

2011 ANNUAL REPORT



Louis A. Johnson VA Healthcare System

"The Heart of VA Healthcare in West Virginia"



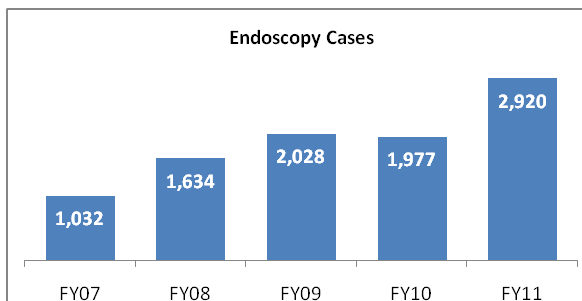
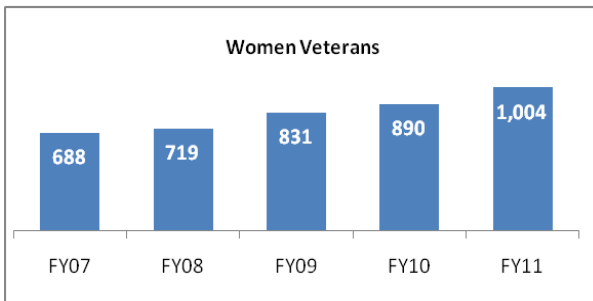
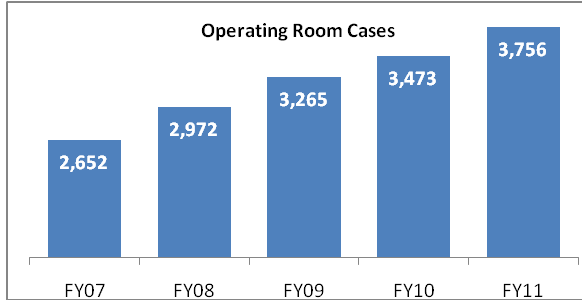
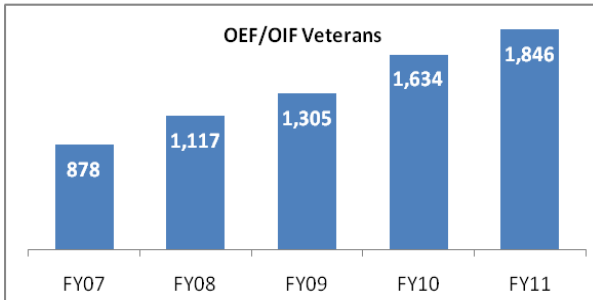
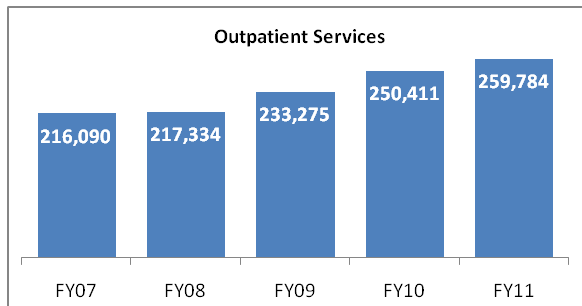
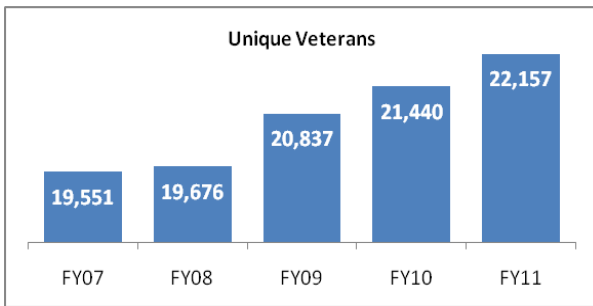
Serving More Veterans

Increasing access to VA Healthcare remains a priority for the Louis A. Johnson VA Healthcare System (LAJVAHS), which is located in a primarily rural area. Efforts to increase access have been successful as evidenced by a 13% increase in total unique Veterans over the last three years.



MORE VETERANS...

MORE SERVICES...



New/Enhanced Clinical Programs

VETERAN-CENTERED CARE

A HOLISTIC APPROACH IN THE TRANSFORMATION OF VA SERVICES TO
A 21ST CENTURY (T-21) HEALTHCARE SYSTEM



James Likens, Creative Arts participant, donates winning artwork to the VA for his fellow Veterans.



Drive-Thru/Walk-In Flu Clinic



Bill Mardos, 2011 NVWG Medalist

New Enrollee Orientation	- Introduction to VA for new Veterans/family members
Patient Aligned Care Teams (PACT)	- Implemented in Primary Care and Women's Clinic
Health Promotion/Disease Prevention	- Includes smoking cessation, MOVE, immunizations
KIOSK Check-in	- Located at all LAJVAHS locations (VAMC/CBOCs)
MyHealthVet/Secure Messaging	- More than 850 Veterans registered and authenticated
Tele-Health Programs	- Home monitoring, education and specialty services
National VA-Hosted Competitions	- Veteran participation through support from VSOs
Clinical Pastoral Education Program	- Academic affiliation and spiritual services

TELE-HEALTH SERVICES

State-of-the-Art Technology improves Veterans' access to VA Healthcare with options for Telehealth added to each CBOC and the mobile unit!

Current Tele-Health Services being offered at the LAJVAHS

Home Tele-Health	➤ Home monitoring for chronic disease management
Tele-Dermatology	➤ Dermatology Services for Veterans at Erie, Altoona, and Huntington VAMCs
Tele-Mental Health	➤ Allows Mental Health/Social Work care at CBOCs
Tele-Education	➤ Diabetes, wound care, nutrition, enrollee orientation education at CBOCs
Tele-Pathology/Radiology	➤ Prompt interpretation for diagnostic reports by Pathologist at UHC
Tele-MOVE	➤ Weight loss clinics available at CBOCs
Tele-TBI	➤ Prompt evaluations from Lebanon and Huntington VAMCs
Tele-Retinal	➤ Available at all CBOCs

LAJVAHS supports T-21 initiatives and has successfully turned the corner in the journey toward effective and complete transformation!

WOMEN'S HEALTHCARE SERVICES

As the number of female Veterans continues to increase, so does our commitment to provide women's health care in a private, comfortable and efficient setting.

The following are just a few of the FY11 highlights for the LAJVAHS Women's Clinic:



- * PACT Implemented
- * New Mammography Equipment
- * New Colposcope
- * Breast MRI offered
- * Post-Discharge Calls by Clinical Staff
- * Women's Healthcare extended to CBOCs



COMMUNITY & RURAL HEALTHCARE PROGRAM

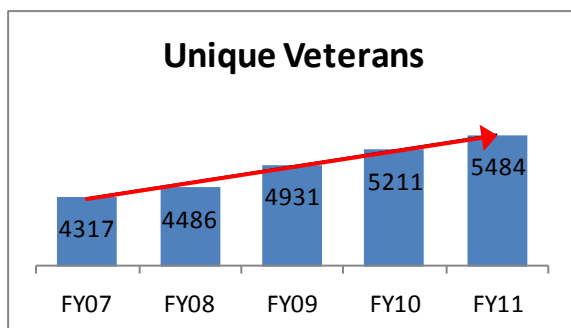
BRAXTON CBOC.....MON CBOC.....TUCKER CBOC.....WOOD CBOC.....RURAL MOBILE CLINIC

RIGHT CARE.....RIGHT PLACE.....RIGHT TIME

The Community & Rural Healthcare Program serves 40% of LAJVAHS Veterans each year with an increased number of available sites and services including Primary Care, Coumadin monitoring, women's healthcare, and a variety of telehealth capabilities

MENTAL HEALTH SERVICES

LAJVAHS staff strive to maintain a strong infrastructure that ensures adherence to the VHA Uniform Mental Health Services initiative and improves access to services in a variety of special program areas.



FY11 Highlights

- 25% of LAJVAHS Veterans seen in Mental Health Programs
- LAJVAHS only acute inpatient unit for WV Veterans
- 15-bed Residential Rehab Unit (RRTP)
- Outpatient Mental Health at Mon/Wood CBOCs
- Suicide Prevention available 24/7
- Pharmacist assigned for med management

Homeless Care—Eliminating homelessness among WV Veterans by....

- Outreach/Education
- Clinical Treatment
- Prevention
- Housing Assistance
- Benefits Assistance
- Community Partnerships

FY11 Highlights

- Over 350 Veteran contacts by Homeless Coordinator
- 211 Veterans receiving housing assistance (HUD/VASH)
- Grand & Per Diem Program with 3 community partners
- 53 Veterans enrolled in Compensated Work Therapy (CWT)
- 79 Veterans supported with Transitional Work Education (TWE)
- Veterans Justice Outreach Coordinator designated

Capital Improvements & Modernization...

Investing in our Future...

LAJVAHS Capital Enhancements
(2006-2011)

Project Obligations: \$50 million
Equipment Obligations: >\$35 million
TOTAL CAPITAL: >\$85 million

FY11 Improvements

Lab Automation System – December 2010

New Acute Med/Surg Inpatient Unit - March 2011

New Telecommunications System - March 2011

Audiology Booths from 2 to 3 – April 2011

Patriot's Brew/Public Rest Rooms - June 2011

New Mammography Unit – July 2011



Future Plans

Watch for Progress in 2012!

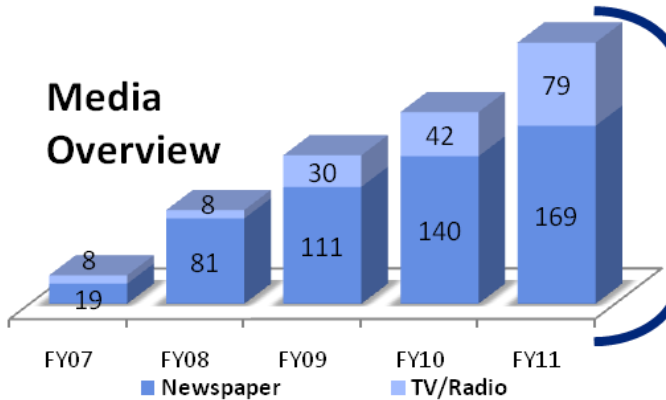
Day Procedure Suite (3rd Floor) - \$4.6M
Tucker CBOC Expansion - \$250,000
Braxton CBOC Expansion - \$250,000
RRTP Villas - \$5M
Fire Alarm System - \$2M
Electrical Upgrade - \$8M
Waterline Replacement - \$600,000

In Design Phase

Mental Health Renovation
(4th floor) – \$500,000
Parking Garage - \$600,000

Community Relations & Partnerships

Public Affairs & Community Relations



248 positive media contacts in FY11!
LJVAHS staff participated in more than 100 community events!



Community Collaborations/Partnerships

- Tops in Blue – 2nd West Virginia Performance
- Welcome Home Celebration
- 100 Community Events
- Veteran Legal Counsel Assistance
- Local Outreach with Universities/Colleges
- VA/WV DVA/DAV Transportation
- \$50,000 Donated to Combined Federal Campaign
- American Red Cross Blood Drives
- Support to WV State Veterans Home





2011 LAJVAHS SOFTBALL TEAMS



WESLEY WALLS, PUBLIC AFFAIRS OFFICER IS HONORED BY THE AMERICAN RED CROSS AND ALSO RECEIVED THE 2010 COMBINED FEDERAL CAMPAIGN HERO AWARD.



MIRANDA SANDRETH AND 18 CO-WORKERS RECEIVED MENTOR CERTIFICATION IN 2011.

A FOND FAREWELL TO JEFF BEILER, ASSOCIATE DIRECTOR—WE MISS YOU!



SCHOOL AT WORK PROGRAM

OUTSTANDING CANTEEN OF THE YEAR!



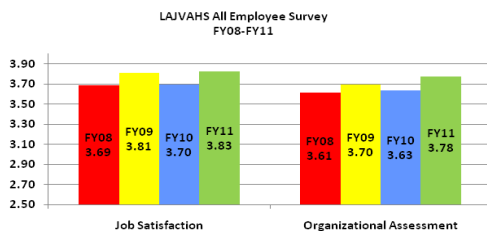
SHARING A MISSION...

THANK YOU, STAKEHOLDERS!

DIRECTOR RECEIVES PRESIDENTIAL RANK AWARD... CONGRATULATIONS, MR. COX, YOU MADE US PROUD!



Employee Satisfaction Rates Increased in all Elements



MR. MORELAND, NETWORK 4 DIRECTOR...ALWAYS WELCOME AT THE LAJVAHS!

The Best of the Best...

Thank you Volunteers! Your support and dedication is beyond measure!



515 Volunteers!
64,376 volunteer Hours!

\$1.4 Million in hour
value!



\$464,719 Total Donations!
(monetary, activity, items)

**Louis A. Johnson
VA Healthcare System**
1 Medical Center Drive
Clarksburg, WV 26301
1-800-733-0512
www.va.gov/clarksburg

Monongalia County CBOC
40 Commerce Drive, Suite 101
Westover, WV 26501
Phone: 304-292-7535

Braxton County CBOC
93 Skidmore Lane
Sutton, WV 26601
Phone: 304-765-3480

Tucker County CBOC
206 Spruce Street
Parsons, WV 26287
Phone: 304-478-2367 or 2219

Wood County CBOC
2311 Ohio Avenue, Suite A
Parkersburg, WV 26101
Phone: 304-422-5114

VA Rural Mobile Clinic
One Medical Center Drive
Clarksburg, WV 26301
Phone: 304-844-7463

Louis A. Johnson VA Healthcare System
Where Veterans are always the #1 Priority!

Performance Satisfied Customers Employer of Choice **Veterans are #1**
Programs Expanded Services Community VA Partnerships Modernized
Art Technology Solid Performance Satisfied Customers Employer of
Improved Access New Programs Expanded Services Community VA
d Facilities State of the Art Technology Solid Performance **Veterans are**
Employer of Choice **Veterans are #1** Improved Access New Programs
Community VA Partnerships Facilities State of the Art
Performance Satisfied Customer Choice Morgan Berkeley **#1**
Programs Expanded Wirt Taylor Preston Mineral Hampshire
Art Technology Harrison Taylor Barbour Tucker Grant Hardy
Improved Access Wirt Taylor Harrison Barbour Tucker Randolph
d Facilities Mason Jackson Roane Braxton Webster Pendleton
Choice **Ve** Cabell Putnam Kanawha Clay Nicholas Pocahontas **are #1** Imp
Partners customers Wayne Lincoln Boone Fayette Greenbrier Modernized
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Art Technol Improved Acc McDowell Mercer Satisfied Cus
d Facilities State of the Art Technology Solid Pen Customers Employer of Choice **Veterans are #1** Improved Access New Programs Expanded
Services **Veterans are #1** Community VA Partnerships Modernized Facilities State of the Art
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