

INFORMATION PAPER

NGB-SFSS
5 August 2009

SUBJECT: Tutor.com

1. **Purpose.** To provide information on the Tutor.com program.
2. **Facts.**
 - a. The Army has partnered with Tutor.com to bring free tutoring assistance to Army Families. This program is available to all Army-affiliated Families (Military, Civilian and Contractors) regardless of component or deployment status.
 - b. Tutor.com was founded in 1998, and has grown to be the #1 online homework help and tutoring assistance service in the nation. Tutor.com provides individualized, one-on-one tutoring and homework assistance with a live person via instant messaging format and blackboard functionality.
 - c. The service is primarily geared toward assistance to K-12 students in English, Writing, Math, Science and Social Studies, but also provides adult assistance for college coursework and resume/job search. Bi-lingual assistance (Spanish) in Math, Science and Social Studies is available during 1400 – 0100 EST daily.
 - d. Tutors undergo an extensive screening process, including a background check. Every session is recorded for quality control, and the student fills out a survey regarding the service at the end of the session.
 - e. The valuable and innovative program can be accessed through the Army One Source website at www.myarmyonesource.com/cyss_tutor. Participants register at this link and then receive a password via email. With that password, they can return to the weblink and login to the tutoring service.
 - f. Webinar opportunities will be offered for ARNG state-level personnel, SFPDs and State Youth Coordinators in particular, in late August. An initial shipment of marketing materials to support the program will be sent to the State Family Program office in September. The .pdf files will also be provided in order for states/territories to produce additional materials as needed.

ACTION OFFICER: Ms. Nadine Moore/703-607-9817
APPROVED BY: LTC Geraldine Shutt