OFFICE OF ENERGY ASSURANCE U.S. DEPARTMENT OF ENERGY Hurricane Jeanne Situation Report #5 September 28, 2004 (10:00 AM EDT)

HIGHLIGHTS

- As of 5:00 AM EDT 9/28 Tropical Depression Jeanne's maximum sustained winds have decreased to near 20 mph. Jeanne is located about 28 miles east-southeast of Greenville, South Carolina and is moving towards the north-northeast at near 20 mph.
- As of 7:15 AM EDT 9/28, over 1.6 million customers in Florida remain without power this morning. As of last night, Georgia reports approximately 53,000 customers without power while North Carolina and South Carolina report 2,000 and 8,000 respectively. Outages from Hurricane Ivan have been reduced to 36,650.
- Crews from as far away as Canada and California are being recruited by Florida utilities to help relieve thousands of linemen who have worked for 40 days straight.
- EA is continuing to monitor Tropical Storm Lisa, which does not appear to be a threat to land. As of 5:00 AM AST 9/28 Lisa had maximum sustained winds near 40 mph. The storm is moving toward the east-northeast near 8 mph and is located 1,100 miles east-northeast of the Lesser Antilles. An image of the current storm path is available at: http://www.nhc.noaa.gov/ftp/graphics/AT13/refresh/AL1304W5+GIF/260903W5.gif

ELECTRIC INFORMATION [Report based on company websites and Florida EOC information 9/28/04 7:15 AM EDT]

- Florida Power and Light reports that the total number of customers restored now stands at 1,114,400 out of 1,737,400 total customers impacted. Currently, 623,200 (15%) remain without power.
- Progress Energy Florida reports that 410,362 (27%) customers are without power, down from a peak of 722,000. As of yesterday, Progress Energy report that 276 miles of transmission lines and 40 substations have been restored.
- Tampa Electric reports 192,600 (31%) customer outages down from a peak of 285,000.
- Outages for Florida municipals stand at 216,500 while cooperatives report outages of 180,854 customers.

- In the State of Georgia, Georgia Power has 27, 938 customers without power and EMC reports 24,700 customer outages. Recovery efforts are proceeding rapidly in the State of Georgia. The Georgia EOC has been stood down. North Carolina and South Caroline report small outages at 2,000 and 8,000 respectively.
- See table below for outages by county due to Hurricane Jeanne.

Outage Data for Hard Hit Florida Counties Total				
County	Current Outages	Customer Base	% without Power	
Alachua	29,549	113,439	26%	
Baker	4,976	10,593	47%	
Bradford	2,833	12,892	22%	
Brevard	127,766	269,477	47%	
Citrus	11,717	78,128	15%	
Clay	8,982	65,639	14%	
Columbia	9,722	32,088	30%	
Dixie	4,511	9,409	48%	
Duval	35,035	416,524	8%	
Flagler	1,400	41,619	3%	
Gilchrist	3,424	8,315	41%	
Glades	4,500	7,550	60%	
Hamilton	2,782	7,005	40%	
Hardee	4,549	11,859	38%	
Hendry	3,100	15,921	19%	
Hernando	9,401	78,850	12%	
Highlands	32,736	56,674	58%	
Hillsborough	139,598	548,462	25%	
Indian River	64,595	76,144	85%	
Jefferson	2,825	7,706	37%	
Lake	58,953	137,733	43%	
Leon	1,000	122,298	1%	
Levy	6,895	22,152	31%	
Madison	3,500	10,205	34%	
Manatee	20,834	169,540	12%	
Marion	73,505	163,629	45%	
Martin	55,800	84,700	66%	
Nassau	3,000	21,387	14%	
Okeechobee	19,200	21,300	90%	
Orange	84,506	445,658	19%	
Osceola	7,676	132,779	6%	

COUNTY OUTAGE DATA – Data shown in the Table are as of 9/28/04 (7:15 AM EDT)

Palm Beach	224,900	693,500	32%
Pasco	36,550	214,765	17%
Pinellas	167,917	523,718	32%
Polk	123,012	265,820	46%
Putnam	23,447	43,279	54%
Sarasota	15,141	226,741	7%
Seminole	40,806	194,551	21%
St. Johns	18,100	61,779	29%
St. Lucie	87,000	121,600	72%
Sumter	12,745	36,538	35%
Suwanee	4,587	18,590	25%
Taylor	4,892	12,206	40%
Union	1,221	5,018	24%
Volusia	22,889	256,696	9%

Note: This includes data from outages due to only Hurricane Jeanne. This table does not display county outages with less than 1,000 customers and 5% of the customer base

OIL AND GAS INFORMATION

• According to the Coast Guard, the ports of Miami, Tampa, Everglades, Jacksonville, and St. Petersburg are now open. The port of Canaveral remains closed.