

TWIC Dashboard

January 2013

Cumulative Program Statistics from Inception (Oct '07)

Measurement as of 01/14/13

Total Enrollments: 2,386,187

Active Cards: 2,200,099

Extended Expiration Date TWIC Requests: 49,206

Cumulative Security Threat Assessment Statistics from Inception (Oct '07)

Measurement as of 01/13/13

Initial Disqualification Letters Issued: 114,758

Appeals Requested: 52,855

Appeals Granted: 51,031

Waivers Requested: 13,658

Waivers Granted: 11,581

Administrative Law Judge Reviews Requested: 244

Final Disqualification Letters Issued: 2,494

Number of Expired Initial Determination of Threat Assessment Letters: 46,145

Total Applicants Ineligible for a TWIC: 48,639

TWIC Information and Resources

Help Desk:

Phone: 1-866-DHS-TWIC (1-866-347-8942)

Email: twic.helpdesk@lmbps.com

Hours of operation: Monday – Friday; 8:00 AM - 7:00 PM Eastern

Websites:

TSA Website: www.tsa.gov/twic

USCG Website: <https://homeport.uscg.mil>

Chart 1: Enrollments Per Month - From Program Inception to Date

Date	Enrollments (Total for Month)
9/2007	47
10/2007	904
11/2007	8,869
12/2007	21,898
1/2008	41,738
2/2008	55,701
3/2008	65,145

4/2008	66,305
5/2008	61,557
6/2008	45,372
7/2008	49,176
8/2008	58,910
9/2008	62,940
10/2008	83,002
11/2008	70,961
12/2008	86,572
1/2009	110,150
2/2009	93,775
3/2009	91,883
4/2009	88,901
5/2009	56,204
6/2009	44,797
7/2009	37,593
8/2009	32,856
9/2009	32,041
10/2009	32,483
11/2009	25,304
12/2009	24,754
1/2010	29,496
2/2010	28,943
3/2010	33,405
4/2010	26,755
5/2010	26,145
6/2010	26,802
7/2010	24,480
8/2010	26,164
9/2010	25,687
10/2010	24,405
11/2010	21,854
12/2010	19,448
1/2011	24,582
2/2011	24,539
3/2011	29,148
4/2011	23,878
5/2011	23,959
6/2011	23,971
7/2011	21,644
8/2011	25,696

9/2011	25,629
10/2011	24,200
11/2011	21,406
12/2011	20,137
1/2012	26,098
2/2012	28,327
3/2012	29,678
4/2012	26,274
5/2012	28,171
6/2012	25,152
7/2012	26,844
8/2012	27,593
9/2012	24,313
10/2012	28,122
11/2012	25,155
12/2012	24,316

Chart 2: Monthly Enrollments - Last 12 Months

11/2011	21,406
12//2011	20,137
1//2012	26,098
2/2012	28,327
3/2012	29,678
4/2012	26,274
5/2012	28,171
6/2012	25,152
7/2012	26,844
8/2012	27,593
9/2012	24,313
10/2012	28,122
11/2012	25,155
12/2012	24,316

Chart 3: Extended Expiration Date (EED) TWIC Requests by Month

Total EED requests since start on August 30, 2012 until January 14, 2012 were 49,206

11/2011	0
12/1/2011	0

1/2012	0
2/2012	0
3/2012	0
4/2012	0
5/2012	0
6/2012	0
7/2012	0
8/2012	485
9/2012	5,654
10/2012	9185
11/2012	11791
12/2012	13,234

TWIC Enrollment Facility Locations:

Total Sites: 136

Availability: 95.17%

Locations by City and State:

Anchorage, AK
Juneau, AK
Ketchikan, AK
Nikiski, AK
Sitka, AK
Unalaska, AK
Valdez, AK
Decatur, AL
Mobile, AL
Little Rock, AR
Benicia, CA
Carson, CA
Eureka, CA
Long Beach, CA
Los Angeles - Glendale, CA
Oakland, CA
Port Hueneme, CA
Sacramento, CA
San Diego, CA
San Francisco, CA
Stockton, CA
New Haven, CT
New London, CT
Wilmington, DE
Jacksonville, FL
Key West, FL

Miami, FL
Palm Beach, FL
Panama City, FL
Port Canaveral, FL
Port Everglades, FL
Port Manatee, FL
Tampa, FL
Brunswick, GA
Savannah, GA
Hilo, HI
Honolulu, HI
Kahului, HI
Kauai, HI
Cedar Rapids, IA
Chicago, IL
Joliet, IL
Peoria, IL
Evansville, IN
Indiana Harbor, IN
Louisville, KY
Paducah, KY
Houma, LA
Lafayette, LA
Lake Charles, LA
Morgan City, LA
New Orleans, LA
Port Fourchon, LA
South Louisiana, LA
Baton Rouge, LA - Industriplex
Mandeville, LA-United States Coast Guard Facility
Boston, MA
Bourne, MA
Dundalk, MD
La Plata, MD
Salisbury, MD
Bangor, ME
Portland, ME
Bay City, MI
Detroit, MI
Escanaba, MI
Marine City, MI
Marquette, MI
Muskegon, MI
St. Ignace, MI
Traverse City, MI
Duluth-Superior, MN
Minneapolis, MN
Kansas City, MO

St. Louis, MO
Greenville, MS
Gulfport, MS
Vicksburg, MS
Morehead City, NC
Wilmington, NC
Portsmouth, NH
Paulsboro, NJ
New York/New Jersey #1 (Elizabeth, NJ)
Albany, NY
Buffalo, NY
Coram, NY
Lindenhurst, NY
Oswego, NY
Rochester, NY
New York/New Jersey #2 (New York, NY)
Ashtabula, OH
Canton, OH
Cincinnati, OH
Cleveland, OH
Sandusky, OH
Toledo, OH
Oklahoma City, OK
Tulsa, OK
Coos Bay, OR
Portland, OR
Camp Hill, PA
Philadelphia, PA
Pittsburgh, PA
Ponce, PR
San Juan, PR
Providence, RI
Charleston, SC
Chattanooga, TN
Memphis, TN
Nashville, TN
Memphis, TN-United States Coast Guard Facility
Beaumont, TX
Brownsville, TX
Corpus Christi, TX
Freeport, TX
La Porte, TX
Point Comfort, TX
Port Arthur, TX
Texas City, TX
Victoria, TX
Houston, TX - Turning Basin
Newport News, VA

Norfolk, VA
Burlington, VT
Anacortes, WA
Everett, WA
Longview, WA
Pasco, WA
Seattle, WA
Tacoma, WA
Green Bay, WI
Milwaukee, WI
Huntington, WV
American Samoa
Guam
Saipan