

Learning in Progress

December 2007 Edition *Happy Holidays*

Transportation training proudly served by the National Highway Institute



NHI Participates at 2007 NTTD Conference

The National Transportation Training Directors (NTTD) conference held in Williamsburg, VA in October 2007 afforded the group and NHI an essential opportunity to strengthen nationwide training efforts. Over 50 participants attended the weeklong event. Sharing best practices across states, discussing the latest in learning technology, and providing feedback to NHI that will shape its future made for a high impact event.

According to Ray Belk, President of NTTD and Director of Training for Texas DOT, "All state DOT's are facing workforce challenges in the years to come. NHI is a valued training partner to have in your training program toolbox that brings a wealth of available training programs, flexibility in scheduling, a competitive price schedule and the latest skill set competencies in the transportation field. You will be hard pressed to find another training institute that offers the depth of technical topics offered through NHI utilizing only the most highly qualified instructors across the nation."

Virginia DOT, the event host, prepared a Web page, www.virginiadot.org/trainingdirectors containing the agenda and presentations for the conference. It also has links to vendors, the pooled fund study and the consortium for virtual worlds.

NHI Announces Recipients of Instructors of Excellence Awards

Congratulations to the winners of the first annual Instructors of Excellence Awards. Awards were given in two categories: Instructor Special Recognition and Team Administrative Award. Nominees were judged based on various criteria and six deserving Instructors were chosen to receive the awards. The winners are:

Instructor Special Recognition:

Susan Mosher, Perform Tech., Inc.

Robert Merryman, O. R. Colan, Inc.

Ted Pluta, O. R. Colan, Inc.

Team Administrative Awards:

Katie

NHI Hosts Free Web-conference Training Sessions

New! FHWA-NHI-131114 Pavement Preservation : Optimal Timing of Pavement Preservation Treatments

As an introductory offer, NHI has scheduled a number of FREE sessions of their recently launched Web-conference Training FHWA-NHI-131114 Pavement Preservation: Optimal Timing of Pavement Preservation Treatments. Distance learning options such as Web-conference training help save the transportation community money and valuable time.

Upcoming sessions:

January 7th, 2008 10:00 AM – 3:00 PM EST
January 25th, 2008 10:00 AM – 3:00 PM EST
February 1st, 2008 10:00 AM – 3:00 PM EST

Visit the Web site for [here](#) for the complete list of scheduled sessions.

Visit the NHI Web site for additional details at www.nhi.fhwa.dot.gov.

Updating the NHI Web site based upon customer feedback

Coming Soon! More features for FHWA learners

Based on customer feedback, NHI is making a change to the way FHWA employees enroll in NHI sessions. FHWA employees will no longer have to go through eLMS to enroll in an NHI session. More information will soon be available on the NHI Web site.

Coming Soon! Changes to Web site User login

Based on customer concerns and feedback, the NHI Web site registration will no longer require the last four digits of your social security number. More information on this change will be available in January 2008.

NHI Store electronic downloads

NHI is growing the number of publications available for electronic downloads. The NHI Store currently has over 20 electronic publications for users to download and store. Visit the NHI Store on the Web site to browse though all currently available items at <http://www.nhi.fhwa.dot.gov/training/nhistore.aspx>. Stay tuned for more updates!

Feedback helps NHI improve programs

NHI holds quarterly Web conferences with FHWA Training Coordinators, Hosts and Local Coordinators to be sure we're sharing updates and getting feedback from our customers. The most recent Web conference was held on December 6th. Topics covered included providing an update on invoicing, upcoming NHI Web site improvements, NHI Materials update and other program improvements.

NHI will also be hosting its next Instructor Web conferences on January 9th and 24th. Visit the NHI Web site to register.

The presentations and notes from the Web conferences are now posted on the NHI Web site. To view the NHI Instructor Web conference presentations visit the ILT Instructor Toolkit page on the NHI Web site at http://www.nhi.fhwa.dot.gov/resources/ilt_instructor.aspx. To view the NHI Host and Local Coordinator Web conference presentations visit the Host a Course page on the NHI Web site at <http://www.nhi.fhwa.dot.gov/training/HostCourse.aspx>.

Courses of Excellence

During the first quarter of Fiscal Year 2008 NHI's course satisfaction ratings averaged **x.xx** on a 5-point scale. NHI instructor satisfaction averaged a **x.xx** on a 5-point scale. Based upon the feedback we are receiving, NHI is updating its course materials and providing training to instructors to continue improving service to our customers.

*October 1, 2007 – December 17, 2007

Courses of Excellence				
Course Number	Course Title	# of Sessions	Total # Trainees	Average
141029	Basic Relocation under the Uniform Act	1	15	4.7
135056	Culvert Design	1	17	4.6
130053	Bridge Inspection Refresher Training	1	14	4.5
135046	Stream Stability and Scour at Highway Bridges	1	25	4.5

NHI Staff Updates

After two years of service, Marty Ross will be leaving NHI to take another position within FHWA. Ann Gretter is now serving as the Training Program Manager for Pavement and Asset Management courses (131xxx and 134xxx) and will continue to manage NHI

marketing efforts.

Thank you for taking the time to review our NHI updates. We look forward to continuing to serve the transportation community.

Please contact Ann Gretter at NHIMarketing@dot.gov with questions and feedback. We welcome your comments and suggestions.