

# UP AND DOWN THE HILL

SERVING THE FORT A.P. HILL COMMUNITY



*(Left) Grounds Branch Chief Allan Chenault receives a brief about civil support teams from Air Force Tech. Sgt. Roger Lawry. (Above) Post Commander Lt. Col. James Mis (center) provides input during a table-top exercise. (Photos by Mary A. Bodine.)*

## Post prepares for emergency response

by **Mary A. Bodine**

*Fort A.P. Hill Public Affairs*

More than 60 representatives from local emergency services, First U.S. Army units, and military and civilian leaders attended a three-day Weapons of Mass Destruction and Incident Response Workshop here, Feb. 15-17.

The workshop was organized by the Directorate of Plans, Training, Mobilization and Security to increase threat awareness and better secure the post, said Monica Mulkeen, deputy director, DPTMS.

This is the second time Fort A.P. Hill has hosted the workshop, which is run by the Defense Nuclear Weapons School, Kirtland Air Force Base, N.M. The first workshop held here was in 2001.

The workshop provided an overview of all weapons of mass destruction, response processes and assets, Federal Emergency Management Agency and FBI responses and support, an overview of civil support teams, legal issues, and public affairs.

It also included table-top exercises, which split attendees into groups to discuss possible scenarios that would allow them to identify weaknesses in

security and to design ways to protect against or eliminate those weaknesses, said retired FBI agent and DNWS contractor Anthony Maxwell.

"The table-top exercises are interactive," Maxwell said. "They allow (the attendees) to look at a problem from two points of view, so that they have various levels of awareness. In one exercise they have to coordinate a plan of attack as though they were a terrorist. In the second one, they are responsible to defend and secure against an attack."

A civil support team from Fort Pickett, Va., was also on-hand to provide a demonstration of its emergency capabilities. The team uses a unified command suite, which is a communication vehicle capable of transmitting information over a variety of radios, to assist first responders, said Air Force Tech. Sgt. Roger Lawry, Fort Pickett, Va.

Attendees were provided with copies of instruction materials, reference compact discs, and response and weapons handbooks.

"We encourage everyone to share the resources they get from this course with the people they work with," she said. "This is a great course for anyone supporting an event, but can also be used in everyday operations."

**"Fortune is always on the side of the big battalions."**

*-- Marie de Sevigne, letter (1673)*

# A.P. Hill 'sets example' for regional support

by Mary A. Bodine

Fort A.P. Hill Public Affairs

The Fort A.P. Hill Troop Issue Subsistence Activity saved the federal government more than \$560,000 in 2004 by operating as the first TISA to regionalize support in the Army, said Gail Wallace, troop issue subsistence officer.

These savings result from streamlined operations of subsistence orders and reduced manpower needed in more than 15 dining facilities in Virginia and Maryland, Wallace said. These dining facilities now order all subsistence through the Fort A.P. Hill TISA, which in turn deals directly with vendors.

"The Fort A.P. Hill TISA is unique," Wallace said. "We have a TISA warehouse that issues to units training here and also supports other dining facilities."

The Installation Management Agency Northeast Region began looking at consolidation and regionalizing dining facilities as a way to save money, Wallace said. The Fort A.P. Hill TISA began supporting Fort Myer, Va., Fort Belvoir, Va., and Fort McNair, Va., in 1996. In May, the TISA began supporting 12 other dining facilities in Virginia and Maryland.

## Consolidated support

Prior to regionalizing, each installation troop issue was responsible for placing subsistence orders, coordinating with vendors and processing receipts.

"DFAC managers (submitted) orders using the Army Food Management Information System," Wallace said. "We consolidate the orders from each DFAC daily and coordinate with the vendors for delivery. The DFAC managers fax us their invoices, which we process for payment through the Defense Finance and Accounting Service."

TISA employees may deal with as many as eight vendors for one installation, said Marcie Norris, TISA information technology specialist.

"We process numerous orders daily," Norris said. "Once we submit the order to the vendors, we track delivery. If we have problems with a vendor, we can suggest through (Defense Supply Center Philadelphia) changes to the contract."

## Customer service

Ensuring vendors deliver on time is an important part of customer service – an aspect of regionalizing Wallace and Norris take seriously.

"We want to ensure our customers have no problems



*David Starzyk, information technology specialist, Troop Issue Subsistence Activity, tracks orders and vendor deliveries. Four TISA employees are responsible for supporting 15 dining facilities in Virginia and Maryland. (Photo by Mary A. Bodine.)*

with service," Wallace said. "We try to maintain an open line of communication with the customers, vendors and DFAC managers. This requires a lot of face-to-face meetings."

Because dining facilities are open for extended hours and on weekends, the TISA team is required to be available at all times.

"Our customers have our home phone numbers," Norris said. "I'll gladly help out any time. We've been able to build a good report with our customers because they know we are here for them."

## Improving systems

As the only regional DFAC supplier, the TISA is often the test site for new software. After the Defense Supply Center Philadelphia unveiled a new subsistence ordering system called Subsistence Total Order Receipt Electronic System, or STORES, the Fort A.P. Hill TISA was asked to test it, Wallace said.

"While the contractor was here, we told him that the system wasn't going to work; it wasn't user-friendly," Norris said. "They asked what we would like the system to do and we told them. The contractor modified the software off of our suggestions and it was fielded Army-wide."

The Fort A.P. Hill TISA may be used as an example for other regions considering consolidating subsistence operations, Wallace said.

"This system works," she said. "We are making sure our customers and vendors are satisfied, we've saved the government a lot of money, and we've put a spotlight on Fort A.P. Hill. We've set the example."

# Concept aims to standardize services

by **Mary A. Bodine**  
*Fort A.P. Hill Public Affairs*

Soldiers and Department of the Army civilian employees can expect the same level of service and support at any post they travel to. At least that's the goal of the Installation Management Agency's proposed Common Levels of Support, currently in a developmental stage.

"The goal of Common Levels of Support is to standardize services across the Army," said Brian Taylor, acting director, Plans, Analysis and Integration. "The expectation is that CLS will provide the same quality of service, but some services will still be tailored to (a post's) culture."

IMA developed the CLS concept in April 2003, Taylor said.

"First, they looked at standard services, or broad categories, that installations should provide," he said. "Then, Service Analysis Teams -- which are like focus groups -- picked 54 essential services."

The 54 essential services are

**"This is our opportunity to list other things that are important or unique to Fort A.P. Hill."**

-- *Brian Taylor, Plans, Analysis and Integration*

further broken down to 373 sub processes, or service support programs. Each of the SSPs are ranked in importance, and funded accordingly, Taylor said.

"For example, an essential service for a person may be maintaining their vehicle. Some of the sub processes of that service are rotate the tires or change the oil," he added. "If you're maintaining your vehicle, you would pay for and complete the most important (task) first. That is how CLS works."

The Service Analysis Teams prioritized the SSPs, assigning highest priority to those services directed by regulation or law. Those services ranked highest priority are fully funded, Taylor said. Services not funded will not

be provided, he added.

Currently, each post is evaluating the SSPs to determine if they reflect the organization's objectives.

"Right now we're looking at the people we have and the work that we do compared to the SSPs IMA has listed," Taylor said. "This is our opportunity to list other things that are important or unique to Fort A.P. Hill."

Other than comparable services across the Army, "CLS will ensure that base operations, and support services are provided within the funds available," Taylor said. "CLS also will limit the migration of installation support dollars -- that is, base operations, environmental, family programs and SRM (sustainment, restoration and modernization)."

Funding will be designated for specific services. However, funding will still be made available for emergency services or if an installation has a unique or recurring service, he added.

IMA is planning to implement CLS October 2006 to October 2008.

## *Needs survey guides annual recreation plan*

by **Mary A. Bodine**  
*Fort A.P. Hill Public Affairs*

Morale, Welfare and Recreation is using the needs assessment survey conducted in January to develop and implement programs with the greatest interest of respondents.

"Our goal is to meet the needs of people who work here so that we can provide quality service," said Dianne Smith, budget analyst, MWR. "The best way to find what those needs are is to ask."

The needs assessment survey was sent to Soldiers and post employees through e-mail. A total of 71 surveys were returned to MWR out of a possible 251.

"Overall, we were not surprised by the results," Smith said. "There were some special interests that

we were not aware of. For example, we were surprised at some of the items people want to include on the Tucker's menu. That is a result we were easily able to implement."

An overwhelming number of respondents were interested in arts and crafts activities for children and adults. MWR does offer some arts and crafts events, like Halloween pumpkin carving, but may need to expand its services in this area, Smith said.

"We were surprised at the interest in arts and crafts," she added. "We may need to go back and revisit that area to find out exactly what types of arts and crafts activities people are interested in."

Other activities respondents were interested in that MWR does not offer include a walk-a-thon, volleyball, (See Survey, Page 6)



# TRIVIAL MATTERS

Correctly answer the following trivia questions and you're entered to win a free lunch at Tucker's Tavern:

**Q:** How did the red-light district get its name?

**Q:** Who was Tokyo Rose?

**Q:** How many times did Muhammad Ali battle for the heavyweight boxing title?

**Q:** Who was the first woman to win the Pulitzer Prize for fiction?

**Q:** Who came first, Superman or Batman?

*Submit your answers to: mary.bodine@belvoir.army.mil. The drawing for the winner will be held Feb. 24. Answers will be posted in the next UP AND DOWN THE HILL.*

Last issue's winner was **Charles Rupe** from the Directorate of Logistics. Below are the answers:

**Q:** Who was the first American-born child of English settlers?

**A:** Virginia Dare, born 1587 to English settlers of the "lost colony" of Roanoke Island. The entire colony disappeared; Dare's death date is unknown.

**Q:** How deep is a fathom?

**A:** Six feet.

**Q:** What is a *Chicago overcoat*?

**A:** A 1920s underworld term for a coffin.

**Q:** Who was pitching when Hank Aaron hit his 715th home run?

**A:** Los Angeles Dodger Al Downing was the pitcher who watched as the ball flew over the left-field fence of Atlanta Stadium on April 8, 1974. Atlanta Brave Henry Louis Aaron had broken the long-standing record for career home runs set by Babe Ruth in the 1930s.

**Q:** Why did President Woodrow Wilson keep sheep at the White House?

**A:** The sheep were part of the war effort. In 1917, during World War I, President Wilson arranged for a small flock of sheep to graze the lawn, thus freeing up regular gardeners for military service. Although the sheep began eating more of the White House grounds than the lawn, the Wilsons continued to defend them, citing, among other things, the vast amounts of "White House wool" the sheep generated for the Red Cross.



*Navy Chief Darin Kroft (right), volunteer income tax assistant, helps Tim Ryan, Directorate of Plans, Training, Mobilization and Security, and his wife Nyong Ryan, file their federal income taxes. (Photo by Mary A. Bodine.)*

## Volunteer helps income tax filers

by **Mary A. Bodine**  
*Fort A.P. Hill Public Affairs*

Fort A.P. Hill is offering service members, retirees and their dependents a better way to do their taxes – with free assistance. A certified volunteer income tax assistant from Dahlgren Naval Base, Va., will be on post on scheduled dates through April to assist qualified Department of Defense identification card holders file their federal incomes taxes.

"We can process any 1040 tax forms using electronic filing," said Navy Chief Darin Kroft, volunteer income tax assistant. "This includes any exemptions and itemized deductions. We try to keep tax preparation as simple as possible, so we generally don't get into mutual funds or stocks and bonds."

To receive free assistance, Kroft said to be prepared. Important tax documents include: W2s; social security numbers for children and/or spouse; bank documents; interest accrued statements; itemized deductions; medical expenses; charity receipts; and college tuition forms.

Kroft said he cannot assist in filing state taxes, but does offer advice when he can.

Kroft has been working as a volunteer income tax assistance since 1997. VITA representatives are trained by the Internal Revenue Service annually.

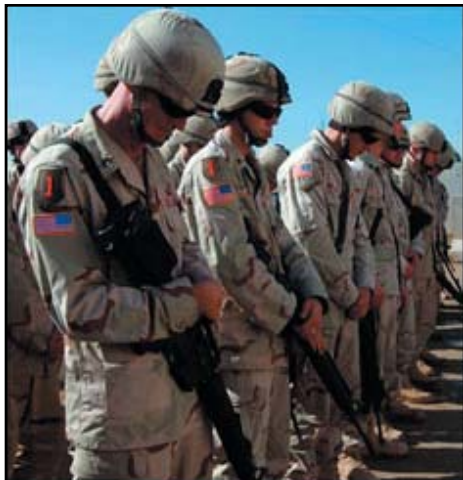
Appointments are available 8 a.m.-2 p.m. on the following dates: Mar. 2, 9, 16, and April 6, 13.

To schedule an appointment, call at 633-8797.

● CIVILIAN, MILITARY UPDATES

# AROUND THE ARMY

## Theater dedicated to former post Soldier



*Soldiers bow their heads in respect during the opening prayer of the dedication ceremony of the MWR movie theater at Forward Operating Base Warhorse in Ba Qubah, Iraq. (Photo by Sgt. Matthew Acosta.)*

by **Sgt. Matthew Acosta**  
*22nd Mobile Public Affairs Detachment*

My first memory of Command Sgt. Maj. (Steven W.) Faulkenburg was in Kosovo at Friday night burger-night," said Lt. Col. Peter A. Newell, commander, 2nd Battalion, 2nd Infantry Regiment, 1st Infantry Division. "Somewhere between the hours of 8-10 p.m. you could see him at the movie theater with his Soldiers around him; probably one of the few times you caught the guy standing still."

The Faulkenburg Theater, a Morale, Welfare and Recreation facility at Forward Operating Base Warhorse in Ba Qubah, Iraq, was opened to Soldiers and base personnel Jan. 25.

Faulkenburg was killed in action

Nov. 9, during the initial days of combat in Fallujah, Iraq.

"He was small in stature but a giant amongst men," said Staff Sgt. Sean Fitzwilliam, chaplain's assistant, Headquarters and Headquarters Company, 3rd Brigade, 1st Infantry Division. "He loved his Soldiers and his Soldiers loved him back."

Faulkenburg had a reputation of being around the Soldiers as much as possible to assist them, mentor them and at times correct them. He knew the value of hard work but also knew the value of keeping up morale, said those who knew him.

*Editors Note: Faulkenburg previously served as Range Control NCOIC and acting command sergeant major at Fort A.P. Hill.*

## New personnel rules published Feb. 14

by **Jim Garamone**  
*American Forces Press Service*

DoD and the Office of Personnel Management will publish the regulations that will govern how the new National Security Personnel System will operate, DoD officials announced Feb. 10.

The proposed regulations appeared in the Federal Register Feb. 14, and officials invite comment. The 30-day comment period also began Feb. 14. Comments on the regulations should go only to the OSD NSPS Web site at: [www.cpms.osd.mil/nsps](http://www.cpms.osd.mil/nsps).

Navy Secretary Gordon England said once the public comment period ends March 16, officials at DoD and OPM will confer with the various federal employee unions and then give all comments "fair and full consideration."

"Our plan, then, is to begin the implementation this summer," England said. "We'll learn through doing. We'll do this in phases. And we will progressively add more and more employees (and) learn as we go until completion at the end of 2008."

The publication marks the end of the first phase of implementing the personnel system. The system,

enacted by Congress in 2003, will allow DoD to better manage civilian personnel. Once in place, the department will be able to shift personnel among jobs, hire faster and reward good workers.

"Now NSPS is going to replace a 50-year-old system," England said. "We're going to replace (the current system) with a very modern system that we need to attract, recruit, retain, compensate fairly and manage our employees."

The system will focus on performance, flexibility and accountability, the secretary said. "It will be much more responsive to the national security environment, and ... it will fully preserve our employee protections, our veterans preference and employee benefits."

If all goes well, the first 60,000 people under the NSPS will transfer to the system in July. They will transfer at their current salaries. General-schedule workers will stop being GS-designated employees and will transfer to pay bands.

Dan Blair, the OPM's acting director, said the new rules will not change merit system protections, whistle-blower protections, veterans preference, benefits, rules against prohibited practices or leave and work schedules.

# RECREATION

• TIME OFF • COMMUNITY • SPORTS

## Play brings women's history to life

by Mary A. Bodine

Fort A.P. Hill Public Affairs

Fort A.P. Hill Soldiers and employees will travel through time during this year's Women's History Observance event, which will be 11 a.m., March 2, in the Dolly Hill basement.

The event will feature a one-woman play, called "Kate's Pants," performed by "Women's History ALIVE" creator Sandra Hansen. Audiences will travel 150 years in the past while Hansen uses 11 layers of period clothing depicting different women's rights leaders like Elizabeth Cady Stanton and Sojourner Truth.

"Celebrating Women's History is an annual event," said Yvonne Smith, Special Emphasis Committee coordinator for the event. "We hear about the contributions of these brave women time and time again, adding more women to the list of contributors each year. By presenting this observance in a stage play, I hope that seeing Ms. Hansen characterize some of these women will help us to visualize their struggle."

Hansen began touring the country performing one-woman plays about women's history in

1989. Hansen said she originally became interested in women's studies because she felt "bereft of adequate female role models, and lacked confidence in (her) part or role as a woman.

"Through my studies, I discovered that women had done everything from running nations, wars and been a stand for peace, been the refugees, created new institutions to benefit people of all kinds and so much more," she said. "I have never felt so excited ... I decided to share my knowledge with other people."

To appeal to a wide audience and to make women's history fun to learn, Hansen said she decided to promote her message through one-woman plays. She currently performs five plays and one workshop

for audiences of all ages.

Audiences here can expect to "have fun" while viewing "Kate's Pants," Hansen said.

"I believe that people's first experience with women's history should be fun above all so that they will want to continue learning more about it," she said. "They will learn who some of the important women's suffrage leaders are. It will also be tied into women's clothing showing how,

as we got more legal freedoms, we also got more freedom in our clothing. There are many little surprises in this play."

This year's observance is a departure from past events, Smith said.

"In previous years we've heard some wonderful speeches from some great women in the surrounding counties, incorporating their life's experiences with the theme for that particular year," Smith said. "This year I wanted to take a different approach to promote awareness for the many contributions that women have made in this country. After reading the narrative on 'Kate's Pants,' it struck a cord in me and I knew that I wanted Ms. Hansen to come to Fort A.P. Hill to give her view on women's history."

Although the play will be fun and entertaining, the goal is to educate the Fort A.P. Hill community about the vast contributions women have made to society, Smith said.

"My objective for this project is to put a stamp into the minds of everyone that attends that women have footholds in America's growth and that these women came from all walks of life and their collective contributions paved the way for many of us today," she added.



HANSEN

## Survey

(Continued from Page 3)

softball, hiking trips, horseback riding, and a rod and gun club. Popular activities MWR currently offers include swimming, Tucker's Bar and bus trips.

Holiday events like the Halloween party and haunted hay ride and the Christmas tree lighting ceremony were also very popular.

MWR plans to conduct the survey annually to gauge changing interests, Smith said.

"We want to offer services and activities that support our customer base," she added. "The survey will help us determine what our customers want — that's our goal."

●WELL BEING ●SAFETY

# HEALTHY LIVING

## Army enforces motorcycle safety standard

by Matthew Ewoldt

*Installation Occupational Safety and Health Manager*

In Fiscal Year 2004, 22 Soldiers lost their lives in motorcycle accidents. A recent message from the Army shows that, nine soldiers have lost their lives in motorcycle accidents in the first two months of Fiscal Year 2005. This is alarming news because the trend shows an increase in the number and severity of traffic related accidents in the U.S. Army.

The Army has called for leaders to ensure current motorcycle standards are being followed by both Soldiers and civilian employees. The standards are stringent, but intended to reduce the hazards of a high risk mode of transportation.

Leaders and motorcycle operators are reminded of the following requirements:

- The training standard is the Motorcycle Safety Foundation or MSF-based, state-approved curriculum taught by certified or licensed instructors. Hands-on training and a performance based and knowledge-based evaluation are required.

- Successful completion of prescribed motorcycle safety training is mandatory for all soldiers operating motorcycles on or off post. This is also required for anybody, to include Department of Defense civilian employees, who will be operating a motorcycle on DoD property. Motorcycle operators must be in possession of an MSF card when they ride to verify completion of training.

- Motorcycle operators and their passengers must wear a Department of Transportation certified helmet, impact or shatter resistant goggles or full-face shield properly attached to the helmet, sturdy over-the-ankle footwear, long sleeve shirt or jacket, long trousers, full-fingered gloves or mittens designed for use on a motorcycle, brightly colored outer upper garment during the day and a retro-reflective upper garment during the day. The DoD regulation applies to active duty Soldiers as well as reserve and National Guard troops on active duty; DoD civilian employees on official business off post; and anybody operating a motorcycle on DoD property.

- Soldiers and DoD civilian employees must wear

this gear on and off post regardless of local state laws. Unfortunately, Soldiers continue to falsely believe that they are not required to wear a helmet or other safety clothing if the state in which they operate their bike does not require it. All too often, Soldiers are observed wearing the required safety clothing while riding on post and then removing it driving off post.

- Motorcycle riders and their vehicle must be visible to other vehicle operators and pedestrians at all times. The required high visibility clothing must not be covered by backpacks or other obstructions. Headlights, brake lights and turn signals must be in good working order. Headlights must be turned on when the motorcycle

is being operated.

A final word to bike riders, when warm weather returns and you get the urge to get back on your bike, consider these facts from the National Highway Traffic Safety Administration's (NHTSA) database of traffic fatalities in the U.S.:

- About half of motorcycles involved in fatal crashes collided with another motor vehicle. Of these collisions, the motorcycle was impacted in the front.

- Motorcycles involved in fatal crashes have a higher rate of striking fixed objects than other vehicles.

- Motorcycle operator error was identified as a contributing factor in 76 percent of fatal crashes involving motorcycles.

- Excessive speed was the contributing factor most often noted. Motorcyclists involved in fatal accidents were twice as likely to be speeding as passenger car drivers.

- Per vehicle mile, motorcyclists are about 26 times as likely as passenger car occupants to die in a traffic crash and five times as likely to be injured.

- Helmets are estimated to be 29 percent effective in preventing fatal injuries to motorcyclists, and 67 percent effective in preventing brain injuries. However, helmets cannot protect the rider from most types of bodily injuries.

*(Contact the Installation Safety Office at 633-8268 for information about MSF-based, state approved motorcycle training and licensing.)*



# NEWS NOTES

## Play observes women's history



The Fort A.P. Hill Special Emphasis Committee will host Sandra Hansen for this year's Women's History Month Observance event, March 2, 11 a.m.-noon, in the Dolly Hill basement.

Hansen will perform a one-woman play titled "Kate's Pants." The play transports viewers through 150 years, tracking the contributions of women by using 11 layers of clothing.

Post commander Lt. Col. James Mis has approved attendance of this event during duty hours.

For more information, call Yvonne Smith at 633-8390.

## Federal tax assistance available

Members of the military services, active and Reserve/National Guard components, as well as their legal dependents, and military retirees are eligible for free federal income tax preparation at Fort A.P. Hill.

Tax assistance is being provided on a limited, appointment basis for Department of Defense identification card holders.

Appointments are available 8 a.m.-2 p.m. on the following dates: March 2, 9, 16, and April 6, 13.

To schedule an appointment, call Katrina Hunter at 633-8797.

## I-95 travellers expect delays

The Virginia Department of Transportation will detour nighttime traffic on I-95 in Stafford County, just north of Fredericksburg on Feb. 28 and March 1 to remove the old Route 627 Bridge over the interstate. The detour will cause significant delays of at least 45 minutes for motorists and truckers.

Construction will continue March 2, which will close one lane in each direction of I-95. A detour will not be necessary on the third night, but there will be some delays.

For more information and link of the detour map, go to: [www.virginiaDOT.org](http://www.virginiaDOT.org)

## Post entry, exit gates change

Since completion of the canopy construction, north gate is again the primary installation access point for Fort A.P. Hill. The 4th Street gate is no longer be open for access.

However, south gate will remain open Monday through Friday, 6:30-8:05 a.m., and 3:25-5:05 p.m. The south gate will also be open through Feb. 21, 11:30 a.m.-1 p.m. It will close for construction Feb. 22

For more information, call 633-8390.

## Boost morale by volunteering

The Fort A.P. Hill Employee Morale Committee, a non-profit, private organization that raises funds to support morale-boosting events for post employees is looking for volunteer committee members.

The EMC conducts various fund-raising events in order to provide condolence gifts, get-well baskets, retirement gifts, food for the annual holiday party, and scholarships for employees and their families.

EMC volunteers support these programs by attending fund-raisers and encouraging others to do so, assisting with events, serving on the committee, and sharing fund-raising ideas or donating items to the committee.

EMC meetings are 11 a.m., on the first Tuesday of the month at the Military Support Office.

For more information, call chairperson Christine Coates at 633-8824.

## Army recruits warrant officers

The Army is looking for motivated Soldiers to fill its warrant officer ranks. Applicants with less than 12 years of active service are encouraged to apply.

For more information, call Katrina Hunter at 633-8797.

## Family housing meeting slated

The Fort A.P. Hill Housing Division will host a Family Housing Meeting March 8, 6-7 p.m., at Tucker's Tavern. All post residents are encouraged to attend.

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