

**OFFICE OF ENERGY ASSURANCE
U.S. DEPARTMENT OF ENERGY
Hurricane Jeanne Situation Report #13
October 3, 2004 (10:00 AM EDT)**

HIGHLIGHTS

- Currently, less than one percent or 67,703 customers in Florida remain without power from Hurricane Jeanne. The number of electricity customers without power has been reduced significantly from Situation Report #12. See tables below for county outages and restoration schedules. Restoration schedules have again been accelerated
- The Florida Emergency Operations Center will be going to a Level-2 operating level on Tuesday. This is where most state employees are sent back to their normal jobs and the utilities and feds typically leave. The EOC is operated by a skeleton crew for reduced hours. OEA continues to staff the ESF-12 desk in Orlando and at the FLEOC in Tallahassee, and FEMA activities are winding down.

ELECTRIC INFORMATION [Report based on company websites and Florida EOC information 10/3/04 7:30 AM EDT]

- Florida Power and Light reports that the total number of customers restored now stands at 1,701,100. Currently, 36,300(<1%) remain without power. FPL has again accelerated its restoration schedule and now estimates that every customer will be restored no later than Tuesday, 10/5. The company explained that just prior to Jeanne making landfall, all indications had pointed to a three-week restoration effort. Hurricane Ivan had just hit the Florida Panhandle and that restoration effort required a great number of crews that would otherwise be available to FPL. In addition, utilities in the south and the eastern seaboard were not releasing workers until they could determine how Jeanne would impact their service territory. FPL had to reach out to as far as California and Canada to find crews able to travel to Florida and help in the restoration effort. The company spokesperson said “We were fortunate to have had some out-of-state crews in the state prior to Jeanne making landfall and over the past few days, our team has grown as out-of-state utilities and contractors have sent us hundreds and now thousands of field personnel.”
- Tampa Electric reports 3,580 (1%) customer outages down from a peak of 285,000. Tampa Electric reports that it is receiving more assistance from out-of-state utilities and electrical contractors and have met their goal of 95 percent restoration by end-of-day Saturday 10/2 and plans to restore all customers by midnight 10/3.

- Outages for Florida municipals are at 23,800, while cooperatives report outages of 4,203 customers.

COUNTY OUTAGE DATA – Data as of 10/3/04, 7:30 AM EDT

Outage Data for Hard Hit Florida Counties			
County	Current Outages	Total Customer Base	% without Power
Brevard	8,966	269,477	3%
Highlands	1,699	56,674	3%
Hillsborough	2,680	548,462	<1%
Indian River	21,295	76,144	28%
Martin	2,900	84,700	3%
Okeechobee	3,597	21,300	17%
Polk	16,013	265,820	6%
St. Lucie	8,800	121,600	7%

Note: Table shows outages with more than 1,000 customers and 5% of the customer base

ESTIMATED RESTORATION DATES (FL EOC Updates and Utility Websites)

COUNTY	PROGRESS ENERGY	FP&L	TECO	MUNICIPAL UTILITIES	COOPERATIVE UTILITIES
Brevard		Midnight 10/5			Midnight 10/6
Glades		Midnight 10/5			Complete
Hardee	Complete				Midnight 10/6
Highlands	Complete	Midnight 10/5			Midnight 10/8
Hillsborough			Midnight 10/3		Midnight 10/6
Indian River		Midnight 10/5		Midnight 10/12	Midnight 10/6
Manatee		Complete			Midnight 10/6
Marion	Complete			Midnight 10/8	Complete
Martin		Midnight 10/5			
Okeechobee		Midnight 10/5			Midnight 10/6
Osceola	Complete			Complete	Midnight 10/6
Palm Beach		Midnight 10/3		Complete	
Polk	Complete		Midnight 10/3	Midnight 10/12	Midnight 10/6
St. Lucie		Midnight 10/5		Midnight 10/6	