

ARMY EDUCATION PLEDGE

All customers who require counseling services have the right to receive clear guidance on the programs and services offered through the Education Center and their relationship to individual military and civilian career goals. This guidance should include some, and may include all, of the following:

FOR NEWLY IN-PROCESSING SOLDIERS OR NEW COLLEGE STUDENTS, THE ARMY COUNSELOR SHALL, ON A CUSTOMIZED AS NEEDED BASIS:

- Assist with setting realistic education goals for military and personal career choices
- Discuss interest and ability surveys and tools to help explore career and degree choices
- Discuss ASVAB/AFCT, and in particular the General Technical (GT) score, and how it relates to readiness and retention
- Assist with enrollment in Basic Skills or other self-development options
- Explain the differences between college degree mills, regional and national accreditation
- Discuss the various credit hour systems and course delivery options
- Assist with obtaining transcripts of previous college classes taken and discuss transferability
- Assist with college and degree selection and explain how to obtain a degree plan from a school
- Determine if a college requires a college admissions or placement test and if so, assist with scheduling these tests
- Explain the Servicemembers Opportunity College Army Degree (SOCAD) and guaranteed transfer of college credit
- Describe how military service experience translates into college credit through the use of the ACE Guide and AARTS
- Discuss credit-by-exam options and free eLearning SkillSoft courses, means to earning additional college credit, and assistance with scheduling
- Describe Army Tuition Assistance (TA) policy, individual responsibilities in regard to TA, and how to request TA through the GoArmyEd portal
- Explain the use of GI Bill benefits, both in and out of service
- Discuss eligibility and how to apply for various scholarship and grant programs, to include Federal programs
- If applicable, provide assistance with the Student Loan Repayment Program

FOR OTHER SOLDIERS, ON AN AS NEEDED BASIS, THE ARMY COUNSELOR SHALL:

- Assist with current educational issues and concerns and provide guidance on the next course of action
- Provide guidance concerning helpful programs and services through the Multi-Use Learning Facility
- Discuss commissioning options, if applicable