

US Army Garrison Stuttgart



IMCOM
SOLDIERS • FAMILIES • CIVILIANS



Voice of the Customer ICE Customer Satisfaction

ICE

2012 (01 Jan – 31 Dec)

USAG Stuttgart	●	89%
Emergency Services	●	85%
Family, Morale, Welfare, and Recreation	●	88%
Human Resources	●	93%
Public Works	●	90%
Logistics	●	93%

For 2012 to date, we have received 9,375 ICE comments.

Legend:

● 100%-85%

● 84%-65%

● 64%-0%