

## St. Petersburg, Russia

October 05, 2009

**This is an information message for all American citizens. If you need emergency assistance, please contact us by e-mail at [StPetersburgACS@state.gov](mailto:StPetersburgACS@state.gov) , by fax at 7-812-331-2646 or phone us at 7- 812- 331-2600.**

### **New Appointment System for American Citizen Services**

The American Citizen Services (ACS) Unit of the U.S. Consulate General in St. Petersburg has introduced an Appointment System for all services, including passport renewals (and passport extra pages), Consular Reports of Birth Abroad, notarial services, and general inquiries. **Please make your appointment before you visit the Consular Section.** Appointments are available immediately; beginning October 15, 2009. Appointments may be made at any time via the link below. Appointments are available Monday, Tuesday, Thursday, and Friday afternoons, and Wednesday mornings. For details, or to make an appointment, please follow this link:

<http://stpetersburg.usconsulate.gov/visit.html>

The American Citizen Services Unit of the Consulate General of the United States in St. Petersburg, Russia, provides a broad range of statutorily-mandated services to American citizens residing in or visiting Russia. These services include routine passport, citizenship, notarial, Federal Benefits, and voting assistance functions. Appointments are required for all services; you can make an appointment online at <http://stpetersburg.usconsulate.gov/visit.html> . We also provide emergency services in the event of death, arrest, destitution, and illness of individual American citizens, and disaster situations effecting large numbers of Americans. For more information about these services, please visit our website at <http://stpetersburg.usconsulate.gov>, which has information for Americans living in or visiting Russia under the topic heading Citizen Services.

The Department of State recommends American travelers review the Russia information sheet at <http://travel.state.gov/>, our comprehensive information for travelers. Please pay particular attention to the section on entry/exit requirements, as this is what causes travelers to Russia the most problems. Travelers may also consult the website of the Centers for Disease Control (CDC), <http://www.cdc.gov>, which provides country-specific health information.

We strongly recommend that Americans who travel to or reside in Russia visit [http://travel.state.gov/travel/abroad\\_registration.html](http://travel.state.gov/travel/abroad_registration.html), to register your contact information on-line with the Consulate. By doing this, you will receive any emergency information sent by the Consulate. (Please note that registering with the Consulate is voluntary. The Russian government requires that all visitors register their visas with local authorities. Registering with the Consulate does NOT satisfy this requirement.)

We hope this information will be useful. Please do not hesitate to contact the American Citizen Services Unit if we can be of further assistance to you in this or any other consular matter.