

**OFFICE OF ENERGY ASSURANCE
U.S. DEPARTMENT OF ENERGY
Hurricane Jeanne Situation Report #11
October 1, 2004 (10:00 AM EDT)**

HIGHLIGHTS

- Currently, three percent or 302,052 customers in Florida remain without power from Hurricane Jeanne. See tables below for county outages and restoration schedules. Restoration schedules have been accelerated as shown for Florida Power and Light.
- Gulf Power has completed major power restoration after Hurricane Ivan.
- Florida Power and Light has approximately 14,000 people working on power restoration and have pushed their planned completion date up to Saturday, October 9.
- Progress Energy has been able to accelerate its restoration estimates, and all customers capable of receiving service will now have power restored no later than midnight tonight 10/1. On this schedule, crews will have restored power more quickly during Jeanne than for both Charley and Frances.
- OEA continues to staff the ESF-12 desk in Orlando and at the FLEOC in Tallahassee, and FEMA activities are winding down.

ELECTRIC INFORMATION [Report based on company websites and Florida EOC information 10/1/04 7:15 AM EDT]

- Florida Power and Light reports that the total number of customers restored now stands at 1,562,600. Currently, 174,800 (4%) remain without power. Florida Power and Light Company reports that power restoration is proceeding more rapidly than initially planned from Hurricane Jeanne due to a higher number of supporting crews than anticipated sent by other utilities. Customers in even the hardest hit areas will see their power restored several days ahead of schedule. They are estimated that every customer will have power restored by tomorrow, 10/9 completing work within two weeks, rather than the three-week period as originally expected. They have received support from many utilities and contractors from throughout the U.S. and Canada and by 10/2 they expect to have a team of more than 15,000 people involved in restoration efforts. A priority has been power to schools in the impacted area that are capable of receiving service to aid communities return to some semblance of normalcy. Restoration efforts on transmission lines and substations and the majority of the “backbone” of the company’s electric grid have been completed.
- Progress Energy reports 16,386 (1%) customers are without power, down from a peak of 722,000. The company has accelerated its restoration estimates, and all customers capable of receiving service will now have power restored no later than midnight tonight. On this

schedule, crews will have restored power more quickly during Jeanne than for both Charley and Frances.

- Tampa Electric reports 36,980 (6%) customer outages down from a peak of 285,000. Tampa Electric reports that it is receiving more assistance from out-of-state utilities and electrical contractors and that their goal remains 95 percent restoration by end-of-day Sunday 10/3. Power has been restored to most critical priority facilities critical to public health and safety (hospitals, police and fire stations) and other key facilities, including schools and pumping stations. The company prioritizes its restoration work based on safety and efficiency, making repairs that will restore the largest number of customers. The company experienced extensive structural damage to the eastern portion of its system. Transmission and distribution circuits, as well as substation facilities, were more significantly damaged than during Hurricanes Charley or Frances.
- Outages for Florida municipals are at 59,500, while cooperatives report outages of 14,386 customers.

COUNTY OUTAGE DATA – Data shown in the Table are as of 10/1/04 (7:15 AM EDT)

Outage Data for Hard Hit Florida Counties			
County	Current Outages	Total Customer Base	% without Power
Alachua	4,586	113,439	4%
Brevard	43,866	269,477	16%
Duval	7,000	416,524	2%
Highlands	3,992	56,674	7%
Hillsborough	28,739	548,462	5%
Indian River	48,895	76,144	64%
Lake	1,348	137,733	1%
Marion	10,996	163,629	7%
Martin	22,200	84,700	26%
Okeechobee	6,521	21,300	31%
Orange	2,344	445,658	1%
Osceola	1,085	132,779	1%
Palm Beach	33,100	693,500	5%
Pinellas	7,218	523,718	1%
Polk	32,803	265,820	12%
Putnam	2,248	43,279	5%
St. Lucie	41,300	121,600	34%

Note: This includes data from outages due to only Hurricane Jeanne. This table does not display county outages with less than 1,000 customers and 5% of the customer base

ESTIMATED RESTORATION DATES (9/30/04 2:30 PM EDT)

COUNTY	PROGRESS ENERGY	FP&L	TECO	MUNICIPAL UTILITIES	COOPERATIVE UTILITIES

Alachua	Midnight 9/30	Complete	_____	Midnight 10/4	Midnight 10/3
Baker	_____	Complete	_____	_____	Midnight 10/3
Bradford	_____	Midnight 10/	_____	_____	Midnight 10/3
Brevard	_____	Midnight 10/3 Midnight 10/8	_____	_____	Midnight 10/6
Citrus	Midnight 10/1	_____	_____	_____	Midnight 10/3
Clay	_____	Complete	_____	_____	Midnight 10/3
Columbia	Complete	Midnight 10/4	_____	_____	Midnight 10/3
DeSoto	_____	Complete	_____	_____	Midnight 10/6
Dixie	Complete	_____	_____	_____	Midnight 10/2
Duval	_____	_____	_____	Midnight 10/4	Midnight 10/3
Gilchrist	Complete	_____	_____	_____	Midnight 10/2
Glades	_____	Midnight 10/9	_____	_____	
Gulf	_____	_____	_____	_____	_____
Hardee	Complete	_____	_____	_____	Midnight 10/6
Hernando	Midnight 10/1	_____	_____	_____	Midnight 10/3
Highlands	Midnight 10/1	Midnight 10/9	_____	_____	
Hillsborough	_____	_____	95% Complete Midnight 10/3	_____	Midnight 10/6
Indian River	_____	Midnight 10/9	_____	Midnight 10/12	Midnight 10/6
Lake	Midnight 10/1	_____	_____	Complete	Midnight 10/3
Levy	Midnight 10/1	_____	_____	_____	Midnight 10/3
Manatee	_____	Complete	_____	_____	Midnight 10/6
Marion	Midnight 10/1	_____	_____	Midnight 10/8	Midnight 10/3

Martin		Midnight 10/9			
Okeechobee		Midnight 10/9			
Orange (East)	Midnight 10/1			Midnight 10/1	
Orange (West)	Midnight 10/1			Midnight 10/1	
Osceola	Midnight 9/29			Midnight 10/1	Midnight 10/6
Palm Beach		Midnight 10/3 Midnight 10/5		Midnight 10/1	
Pasco	Midnight 10/1		95% Complete Midnight 10/3		Midnight 10/3
Pinellas	Midnight 10/1				
Polk	Midnight 9/30		95% Complete Midnight 10/3	Midnight 10/1 Midnight 10/12	Midnight 10/6
Putnam		Midnight 10/4			Midnight 10/3
Sarasota		Complete			Midnight 10/6
Seminole	Midnight 10/1	Complete			
St. Johns		Midnight 10/4			
St. Lucie		Midnight 10/9		Midnight 10/11	
Sumter	Complete				Midnight 10/3
Union		Complete			Midnight 10/3
Volusia	Midnight 9/30	Complete			Midnight 10/3

Note: A blank space means no Estimated Time of Restoration (ETR).