

TRICARE Prime Enrollment Information

TRICARE policy, local Military Treatment Facility (MTF) policy, and the beneficiary's residential address listed in DEERS are some factors that determine where primary care may be provided. Information on available Primary Care locations in the National Capital Area (NCA) is available online through Health Net Federal Services [Primary Care Manager Selection Guide](#), via telephone by calling **1-877-874-2273**, or in person through the TRICARE Service Center located within Kimbrough Ambulatory Care Center (KACC) Customer Service Center.

If KACC is an option for your Primary Care:

Update your address and telephone numbers with the Defense Enrollment Eligibility Reporting System (DEERS) by calling **1-800-538-9552**. For information on how and when to update information in DEERS visit www.tricare.mil/deers.

Submit a TRICARE Prime Enrollment application to Health Net Federal Services, the TRICARE North Region Managed Care Contractor. TRICARE Prime enrollment applications may be submitted **online**, through the mail by completing a **DD Form 2876** and mailing it to Health Net Federal Services or in person through the TRICARE Service Center located within KACC.

TRICARE Service Center Hours of Operation

0730- 1600 Monday - Friday

Please note: The TRICARE Service Center offers walk in services only. To reach Health Net Federal Services via telephone please call **1-877-874-2273**. *Active duty service members must submit TRICARE Prime enrollment applications in person through the TRICARE Service Center.*

Register and verify information in the Composite Health Care System (CHCS) at KACC's Patient Administration Department (PAD) located within the Customer Service Center.

Turning age 65?

For information on your healthcare options, please schedule a detailed benefit brief by contacting KACC's Health Benefit Advisors at **301-677-8982** at least 60 days prior to the month you turn age 65. For information on TRICARE for Life please visit www.tricare4u.com or call **1-866-773-0404**.

Retiring from Active Duty?

Active duty service members transitioning to retirement must submit a new TRICARE Prime application along with their TRICARE Prime enrollment fees to the appropriate regional contractor prior to their effective date of retirement to maintain continuous TRICARE Prime coverage. Failure to submit a TRICARE prime enrollment application prior to the effective date of retirement causes an automatic disenrollment from TRICARE Prime for all eligible family members. If there is a break in TRICARE Prime coverage when transitioning from active duty to retirement the retiree and any TRICARE eligible family members previously covered under TRICARE Prime will be covered under TRICARE Standard/Extra until TRICARE Prime coverage resumes. For more information on transitioning from active duty to retirement please [click here](#).

Special notes on TRICARE Prime enrollment:

Active duty service members TRICARE Prime coverage begins on the date the enrollment application is received by the regional TRICARE managed care contractor.

TRICARE Prime coverage for non active duty service members follows the 20th of the month rule. If the regional TRICARE contractor receives a completed TRICARE Prime enrollment application by the 20th of the month, TRICARE Prime coverage begins on the first day of the next month. For example a TRICARE Prime application received on May 7, 2011 will have an effective date of June 1, 2011. If a TRICARE Prime application is received after the 20th of the month, then TRICARE Prime coverage begins on the first day of the second month following receipt of the application. For example a TRICARE Prime application received on May 22, 2011 will have an effective date of July 1, 2011.

Former active duty service members eligible for the Transition Assistance Management Program (TAMP) or TA -180 must complete a new TRICARE Prime enrollment application and send it to the appropriate regional TRICARE contractor, preferably before you leave active duty, to re-enroll in TRICARE Prime (if available) for the TAMP period. For more information on TRICARE Prime coverage during TAMP please [click here](#).