

**Social Security Advisory Board  
Minutes  
November 17, 2010  
Board Meeting**

**Location:** 400 Virginia Avenue, S.W., Suite 625  
Washington, D.C. 20024

**Time:** 8:45 a.m. – 4:00 p.m.

**SSAB\_Members:** Barbara Kennelly, Chair (A)  
Jagadeesh Gokhale  
Dorcas Hardy  
Marsha Katz  
Mark Warshawsky (a.m.)

**Presenters:**

Robert Brand, Founder & CEO, Solutions for Progress  
Carolyn Lee Daffron, Director of Research & Policy, Solutions for Progress  
Deborah Wyse, Project Coordinator for the SSI/SSDI Initiative, Solutions for Progress  
Stephen Holden, Touchstone Consulting

**SSAB\_Staff:**

Katherine Thornton, Staff Director  
Debi Sullivan, Deputy Staff Director  
Joel Feinleib  
George Schuette  
David Warner

During its executive sessions the Board members discussed a number of issues, including potential meeting topics and guests for future Board meetings and projects, and papers that are currently in progress.

During the day the Board held two fact-finding sessions. In the first meeting, the members met with representatives from Solutions for Progress, Inc., an organization that provides assistance to low-to-moderate income individuals in obtaining government supports and benefits. The company's founder and CEO, Robert Brand, was joined by Director of Research and Policy, Carolyn Lee Daffron, and Deborah Wyse, Project Coordinator for the SSI/SSDI Initiative. The discussion revolved around an Internet-based system that the company developed that helps its clients apply for disability benefits. The Benefit Bank, or the TBB, coordinates the applications and helps to ensure that the client meets all legal requirements and employs all supports available. Solutions for Progress is an approved electronic filer for Federal and state taxes and for state benefits such as SNAP (Food Stamps), LIHEAP, TANF, and Medicaid and is also beginning to work with Federal programs such as SSI and SSDI. The TBB is now being used in nine states by local voluntary organizations that contract with Solutions for Progress.

During the second meeting, the Board met with Stephen Holden of Touchstone Consulting to discuss Internet authentication and its implications for SSA. Mr. Holden explained the

requirements for authentication under the *Government Paperwork Elimination Act*, and the analytical framework from OMB's e-authentication policy. He also described the three types of authentication, and the four basic levels of assurance. Mr. Holden and the Board members discussed issues that SSA faces with authentication, and possible ways that the agency could overcome them.

I certify that the minutes written for the  
November 17, 2010 meeting of the Social Security  
Advisory Board are correct.

Barbara B. Kennelly      Dec 2, 2010  
Barbara B. Kennelly,      Date  
Acting Chair  
Social Security Advisory Board