

Volunteer News...

www.visn2.va.gov

Recognizing the Efforts of VA Volunteers in Upstate New York



■ **Volunteers Make Summer Fun**

■ **Donations Needed for Golden Age Games**

★★★★ August/September/October 2012



VA
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Web Site

www.visn2.va.gov/vet/volunteer.asp

The VAVS newsletter has been created for all volunteers and potential volunteers of VA Health Care Upstate New York. This publication is meant to showcase the wonderful work our volunteers contribute to VA. Produced by VISN 2 Public Affairs. Printed by Veterans in the Therapeutic Printing Program, Bath VAMC.

We Want to Hear from You!

If you have any comments, questions, story ideas, etc. contact:
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Campaign in Full Swing

We are supporting the 2013 National Veterans Golden Age Games in upstate New York. The Games give Veterans the opportunity to compete in recreational activities they enjoy, experience camaraderie with their fellow Veterans and stay active. Veterans will be in the greater Buffalo area May 30 through June 4, 2013 competing in events such as cycling, golf, swimming, table tennis and sled hockey.



Dr. Patrick Welch

Dr. Patrick Welch, Director for Center for Veterans & Veteran Family Services at Daemen College, and our Local Honorary Chairman for the 2013 National Veterans Golden Age Games, and his volunteer team have raised \$16,858. Our goal is to raise \$200,000 by May, 2013 to make this a fun and memorable event for Veterans, their families and the community. Please help us in spreading the word that donations are needed for the 2013 Games to your organization, area businesses and neighbors. Any contribution would be greatly appreciated. We are expecting over 800 Veterans and their families to travel to the Buffalo area to compete in 14 competitive games.

Monetary donations of \$1,000 or more will have their individual, organization or business name listed in the official National Veterans Golden Age Games program, on the ceremonies promotional banner, complimentary tickets and VIP seating.

We are also in need of gifts in kind for the event including water bottles, towels, ice, cups, office supplies, tents, road cones and individually wrapped snack type items.

If you are interested in volunteering we need volunteers to assist with the Games, registration, meals, ceremonies and travel.

We are counting on you and other volunteers in upstate New York who always give generously to support Veterans.

Thank you.

David J. West, FACHE
Network Director

Donation checks can be made out to:

VA Western New York Healthcare System,
with GPF 1815 Veterans National Golden Age Games
in the memo line and mail to:

VA Western New York Healthcare System
Voluntary Service, 3495 Bailey Avenue, Buffalo, NY 14215

For more information or a Golden Age Games donation package contact **Kelly Clark-Roberts** at (716) 862-8672 or **Mark Francis** at (716) 862-8667.

► Albany

Hand Made Afghans and Quilts Donated

Volunteer **Joan Gross** loads the Veterans Welcome Cart with handmade afghans and quilts. Joan has three years on station and over 300 hours of volunteer service. Afghans and quilts are given to newly admitted Veterans. To date volunteers have given out over 1400 afghans and quilts this year.



Volunteer Opportunities

- DAV van drivers
- Clothing room volunteers
- My HealthVet - must have computer skills
- No One Dies Alone (NODA) – hospice
- Recreational aides
- Helping Veterans with life skills
- Wheelchair escorts

* Contact Jim Shulfer at (518) 626-5507 for more information on volunteer opportunities.



Jim Shulfer, Volunteer Specialist, with one of the 750 cases of "K" Cup coffee donated by Holy Joes Café to the Albany VA. Holy Joes is a non-profit organization that has been sending coffee to U.S. Troops around the world since 2006 via a network of cafes run by military chaplains.
<http://www.holyjoescafe.org>

Wish List

- Coffee, creamer and sugar
- Gift cards for Walmart, Price Chopper or Shop-Rite
- Gillette Fusion 5+1 razors and cartridges
- Sweatpants and sweatshirts (all sizes)
- Tee shirts and underwear (all sizes)
- Toiletries
- Work boots

* Contact Jim Keller at (518) 626-5506 for more information on making donations.

Calendar

Wednesday, July 4th

Patient Visitation and Gift Distribution

Auditorium - 9:30 a.m.

Saturday, August 4th

Car Show sponsored by Vietnam Veterans of America

Employee Parking Lot - 10:00 a.m. to 3:00 p.m.

Tuesday, September 11th

VAVS Committee Meeting

Auditorium - 1:00 p.m.

Friday, September 14th

POW/MIA Remembrance Day

Auditorium - 10:00 a.m.

Saturday, September 29th

Capital Region Veterans Stand Down

Colonie Elks Lodge, Latham - 8:00 a.m. to 1:00 p.m.

► Bath

A Donation Made to Remember

Army Sergeant **Devin A. Snyder**, 20, of Cohocton, NY, died on June 4th while defending freedom for the country she loved so dearly. Devin and three fellow soldiers were killed while serving for Operation Enduring Freedom in Afghanistan with the military police, 164th MP Company of the 793rd Military Police Battalion out of Ft. Richardson, Alaska. Women from her church made and donated a quilt in her honor. The quilt hangs in the new women's clinic.



Sergeant Devin A. Snyder

Devin was the daughter of Ed, an employee of the Bath VA, and Dineen Snyder of Cohocton. Her father said she knew by seventh grade that she would follow her father's steps (a Veteran of the U.S. Navy) and enlist in a branch of the armed forces.

Devin "Twiggy" Snyder was a 2008 graduate of Wayland-Cohocton



The donated quilt made to honor Devin, hangs in the new Women's Clinic.

High School. She took great pride in athletics and loved being a part of a team but, the US Army became her love once she began her military journey. Never giving up, always looking forward to returning from Afghanistan to enter the Green to Gold Program. The Army was her future, the Army was her life. Devin was a true patriot and hero.

Over 1300 people attended the Memorial Day Service



Shannon Reynolds, daughter of Lynn Dinehart Voluntary and Recreation Services Manager, a high school teacher and a volunteer at the Bath VA, sang the National Anthem at the Memorial Day observance.



Many Veterans and community residents attended the Bath VA Memorial Day observance.



Kristen Bennett, recreation therapist assistant, brings in her pet dog **Widget**, a popular visitor, for the community living center and Domiciliary residents to enjoy every Friday.



Bath's bike program has over 50 bikes that support 220 Veterans. The latest donation of bikes came from the Cuba Masons and TJ Resch Lumber, Hardware & Feed store.



Left to right: **Don Beaver**, Cuba Masons; **Tim Resch** owner of TJ Resch Lumber, Hardware and Feed Store; and **Lynn Dinehart**, Voluntary & Recreation Services Manager.

Volunteer Opportunities

- Clerical support
- DAV volunteer transportation drivers
- Friendly visitor volunteer
- Greeters
- My HealthVet assistant
- Patient escorts
- Physical therapy
- Recreation
- Reminder phone calls
- Sewing room assistants
- Special event volunteers
- Women's Wellness Clinic – peer support

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► Bath

Wish List

- Baby shampoo
- Bicycles (new or gently used)
- Body wash
- Creamer/sugar packets
- Denture adhesive
- Denture cleanser
- Deodorant
- Lotion
- Fishing poles and reels
- Gift cards (\$5-\$10.00) for fast food or Walmart
- New men's sneakers (sizes 8½ -12)
- New stamps

*The Homeless Veterans and Jump Start programs need cleaning supplies, toasters, coffee makers, dishes, silverware, linens and pots & pans (can be gently used).

Dixie O'Dell, Helping Hospitalized Veterans Specialist, held a model competition with our Domiciliary Veterans recently. In the picture left to right: **Jack Rickard**, Cuba AMVETS volunteer; Dixie; and **Joe Morello**, Veteran.



Veteran **William Carter** showing off his dream car and prize.



Staff of the Bath VA hosted their quarterly family dinner for the Community Living Center patients and their family members.



Skip Merrick and the American Legion Riders from Allegheny County visited patients on the community living center on Fathers Day and presented a monetary donation.

Calendar

Thursday, August 9th
VAVS meeting and picnic
5:00 p.m.

Saturday, August 11th
Marine Corp League (MCL) picnic

Saturday, August 25th
American Legion Auxiliary (ALA) picnic

Wednesday, August 29th
United Auto Workers (UAW) fishing trip

Tuesday, September 11th
Patriot Day Observance - Chaplains

Saturday, September 15th
Ithaca football game sponsored by Elks

Friday, September 21st
POW-MIA luncheon

Sunday, September 23rd
7th District ALA – field day

Thursday, October 18th
VAVS meeting
1:00 p.m.

Sunday, November 11th
Veterans Day & Elks Carnival

Monday, November 19th
Care N Share kick off

November & December
ALA Gift Shop

Friday, December 7th
Pearl Harbor Day

Friday, December 14th
Operation Santa Claus

December
Holiday gift distribution and celebrations

► Canandaigua

Volunteer Recognition Banquet

Craig Howard, Medical Center Director, presents volunteer awards at the Burgundy Basin Inn on April 18, 2012.



Patricia Mooney receives the "Above and Beyond Volunteer" award. Patricia was nominated by Recreation Therapists **Susan Lisi, Kay Campbell** and **Carol Courtney**.



Cindy Helker receives the "Above and Beyond Volunteer" award. Cindy was nominated by Recreation Therapist **Deanna Fagan**.



Carol Serrett received the "Above and Beyond Staff" award from the VAVS committee. Carol is a Medical Support Assistant on the Golden Memories Community Living Center. Carol was nominated by volunteer **Elaine Miller**.

Donations



Veteran of Foreign Wars (VFW) VAVS representative **Dick Grube** presents a check donation from VFW Post 8495, Fairport, NY for \$10,587 to **Louise Motyka**, Volunteer Specialist. The funds will be used to support activities at the medical center.



Don Miller, National Membership Director 40/8 presents Recreation Therapy Supervisor **Hank Riegal** with a check donation for \$2,000. The funds will be used to support recreation programs and activities.



On May 10, the community was invited to attend the annual "Pie, Ice Cream, Plant and Rummage Sale". This year's event raised \$1,328.25.

Thank You



As part of its Service to Armed Forces program, the **American Red Cross** applied for and received a grant from the National American Red Cross to fund the purchase of nine kayaks and paddles, and personal flotation devices for patients at the Canandaigua VA. Recreation Therapy worked with Canandaigua Sailboarding to purchase the equipment at cost.

► Canandaigua

Volunteer Opportunities

All volunteers must complete an orientation prior to volunteering. Orientations are held in building 7 basement room 19 of the Canandaigua VA Tuesdays at 10:00 a.m. You will need your driver's license and Social Security card for ID. Please call Louise to schedule an appointment at 585-393-7729. Thank you for considering volunteering with the Canandaigua VA Medical Center!

Canandaigua VA

- Activities - evenings and weekends, socialization activities, games, cleanup, and wheelchair escort
- Clerical - Tuesday or Thursday, 3 hours between 8:00 a.m. and 4:00 p.m.
- Compassionate companion for hospice
- Donated cans - every other week, pick up donated cans for Voluntary Services and return
- Driver - CDL-B, pass endorsement (N1 or K) to drive Veterans to outings
- Library - Saturdays and as needed weekly
- Grounds crew
- Laundry - weekdays
- Loving spoonful - evenings and weekends
- Pharmacy - Monday, Wednesday, Friday mornings.
- Seamstress - flexible days and hours
- Stockroom assistant - one day per week
- Volunteer Transportation Network driver - weekdays/flexible Canandaigua, Rochester and Waterloo area driving DAV van to get ambulatory Veterans to/from clinic appointments
- Wheelchair escorts - Monday - Friday, 8:00 a.m. - 4:00 p.m.

Mt. Hope Road Clinic

- Clerical/resource compiler - Weekdays 7:00 a.m. - 2:00 p.m.

Rochester VA Outpatient Clinic - Westfall Road

- My HealthVet: distribute information and assist Veterans to register using the computer
- Van drivers for DAV Transportation Network weekdays 7:00 a.m. - 2:00 p.m. driving DAV van to get ambulatory Veterans to/from clinic appointment



consider volunteering

Wish List

- Creamer, sugar, sugar substitute and coffee
- Deodorant, shampoo, shaving cream; body lotion, nail clippers (**no hotel samples**)
- Forever postage stamps
- Gift cards from Walmart, Wegmans, Tops, iTunes, prepaid gas and phone cards
- Monetary donations for wood shop and recreation therapy canine program
- New socks and underwear, sweatshirts, sweatpants and t-shirts
- Non-perishable foods and baking items
- Paper products; plates, napkins
- Tickets to sporting events, zoo and outings, bowling/movie tickets
- For Homeless Program:
 - New blankets and pillows, alarm clocks, new twin size mattresses (call first to arrange drop-off), brooms, mops, new vacuum cleaners, kitchen items (dishes/utensils), toilet paper and cleaning supplies
 - Monetary donations are always welcome. If you or your organization wishes to make a donation to the account of your choice, please specify that you are in agreement that food and beverages may be purchased for our Veterans. This is in compliance with the new rules and regulations associated with the purchase of food

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Volunteers make SUMMER fun



Pets always bring a smile to patients



*Gardening with **Barbara Hallahan** on the Albany VA Wilson Lounge patio*

*Summer
maybe
over but...*



Kayaking on Canandaigua Lake



Outrigger canoeing on the Erie Canal in coordination with Cape Ability Outrigger Ohana Inc., Disabled Sports USA and VA WNY Healthcare System Recreation Therapy Program





...fond memories were made



Horseback riding in Buffalo at Lothlorien Therapeutic Riding Center, East Aurora, NY in partnership with VA WNY Healthcare System Recreation Therapy Program



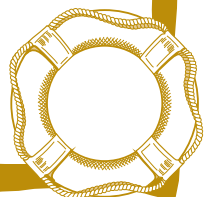
Scuba diving in Buffalo



Sled hockey at Bud Bakewell Ice Rink in Buffalo



Playing Bocce Ball at the Bath VA



► Canandaigua

This past winter, seven Veterans representing the Canandaigua VA Medical Center and the Rochester VA Outpatient Clinic participated in the Outdoor Adventures for Sacrifice in Service (OASIS) ice skating program. OASIS is a non-profit organization offering instruction, equipment and support to disabled military Veterans in a variety of sports activities. During the three sessions program held at the Sports Centre at Monroe Community College (MCC), participants were provided hockey skates, helmets, arm pads and one-on-one skating instructions. Funding and instruction donations were provided by the Rochester Americans Alumni. With the huge success of this program, Veterans can look forward to the program again this fall.



Reminders

- Please let Voluntary Service know if you have changed your address or phone number.
- If you have not done so already, please remember to contact Voluntary Service for a new Identification Badge and/or fingerprints.
- All volunteers and organizations that serve food to Veterans need to have a copy of their food safety certificate and/or NYS license to serve food on file in Voluntary Service. Please mail yours to our office if you have not done so already.

Calendar

All events are held in the Auditorium building 5 unless otherwise noted.

Meeting 2nd Monday of each month

Bee Keepers Association
7:00 p.m.

3rd Monday of each month
Canandaigua Lake Trout Unlimited meeting
7:30 p.m.

4th Tuesday of each month
Project Healing Waters Clinic
7:00 p.m.

Wednesday, August 1
Annual Volunteer Picnic and Student Awards Program
5:30 p.m.
Courtyard 1 Pavilion

Wednesday, August 1
VAVS/Community Council meeting
7:30 p.m.

Tuesday, August 7
Ice Cream Social
6:00 p.m.
Courtyard 1 Pavilion

Sunday, *September 2
Bingo
Noon

Thursday, September 6
Pizza/Picnic
5:00 p.m.
Courtyard 1 Pavilion

Tuesday, *September 11
Patriot Day Ecumenical Prayer Service
10:00 a.m.

Tuesday *October 2
Bingo
7:00 p.m.

Sunday, *October 14
Bingo
Noon

Thursday, *October 18
Bingo
7:00 p.m.

Tuesday, October 23
Blood Drive
10:00 a.m. - 3:00 p.m.

*Catholic Mass is held Mondays and Tuesdays in the Catholic Chapel in Bldg. 3 at 11:00 a.m.

*Protestant Services are held Sundays starting 8:45 - 11:30 a.m. Please contact Voluntary Service (585) 393-7729 for more information.
*Escorts Needed

Escorts are needed 45 minutes prior to the event to take Veterans to the auditorium and/or pavilion. Without your assistance, many of the Veterans may not be able to participate.

► Syracuse

Volunteer of the Year



*Lef to right -
James Cody,
Syracuse VA
Medical Center
Director and
Ernie Green*

On April 23, 2012 the Syracuse VA held its Volunteer of the Year Recognition. **Ernie Green** was chosen as the Volunteer of the Year. Nominees included **Bill Fowler, Tom George, Michael Kopack, George Green** and **Joe Schneider**.

Ernie is a volunteer in the Recreation Department. He enthusiastically takes on all tasks and is a self-starter with projects assigned. Ernie arrives early to help Veterans get coffee, serves meals and helps clean the community dining room so that it is ready for the day's events. Ernie is patient and understanding and works well with the advanced dementia patients and other residents on the Community Living Center. Because of Ernie's dedication and involvement with the residents, more outings have been scheduled such as lunches, movies and other community venues. Ernie does not hesitate to volunteer to work a 12 hour day, simply because he knows the CLC residents need him in order to go on a trip.

Ernie is an asset to VA, the Community Living Center and Recreation Therapy.



Ernie Green with Veteran Earl Cayea doing a little fly fishing.

Donations and Thank Yous

The **Marine Corps League** presented a check to the Syracuse VA on April 17th.

Empire Chapter of the Antique Motorcycle Club of America.

The **10th Mountain Division Polar Bears** from Fort Drum visited. We thank them for their service to our country and for the time and company they offer the hospitalized patients. We invite all military organizations to contact the Recreation Therapy Office to schedule a visit from their members.



The Dream Machine Car Club with Right Coast, Inc.



The Eastwood American Legion Post 1276 donation of a big screen 100 inch television and sound system.

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► Syracuse

Wish List

- Price Chopper gift cards (\$50 per month) in support of the Rome Adult Health Day Care program
- Contact entertainment groups coming into the area to see if they are willing to stop by for a visit or perform for the Veterans
- Gift cards to Dunkin Donuts, Varsity Pizza and other local restaurants such as Heid's in Liverpool, TGIF and Olive Garden
- Ice cream socials, barbecues, picnics
- Personal care items (travel size only): shaving cream, deodorant, shampoo, toothpaste and disposable toothbrushes
- Sponsor a musician to perform at the Syracuse VA. Contact Suzanne Hawes
- Sweats (tops and pants in various sizes)

Volunteer Opportunities

- Ambassador Program for Greeter Desk
- Office Clerks - Monday through Friday
- Patient Transport
- Respite Caregiver Program - volunteers needed to visit with Veterans. Volunteers would not provide any patient or household assistance. Oneida, Rome, Binghamton, Massena, Watertown areas are in high need of volunteers

Get to Know

Norm and Donna Davie have been volunteers at the Syracuse VA since 2002. Norm and Donna always take an active interest in patients who attend appointments at the Syracuse VA. The Davie's sing songs, dress in costumes and are constantly trying to find new ways connect with Veterans. They get patients and staff to smile and feel a little bit brighter about their day.

Their newest initiative is a "Smile Coin". These are given out by Syracuse Greeters to patients and family members as they enter the building. These coins have been well received by everyone who receives one. Visitors love giving the coins to their family members who are patients in the Medical Center.



We invite other patient initiatives. Please contact Suzanne Hawes in Recreation Therapy or Robert Hawes in Voluntary Service to find out if your idea would work at the Medical Center.



Norm and Donna Davie

► Western New York

Volunteer Opportunities

- Adult Day Health Care program – Buffalo
- Clerical – Buffalo
- Coffee cart – Buffalo
- Coffee cart – Community Living Center - Batavia
- Computer Assistant - Batavia
- Computer Assistant - Buffalo
- DAV Volunteer Transportation Program – transport Veterans to and from clinical appointments – Batavia and Buffalo
- Emergency room and Women’s Wellness Clinic – transportation services - Buffalo
- Greeters – Buffalo
- Guest parking lot shuttle – Buffalo
- Mailroom – Buffalo
- Patient/Ward Visitation(s) – Batavia and Buffalo
- Patient Escort/Transport Service – Batavia and Buffalo
- Physical Therapy – Buffalo
- Reminder phone calls – Nutrition & Food Service – Buffalo
- Recreational Aide – Batavia and Buffalo
- Volunteer Office – special activities and events support by assisting staff coordinating various Veteran events throughout the year – task(s) to include photocopying, correspondence, phone calls, faxing, etc. – Batavia and Buffalo

WNY Wish List

- Rolls of quarters for newspapers Batavia & Buffalo
- Patient activities – Batavia & Buffalo
- Travel for patients in need – Buffalo
- DAV Volunteer Transportation Program – Batavia & Buffalo. *Send donation directly to DAV Department of New York*
- Art Therapy supplies - Buffalo
- Birthday cards - Batavia/Buffalo
- Bus tokens (Niagara Frontier Transportation Authority) - Buffalo
- DVDs – Buffalo
- Phone cards - Batavia/Buffalo
- Stamps/Stationery - Buffalo
- Treadmill(s) - Buffalo
- Comping coupons - Batavia/Buffalo
- Welcome kits – Buffalo, comfort Items (combs 8 inch black), shaving cream-trial size, deodorant-full size, shampoo & conditioner-trial size
- Gift cards for Babies R Us, Target, Tops, Walmart, and Wegmans
- Snack packs – Batavia & Buffalo
- Bread mixes – Batavia & Buffalo
- New items – sweat pants, sweat shirts, t-shirts, socks, men’s and women’s undergarments (please check sizes needed prior to purchasing), as well as new clothing
- Homeless Veterans Program – please contact for donation information (716) 881-5855

Note: Before purchasing any item, please contact the Volunteer Program Office to determine that the item has not been already purchased.

We no longer accept used clothing items.

Puzzles are not needed at this time. Used/current magazines subscriptions should be dated 3 months/less and we do not accept hard cover books.

Batavia – (585) 297-1196

Buffalo – (716) 862-8672

***Please consider donating to the
National Veterans
Golden Age Games (2013)
for Buffalo, General Post Fund 1815***

Calendar

Wednesday, August 29

Blood Drive in Freedom Hall

Monday, September 3

Labor Day - Holiday

Tuesday, September 28

Commander’s Day - 9:00 a.m. Freedom Hall

Buffalo Campus

Monday, October 8

Columbus Day - Holiday

Saturday, October 20

Annual VAVS Luncheon - 11:00 a.m. Freedom Hall

Buffalo Campus

► Western New York

Thank you for your donations



Flag Day at Forestville Elementary School: Left to right – **Michael Valvo**, WWII Veterans from Forestville, **Patricia Miller**, Teacher and Flag Day Program Coordinator, **Mark Francis**, Volunteer Program Manager accepting quilt for Willow Lodge Vietnam Veteran/VA WNY Healthcare System (Buffalo).

Department of New York AMVETS Foundation check presentation to the 2013 National Veterans Golden Age Games being held in Buffalo and hosted by VA Western New York Healthcare System May 30th thru June 4th, 2013.



Left to right: **Mark J. Francis**, VA WNY Healthcare System Volunteer Program Manager and **Frank DeMarco**, President Department of NY AMVETS NYS Service Foundation and past department commander.

West Seneca Rotary Club – presents a new set of Stations of the Cross for the Blessed Sacrament Chapel at our Buffalo facility – the Stations were a gift “In Loving Memory of Lieutenant Daniel B. Nazzarett, USAF, 1944”.



Left to right seated - **Louise and Ettore Porreca**; standing - **Jack Amico, Larry Rose, Eugene Hess, Joseph Porreca, Paul Rudnicki and Robert Rigby**.



The Department of NY AMVETS Auxiliary presented a \$2,000 check for the 2013 National Veterans Wheelchair Games. Pictured from left to right: **Rosemary Blachowski**, AMVETS Auxiliary VAVS Representative, **Brian Stiller**, Director, VA WNY Healthcare System, **Rosalee Waid**, Department President, 2011-2012, **Richard Kennedy**, Sons of AMVETS Jamestown.

► Western New York



Assistant Police Chief **Jason Jaskula**, keynote speaker for the Memorial Day Observance, takes with **Bill & Marcia Dill** in Freedom Hall. Marcia Dill is the Gold Star Mother of Army Reservist Staff Sergeant Christopher W. Dill who was fatally wounded in Iraq April of 2005 and who was a close comrade of Jason Jaskula.



Marine Corps League Conrad F. Kania Detachment from North Tonawanda present donation to Buffalo VA. Left to right – **Mark Francis**, Volunteer Program Manager, **Joseph Moreno**, Marine Corps League, **Richard Hollister**, Commander, Marine Corps League, **Jason Petti**, Associate Medical Center Director and **George Brock**, Marine Corps League.



Brockport Elks Lodge #2110 present their annual \$1,000 check to **Royce Calhoun** (center, holding check) Assistant Medical Center Director.



Genesee County United Way Day of Caring May 16th at VA Batavia Campus – Genesee Alumni leadership poses for photo prior to a full day of weeding, planting and painting.

Holding the plant is Team Captain for Leader Genesee Alumni **Kathleen D. Martin**, retired VA Volunteer Program Specialist from the Batavia campus.

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Batavia
 222 Richmond Avenue
 Batavia, NY 14020
 (585) 297-1000

Bath
 76 Veterans Avenue
 Bath, NY 14810
 (607) 664-4000

Buffalo
 3495 Bailey Avenue
 Buffalo, NY 14215
 (716) 834-9200

Canandaigua
 400 Fort Hill Avenue
 Canandaigua, NY 14424
 (585) 394-2000
 (800) 204-9917

Syracuse
 800 Irving Avenue
 Syracuse, NY 13210
 (315) 425-4400

Community-Based Outpatient Clinics

Auburn
 Auburn Memorial Hospital
 17 Lansing St.
 Auburn, NY 13021
 (315) 255-7002

Bainbridge
 109 North Main Street
 Bainbridge, NY 13733
 (607) 967-8590

Binghamton
 425 Robinson Street
 Binghamton, NY 13901
 (607) 772-9100

Catskill
 Greene Medical Bldg.
 159 Jefferson Heights
 Catskill, NY 12414
 (518) 943-7515

Clifton Park
 1673 Route 9
 Clifton Park, NY 12065
 (518) 626-5205

**Coudersport Satellite
Clinic of Wellsville**
 24 Maple View Lane, Suite 2
 Coudersport, PA 16915
 (814) 260-9342

Dunkirk
 Valor Health Center
 166 East 4th Street
 Dunkirk, NY 14048
 (800) 310-5001

Elizabethtown/Westport
 7426 NYS Rte. 9N
 Westport, NY 12993
 (518) 626-5236

Elmira
 Health Services Building
 200 Madison Avenue
 Suite 2E
 Elmira, NY 14901
 (877) 845-3247 ext. 44640

Fonda
 Camp Mohawk Plaza
 2623 State Highway 30A
 Fonda, NY 12068
 (518) 853-1247

Glens Falls
 84 Broad Street
 Glens Falls, NY 12801
 (518) 798-6066

Jamestown
 608 West 3rd Street
 Jamestown, NY 14701
 (716) 338-1511

Kingston
 63 Hurley Avenue
 Kingston, NY 12401
 (845) 331-8322

Lackawanna
 Our Lady of Victory
 Family Care Center
 227 Ridge Road
 Lackawanna, NY 14218
 (716) 822-5944

**Springville Satellite
Clinic of Lackawanna**
 27 Franklin Street
 Springville, NY 14141
 (716) 592-7400

Lockport
 5883 Snyder Drive
 Lockport, NY 14094
 (716) 438-3890

Malone
 3372 St. Rt. 11, Main Street
 Malone, NY 12953
 (518) 483-1529

**Mansfield Satellite
Clinic of Elmira**
 63 Third Street
 Suite 104
 Mansfield, PA 16901
 (570) 662-0507

Massena
 1 Hospital Drive
 Massena, NY 13662
 (315) 769-4253

Niagara Falls
 2201 Pine Avenue
 Niagara Falls, NY 14301
 (716) 862-8580

Olean
 465 North Union Street
 Olean, NY 14760
 (716) 373-7709

Oswego
 437 State Route 104E
 Oswego, NY 13126
 (315) 207-0120

Plattsburgh
 80 Sharron Avenue
 Plattsburgh, NY 12901
 (518) 561-6247

Rochester
 465 Westfall Road
 Rochester, NY 14620
 (585) 463-2600

Rome
 Griffiss Park
 125 Brookley Road,
 Building 510
 Rome, NY 13441
 (315) 334-7100

Saranac Lake
 33 Depot St.
 Saranac Lake, NY 12983
 (518) 626-5237

Schenectady
 1322 Gerling St.
 Sheridan Plaza
 Schenectady, NY 12308
 (518) 346-3334

Tompkins/Cortland County
 1451 Dryden Road
 Freeville, NY 13068
 (607) 347-4101

Troy
 295 River Street
 Troy, NY 12180
 (518) 274-7707

Watertown
 19472 U.S. Route 11
 Watertown, NY 13601
 (315) 221-7026

Wellsville
 3458 Riverside Drive, Route 19
 Wellsville, NY 14895
 (877) 845-3247 (Bath)

Vet Centers

Albany Vet Center
 17 Computer Drive West
 Albany, NY 12205
 (518) 626-5130

Binghamton Vet Center
 53 Chenango Street
 Binghamton, NY 13901
 (607) 722-2393

Buffalo Vet Center
 2372 Sweet Home Road,
 Suite 1
 Buffalo, NY 14228
 (716) 862-7350

Rochester Vet Center
 2000 South Winton Road
 Building 5, Suite 201
 Rochester, NY 14618
 (585) 232-5040

Syracuse Vet Center
 716 East Washington Street,
 Suite 101
 Syracuse, NY 13210
 (315) 478-7127

Watertown Vet Center
 210 Court Street, Suite 20
 Watertown, NY 13601
 (315) 782-5479

Caregiver Support 1-855-260-3274

For help with caring for a disabled Veteran
www.caregiver.va.gov

Health Information on the Web www.myhealth.va.gov

**National Call Center for
Homeless Veterans Hotline**
 1-877-4AID-VET
 1-877-424-3838

TelCare 1-888-838-7890

24-hour, toll-free medical advice for
 enrolled Veterans

Veterans Crisis Line 1-800-273-TALK (8255)

Veterans Service Contact Center
 1-888-823-9656
 For information on eligibility, VA health
 care benefits, enrollment, or questions
 on your billing statement