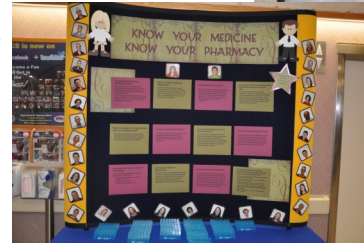


Education and Research

Education: A new Multipurpose Room, opened in 2010, created a learning environment that facilitated 31,457 staff learning hours in FY10. More than \$300,000 was used to fund educational opportunities for nearly 200 individual employees. The annual training fair was a success with 784 total staff receiving hands on training through displays, videos, and exercises. The training fair "Mobile Edition" was offered to staff at the facility's four CBOCs.



Research: The LAJVAHS has an active and progressive Research/Development and Graduate Medical Education Program and was reaccredited by AAHRPP in 2010. There are nearly 20 investigators on board with 18 active projects on topics such as cardiology, prostate cancer, pulmonology, dementia, dentistry and other specialties. Total research funding equals approximately \$350,000 per year.



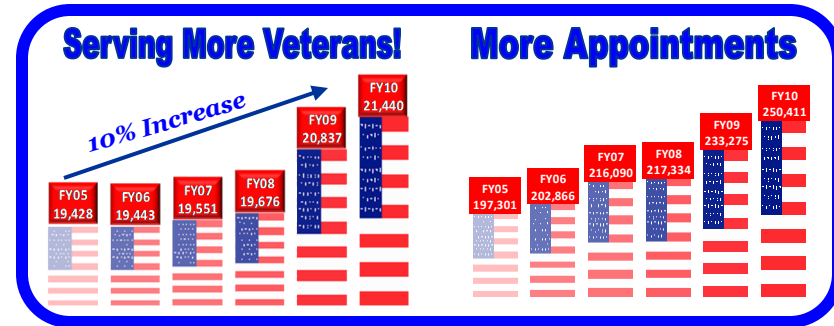
2010

Annual Report



Upholding Our Mission

To provide quality Veterans' health care that is safe, accessible and customer friendly



Dear Fellow Employees, Volunteers, Veterans and Friends,

I am very pleased to present the Louis A. Johnson VA Healthcare System 2010 Annual Report.

The past year represents another successful step toward improving the quality and increasing the access to VA Healthcare in West Virginia. The staff and volunteers at the VA Medical Center, Community Based Outpatient Clinics and Rural Mobile Clinic have effectively carried out the mission of the VA and have worked hard to become a 21st Century health care provider. The achievements cited in this Annual Report are only possible through a high level of dedication, compassion and commitment in support of this nation's Veterans.

On behalf of all the staff and volunteers, thank you for giving us the opportunity to serve those who have served; we consider it a privilege to do so.

I hope you will join me in reaffirming our commitment in the upcoming year as we continue to provide Veterans the highest possible quality of healthcare that is second to none.


WILLIAM E. COX, FACHE
 DIRECTOR



Louis A. Johnson Healthcare System
 1 Medical Center Drive
 Clarksburg, WV 26301
 1-800-733-0512 www.va.gov/clarksburg

<p>Braxton County CBOC 93 Skidmore Lane Sutton, WV 26601</p>	<p>Monongalia County CBOC 40 Commerce Drive, Suite 101 Westover, WV 26501 Phone: 304-292-7535</p>
<p>Tucker County CBOC 206 Spruce Street Parsons, WV 26287 Phone: 304-478-2367 or 2219</p>	<p>Wood County CBOC 2311 Ohio Avenue, Suite A Parkersburg, WV 26101 Phone: 304-422-5114</p>

VA Mobile Clinic
 Community & Rural Healthcare Program
 1 Medical Center Drive
 Clarksburg, WV 26301

Louis A. Johnson VA Healthcare System

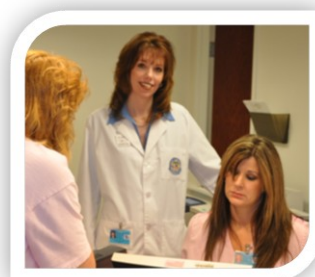
Moving forward to achieve our sacred and noble mission...

"To Serve Those Who Have Served."

New and Enhanced Programs and Services

Women's Healthcare Program

Female Veterans at the LAJVAHS can now receive care in a comfortable and private clinic dedicated for women's health care. The newly renovated Women's Clinic is now integrated with Primary Care Services and includes OB/GYN, Primary Care, Mammography, and other gynecologic diagnostic/treatment options—all in the same setting. Frank Gyimesi, MD, Gynecologist, Heidi Seti, Primary Care Nurse Practitioner, Lisa Hardman, Women's Health Coordinator and their support staff served approximately 1,000 female Veteran enrollees in FY10. An Endometrial Ablation System and Video Colposcopy Unit were added to support the technology of this unit in FY10 with 55 GYN surgeries and 50 clinic procedures performed. The LAJVAHS Women's Clinic was focused in the National Patient Centered Care video for VHA.



Orthopedic Program

Dr. Michael Fidler, Orthopedic Surgeon joined the LAJVAHS staff in May 2010. The Orthopedic Outpatient Clinic was established soon after his arrival and at the end of FY10 had already completed 415 consults. Dr. Fidler will now lead us toward a comprehensive Orthopedic Surgery Program, approved for full implementation in FY11.



Lithotripsy On-Site

Previously LAJVAHS Veterans needing lithotripsy were transferred to other sites, local non-VA or VA Medical Centers in other cities. Through effective collaborations and partnerships, the facility now contracts for this service at the VA Medical Center in Clarksburg with the American Kidney Stone Management (AKSM) Agency. Since contract initiation in FY10, 44 such treatments have been offered to Veterans, upholding our mission to provide quality healthcare that is patient-centered and accessible.

Ophthalmology Program

Available treatment and diagnostic techniques for ophthalmology were expanded in FY10 with a positive increase in number of Veterans served.

Specialty	FY2009	FY2010
Retina Clinic	87 visits	342 visits
Glaucoma Clinic	63 visits	165 visits
Oculoplastics Clinic	New in FY10	161 visits
Laser Treatments	94 treatments	312 treatments
Ocular Injections	29 injections	167 injections
Oculoplastics Procedures	New in FY10	43 procedures

Construction & Renovation

Transitioning a 1950's VA Hospital to a 21st Century, State-of-the-Art VA Healthcare System

Emergency Department—Patients in need of emergency treatment now



report to a state-of-the-art Emergency Department (ED) at the Louis A. Johnson VA Medical Center. On May 14, 2010, the doors to the new ED were opened to provide a modern and state of the art department for VAMC Clarksburg Veterans. Additional, private and more patient focused rooms have greatly improved the flow and family access to the area. The latest advances in emergency medicine technology and equipment, as well as improved security and patient safety are featured in this \$1.5M project.



Diagnostic Services—Veterans now report to a renovated Diagnostic Services suite including automated laboratory, interventional radiology and nuclear medicine updates. The \$1M project increases efficiency with the latest technology to improve diagnostic services.



Acute Inpatient Unit—Renovation of the facility's inpatient Medicine/Surgery unit is expected to open early February 2011. The new \$4M unit offers acute medical and surgical care in a patient centered, beautifully decorated and safe environment that includes the latest technology and equipment.

Recent Highlights

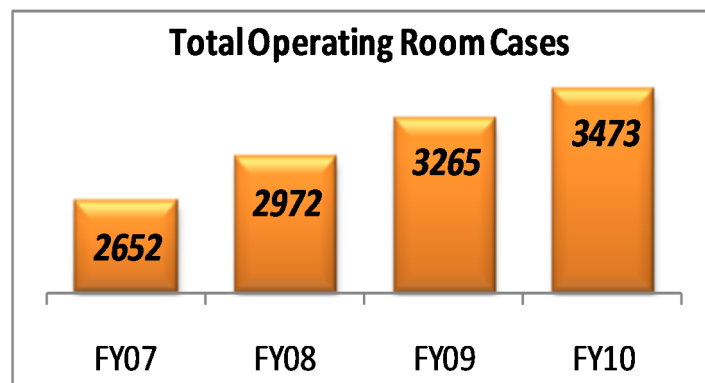
The LAJVAHS has invested more than \$70 million in facility modernization (\$40M) and technology (\$30M) over the last five years. Significant improvements in the following areas are included with many more planned for future years:

- *Women's Health
- *MRI Suite
- *Mental Health
- *Ophthalmology
- *Dental Clinic & Lab
- *CLC Solarium
- *Oncology
- *Nuclear Medicine
- *Residential Rehab
- *Physical Therapy
- *Laboratory
- *Multipurpose Room
- *Chapel
- *Emergency Depart
- *CT Scanner
- *Infrastructure
- *Parking
- *Signage

More than \$70 million!

Surgery Services Expanded

Surgical healthcare at the LAJVAHS has been enhanced through the addition of technology and specialty services, all supported by a very experienced and dedicated staff.



Coming in FY11/FY12



Starbucks Coffee Shop (\$500,000—Feb 2011)



Residential Rehab Villa's (\$5M—Construction 2012)



Parking Garage Design



Day Surgery Suite (\$4.3M—Feb 2011)

The Future...

Pictorial renditions of what the future holds!

Because you care...LAJVAHS Volunteers

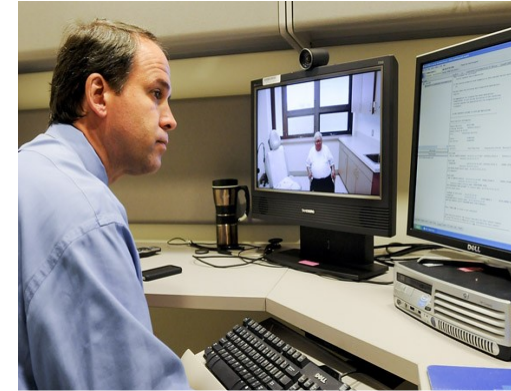
Volunteers continue to provide valuable assistance to the Veterans served by the LAJVAHS. A total of 537 volunteers provided 65,400 hours of service to the LAJVAHS in 2010, the 2nd highest in VISN 4.

Veteran Service Organizations, community partners and individuals donated over \$508,000 in monetary and issue in kind donations to the LAJVAHS in 2010, the 3rd highest in the VISN.

Additionally, in 2010 the LAJVAHS hosted the Voluntary Service Training Conference for all ten VISN 4 Medical Centers and the conference was lauded as a huge success.



Increasing Access to VA Health Care



Dr. Drury Armistead, Dermatologist

Clarksburg staff dermatologist, Dr. Drury Armistead, cares for many of his patients from more than 100 miles away by using tele-health video equipment. The tele-dermatology program is part of the VA's growing initiative to connect patients and doctors, no matter the distance. Two days a week Armistead virtually examines patients at the VA Medical Centers in Altoona and Erie, PA. Soon Veterans at the Huntington, WV VAMC will also take part in this program. Tele-dermatology is just one tele-health program offered at the LAJVAHS that connects Veterans with their health professionals/providers. Others include:



Care Coordination Tele-health Team

- Care Coordination (home monitoring)
- Tele-Dermatology (specialty care)
- Tele-Mental Health (behavioral health)
- Tele-Education (patient education)
- Tele-Pathology (surgical/diagnostic)
- Tele-Radiology (diagnostic)
- Tele-MOVE (preventative health)
- Tele-TBI Screening (specialty)



"It's all about increasing access to care", says, Ron Sandreth, Operations Manager, Community & Rural Healthcare Program at the Louis A. Johnson VA Healthcare System.



Mr. & Mrs. Hobbs, Home TeleHealth participants

Celebrating our Champions...

West Virginia Veteran, **Mr. James Lykins** represented the Louis A. Johnson VA Healthcare System at the FY10 Creative Arts Festival after winning the local competition in Clarksburg. Mr. Lykins' exhibit, "Green Faces/Purple Heart" sculpture was awarded **1st Place** and **Best in the Show** at the National Festival held in LaCrosse, Wisconsin in October.

Mr. Lykins' artwork depicts up to 60 small faces, some wearing glasses, gas masks, helmets and the various hairstyles worn during the Vietnam War. The faces represent those, as remembered by Mr. Lykins, of his fellow soldiers during his tour in Vietnam as a Marine radioman with the Second Force Reconnaissance. Mr. Lykins heard about the Creative Arts Festival just 4 days before the deadline and submitted his sculpture the night before the competition.



The Recreational Therapy staff at the Clarksburg VAMC has been working hard to encourage Veterans to participate in the various competitions available. West Virginia Veterans have made a strong showing at the Creative Arts Festival, the Golden Age Games, Winter Sports Clinic and other competitions. LAJVAHS Recreational Therapy staff members Frank Blake, Michael Andrew, and Tom Perrine have participated as officials for the national sporting events and are training and building competitive participants for the 2011 National Veterans Wheelchair Games in Pittsburgh!



The Recreational Therapy Program was recently focused in a VISN 4 publication that described the therapeutic camping programs Mr. Blake, Mr. Andrew and Mr. Perrine coordinate for LAJVAHS Veterans.

National Veterans Creative Arts Festival

National Veterans Wheelchair Games

2010 National 'Veterans Golden Age Games
Mr. Ed Demundo,
Silver Medal
(Silver/Bronze in 2009)

2010 Creative Arts Festival
Mr. James Lykins, Best in Show & 1st Place

National Veterans Golden Age Games

National Disabled Veterans Winter Sports Clinic

Taking VA Healthcare to Veterans

by Expanding and Enhancing Rural Health Care Services...



Psychotherapy added at Mon/Wood CBOCs

X-ray Services added at Mon/Wood CBOCs

Anticoagulation Technology to all CBOCs

Primary Care expanded at Braxton/Wood CBOCs

Scheduled Primary Care Clinics in the Rural Mobile Unit

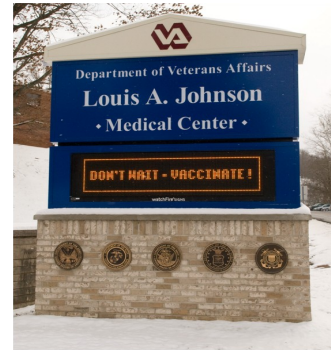
A Year in Review at the Louis A. Johnson VA Healthcare System



United States Air Force, "Tops in Blue" entertained more than 500 guests at their 1st visit to West Virginia!



Welcome Home/Pre-Independence Day



Women's History Month—Life of Colonel Ruby Bradley portrayed by Rosa Perks, native of West Virginia



LAJVAHS Softball Team



Leadership Harrison County tours the facility



The 2010 Combined Federal Campaign was a huge success with approximately \$47,000 collected. A LAJVAHS golf team earned 1st Place at the local annual event and a variety of fund raisers were successful at the facility.
Thank You To All Contributors!



National Veterans' Awareness Ride



"iCan Now, More Than Ever," 2010 CFC

LAJVAHS represented in more than 30 community parades, ceremonies, and programs honoring Veterans in FY10.



Thanks to the grounds crew for keeping our parking lots and driveways clear!

LAJVAHS featured in
the Clarkburg VAMC
140 Newspaper Articles
42 Television Broadcasts
3 National Video Productions



LAJVAHS Police Department received high rating from VA Central Office



Customer Service Assistants provide shuttle services and patient assistance

All Employee/Volunteer Annual Holiday Reception

