanscom.af.mil. You will be contacted for an appointment after we have reviewed your resume. **Prior completion of the A&FRC Federal Resume Writing for USAJOBS Class is strongly recommended.**

SUSSESSFUL INTERVIEW TACTICS & SALARY STRATEGIES – Will be held on **Tuesday, 10 July from 11:30 a.m. – 1:30 p.m.** Learn many practical pointers on salary negotiation and the do's and don'ts of interviewing. You will develop a powerful 60 second commercial to sell your skills/abilities. Bring your lunch. Special Guest Presenter.

HOW TO AVOID FALLING IN LOVE WITH A JERK/ETTE – Will be held on **Tuesday - Wednesday, 10, 11 July from 5 - 6:30 p.m.** Learn more about the person you care about before you say —I do! Are you compatible? What should you beware of? How do you really know this is the one for you? Join us for a fun, enlightening 2-part seminar for singles and singles-again.

PRESEPARATION COUNSELING – Will be held on **Wednesday, 11, 18, 25 July from 9 – 11 a.m.** Weekly sessions for separating and retiring service members to complete the mandatory DD Form 2648, Preseparation Counseling Checklist. Checklist provides critical information about benefits, resources, and services available as you transition from military to civilian life. **By law, this counseling must be provided at least 90 days prior to your date of separation or retirement. Service members must complete the counseling prior to attending the Department of labor (DOL) Employment Workshop.**

COMMUNICATION AND ASSERTIVENESS – Will be held on **Friday, 13 July from 11:30 a.m. - 12:30 p.m.** Why is communication important to talk about? How much of our communication is actually nonverbal? Learn how to avoid roadblocks, become an active listener, send clear and consistent messages both verbally and nonverbally, and assertively express your ideas and feelings in an open, honest and direct way. Presented by Hanscom's Military and Family Life Consultant.

DEPARTMENT OF LABOR (DOL) EMPLOYMENT WORKSHOP (Formerly known as the TAP Seminar) - Will be held on **Monday – Friday, 16 – 20 July**. This workshop is designed to assist voluntarily and involuntarily separating or retiring service members make a successful career transition. Plan to attend at least 6 months prior to separation or retirement. Dress is 4

civilian attire (business casual). Spouses are welcome! Seminar begins at 12 p.m. on Monday; and runs 8 a.m. - 4 p.m. Tuesday - Thursday and Friday 8 a.m. to 12:30 p.m., featuring out-processing and benefits and entitlements briefings from base and Veterans Administration representatives. **Register early.**

MOOD BOOSTERS – Will be held on **Tuesday, 17 July from 11:30 a.m. - 12:30 p.m.** Learn simple, quick techniques to turn your frown upside down and bring more happiness into your life.

GOAL SETTING FOR LIFE – Will be held on **Wednesday, 18 July from 11:30 a.m. - 12:30 p.m.** Why is goal setting important? How do you decide what is a priority in your life? How do you formulate a realistic goal and stay motivated to reach your goal? Join us for this great new workshop and find your answers. Presented by Hanscom's Military and Family Life Consultant. Meets in the Community Support Center, Building 1217.

INSTALLATION COMMANDER'S WELCOME - Will be held on **Monday, 23 July from 8 – 11:30 a.m.**, at the Hanscom Conference Center building 1106. Your official introduction to Hanscom AFB features essential base and local community information for new arrivals. Get to know your Hanscom agency representatives and learn what's new and what to expect. Receive the latest information and tips on living and working in New England. Spouses are encouraged to attend!

FAMILY WELCOME AT THE AIRMAN AND FAMILY READINESS CENTER, BUILDING 1218 – Will be held on **Tuesday, 24 July from 9:30 - 11 a.m.** Attention newly arrived spouses! Are you interested in learning all about Hanscom AFB? Do you have small children and are unable to attend the Installation Commander's Welcome? Then this program is designed just for you. Receive money saving tips and shopping information while learning about schools, recreation, local attractions, safety, security, education, employment and more. For families with small children and all others.

FEDERAL RESUME WRITING FOR USAJOBS – Will be held on **Tuesday, 24 July from 1 - 4:30 p.m.** Improve your odds of getting the federal job you want by learning resume writing basics, how to locate essential skills and keywords to include, how to write accomplishment statements and essays, resume builder formats, and more.

NEWCOMERS' PUBLIC TRANSPORTATION AND CITY ORIENTATION – Will be held on **Wednesday, 25 July from 9 a.m. - 4 p.m.** Newcomers and family members are invited to learn how to navigate the local public transportation system and obtain information on events and attractions. Ride into Boston with us using the —T. All you need is \$4 for subway fares. Bring your lunch or purchase downtown. This program is part of the community orientation for in-processing. Newly arrived service members are not required to take leave to attend.

HEARTS APART – Will be held on **Wednesday, 25 July from 4:30 - 6:30 p.m.**, at Hanscom's Castle Park. Families of deployed, remote tour and extended TDY service members are invited to join us at Castle Park for hamburgers, hot dogs, chips, and soda. Join us for fun games and good food. Please RSVP to (781) 377-4222 or email at 66.FSS.FSFR.CMB@hanscom.af.mil.

Family Advocacy Outreach

CELL PHONE COLLECTION: The Family Advocacy Program collects used and old cell phones, and distributes them to local domestic violence agencies. Drop off phones, batteries, and chargers to the Family Advocacy Program, Bldg 1217. Please put each phone and its accessories in a sealed, plastic bag.

WIC, a nutrition and education program for income-eligible expectant parents or parents with children age birth to five is located on base. * **WIC is located in Bldg 1507** *. **WIC is on base the first and**

third Wednesday of each month from 0800 to 1530. For WIC appointments or information, call (617) 312-9974.

First Connections- Is a non-profit, family support organization that provides comprehensive services to families with young children birth through age five. First Connections serves a large geographic area that encompasses twelve metro-west communities, including Hanscom Air Force Base. All programs are free or low cost. More information is available on their website www.firstconnections.org or by calling 781-287-0221.

EMPLOYMENT READINESS

Labor Ready : Provides temp jobs to those interested in gaining work experience, want some extra cash, or need immediate income when between jobs or need seasonal work. Flexible work hours; get paid the same day. Over 600 locations throughout the United States.

<http://www.laborready.com/Temporary-Employment>

The above information is provided as a community service. No endorsement of events, products or services by the DoD is implied or intended. For more information, contact the company directly.

Free Resume Help for Military Members : The below website is where Service Members can get free resume writing help and the course schedule. <http://www.networkri.org/centers.htm>

USA JOB: JOB OPPORTUNITIES ON THE BASE - Remember to go to www.USAJOBS.GOV and search for Newport, RI if you are interested in finding out and applying for positions open onboard the Naval Station. Current opportunities include a Motor Vehicle Operator that's open through next week. Spread the word! USAJOBS - The Federal Government's Official Jobs Site www.USAJOBS.GOV This is a United States Office of Personnel Management website. USAJOBS is the Federal Government's official one-stop source for Federal jobs and employment information.

Job Search: Below please find a link to critical skills needed at Booz Allen Hamilton. Please share with your contacts and have all interested email me their resumes and I will submit on their behalf – this speeds up the review process. Also, applicants must identify the job skills qualification from the list. <https://erp.bah.com/hotjobs.htm>

Military Spouse Employment Tip of the Week: When applying for a job, state in your cover letter or application that you are a military spouse of an active duty service member who may be eligible for the Military Spouse Internship Program. Spouses can apply for a federal job by visiting the USAJOBS website.

<http://www.transitionjobs.us/> Click on “Search for Opportunities” at the bottom of the page. Jobs listed by state.

www.TransitionTalk.com has launched to create an online community with shared information and resources to help veterans who are in transition. This website contains specialized articles, recommended books and links for military transition. Also, there is a web log for Q & A that aims to

provide the answers to military transition questions from Category Guides who are military and industry professionals that are eager to help veterans make a successful transition.

Website: Career Resources for Veterans: The Defense Centers of Excellence (DCoE) recently collaborated with PBS to produce a handbook for military families. Created as a companion to the PBS series "This Emotional Life," A Handbook for Family & Friends of Service Members explores the stressors and feelings individuals may encounter throughout the different phases of deployment. The handbook aims to provide solutions for Service members and identifies outside tools and resources that may be useful to friends and family members before, during and after deployment. Topics include what to expect during deployment and how to strengthen or repair relationships. Order the handbooks from the Real Warriors Campaign website at

<http://www.sc.edu/career/Webresources/veterans.html>

<http://www.realwarriors.net/materials/order>

Hanscom AFS: Resources <http://www.hanscom.af.mil>

Massachusetts Career Information System: <http://masscis.intocareers.org/default.asp>

Veterans Employment Services (978) 534-1481 x 117 www.wmoore@detma.org

Orion International: info@orioninternational.com

RELOCATION READINESS

ACS has listings for apartments or houses to rent. List is updated as housing is made available to us. Call 978-796-3023. ACS Electronic Welcome Packets <https://www.devens.army.mil> or call 978-796-3023

Moving and Relocation Information: Terrific tips to make moving easier. <http://afmove.hq.af.mil/Default.asp>

TRICARE Information at Hanscom AFB:

Hanscom AFB offers a monthly Newcomer Orientation Medical Clinic welcome to all new patients every Tuesday from 1300 to 1500. It is strongly recommended that Army personnel attend so they can find out about their provider, how to access emergency services, and referral. Telephone: 781-377-2120

FORT DEVENS SERVICES:

Fort Devens Mail and Distribution: Mail & Distribution Hours are as follows. The Door will be open for box pick up between the following hours. 0730 AM to 1600 PM. Window pick up 0900 AM to 1200 PM 1230 PM to 1430 PM

Education Office: The 99th RSC Education Office is located at 30 Quebec Street, (Building 666) Fort Devens, in Rooms 328, 326, and 324. POC is Lee Achenback at 978-796-2968. Services include educational and career counseling, GI Bill questions and issues, tuition assistance, financial aid and scholarship information as well as test administration and test proctoring.

Police Services Division: Vehicle Registration and Fingerprinting
0930-1030 / 1500-1600 or By Appointment.

Police: 978-796-3333

Physical Security: 978-796-2061

Carlson Wagonlit Travel/Veterans Travel: 800-945-0535 or 402-345-7596

Devens Legal: 978-796-2255

Education Office: 978-796-2868

AAFES / Clothing & Sales: 978-772-6838 / 2065

Photo Section DA Photo: 978-796-2559

Fort Devens ID Cards 978 - 796-2130, Building 683

Billeting: Bldg. 978-796-3201

Distance Learning Center: 978-796-3612 / 2605 / 2626

Transportation: Passenger 978-796-2141/ or 2393 Freight 978-796-2832/ or 2840

Vehicles: 978-796-2141

UNITED SERVICES ORGANIZATION:

Military OneSource: 1-800-342-9647 www.armyonesource.com

HELPFUL MASSACHUSETTS RESOURCES:

USO New England: <http://www.uso-newengland.org/index.htm>

Massachusetts Parks: www.state.ma.us/dem/forparks.htm

Massachusetts Wildlife: www.state.ma.us/dfwele/dfw

State of Massachusetts Child Care Finder: www.qualitychildcare.org

Massachusetts Getaway Guide: <http://www.mass-vacation.com/>

Massachusetts's area Guides net: <http://massachusetts.agr.myareaguide.com/>

Boston and Local Area Concerts: <http://www.bostonconcerts.com/>

Boston Pops: <http://www.bso.org/>