





ewsletter of the Air Force Dental Service-

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SGDetails is the Official **Newsletter of the Air Force** Dental Service

Please let us know how the SGDetails can better serve your needs.

Send suggestions and articles to keith.clark@pentagon.af.mil

Archived issues are available on the Dental Corps Knowledge Exchange and the AFDS public site.



Major General Gerard A. Caron is the Assistant Surgeon General for Dental Services, Office of the Surgeon General. He also serves as the Commander, 79th Medical Wing, Joint Base Andrews; the Command Surgeon, Headquarters Air Force District of Washington; and the AF Medical **Component Commander, Joint** Task Force National Capital Region, National Naval Medical Center, Bethesda, Maryland

"Developing leaders is Job One." I did not make up this particular phrase. The quote comes from the Chairman of the Joint Chiefs of Staff, GEN Martin Dempsey, USA, in January 2012, speaking to 400 North Carolina ROTC cadets from all Services. He cited, as his example, the priority that General George C. Marshall had placed on leadership development as Army Chief in the late 1930s. From that investment, came all the great leaders who won the second World War.

While I do not expect our future challenges to rise to that level, I do expect that we will need strong, well prepared leaders in our dental flights, squadrons, medical groups and at medical headquarters. Future budget decisions will require tough choices and leaders are responsible for making the best possible choices.

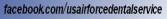
The Air Force is the only Service in which our dental leaders learn from their flight-level positions to function effectively within a 'medical' organization accountable to a wing or installation commander. Even dental flight commanders and NCOs have to represent Air Force Dentistry effectively at the local level over such issues as Wing and MTF taskings and managing Air Force programs. It begins with accepting the idea of yourself as a leader--now, in your current position (clinical or academic), and in future higher level positions (squadron command/superintendent, if you choose that route.) It takes self-motivation and preparation such as reading about leadership topics and past effective

leaders, even as a CGO or Airman. Lastly, it takes your full attention and participation in leadership courses offered to you along the way.

I hope you will enjoy and learn from the articles in this SGDetails, and see your role as a leader in our Air Force.



"Share and discuss topics about the AF dental careers. education opportunities and life in our AF dental family." Like us on facebook







A Message from the Chief



CMSgt Carolyn Regan Career Field Manager, Dental Services

We have many duties as Air Force members and one of our most important jobs is developing our leaders. How do we it? It can be as simple giving them a pat on the back for a job well done or more significant as submitting them for career advancement training. Does your Airman want to be an instructor, hygienist, certified dental assistant or lab technician? These are all great goals and as a supervisor you will need to give your subordinates opportunities and guide them to achieve their goals. One of the tools you will have is submitting them for advanced training courses.

Throughout one's career there is a wide variety of career advancement opportunities and it is critical that supervisors are submitting the right people for the right training at the right time. For example the Oral Hygiene Course is an important step in a dental assistant's career where he/she will learn the necessary

oral hygiene skills for career advancement. However, not everyone is ready to attend at the same time and supervisors will need to determine when it is the right time. A couple of basic questions should be considered first. Are they mature enough to work independently? Do they have enough chair side experience to feel comfortable working alone? It is imperative supervisors not rush to nominate someone just to get a course slot. We need to set them up for success not failure by ensuring our people are ready and will succeed in the course.

The same applies to the Dental Laboratory advanced courses because not everyone's skill set is the same. Before nominating an individual for a course, his/her skills should be evaluated to determine the suitability for that course. Another point to consider is "Will this person be working in the right lab section to hone the skills just learned?" If not, this is not the right time to nominate them.

We need to use that same thought process when nominating individuals for the Dental Leadership Course (DLC) and Intermediate Executive Skills (IES) course. These are both critical force development courses that our SNCOS need to attend, but they are aimed at different audiences and knowing when to send them is important. Our DLC focuses on the new clinic leader, who is the first time in charge of an element or flight, probably around the TSgt – MSgt rank. IES is for the more seasoned leader who is or will be leading a squadron, ideally aimed at MSgt-SMSgts.

We all know our job is to grow and train our replacements and we do that by giving them opportunities to learn and making sure it is the right course at the right time. Developing our leaders means knowing when it's a good time and when it is not for someone to attend training. Being a good leader may mean not sending someone to training. A career is a marathon not a sprint therefore training opportunities are best taken when the individual is ready and poised for success.

<u> Message from AF Dental Corps Director</u>



Col Roosevelt Allen currently serves as the Director of the Air Force Dental Corps and Chief, Air Force Medical Service, Recruitment/Force Sustain-

One of the most important responsibilities of an organization is the development of its people. Development occurs with education, training, experience, and mentoring. Officer Force Development opportunities have never been more plentiful in the AFDS. In this edition of SGDetails, you can review some of those Force Development initiatives. Such initiatives include the inaugural Resident Leadership Course at the Hinman and the JMESI Healthcare Management Course. This month, the DLC and IES are scheduled, and a modified Plans & Programs course is projected for 23-27 April. Interagency Institute for Healthcare Executives (IAI), Military Health System (MHS) Executive Skills Capstone, and the Medical Strategic Leadership Program (MSLP) continue to receive rave reviews by our senior officers. New opportunities for in-residence DE (SOS, SDE, and DE equivalency), on -going specialty training and fellowships, and individual mentoring also contribute to the development of our AFDS officers.

FY12 COLONELS GAMEPLAN:

By the time this newsletter arrives to you, the results of Round 2 of the FY12 Colonels Gameplan will have been released by the Colonels Group (AF/DPO). Please remember - although your Dental Service leadership works closely with AF/DPO, we provide recommendations only. AF/DPO makes the ultimate decision related to Colonels'

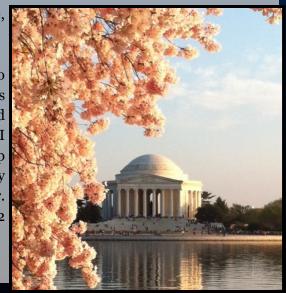
assignments. In a fiscally constrained environment, moves are limited and the "must-movers" are the primary focus.

DEVELOPMENT TEAM SPRING MEETING:

During the week of 21-25 May 2012, the Dental Development Team (DT) will meet in San Antonio, TX. The DT is charged with vectoring each officer by accessing their current and previous skills/experiences. The Officer's Airman Development Plan (ADP), OPRs, SURFs, assignment history, and input from the member's commander and consultant (if applicable) will be considered in the process. This information will be used to vector Lieutenant Colonels, Majors and Captains for clinical, academic, leadership and other force development career paths. Sq/CCs, CDSs, and consultants – to ensure we have the latest information, please remind your dental

officers to update their ADPs prior to the May DT meeting. ADPs should be routed from the member to their consultant (if applicable), next to the CDS or Sq/CC, and finally to AFPC.

Following the DT, the Dental Executive Board (DEB) will convene to consider recommendations to AF/DPO for the 2013 Colonels Gameplan. In preparation for the DEB's meeting, all Colonels and Colonel Selects should complete a Letter of Intent (LOI). The LOI should be forwarded to me, with copies forwarded to Col Hartup (AFMOA/SGDS), Col Cunningham (AFPC/DPAMD), your specialty consultant (if applicable), and a copy to your Squadron Commander. Please provide the LOI NLT 23 April 2012. If you matched in the 2012 Gameplan, no LOI is required for the 2013 Gameplan preparation.



AF Dental Corps Director Message Continued

HEALTH PROFESSIONS EDUCATION REVIEW BOARD

Educational training opportunities are expected to be plentiful for 2013 starts. HAF/SG1, AFPC/DPAM, and the Dean of Graduate Dental Education are actively evaluating and prioritizing funded training requests. Final training requests should be approved by early June. Please be on the lookout for information on approved educational training starts and encourage your staff to take advantage of these priceless opportunities.

HEALTH PROFESSIONS LOAN REPAYMENT PROGRAM

The AFDS is offering 15 two-year quotas for the Active Duty Health Profession Student Loan Repayment Program (ADHPLRP) this year. The maximum repayment for FY12 is \$40,000, minus taxes. Participants receive repayment of loans used to finance health profession education. Repayment may consist of loan amounts for principal, interest, and reasonable education and living expenses. Officers who qualify and sign up for two years of participation can receive \$80,000. Payments are sent directly to the lending institution on behalf of the ADHPLRP participants. All details concerning the program can be found at https://www.afit.edu/adhplrp.

DEVELOPMENTAL EDUCATION

I cannot over emphasize the importance of completing rank appropriate DE. Completion can occur via correspondence, in-residence, and in-residence equivalency. Those Lt Cols interested in in-residence SDE should have completed the in-residence application via the web. SOS in-residence information will be available prior to the fall DT. As the Dental Corps continues to be a "full partner" in meeting the needs of the Air Force, we need our leaders to be strong and competitive. Squadron commanders, CDSs, and supervisors—please continue to mentor and help prepare those that will be the future of the Corps.

COMMAND OPPORTUNITIES

Squadron and group command opportunities in 2013 will be significant. Those Lt Cols eligible for squadron command should complete their ADPs and submit the "Statement of Intent" by the 20 April deadline. The spring DT will select candidates to compete for the Lt Col squadron command opportunities. Factors considered for successful command include rank appropriate DE and passing fitness scores. Group commanders and Wing commanders will expect nothing less. Projected group command opportunities are also plentiful. If you are interested in group command, speak with your rater to determine the best way for your personnel record to reflect your desire.

With my pending June PCS, this will be my last edition of SGDetails. It has been an honor to work with you, and to serve as your Corps Director these past three years. As always, thanks for what you do each day to make the Dental Corps so successful!



In ro ta

Col Grant Hartup is the Director of Air Force Dental Operations, Dental Directorate, AFMOA/SGD

Message from AFMOASGD

In keeping with the theme of this issue of SGDetails, I would like to highlight AFMOA's role in developing Air Force Dental Service leaders. To paraphrase a famous quote, "It takes an entire Dental Service to raise an Air Force dental leader". All levels of Dental Service leadership from Maj Gen Caron to the Air Staff, AFMOA, AFIA, AFPC and our newest flight commanders and NCOICs, are highly involved with mentoring/growing our emerging leaders.

AFMOA/SGD is charged with providing oversight and support to each Dental Treatment Facility (DTF). This support includes mentoring and guidance for new Chiefs of Dental Services, Superintendents and NCOICs. AFMOA fields questions daily from many DTFs regarding clinical operations, policy interpretation, resourcing, force development and more. As our people take on leadership roles, they need to understand that AFMOA is here to support them and is just a phone call away!

In addition, AFMOA/SGD is intimately involved with leadership training for dental service personnel. AFMOA works closely with the Dental Development Team, The

Dental Enlisted Development Team, AFPC and the Corps Director in selecting/recommending personnel for attendance at the Dental Leadership Course (DLC) and the Intermediate Executive Skills Course (IES). For those not familiar with these courses, they are designed to provide specific, job-appropriate leadership training for our members. The DLC is designed to provide training for new supervisors and enlisted clinical leaders, while IES is designed to provide education and training for first-time Chiefs of Dental Services and Superintendents. As a rule of thumb, if your next job involves sitting at the Group Commander's table, you probably are a candidate for IES!

During his tenure as Assistant Surgeon General for Dental Services, Maj Gen Graham spoke frequently about the need to "get out of your comfort zone" and challenge yourself to grow. As our people progress in their careers, this remains an important concept—taking on jobs that make you a little bit uncomfortable (because of increased responsibility and scope) is a good thing! Even better, AFMOA will be there to help!



Col Thomas W. Grace, Jr. retired on 2Apr12 as the Director, Dental Programs and Resources, HAF/SG3D

<u>Message from HAF/SG3D</u>

I feel enormously lucky to have been given the privilege of serving our nation and all of you in a career that has brought me so much pleasure - to have found a career where when I awaken in the morning, instead of having to get up and go to work, I have had the luxury simply to go and do what I do, and to be who I am.

I often hear accolades about many of you and I try to remember to tell you what I have heard because I realize the dearth of positive feedback at times. I often think of the enormous influence we have, that we are often unaware of. One of my greatest satisfactions is meeting Airmen I have known since early in their careers, who are now enormously influential in setting the direction of our Dental Corps. If I have had any small influence in their success, I count myself successful.

Some people come into your life briefly and fleetingly and then they move on just as quickly. But then there are others, like many of my Air Force friends and colleagues. Not only have you come into my life, but you have stayed a while. Your professional expertise, your friendship, your mentorship and your advice and guidance have left

indelible footprints in my life. Vaughn and I are looking forward to my retirement and the opportunities that follow, but at the same time, I will always carry with me the memories of my Air Force career, the knowledge I gained and the friendships we forged. I don't know what I'm going to do next, but I know where I'm going to do it. We are going back to our house outside of Scott AFB. So if you're there TDY or in the St Louis area, give us a call. We wish you all continued success and happiness.

Growing our Leaders....When and Who to Send to DLC and IES.

Angela Montellano, Col, USAF, DC Chief, Clinical Dentistry Division, AFMOA/SGD

As leaders in the AF Dental Service, it is our responsibility to help grow the Airmen that will one day take our place. We have many opportunities to accomplish this rather large task. From casual every day conversations to official feedback sessions, training opportunities and PME. We also have at our disposal, the Dental Leadership Course (DLC) and Intermediate Executive Skills (IES). The question then becomes, who do I send to these courses and at what point in their career is the appropriate time to send them?

The target audience for DLC is centered on Majors and vectored MSgts. Others that should be considered are senior Captains and TSgts who are running clinics. The target audience for IES is focused more on our senior staff levels, those SMgts, LtCols and Cols who are running a clinic or squadron. Other considerations include MSgts who are squadron superintendents or recently selected officers that will be moving to squadron command. IES nominations should be vetted through your group commander or per local policy prior to submission to AFMOA.

Although there is no set time frame for nominating your staff, please keep in mind the above guidelines. It is also important to note that in only very rare occasions should someone attend both courses in the same year or in back-to-back years. To truly utilize these courses correctly and in a timely manner, they should be taken with several years between them.

If you have any questions, comments or concerns, please do not hesitate to contact me at DSN: 969-9887 or angela.montellano@us.af.mil.

Air Force Dental Consultants-An Excellent Resource

Dawn M Wagner, LtCol, USAF, DC Chief Consultant, Clinical Dentistry, AFMOA/SGD

Air Force Consultants to the Surgeon General are exceptional resources to our facilities to provide specialty consultation, advice, and academic inspiration. They also serve as Consultants for their specialty to the Assistant Surgeon General for Dental Services. In addition, they are an outstanding resource for continuing education. Organizing an official visit to your facility to have a Consultant speak or educate your staff can be a cost effective way to provide continuing education. The cost of the visit would be incurred by your organization. Having comparable resources available to a civilian practice would absolutely be cost prohibitive. So whether it's a question in one of the traditional areas of dental practice, specialty services or even technology, these Consultants are the right people for the job!

In addition to the traditional specialties, there are Consultants in many other areas vital to the Air Force Dental Service. A list of Consultants and their contact information can be found on the Knowledge Exchange. Keep in mind they must meet specific criteria and are chosen through a competitive selection process. These outstanding individuals are ready to assist, please remember they are the perfect resource to reach out to when questions arise.



LEADERSHIP DEVELOPMENT

Personal Experiences From The Field



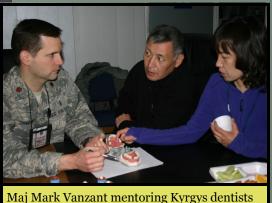
Col Jeffery Thompson Commander, 376 EMDG Transit Center Mamas, Republic of Kyrgyzstan

Lining the walls of the 376th Expeditionary Medical Group at the Transit Center at Manas International Airport, Kyrgyz Republic, are the faces of many of the present and past leaders of our dental corps. From Major General Caron to Colonels Grace, Stanczyk, Beyerle, Allen, Bannister and Bray, this place has been influenced by many of the wonderful dental leaders of the USAF. There may have been more than these who were not as well documented, and for not mentioning their names I offer my apology. What I will not apologize about is how wonderful it has been to follow them all at Manas. For a dental officer to step up and take the lead is a natural progression in the Air Force. Assuming mentorship and educational roles has been a hallmark of the Air Force Dental Corps since well before I entered in 1988. Admiration for those that spent time teaching dentistry and officership, as well as sharing experiences and friendships is what has kept many of our corps in for longer than planned or anticipated.

The continuous challenges and opportunities make our service to the nation most rewarding. I remember an article by Col Erik Meyers that challenged us all to not get too comfortable in one job for the Air Force, thereby missing incredible chances to do things outside of our normal duties. The dentists who have served here at Manas are certainly outside of the "comfort zone"

to which we commonly refer. In 2011, over a half of a million soldiers, sailors, marines, airmen, and coalition partners passed through this transit hub. Over 66,000 service members passed through in the month of April 2011 alone! Providing medical support and meeting all the possible requirements for these troops is the major part of the job, but not all of it. Being a diplomat and representative of the United States here in what used to be the Soviet Union presents another challenge. Conducting knowledge exchanges with the local Kyrgyz medical professionals, visiting Adult and Children's Cancer centers, orphanages, and schools all play a huge part in allowing our nation to continue to utilize this critical location to execute the important missions in Central Asia. The medical area has consistently led the way with humanitarian assistance endeavors. Our efforts work together to heal and aid others, which clearly shows the transparent energy to reach out and care for these wonderful host partners. Some of the projects that have been accomplished include a national "Deworming" campaign, securing vital heart and lung machines for hospitals, and assisting in education and vaccination to eradicate polio and other diseases still found in Central Asia.





The vision and abilities of our USAF Dental Corps leaders have been on display here at the Transit Center at Manas, and as usual they have demonstrated Integrity, Service Before Self, and most certainly Excellence In All they did and continue to do for our nation and the AFMS.

Maj Vanzant, deployed to Manas from the USAFA, is demonstrating techniques to the local dentists here in Central Asia. Mark identified that local anesthesia and radiographs are not utilized frequently in Kyrgyzstan, especially for endodontic procedures. He has initiated an effort to secure a source for local anesthetic and is teaching them how to use an apex locator. We are hoping that supplies and equipment might be donated to these dentists to improve their dental capabilities. If you would like to help in this effort please contact Maj Mark Vanzant.



is Paved by Mentors!

LEADERSHIP DEVELOPMENT

Personal Experiences From The Field



CMSgt Kevin McCoy is the Command Chief Master Sergeant, 79th Medical Wing, Joint Base Andrews, MD He is the principle advisor to the wing commander on all enlisted matters. (link to Bio)

Many times over my career I have heard and given the advice "never pass up an opportunity to serve". Often times we feel that we are not the right person for the job or feel inadequately prepared for a duty or role. This is a story about when my leaders knew more about my ability than I did.

I was a fairly new SMSgt assigned to the 59th Dental Squadron. My Chief was CMSgt Scott Robinson and my Commander was Col Lewis Lieb. I had just returned from leave and as was my habit I checked in with the Chief and Colonel. While I was sitting in with the Chief, Col Lieb came into the office; he was acting kind of odd to me, almost nervous and wouldn't take a seat. He finally looked at Chief Robinson and said "well, did you tell him" referring to me. Chief replied "no, I haven't said anything." You can imagine I was getting really antsy, I mean what's going on? Was I fired? Did something happen to my family? Col Lieb finally looked at me and informed me that the new MDG Commander announced at a meeting last week that he was looking to hire a group exec; he paused for a moment and informed me that he nominated me for the position. As you can imagine, I was taken aback by this sudden burst of information. My mind was already rushing around telling myself I couldn't be an exec; I have no idea what an exec does, I'm an old dental lab tech. Surely they are thinking about someone else. As if that weren't enough, Col Lieb went on to inform me that I had already been selected for the job. He asked me what I thought, and I said, "well sir I guess I can do it, when would I start?" He said next Monday. Holy Cow! I couldn't believe it; I take leave and come back just to be informed I had a new job.

So now I'm a group exec, I'm coordinating meetings, building slides, attending meetings, and doing a myriad of things I had never imagined a few weeks earlier.

Now roll the calendar forward several months, once again I'm just returning from leave and my Group Commander informs me that he wants to see me. I report to his office and after several minutes of small talk he informs me that he wants me to be his Group Superintendent; a position that is historically occupied by a Chief. I listed at least six reasons why I was the wrong guy for the job and on at least two occasions I reminded him I was not a Chief. None of that swayed him; he felt that I was the right guy for the job and had made up his mind. So against my better judgment I became the Superintendent for a group of some 750 personnel.

Since those days I have gone on to become a Chief, have been a Group Superintendent at two other assignments and am now the Command Chief for the 79th Medical Wing.

Though I did not believe I was ready, my leaders knew I was; so when your boss pushes you forward, possibly way outside your comfort zone, go for it! Look at it as an opportunity, have confidence that they see something that you may not see. You will be amazed at what you can do and accomplish ... and for goodness sake be careful when you take leave, you never know what they're planning while your away!



79th Medical Wing



LEADERSHIP DEVELOPMENT

Personal Experiences From The Field



Lt Col Douglas Littlefield Commander, 377 Dental Sq Kirtland AFB, NM

There have been many instances when I have reflected on the path that I have taken, from six years in private practice to a sitting squadron commander. The road to this point has been filled with incredible opportunities, an equal number of challenges, but most importantly each day holds a chance to positively influence someone that I come in contact with. The one thing the Dental Service has done to help me succeed as a leader is the fact that I have had exceptional mentors all throughout my career. Certainly, formal mentoring is required and plays a pivotal role in supervising others. However, I believe informal mentoring is where the rubber meets the road.

Informal mentoring takes many forms and can include something as simple as showing a team member how to read their Leave and Earnings (LES) statement, holding individuals accountable for their dress and appearance, explaining the

importance of an additional duty and not just throwing a binder on their desk and letting them figure it out on their own. Each of us should have an approach to mentoring that includes reaching forward as well as reaching back. We need to seek out those who have had more experience than we have had and learn from them. At the same time, it is our responsibility to reach back and prepare the next generation of civilians, enlisted members and officers for their future responsibilities.

The responsibility for mentoring starts by knowing your job as well as possible and actively seeking opportunities to learn more. In many instances when I have been asked to step up into a leadership role I didn't feel qualified. In those instances it made it even more important to seek out others that I could learn from. That process of learning should never stop, but you have to pass it on for successive

generations to succeed. The Air Force Dental Service has a wealth of formal mentoring opportunities to include short courses, the Dental Leadership Course (DLC), Intermediate Executive Skills (IES), etc. If you haven't attended, make it a point to get on the list when appropriate in your career development. You can start now, however, by looking for daily situations to develop team members around you as well as opportunities to be mentored yourself. The future of the Air Force Dental Service depends on each of you stepping up when asked and helping to chart a path for those that are coming behind you. Are you up to the challenge?



Kirtland Air Force Base







is Paved by Mentors!

LEADERSHIP DEVLOPMENT

Personal Experiences From The Field



Lt Col Gerry Whisler is the AEGD Residency Deputy Director, Scott AFB, IL

Over the past 27 years of dental practice, I've pushed myself to learn and mature in my professional and personal life. I am grateful for the various practice opportunities and the mentors who challenged me to improve as I acquired a leadership perspective.

After five difficult years of private practice after dental school, I was commissioned in the United States Public Health Service and went to work for the Federal Bureau of Prisons (FBOP). During my eight years with the FBOP, I served two prisons in both clinical dental and health service administrator positions. These experiences broadened my areas of responsibility and leadership skills. I left the USPHS in 1999 to open a private general dentistry practice limited to endodontics. The nine years in a referral-based practice enhanced my customer service mindset and further advanced my clinical skills.

In 2008 I transferred my federal services commission to the US Air Force and began the Comprehensive Dentistry Residency at Lackland AFB, with the goal of becoming a dental educator. After completion of the "A" program in 2010, I was assigned to Scott AFB as the Deputy Director of the AEGD Residency.

The Air Force command structure provides for service to our superiors as well as our subordinates. As a Deputy Director of an Air Force AEGD program, my service begins with recruiting potential dental officers through HPSP interviews and continues with trying to retain them. Retention makes good economic and manning sense given the USAF's investment of HPSP money and AEGD training resources. I am mindful that my leadership greatly influences resident retention. As a supervisor of new USAF dental officers, I seek equilibrium in the leadership roles of a "concerned father" versus a "benevolent dictator." In the "father role," for instance, I can help the residents navigate the bureaucratic mazes in pay, housing, or family member access to medical care. In the "benevolent dictator" role, I can acquaint the residents with such things as the rules, regulations, operating instructions, and expectations for dental officers. I need to play both roles at different times to address the issues at hand. People respect good leadership, and the resultant loyalty gained supports the maxim, "we recruit officers, but we retain families."

The reward of seeing protégé dentists on a trajectory for successful USAF careers far exceeds any personal sacrifice. "Service before self" can be translated to "others before self" in our daily interactions. I am grateful for those leaders who chose to lead and serve me in this way.

Scott Air Force Base



STH MEDICAL GROU



LEADERSHIP DEVELOPMENT

Personal Experiences From The Field

Written by Tyetus T. Hohnstein, Maj, USAF, DC Chief of Dental Services, 71 MDOS Vance AFB, OK Being a new chief of dental services for the first time can be a daunting task. When I received the assignment to be the Chief of Dental Services at Vance AFB, I was both nervous and excited. Right away negative thoughts started to race

through my mind. Thoughts of "what if I fail" or "I don't have enough experience to run a clinic". After receiving some encouraging words from a mentor and letting the discouraging thoughts fade away, more positive thoughts started to creep in and I felt I was up for the challenge. After all, I could hear the words of a former AEGD director telling me that with my HODAD's, running a dental clinic would be a welcomed change.

Upon arriving at Vance AFB, I learned that the clinic would be inspected by the HSI/AAAHC in four months. This inspection would actually be a blessing in disguise. During the month leading up to the inspection, I was given a crash course on how an Air Force dental clinic operates. Depending on the size of the clinic, we dental officers may be in charge of a few additional duties, but may not necessarily have an in depth knowledge of all of them. After conducting an initial self inspection and reviewing multiple Air Force instructions, operating instructions, and HSI elements, I definitely had a greater appreciation and insight on how the clinic operates.

The good news is you don't have to do this alone. We are lucky to have a group style practice at each dental clinic and a larger group practice through the Dental Corps as a whole. Phone calls and e-mails are a great and easy way to ask questions to former colleagues, bosses, experts, and friends. There is always somebody that will be more than happy to answer a question or point you in the direction to someone who does know the answer. That is the great thing about Air Force dentistry, they want you to succeed

and will give you the tools for success. The dental technicians are a great source of information also. They are the ones that are running the programs on a day to day basis and have taught me a great deal on the intricacies of clinic operation.

Although things can be a little stressful at first, eventually the clinic will start to run the way you envisioned it and being a chief of dental services can be very rewarding. I would definitely recommend this job; you will not be disappointed.



Vance Air Force Base





Air Force Post Graduate Dental School



It is often said that all good things must come to an end. After 47 years, Mackown Dental Clinic at Lackland AFB will soon close. Mackown Clinic opened in 1965 as a modern 52 treatment room facility and has been home to operational dentistry and laboratory services, as well as Air Force residency and fellowship programs in Endodontics, Periodontics, Prosthodontics, and Maxillofacial Prosthetics. Beginning 20 April 2012, the general dentistry, laboratory, and administrative services along with the Tri-service Orthodontics Residency Program (TORP), formerly located at the Dunn Dental Clinic, will begin moving to the newly completed Air Force Postgraduate Dental School (AFPDS) and Clinic. The remaining residency and fellowship programs will make their move to the new clinic on 27 April 2012.

The AFPDS will truly be a state-of-the-art facility, located about a block from the present clinic, across from the clinic entrance to the Wilford Hall Ambulatory Surgical Center. As is apparent in the rendering above, the design incorporates an open plan with extensive use of natural light wherever possible. The entire facility utilizes the very latest in technology advancements in over 32,000 square feet, with 69 treatment rooms, extensive laboratory spaces, and enhanced classroom/conferencing capabilities. In addition to housing 4 world class residencies and 1 fellowship, ample space has been allotted to conduct the vital operational mission of ensuring dental readiness for our active duty force. By moving the TORP into the new facility, space will be created within Dunn Dental Clinic to absorb the operational general dentistry mission and the Air Force Oral Hygiene Program, presently located at the Kelly Dental Clinic, allowing the Kelly Clinic to close. We eagerly anticipate hosting many of you from all over the world as we continue to annually host our 13 Postgraduate Courses in the various disciplines of dentistry. We are hopeful that our new facility will allow us to expand our capabilities for future course participation. Please feel free to stop by for a visit if you are in San Antonio ... or

better yet, consider applying for one of our outstanding programs and come for an extended visit while completing specialty training!

THOMAS R. SCHNEID, Col, USAF, DC Consultant for Graduate Dental and Continuing Education



Capt Shelrethia
Battle-Siatita
Dental Education &
Assimilation Officer
HO AFPC/DPAMD

Dental Residency Selection Board Results

The 2012 USAF Supplemental Graduate Dental Education Selection Board convened on 2 March 2012. There were 12 applicants for training this year; seven dentists were selected to begin specialty training in 2012 or 2013. Congratulations to all of the selects.

March 2012 Dental Education Specialty Board

SELECTS - By Program

SELECTS - By Flogram								
Comprehensive Dentistry – AEGD-2								
Fridman	Daniel	Maj	2012	WHMC				
Garner	Jason	Capt	2012	WHMC				
Renda	James	Capt	2012	WHMC				
Nielsen	Matthew	Capt	2013	TO BE DETERMINED				
Potter	Stephen	Capt	2013	TO BE DETERMINED				
	MPH/Inter	national He	alth Specia	list				
Vess	Joshua	Capt	2012	AFIT				
Dental Health Informatics								
Stephan-Dogar	Dragos	Maj	2012	AFIT				
Acar	Tansel	Maj		ALTERNATE				

March 2012 Residency Selection Board Data							
PROGRAM	APPLICANTS	RESULTS	FITNESS	GRE RANGE	GPA RANGE*	CLASS RANK RANGE*	
Comprehensive Dentistry	8	5 Selects o Alternates	89.2-99.3	1070-1350	3.04-3.55	Top 23-39% of class	

^{*}Some schools do not report GPA and/or class rank, therefore it is not possible to accurately reflect all of the data.

Dental Education NEWSFLASH

ORAL AND MAXILLOFACIAL SURGERY UPDATE:

The Air Force Dental Education Selection Board for Oral and Maxillofacial Surgery (OMS) will be held on 13 July 2012. The application package will soon be available on the KX. Please be advised that a recent change has taken place with the American Association of Oral and Maxillofacial Surgeons (AAOMS). This change may have a significant impact on the applicant requirements. It was decided that the AAOMS will utilize the National Board of Medical Examiners (NBME) Comprehensive Basic Science Examination (CBSE) to evaluate OMS applicants for programs beginning in 2014. Definitive information regarding exam registration and testing requirements will be widely disseminated prior to the application deadline. Please refer to the excerpt below taken from the February AAOMS Faculty e-Newsletter.

"In order to provide OMS Applicants an opportunity to measure their understanding of the basic sciences and provide an enhanced mechanism for OMS program to evaluate applicants for 2012-2013 resident positions, AAOMS will offer the National Board of Medical Examiners (NBME) Comprehensive Basic Science Examination (CBSE) on September 8, 2012. The examination will be administered through Prometric test centers. The examination fee will be \$175 and online registration opens on Monday, February 20th and closes on Friday, April 13th. Dental students may apply following their second year; however this does not preclude taking the exam annually all years enrolled in dental school. Only the highest score will be considered. The application process is administered through AAOMS."

For additional information on the NBME CBSE visit: http://www.aaoms.org/nbme.php



The USAF Dental Corps offers advanced training in all ADA specialties as well as other programs and fellowships. Please go the Knowledge Exchange (KX) and check out the programs.

https://kx.afms.mil/kxweb/dotmil/kj.do?functionalArea=Dental Graduate ContinuingEd

The Oral and Maxillofacial Surgery Selection Board will be held on 13 July 12 and will be advertised via RobotMail and on the KX. Following the OMS board, the next major opportunity for selection to specialty training will be the 2012 USAF Graduate Dental Education Selection Board which is tentatively scheduled for 26 October 2012. Applications for that board will most likely be available on the KX in July 2012. Please contact me by e-mail at shelrethia.battlesiatita.1@us.af.mil, HQ AFPC Dental Education and Assimilation Officer (DSN: 665-0645 Comm: 210-565-0645) with questions.

Dental Hygiene Board Results

Congratulations to the following individuals on their selection as a primary/alternate for the Dental Hygiene Training Scholarship Program (DHTSP):

Trident Technical College (Starting in Jan 2013):

SSgt Consuelo Cabrera Fairchild Primary
SSgt LaNitra Grant Joint Base Anacostia-Bolling
SSgt Nicole Howell Little Rock Primary
SrA Sandy Molina Dyess Primary





TRIDENT TECHNICAL COLLEGE

TSgt Rebecca Davis	Hill	Primary
TSgt Claudia Holcomb	Keesler	Primary
TSgt Valerie Montellano	Fort Sam	Primary
SSgt Kristy Detrick	Davis Monthan	Primary
SSgt Kathleen Shields	Langley	Primary
SSgt Chelsie Smith	Travis	Primary

Alternate

SSgt Aldolfo Figueroa Barksdale Alternate

The professionalism and exceptional work ethic exhibited by each of these individuals in their primary duties along with their academic accomplishments have positioned them well for success in the DHTSP. Dental assistants interested in the DHTSP can find out more information about the program by viewing the DHTSP video located on the Dental Hygiene Training Scholarship Program page at DHTSP Page.

Questions regarding this outstanding enlisted educational program can be directed to the program POC MSgt Sally Wilhite at DSN: 969-9894 or sally.wilhite@us.af.mil.

SALLY S. WILHITE, MSgt, USAF NCOIC, Clinical Dentistry Division AFMOA/SGD

TRICARE DENTAL PROGRAM CHANGE IN CONTRACTORS STARTING

1 MAY 2012

The TRICARE Dental Program (TDP) for eligible beneficiaries is changing from United Concordia to a new contractor, MetLife. The ADDP contractor will remain UCCI.

For further information go to: https://kx.afms.mil/kxweb/dotmil/file/web/ctb 211197.pdf



Col Robert E. Langsten, SG Dental Consultant for Readiness, Langley AFB VA

ditionary Dental Operation

The year of 2012 is progressing well in the world of expeditionary dental operations. So far there are humanitarian missions planned for Guatemala, Honduras, Peru, Nepal, Vietnam, and the Philippines. The planning stages for these are well underway and dental officers and technicians have started receiving their notifications to participate. My office, AFMOA and various bases are coordinating efforts to ensure anyone fortunate enough to be selected for these missions is ready. These missions are critical outreaches to our partner nations and have a significant influence on US foreign relations. So I ask all of you selected for these to represent the USAF Dental Corps to the best of your abilities and make 2012 another banner year full of dental success stories.

Captain ReAnn Cornell, TSgt Yolanda Mickens and LtCol Enrique Rosado (our USAFE International Health Specialist) recently completed a very successful mission to Bamako

> Mali in the end of January. Through this outreach expeditionary dental mission, our folks were able to provide teaching labs in surgical techniques,

suturing and instrument processing in addition to treating Malinese patients. Thanks for the great efforts and verv successful



I would also like to get a few more updates out to the field in this issue. First, I recently sent out a memo to all CDS regarding DDRS in the deployed environment. If you are deploying or sending someone to a deployed location please make sure they are familiar with the help desk email and

phone numbers. Col Stanczyk and his team have done a great job of bringing digital radiology to deployed locations and we want to ensure any problems associated with the various locations are fixed immediately. Also, please make sure contact information is readily available for CDA issues. TSgt Lisa Chloros should be notified and is a great resource. Our technology tools are amongst the best and bring tremendous capabilities down range so being familiar with these will help minimize any problems when deployed.

Finally, this summer the Air Force will send out the new version of the EMEDS deployable hospital, the EMEDS HRT. Langley AFB recently exercised this updated version as a pilot study that will be utilized in Peru this summer with Major Nathan Schwarmberg and SSgt Dale Maddox leading the dental team. This more rapidly deployable version of the EMEDS with new equipment and greater capabilities will provide field treatment options similar to our home clinics. If there are any questions or concerns regarding expeditionary dentistry please contact me and keep the feedback and pictures from the field coming.



Message From DECS

Digital Dental Sensors: Reliability and Replacement



Col William Dunn, Commander, Dental Evaluation and Consultation Service (DECS) Col David Stanczyk, Dental Technology Integration Consultant

For the past few months, DECS has been researching digital sensor failure rates, reasons and timeframes within the Air Force Dental Service. Overall, the reliability of the digital sensors in our AF dental clinics has been superb with minimal failures.

In previous years, dental digital sensors used a completely different technology than most current generation sensors, to include the Kodak Carestream sensors in our AF Dental Service. These older sensors were relatively fragile, with some not able to survive a single drop onto a hard surface; the newer generation sensors are significantly more durable. Additionally, it is unlikely that any of our digital sensors will ever "wear out" from exposure to x-radiation. Manufacturer estimates state extremely high exposure tolerances with some advertising a lifespan of at least 400,000 exposures. Digital sensors are like most any other piece of electronics – if handled well they will last a long time with failures generally occurring either soon after first use or after improper handling. Most failures occur catastrophically; there is little evidence to show that sensors slowly fail.

The majority of the sensors in our dental clinics are manufactured by Kodak Carestream, and total approximately 1500 sensors. From October 2008 to September 2011, Kodak Carestream has received only 65 sensors from our dental clinics due to potential failure. Of the 65 sensors returned, 41 failed diagnostic testing while the others were deemed fully functional; indicating some issue other than a sensor was causing imaging failure. This failure rate corresponds to an approximately 2.7% three year return rate, which is typically covered by manufacturer warranties.

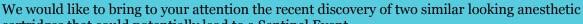
The most common reason for sensor return is that an image cannot be acquired, rather than defects in the resulting image, and it is usually a sensor electronics issue. In addition, most of the our returned sensors have significant bite marks, casing damage and/or cord and pin damage which can certainly contribute to or cause damage to the electronics in the sensor. As with any expensive piece of equipment, careful and proper handling is important.

Kodak Carestream's warranty for the AF sensors is three years: two years of total replacement free of charge, with year three replacement for a maximum charge of \$2500. The warranty can be extended for \$25 per sensor per month. While this extended warranty appears inexpensive, it is likely not cost effective due to the sensor's high reliability and large number of sensors in our inventory. To extend the warranty on all of our 1500 Kodak would cost approximately \$450,000 per year, which equates to purchasing 75 new sensors every year – which is over three times our current failure rate. While under warranty, the sensor can be replaced with a loaner sensor free of charge within days and the repaired sensor will be returned, also free of charge, after it is working and passes all diagnostic tests or it will be replaced.

<u>It is our recommendation</u> that digital sensors are only replaced upon failure or if/when an improved sensor is released by the manufacturer AND approved by AF Dental Service leadership. **It is not recommended to replace fully functional current generation sensors with the same generation sensor solely due to time in service. Each dental clinic is responsible for budgeting for the maintenance and replacement of high expense items, which includes digital sensors.**

Lessage From DECS

Look Alike Anesthetic Cartridges



cartridges that could potentially lead to a Sentinel Event with the administration of the wrong local anesthetic. **3% Polocaine** (Dentsply, York, PA) and **Septocaine** (Septodont, Lancaster PA) anesthetic cartridges have a very similar appearance and inadvertently administering one anesthetic as opposed to the other is a concern due to the different maximum allowable dose per the manufac-

Anesthetic	Dose	Absolute Maxi- mum Dose
3% Polocaine	6.6 mg/kg	400 mg
Septocaine	7 mg/kg	500 mg

turer, and potential adverse reactions that may arise with patients sensitive to epinephrine-containing anesthetics.

Everyone on the dental team needs to be educated about the potential for **Look Alike** anesthetic cartridges. According to The Joint Commission (TJC) National Patient Safety Goal 03.04.01 EP 4, both members of the procedure team should visually and verbally confirm that the proper anesthetic has been loaded into the anesthetic syringe before administering the anesthetic. This verification should be by the label (i.e., name) and **not the color band.**



The Environmental Protection Agency (EPA) is expected to mandate that dental facilities take measures to reduce mercury waste by installing and maintaining amalgam separators. The EPA rule will take effect in 2012 and even though the exact date is to be determined, USAF dental facilities are expected to have a fully operational system in place by the EPA deadline. To ensure compliance and allow clinics adequate time to meet this requirement, AFMOA published an update to the *USAF Best Management Practices for Amalgam Waste* in February 2011 that instructed clinics to begin researching and preparing for the purchase and installation of an amalgam separator system. For additional information regarding Air Force policy and amalgam separators please see the DECS web site. Therefore, if you haven't already decided upon an amalgam separator for your clinic and obtained funding, it is time to finalize your decisions and purchase the equipment. Funding for this initiative is local however; clinics are encouraged to request funding from their Medical Treatment Facility when available.

While DECS is willing to help with product selection, clinics should review the *Synopsis of Dental Amalgam Separators* and *Items to Consider Before Purchasing an Amalgam Separator* (last page of the synopsis) on the DECS Web site http://airforcemedicine.afms.mil/idc/groups/public/documents/afms/ctb_124864.pdf and consult with their local facility managers and biomedical engineering technicians before contacting DECS. This will help ensure compatibility of the amalgam separator with the existing facility design and allow planning for appropriate maintenance and proper disposal of the amalgam waste.

For additional information contact Mr. Anthony Marroquin at (210) 539-6124, 389-6124 DSN, or anthony.c. marroquin@amedd.army.mil.

Thank you to everyone who attended and supported the 2012 Dental Infection Prevention & Control training in Atlanta, GA this past January. Although, it was a bit sad because I'm retiring and it was my last course, it was an outstanding success. Next year, the course will be held in San Antonio, TX—Mark your calendars for 7-10 January 2013. Additional information for the 2013 course will be available on the DECS Web site by August 2012.

It has been an honor and a privilege to serve as your Consultant for Dental Infection Control. I want to express my thanks to everyone for your congratulations, well wishes, cards, e-mails, and gifts. I have thoroughly enjoyed helping each and every one of you over the years and I appreciate your thoughtfulness. Most of all, thanks to all of you for the outstanding job you do in creating and maintaining a safe working environment for our patients and staff. I look forward to our paths crossing again someday.

Congratulations to Col Harte on her retirement, effective 31May12. For infection control questions, please contact AFMOA or the acting SG Consultant for Infection Control, Col Doug Risk at douglas.risk@us.af.mil

JENNIFER A. HARTE, Col, USAF, DC

Dental Infection Control, Consultant to the USAF Surgeon General USAF Dental Evaluation and Consultation Service (DECS)



If you ask a recent AEGD-1 graduate what is the biggest challenge at their first base—they will always reply "additional duties" or mention some other non-clinical responsibility. They struggle with understanding a commander's expectations or with completing MEDFacts, but have

Winners of the 1st ever RLC Amalgam Trophy, team "HOTEL"

no issues with a cuspal coverage amalgam or completing a root canal. The commanders of these recent graduates are thrilled with their dentistry and work ethic, but often have to spend hours "mentoring" them on their non-dental responsibilities.

To address this need, the inaugural one-day Resident Leadership Course (RLC) was held in Atlanta, Georgia this past March in conjunction with the Hinman Dental Meeting. A second course is planned in conjunction with the California Dental Association Meeting in May. This was a unique opportunity to train 85 residents from 13 different AEGD-1 programs during a scheduled TDY, providing maximum benefit with minimum cost. With full support and personal attendance from Air Force Senior Dental Leadership, the residents received training from subject matter experts in professional development, practice management, additional duties, ethics, and general leadership principles.

This course was unique because it focused on interactive learning by utilizing an audience response system that is designed to improve recall and attention. The residents were broken into seven member teams ranging from ALPHA to JULIET and had to answer questions throughout the day using a "clicker" that provided immediate results. The winning team HOTEL was awarded the first-ever "Amalgam Trophy" which is similar in appearance to the Stanley Cup. The top 3 finishers received Dental Service Coins from Col Allen, our Air Force Dental Corps Director.

We often describe the AEGD-1 program as the "residency cocoon" which allows them to focus on their clinical skills and shields them from non-clinical related responsibilities. The residency directors must focus on their training mission so the residents can meet the requirements for graduation as outlined by the Commission on Dental Accreditation which leaves minimal time for non-clinical training. The Residency Leadership Course, in conjunction with future and current commanders, supervisors, and NCOIC's, was developed to provide that additional training needed for our residents to emerge from their residency cocoon as superior dentists and officers—skilled in all aspects of dentistry and clinic management.

Deputy Director, AEGD Residency Andrews AFB, MD

Academy of General Dentistry Air Force Constituency Activities

Martin Giacobbi, Lt Col, USAF, DC

Academy of General Dentistry Air Force Constituent President



Continuing Education in Dentistry never goes out of style. The Academy of General Dentistry welcomes the dentists serving our country to its membership with open arms. This has been a great year for membership in the AGD. Thank you to our Membership Chair, Col Wajdowitz: the Air Force Constituent has 28 new members! Hopefully many of our members will attend the annual meeting in Philadelphia, 21-24 June 2012. Additionally, the Air Force Constituency will be running this year's AGD Fellowship Review Course, which is an excellent way to acquire CE credits. This 2-day course is equivalent to 16 hours of ADA/CERP credit and serves as a stepping stone toward AGD Fellowship and Mastership.

Additionally, there are many opportunities to get involved in leadership positions within the AGD. Soon a ballot will be sent to all members interested in the President position. There are also several delegate opportunities as well. With shrinking CE budgets, this is a great opportunity to get more CE while making a contribution to organized dentistry.

Graduates of Air Force AGD programs receive 250 hours of continuing education credit that will jump start your efforts for Fellowship or Mastership awards. New graduates also qualify for discounted membership dues during their first years in the organization. Members may track their CE online for both awards and state licenses. The bimonthly journal offers CE opportunities as well. If you are not a member, please visit the website (www.agd.org) and review the many benefits of membership in the AGD.

The current regional and constituent leadership is as follows:

Membership/Continuing Education Chair

Regional Trustee, Region 17 (Federal Services)

Regional Director, Region 17 (Federal Services)

Constituent President

Constituent Secretary

Constituent Treasurer

Constituent Treasurer

Constituent Editor/Webmaster

Col Grant Hartup

Col Diane Pannes [USA]

Lt Col Martin Glacobbi

Lt Col Karyn McKinney

Maj Dragos Stefan-Dogar

Lt Col David Klingman

Addditional information about the Constituency, leadership, and news and events may be obtained at http://www.agd.org/ constituent/main/?CHAP ID=AF

Col Michael Wadiowicz

Air Force Dentistry in Cyberspace

David E. Klingman, Lt Col, USAF, DC Academy of General Dentistry Air Force Constituent Editor/Webmaster

As professionals and officers in the United States Air Force, it's incumbent upon us to utilize social media and the Internet responsibility. We are all certainly familiar with Department of Defense policy regarding the use of social media and the potential consequences of sharing protected or inappropriate material (for those of us in the health care professions, this focuses on protecting the privacy of our patients as defined by the Health Insurance Portability and Accountability Act but also makes us responsible to DoD policy and the Uniform Code of Military Justice). With that said, it has been my goal as the Constituent Editor/Webmaster to participate in knowledge exchange and information sharing, since these goals afford us the opportunity to enhance our roles as health care providers, add to our body of professional knowledge, and get to know one another better as professionals and as people. I'd like to draw your attention to two locations in cyberspace that may be of value to you all as dental officers and support staff:

The Academy of General Dentistry Air Force Constituency page and the Air Force Dental Service Facebook page.

Please take a moment to view the links listed above and stay tuned regularly for information about professional/educational meetings, continuing education opportunities and other news items of note. The value of both of these locations in cyberspace affords opportunities for continuing education, involvement in organized Dentistry, and a chance to introduce the public we serve with a taste of what we do as Dentists and as professionals in the Uniformed Services and to serve as advocates and 'ambassadors' for the United States Air Force and to further enhance the work we already do through representation on the ADA, the AGD, and the numerous other professional and specialty organizations that represent our interest as Dentists. I focus in this article on the Academy of General Dentistry not to exclude the many other excellent professional societies or to endorse any one organization, but simply to highlight the largest organization that represents the focused interests of General Dentist. I leave it to your judgment to decide if, as a soon-to-be-graduated Oral and Maxillofacial Pathologist, you all feel as if I'm "sitting on the fence" (I think there's room for roles as an advocate for both General Dentistry and specialties).

What I encourage everyone to do is to seek every opportunity to connect with each other as professionals and people and to explore the benefits and possibilities that organized Dentistry and a presence in cyberspace has to offer. There are many excellent sources of evidence-based knowledge now at our fingertips (the Dental Evaluation and Consultation Service, the Air Force Knowledge Exchange, the numerous professional societies and organizations, electronic and print newsletters and journals and now the various forms of social media that are undoubtedly here to stay). We can learn from them all. Stay connected!

2012 ADL Workshop

It's hard to believe another Area Dental Laboratory workshop has come and gone. This year's event was held 6-9 February at the Crowne Plaza Hotel in downtown Colorado Springs, and was a huge success. The theme for this year's workshop was "Back to Basics!" As we journey further and further into the exciting world of digital dentistry, it is imperative that we stay rooted and do not ignore the basic building blocks and principles of dental laboratory technology and restorative dentistry. "Back to Basics" courses included presentations on: tooth preparation, tissue management and impression making, treatment of endodontically treated teeth, color science, interim restorations, porcelain veneers and soldering techniques. The four day workshop offered 274 DoD, VA and civilian attendees 34 different lecture opportunities and 44 various hands-on-courses. Local Air Force and Army general dentistry residents and ADL staff members combined to present 23 informative table clinics. 21 commercial vendors displayed their companies' state-of-the-art materials and technologies and 15 individuals took at least one of five different certified dental technician exams available. Attendees' course critiques rated the courses an overall 3.8 out of 4.0!

Thanks to the help and support of all of the commercial vendors, the educational programs at the workshops continue to be the most outstanding dental laboratory continuing education courses offered across the DoD. I would especially like to thank the following companies for their gracious sponsorship and providing speakers for the clinical forum: Vident sponsored our keynote speaker, Dr. Mark Murphy, a nationally known speaker from Rochester, Michigan, and Sirona sponsored Dr. Michael Ditolla, Director of Clinical Research and Education for Glidewell Laboratory. A special thank you goes to the Director of the Air Force Dental Corps, Colonel Roosevelt Allen, who took time out from his busy schedule to address the tri-service attendees. Thanks also go out to several of our very own Air Force prosthodontists, Lt Colonels: Mauricio Carota, Don Sheets, and John Walton; Majors: Geoff Gessel, Jim Piper, Christina Sheets and Angela Stanton; and Captains: Jake Atwood and Brandon Kofford, who provided extremely well received clinical lectures and/or hands-on-courses. Thanks to all of the attendees, without your attendance we could not have had such a first-class workshop. Finally, I would be remiss if I didn't thank the dedicated ADL personnel who worked tire-lessly to facilitate this outstanding workshop.

By the time this edition of SGDetails goes out to the field, we will have already started planning for next year's workshop. Please look at your business plans and include the ADL workshop in your FY13 TDY projections, it is a tremendous bargain. This year, for a local cost of \$10K, we generated an educational value near \$800K, based on what our civilian peers pay for the cost of dental continuing education. We hope to see you in Colorado Springs next February at the 2013 ADL workshop.

**RICHARD C. BATZER, Col, USAF, DC Director, Peterson ADL and SG Dental Lab Consultant*

RESERVE COMPONENT DENTAL BENEFIT CHANGES

The TAMP dental benefit for National Guard and Reserve members called up in support of contingency operations includes access to dental care up to 180 days after separation from active duty.

For further information go to: https://kx.afms.mil/kxweb/dotmil/file/web/ctb 211245.pdf

GIC Sasmie



Give Kids a Smile Day (GKAS) was started 10 years ago by the American Dental Association. It is the nation's largest proactive approach to help children from low income families with their dental needs, provide education, and to draw attention to the problem that many families face when trying to access basic dental care. GKAS takes place in every state during the first part of February and is the largest nationally organized free health care day in the country.

On Saturday, 11 Feb 2012, over the course of about 5 hours, 220 children whose families had no insurance, no Medicaid and no ability to pay received treatment that exceeded \$150,000. Twenty-two dentists, hygienists and assistants from the 99th dental squadron, Nellis AFB, NV participated in the 10th annual







Smile event sponsored by the Southern Nevada Dental Society at the UNLV School of Dental Medicine. This GKAS in association with the ADA (American Dental Association) is one of the largest of its kind in the US. Underserved children from Clark County, NV (Las Vegas area) were provided exams, preventive dentistry, operative, some sedations with treatment, and oral surgery from the 99th dental squadron and area dentists, hygienists, dental students, dental hygienist students and assistants.

Events like this are a great opportunity for the military to serve the overall community and also to maintain their skills in pediatric dentistry. Due to the patients typically seen in the military, there aren't many opportunities to treat the special needs of the civilian

pediatric population. This event also helps the military dental community at Nellis AFB to network with our civilian counterparts in private practice and at the various dental training programs throughout the community.

Names of the Volunteers from the 99DS are Col John Safar, LtCol Val Hagans, Maj Amy Dyer, Maj Shannon O'Keefe,

Maj Sterling Whipple, Capt Francisco Gallardo, Capt Kimberly Burford, Capt Tyler Hawkins, Capt Eric Koenig, Capt Duy Nguyen, Capt Benjamin Song, Capt Joe Winward, MSgt Eric Anderson, TSgt Meriles Curry, SSgt Taurean Gardner, SrA Elizabeth Gonzalez, SrA Jezzika Tite, A1C Stefanie Littlewood, Mrs. Monica Cooley, Mr. Javier Alcala, Mrs. Joyce Henager, Mrs. Tass Vrooman, and Ms. Sarah Safar.

For additional information about Give Kids a Smile please visit their Website at http://www.ada.org/3463.aspx



Air Force Reserve Openings

Greetings from Robins AFB, home of AFRC HQ and our SGD Office! Col. Rick Shelton, SMSgt. Julie Martin and I work together at AFRC to manage the Individual Mobilization Augmentee (IMA) and Traditional Reserve (TR) Dental programs. We have several vacancies in the TR program:

Our primary responsibility in the Reserve DC is ensuring Dental Readiness of our Reserve Members. While we are not authorized to provide dental treatment, we are responsible to make sure our members are world-wide qualified at all times. We are collaborating with AD and ANG to align our processes and systems. We are now using CDA in all of our reserve facilities and DDRS is our standard dental imaging system.

The Air Reserve Components (ARC; AFRC and ANG) will be conducting our spring **Dental Advisory Board**, **20-22 April**, **2012**. One of the main objectives of this session will be to formalize the implementation of the form 469 for managing our DRC 3 and 4 members. In addition we will be updating our members on CDA and DDRS. Finally, we will be completing our plans for AMSUS 2012. Our Dental Services breakout during AMSUS will be on Tuesday, November 13th. Please stop by during our breakout and check out our program! Regards until the next SGDetails! Greg

For more information or to apply for the openings, please contact Col Movsesian at gregory.movsesian@us.af.mil, Col Shelton at richard.shelton@us.af.mil or SMSgt Martin at julie.martin@us.af.mil.

IMA Vacant Positions

Rank	k	Title			Location	Requ	<i>iirements</i>	AD Counterpart
SMS	igt	IMA to Dental Career Field Manager		ager	AFMOA	FMOA Significant Experience		Dental Career Field Manager
Rank	Positio	the state of the s	Military Location	Funct	ional Alignment		General Position Requirements	Active Duty Supervisor
COL	TMA			_	//prog. mgmt, Cli ce Mgmt	nical	Treatment plan/ ethics/SOP	TMA, Dental Director
	IMA to	•	SGD1/	ops/P quires	P function/ Denta rogram/Budget, s AFRC Develop Recommendation	re- ment	Policy, Joint, NGO, Excel, POM	Dental Corps Director
		Dental Informatics echnology		IT/IM	Dental Technolo	gy	IT, DDR, CAD/ CAM	SG9Z
	IMA to	ACC MEFPAK	Langley/	Comn	nand / MAJCOM		Squadron CC Ex-	ACC/MEPAK Dental

Traditional Reserve Officer Positions

Liaison/EMEDS

AUTH_GRD	AUTH_UNIT_CLR	AUTH_BASE	AFSX
LTCOL	433 MDS	LACKLAND AFB TX	47G
LTCOL	307 MDS	BARKSDALE AFB LA	47G
LTCOL	440 MDS	POPE AFB NC	47G
MAJOR	310 MDS	BUCKLEY AFB CO	47G
LTCOL	914 ASTS	NIAGARA IAP, NY	47G

Air National Guard Openings

For available openings call 1-800-TO-GO-ANG or visit www.goang.com

LTC Dental Consultant

ACC

Readiness Consultant

In Appreciation for Your Service

Colonel Steve Taylor, 59th Dental Support Squadron Commander, recognized and presented Mr. James Mathis, head of the fixed department at the MacKown Dental Laboratory, Lackland AFB, Texas, with a certificate of appreciation for his 40 years of service signed by Gen. Edward A. Rice Jr., AETC/ CC. Joining him for the ceremony was Mr. Mathis' wife, Lois, who is the clinical office manager for the prosthodontics department at the University of Texas Health Science Center in San Antonio, Texas. James Mathis enlisted in the United States Air Force in 1971 and was stationed at Lackland AFB. Texas. as a dental laboratory technician. He separated honorably on 15 September 1979 and returned a month later as a civilian employee to his old duty section. He was instrumental in the opening of the Theodore Almquist Stereolithography laboratory, a first of its kind in the military. Throughout the years he has trained countless dental laboratory technicians and approximately 147 prosthodontic residents, which accounts for more than 82% of the total number graduated from the program since its beginnings in 1957. During times of organizational and



personnel changes Mr. Mathis has always remained a constant, being committed to excellence and devoted to the mission. His son James, 33, is a senior research engineer at Southwest Research in San Antonio. The Mathis family

resides in the Rio Medina area, Texas, and in his spare time Mr. Mathis likes to hunt and ride his motorcycle. Upon retiring from civil service he plans on operating a cattle ranch.

JS (Steve) Taylor, Col, USAF, DC Commander, 59th Dental Support Squadron

Periodontal Awards



Awards presented by Col James McClain (59 MDW/CV)

and

Col Jay Graver (59 DG/CC)



First place goes to Capt Andrew Baker 2nd place awarded to Capt Henrey Foster

Two Wilford Hall Periodontics residents recently participated in the Prichard Graduate Research Competition sponsored by the Southwest Society of Periodontists. There were 19 abstracts submitted from 7 institutions, 4 selected to give oral presentations and two singled out as the winner and runner-up.

In Appreciation for Your Service

After thirty-eight years of Civil Service, Ann Rochat will retire from the Air Force Personnel Center at Randolph Air Force Base, Texas effective 30 April 2012. Almost twenty-nine of those years were spent working with the USAF Dental Corps in the Utilization and Education Branch at AFPC. A retirement ceremony is planned for 22 May 2012 to honor Ann's service to her country.

During her exemplary career, Ann processed over 7,000 dental officer assignments and entered over 30,000 personnel updates. Her administrative assistance with forty Post Graduate Dental Residency Selection Boards facilitated the selection of almost 2500 dental residents during her career. Her meticulous attention to detail in the performance of her duties combined with her caring manner ensured that the personnel actions of the officers of the USAF Dental Corps were accurately and promptly completed for nearly three decades.

Mrs. Ann Rochat

Ann's presence in the Dental Branch of the Directorate of Personnel Assignments has made a lasting impact. Truly a Dental Corps legend, her compassionate telephone greeting of "Dental Assignments ...this is Ms Rochat" was always a welcome voice to the officers of the Air Force Dental Corps from all over the world. She has truly been the heart and soul of the Dental Assignment Branch serving as the source of continuity and stability throughout the years of dental officer change over in the branch. With her retirement, the Dental Corps loses one of its most valued Airmen. Her friendship and dedication will be missed. Please take the opportunity to give her a call or send a note thanking her for the "personal personnel" service that is her hallmark.

"Congratulations to Maj Gretchen Jungermann, Andrews AFB MD, for achieving publication status in the Oct 2011 Journal of Endodontics (JOE). Maj Jungermann's research has been touted as being "PhD -level" and was the premier publication of Volume 37, Number 10. In addition, Maj Jungermann was recently named the AFDW Dental Educator of the Year. Please extend your congratulations to Mai Jungermann on all of her contributions to the Air Force Dental Corps!

Clinical Research

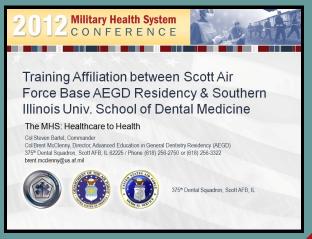
Antibiotic Resistance in Primary and Persistent Endodontic Infections

Gretchen B. Jungermann, DMD, MS,* Krystal Burns, BS,* Renu Nandakumar, PbD,†
Mostafa Tolba, BDS, MS,* Ricbard A. Venezia, PbD, ABMM,† and Asbraf F. Fouad, BDS, DDS, MS*

Abstract
Introduction: The presence of antibiotic resistance genes in endodonic microorganisms might render the infection resistant to common antibiotics. The aims of this project were to identify selected antibiotic resistance genes in primary and pensistant endodonic increations and to determine the effectioness of contemporary endodonic prosedures in eliminating bacteria with these genes. Methods: In patients undergoing primary and odonic trostantem or reversation; the root canals were aseptically accessed and sampled before endodonical construction of the aims of the patients undergoing primary and conductive transferred or reversation; the root canals were aseptically accessed and sampled before endoforation proceedings as well as after content.

It has become evident through molecular microbiological research of endodontic infections that the diversity of microorganisms in these infections is very complex. It is also very likely that although these infections have a diverse microflora, the actual it is also very linely plant announcing mess inaccutors have a three-sentencions, and actions presence of a particular species is not as important as the presence of specific virulent strains of that organism. There are genetic variations within the cell that might render an organism; highly pathogenic, and so one potentially effective strategy of understanding

Congratulations to Col Steven Bartel and the Scott AFB Dental Squadron for winning the 2012 Healthcare Innovations HIP Virtual Presentation Award. Their innovation, entitled "Training" Affiliation Agreement between Scott AFB AEGD and Southern Illinois Edwardsville School of Dental Medicine" was selected from over 50 abstracts submitted for display as a virtual presentation during the 2012 MHS Conference. The presentation was viewed by over 3,000 conference attendees, including senior healthcare leaders and personnel throughout the MHS, contractors, and members of the

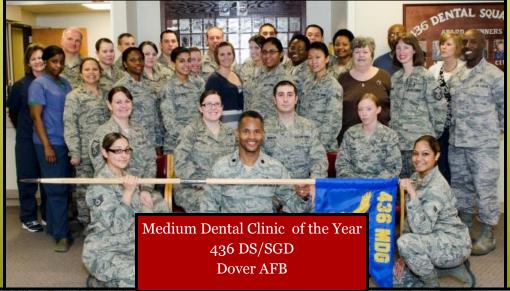


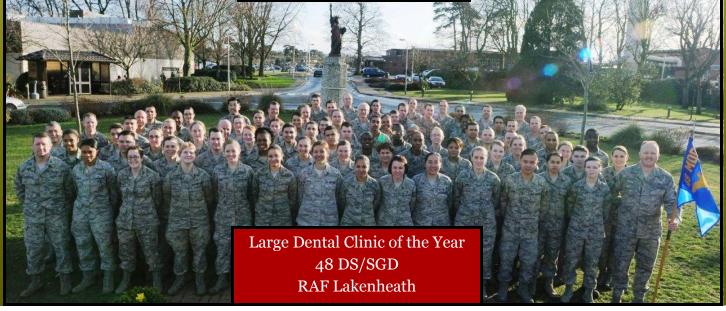


2011 Annual Award Minners











ZUTTAMBA AWARU MINGES





Outstanding Dental Airman of the Year A1C Robin Bouton Hansen Lakenheath AFB



Outstanding Dental Civilian of the Year Ms. Lisa Esparza Kirtland AFB



2011 Outstanding Dental NCO of the Year MSGT Jill M. Higgins Vandenburg AFB



Dental Educator of the Year Lt Col Bryce Whisler III Scott AFB



Clinical Dentist of the Year Maj Shannon O'Keefe Nellis AFB

BASE	First Name	Last Name	Rank	Award Description	Award Type
Columbus AFB	Andre	Gaskin	MSGT	SNCO of the Quarter	Wing
Columbus AFB	Andre	Gaskin	MSGT	SNCO of the Year	Group
Columbus AFB	Stephen	Potter	CAPT	Junior Officer of the Quarter	Group
Keesler AFB	Emmanuel	Maldonado Rosario	SRA	BTZ Promotion	Promotion
Laughlin AFB	Deborah	Joseph	MSGT	SNCO of the Quarter	Group
Minot AFB	Melynda	Hollingsworth	CIV	Civilian of the Quarter	Group
Patrick AFB	Derrick	Zeck	CAPT	Junior Officer of the Quarter	Wing
Tyndall AFB	DAPHEEN	GLENN	CIV	Civilian of the Quarter	Group
Tyndall AFB	CHRISTOPHER	MULL	MSGT	SNCO of the Quarter	Group
Tyndall AFB	LAURA	ZESSINGER	A1C	Airman of the Quarter	Group
Beale AFB	Joshua	Park	A1C	BTZ Promotion	Promotion
F.E. Warren AFB	Sarah	Drinkard	MSGT	SNCO of the Quarter	Group
Fairchild AFB	Amanda	Transue	SSGT	Airman of the Year	Command
Goodfellow AFB	Karen	Nelson	TSGT	NCO of the Year	Group
Goodfellow AFB	KAREN	NELSON	TSGT	NCO of the Year	Wing
Hill AFB	Brian	Arendes	MSGT	SNCO of the Quarter	Group
Hill AFB	Tiffiny	George	CIV	Civilian of the Quarter	Group
Hill AFB	Samantha	Wareham	SRA	Airman of the Quarter	Group
Hill AFB	Samantha	Wareham	SRA	Distinguished Graduate	PME
Holloman AFB	Erica	Smith	CIV	Civilian of the Quarter	Group
Holloman AFB	Erika	Smith	CIV	Civilian of the Quarter	Group
Lajes AFB	Dale	Brown	A1C	BTZ Promotion	Promotion
Lajes AFB	Thomas	Bui	A1C	Airman of the Quarter	Group
Lakenheath AFB	ROBIN	BOUTON	A1C	Airman of the Year	Command
Lakenheath AFB	SHENEESE	TOWNSEND	SSGT	NCO of the Year	Command
Langley AFB	LaToya	Kendrick	MSGT	SNCO of the Quarter	Group
Luke AFB	David	Carlton	CIV	Civilian of the Quarter	Group
Luke AFB	Breeann	Frost	SRA	Airman of the Quarter	Group
Luke AFB	Breeann	Frost	SRA	Airman of the Quarter	Wing
Luke AFB	Tara	Grinnell	CIV	Civilian of the Year	Group
Luke AFB	David	Raper	CAPT	Junior Officer of the Quarter	Group
Luke AFB	Lee	Walton	MSGT	SNCO of the Quarter	Group
MacDill AFB	Frances	Sloat	TSGT	NCO of the Year	Command

McGuire AFB	Edwar	Rivas-Espinal	A1C	Airman of the Quarter	Group
Misawa AFB	Tashina	McKnight	TSGT	NCO of the Year	Command
Misawa AFB	Meghan	Vanderheiden	CAPT	Junior Officer of the Year	Command
Moody AFB	Layton	Fillion	CIV	Civilian of the Year	Group
Peterson AFB	Delilah	Alvarado	SRA	Airman of the Year	Group
Scott AFB	Benjamin	Bradshaw	A1C	Airman of the Quarter	Group
Seymour-Johnson AFB	KELLY	PIWOWARSKI	CIV	Civilian of the Quarter	Group
Travis AFB	Audrey	Benavides	SRA	Distinguished Graduate	PME
Travis AFB	Gina	Cornwell	SSGT	John L. Levitow Award	PME
Travis AFB	Robert	Hughes	SSGT	Distinguished Graduate	PME
USAF Academy AFB	Jennifer	Bricker	SSGT	NCO of the Year	AFDS
USAF Academy AFB	Chariti	Clare	AMN	Airman of the Quarter	AFDS
Vance AFB	Christopher	Fries	CAPT	Junior Officer of the Quarter	Group
Vance AFB	Charity	Phillips	MSGT	SNCO of the Quarter	Group
Vance AFB	Kyrsys	Sierra-Arenas	AMN	Airman of the Quarter	Group
Vance AFB	Hollynd	Walker	SSGT	NCO of the Quarter	Group
Vandenberg AFB	Jill	Higgins	MSGT	NCO of the Year	Command
Vandenberg AFB	Aaron	Jeffers	SRA	Airman of the Year	Command
Wright-Patterson AFB	Steven	Clinger	MSGT	SNCO of the Quarter	Group
Wright-Patterson AFB	Mark	Fernandes	CIV	Civilian of the Quarter	Group
Wright-Patterson AFB	Melissa	Plemen	TSGT	NCO of the Quarter	Group
Wright-Patterson AFB	Michael	Pourbaix	CIV	Civilian of the Quarter	Group
Yokota AFB	Randy	Lightsey	SMSGT	SNCO of the Year	Group
Andersen AFB	Angelia	Pike	SRA	Airman of the Year	Group
Bolling AFB	Katherine	Cartwright	CIV	Civilian of the Quarter	Wing
Bolling AFB	Chris	Pearson	SSGT	Volunteer of the Quarter	Wing
Bolling AFB	Jennifer	Vargas	MSGT	SNCO of the Quarter	Command
Columbus AFB	Jill	Cherry	LTCOL	Junior Officer of the Quarter	Group
Columbus AFB	Andre	Gaskin	MSGT	SNCO of the Year	Group
Columbus AFB	Stephen	Potter	CAPT	Junior Officer of the Quarter	Group
Davis-Monthan AFB	Kristy	Detrick	SSGT	Airman of the Year	Group
Davis-Monthan AFB	William	Forsyth	A1C	Airman of the Quarter	Group
Davis-Monthan AFB	Benjamin	Hughes	CAPT	Company Grade officer of the Quarter	Group
Davis-Monthan AFB	Matthew	Joosse	CAPT	Company Grade Officer of the Year	Group
Davis-Monthan AFB	Pauline	Martin	CIV	Civilian of the Year	Wing

Davis-Monthan AFB	Katie	Neeley	TSGT	NCO of the Quarter	Wing
Davis-Monthan AFB	Katie	Neeley	TSGT	NCO of the Year	Group
Eglin AFB	Kristina	Harms	CIV	Civilian of the Quarter	Group
Elmendorf AFB	Stephen	Arnason	CAPT	Company Grade officer of the Quarter	Group
F.E. Warren AFB	MICHAEL	MIKLOSI	SRA	Airman of the Year	Group
Hickam AFB	BRITTANEY	HENDRICKSON	AMN	Airman of the Quarter	Group
Hill AFB	Brian	Arendes	MSGT	SNCO of the Quarter	Wing
Hill AFB	Brian	Arendes	MSGT	SNCO of the Year	Group
Hill AFB	Rebecca	Davis	TSGT	NCO of the Year	Group
Hill AFB	Tiffiny	George	CIV	Civilian of the Year	Group
Hill AFB	Chi	Xing	SSGT	Airman of the Year	Group
Hurlburt AFB	Deborah	Delerme	CIV	Civilian of the Quarter	Group
Hurlburt AFB	Edward	Ibarra	CIV	Civilian of the Quarter	Group
Hurlburt AFB	Michael	Suhler	LTCOL	Company Grade officer of the Quarter	Group
Kadena AFB	CHEYANNE	BROWN	TSGT	NCO of the Quarter	Group
Kadena AFB	MARY	FAWCETT	SRA	Airman of the Year	Group
Lakenheath AFB	ROBYN	BOUTON	A1C	Airman of the Year	Group
Langley AFB	Latoya	Kendrick	SMSGT	SNCO of the Year	Group
Little Rock AFB	Laniere	King	SMSGT	SNCO of the Year	Group
MacDill AFB	Abraham	Chavez	SSGT	NCO of the Year	Wing
MacDill AFB	Barbara	Shanholtzer	CIV	Civilian of the Year	Group
MacDill AFB	Charles	Trebilcock	CIV	Civilian of the Year	Group
Nellis AFB	Monica	Cooley	CIV	Civilian of the Quarter	Wing
Nellis AFB	Kimberly	Southworth	SMSGT	SNCO of the Quarter	Wing
Peterson AFB	Brian	McQuary	CIV	Civilian of the Year	Group
Scott AFB	Felicia	Callen	TSGT	Volunteer of the Year	Group
Scott AFB	Erika	Isles	CIV	Civilian of the Year	Group
Scott AFB	Juanita	Roy	MSGT	SNCO of the Year	Group
Seymour-Johnson AFB	DANA	ABBOTT	CIV	Civilian of the Year	Group
Seymour-Johnson AFB	KELLY	PIWOWARSKI	CIV	Civilian of the Quarter	Wing
Shaw AFB	Jermaine	Loresco	A1C	Airman of the Quarter	Group
Shaw AFB	Evan	Singelton	TSGT	NCO of the Year	Group
Shaw AFB	Sable	Young	SSGT	Airman of the Year	Group

Spangdahlem AFB	Jake	Atwood	CAPT	Company Grade officer of the Quarter	Group
Spangdahlem AFB	Charmagne	Bliven	MSGT	SNCO of the Year	Group
Spangdahlem AFB	Monica	Curry	SRA	Airman of the Quarter	Group
Spangdahlem AFB	Irene	Noriega	MSGT	SNCO of the Quarter	Group
Tinker AFB	Larae	Chapman	SMSGT	SNCO of the Year	Group
Tinker AFB	Sharon	Naff	TSGT	NCO of the Year	Group
Travis AFB	Marnie	Shahin	SMSGT	SNCO of the Quarter	Group
Tyndall AFB	MONICA	MENDOZA	SSGT	NCO of the Quarter	Group
Vance AFB	Christopher	Fries	CAPT	Company Grade officer of the Quarter	Wing
Vance AFB	Charity	Phillips	MSGT	NCO of the Quarter	Wing
Vance AFB	Kyrsys	Sierra-Arenas	AMN	Airman of the Quarter	Wing
Vance AFB	Hollynd	Walker	SSGT	NCO of the Quarter	Wing
Vandenberg AFB	Jill	Higgins	MSGT	NCO of the Year	AFDS
Andersen AFB	Angelia	Pike	SRA	Airman of the Year	Wing
Bolling AFB	Chris	Pearson	SSGT	Volunteer of the Year	Wing
Bolling AFB	Jennifer	Vargas	MSGT	SNCO of the Year	Wing
Columbus AFB	Andre	Gaskin	MSGT	SNCO of the Year	Command
Hill AFB	Rebecca	Davis	TSGT	NCO of the Year	Wing
Hill AFB	Samantha	Wareham	SRA	Distinguished Graduate	PME
Hill AFB	Samantha	Wareham	SRA	Volunteer of the Year	Wing
Kunsan AFB	Kelly	Ramey	CAPT	Company Grade Officer of the Year	Group
Kunsan AFB	Kentarvius	Todd	SSGT	Airman of the Year	Group
Lajes AFB	Dale	Brown	A1C	BTZ Promotion	Promotion
Minot AFB	Jodi	Flugel	MSGT	SNCO of the Year	Group
Minot AFB	Jodi	Flugel	MSGT	SNCO of the Year	Wing
Spangdahlem AFB	Irene	Noriega	MSGT	SNCO of the Quarter	Wing
Whiteman AFB	Regina	Craig	CIV	Civilian of the Year	Wing