NEW - 3 Ways to Logon to TOL

DoD Common Access Card (CAC)

The DoD CAC is a smartcard issued as standard identification for active duty military personnel, reserve personnel, civilian employees, and eligible contractor personnel. The CAC is used as a general identification card as well as for authentication to enable access to DoD computers, networks, and certain DoD facilities.

DoD Self-Service Logon

The DoD Self-Service Logon (DS Logon) allows beneficiaries to access features on TRICARE Online, e.g., the Personal Health Record, as well as other Department of Defense (DoD) websites, e.g., Beneficiary Web Enrollment. DS Logon accounts are available to all DoD sponsors who do not have a Common Access Card (CAC), spouses of sponsors, and other dependents at least 18 years old that are eligible for DoD benefits.

MHS iAS User Account (Current and New TOL Users)

Identity Authentication Services (iAS) provides a Single Sign-on (SSO) capability that allows you to easily create and manage one user account (one username and one password) at the enterprise level. Once the iAS user account is created, you can access multiple applications through this account. Currently the only participating application is TRICARE Online (TOL). Others are planned for the future.

How Do I Get a DS Logon?

1. Go to www.tricare.mil
2. Go to TRICARE Online by clicking "Enter Here" in the lower right corner of the screen
3. Read and click on the "I Agree" button to accept the TOL Privacy and Security Policy
4. Click on the "Log In" button
5. Read and click on the "OK" button to accept the iAS consent policy
6. If you are a TRICARE Sponsor and need a DS Logon account, click on the "Sponsors click here to request a DoD Self-Service Logon" link to enter the DS Logon web site
7. If you are not a TRICARE Sponsor, click "DoD Self-Service Logon" radio button, then click on the "Log In" button to enter the DS Logon website.
8. Once you are on the DS Logon website, follow the onscreen directions to register.

How do I get an iAS account?

1. Go to www.tricare.mil
2. Go to TRICARE Online by clicking "Enter Here" in the lower right corner of the screen
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4. Click on the "Log In" button
5. Read and click on the "OK" button to accept the iAS consent policy
6. Click the radio button for "MHS iAS User Account (Current and New TOL Users)"
7. If you're a new user to TOL, click the "Register Now" link below the "Log In" button
8. Read and Click the "OK" button to accept the iAS consent policy
9. Fill in the information on the forms and submit

TRICARE
Online

TOL
New Logon & Password Features

Now resetting your password is easier than ever.

- From the *i*AS log in screen, click on the "**MHS *i*AS User Account**" radio button

- Click on the "**Forgot Password**" link

- On the reset screen (below), enter your MHS *i*AS username and the answers to your security questions, then click the "**Submit**" button.

- You will then be asked to enter a new password.

- After you create a new password that meets the minimum criteria, your password will be reset and your account is ready to use.

If you do not remember the answers to your security questions, or have any problems resetting your password, please contact the MHS Help Desk.

1-800-600-9332

TOL
TRICARE Online

Did you know that…

- Your MHS *i*AS *account password is valid for 150 days!*

- Users logging in with a DS Logon can view their PHR!

iAS Logon Screen

U.S. Department of Defense
Military Health System

*i*DENTITY
AUTHENTICATION
SERVICES

Please select how you want to log in:

○ **DoD Common Access Card (CAC)** (make sure your CAC is in the card reader)
First time using your CAC with *i*AS? Click here to register your CAC

○ **DoD Self-Service Logon** What is this and why do I need one?
Don't have one? Sponsors click here to request a DoD Self-Service Logon

● **MHS *i*AS User Account (Current and New TOL Users)** What is this and why do I need one?

Username: [   ]
Password: [   ]

[Log In]

› **Forgot Password?**
› **Forgot Username?**
› **Register Now**

*i*AS Password Reset Screen

Step 1 of 2
* Enter your Username
[johnsmith   ]

Step 2 of 2

Enter Password Security Questions
* Please enter answers to be used for verification to reset your password.

Password Security Questions		
Question 1	What is your mother's maiden name?	jones
Question 2	In what city were you born?	smalltown

[Cancel] [Submit]

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Directions to Logon to TOL

- Go to www.tricare.mil
- Go to TRICARE Online by clicking "Enter Here" next to the *Ø* in the lower right corner of the screen
- Click on the "I Agree" button to accept the TOL Privacy and Security Policy.
- Click on the on the "Log In" button
- Click on the "OK" button to accept the iAS consent policy.

… with your CAC

- If you have not registered your CAC with the new iAS, then click on the "Click here to register your CAC" link.
- If you have previously registered your CAC with the new iAS, then click on the "DoD Common Access Card (CAC)" radio button and then click on the "Log In" button.
- You will be asked to validate the certificate for your CAC. Once your CAC is validated, you will be logged into TOL.

… with your DS Logon
Need a DS Logon? Instructions are on the back of this flyer.

- Click on the "DoD Self-Service Logon" radio button to access the DoD Self-Service Logon screen
- Enter your DS Logon username and password, and then click on the "Log On" button.
- Once your username and password have been validated, you will be logged into TOL.

… with your MHS *i*AS User Account

- Click on the "MHS iAS User Account" radio button, enter your username and password (the same as your old TOL user name and password) and then click on the "Log In" button.
- If you have forgotten your password, forgotten your user name, or just need to register as a new user, there are links available online to allow you to take care of these tasks.