



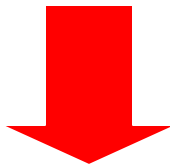
What We Are Doing While You Are Waiting..

Boston VA Healthcare System Pharmacy

After your provider enters your prescription into the computer.....

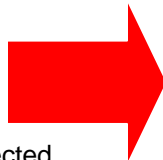
1. A Pharmacist Checks Your Prescription, Looking For...

- Age and sex of patient
- Correct medication
- Allergy or Adverse Reaction to the selected medication
- Interacting medications
- Correct directions
- Correct length of treatment
- Pick up or mail selected



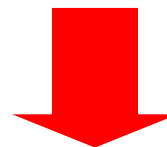
2. Your Prescription is Filled

- A label is processed and printed
- The appropriate medications are selected
- The correct number of pills are counted
- Bottles or packages are labeled



3. A Pharmacist Checks Your "Order"

- A Pharmacist ensures all prescription bottles are for the same patient
- Each bottle has the correct drug and instructions for use
- Contents of the bottle are verified to be correct
- A Pharmacist electronically verifies the correctness of the prescription.
- Bag(s) are sealed and turned in to be called out for pick up
- Using two forms of identification, the Pharmacy staff ensures correct patient receives the correct package



4. If You Have a "Controlled Substance Prescription"...

All of the above, PLUS...

- Each pill is checked out of the computer system
- Prescription bottles are double counted for the correct number of pills, then sealed
- Stock bottles are re-counted and the balance adjusted
- Every pill or dose is inventoried every 3 days
- VA administrators verify the narcotic inventory every month



Please note: If the pharmacist must contact your provider due to a serious problem with your prescription, a delay may occur until your provider is available for discussion.