



**Veterans Health  
Administration**



# CAPRI for VSOs:

CONNECTING VETERAN SERVICE ORGANIZATIONS  
TO VA INFORMATION RESOURCES

**HEALTH INFORMATION ACCESS PROGRAM**



**Office of Health Information  
Health Data and Information**



## What is CAPRI?

CAPRI (Compensation and Pension Record Interchange) is a Department of Veterans Affairs (VA) application that provides read-only access to:

- ▶ Electronic Health Record (EHR) data found in the Computerized Patient Record System (CPRS) used by clinicians and administrators at more than 1,300 sites of care
- ▶ Information related to a Veteran's Compensation & Pension (C&P) examination(s) at a VA facility

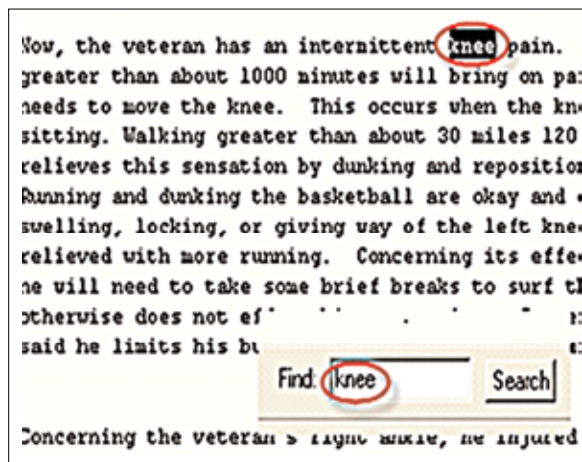
CAPRI is available at all VA Medical Centers and Regional Offices. It is the interface the Veterans Benefits Administration uses to view EHR data.

## What Does CAPRI Offer Users?

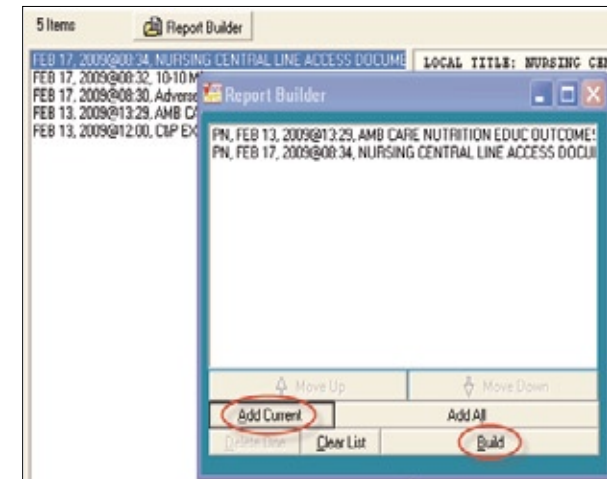
CAPRI offers a standardized, user-friendly method to rapidly access Veterans' EHRs throughout VA.

Features include:

- ▶ A national user account option with a **single access code** from which authorized users can view a Veteran's entire VA health record from any site where the Veteran has been seen
- ▶ Customizable reports and health summaries
- ▶ C&P exam requests and results
- ▶ A **search** feature that enables users to review progress notes and discharge summary text
- ▶ Access to current and past **Automated Medical Information Exchange (AMIE)** C&P claims activity
- ▶ **Federal Health Information Exchange (FHIE)/Department of Defense** health data
- ▶ Access to **VistAWeb** for quickly viewing data at remote locations



Search feature allows users to review progress notes for specific terms/text



Report Builder allows users to select multiple progress notes to create one comprehensive custom report

## What records are available through CAPRI?

Access to CAPRI does not automatically provide access to all VA EHRs. Veterans Service Organizations (VSO) must submit a valid Power of Attorney (POA) to the Veterans Health Administration HIA program in order for a Veteran's record to become available inside CAPRI. Processes are in place to guarantee rapid turnaround time and to ensure the POA submission process is easy. Once a POA is submitted and processed, the Veteran's records will automatically appear inside CAPRI to those who have been given authority to view the information.



## How do VSO users get access?

The Veterans Health Administration (VHA) Health Information Access (HIA) program coordinates access for VA “special users.” A “special user” refers to an individual whose official duties require broader access to VA EHRs, such as access to records of patients within a particular region or patients at all VA facilities. **Special users also include recognized user groups outside of VA. VSOs fall into the group of customers for which HIA provides service.** Contact information can be found on the back panel of this pamphlet.

Access to CAPRI is available now to VSOs at VA Medical Centers and Regional Offices. Information on access to VSOs at non-VA locations will be posted on HIA’s Website as it develops.

To obtain access, a Veterans Service Officer will be required to complete annual security and privacy training as well as fill out an access request form and sign a Rules of Behavior agreement. HIA will assist by reminding the Service Officer to renew training prior to expiration. All required instructions and forms are on the HIA Website.



## When will CAPRI be available to VSO users?

VHA began offering accredited VSO users access to CAPRI at VA Regional Offices in March 2009. The initial implementation at VA Regional Offices is scheduled for completion by October 2009. CAPRI also is being implemented for Veterans Service Officers at VA Medical Centers in summer 2009.

Accredited Service Officers are granted access to CAPRI based on a Veteran's POA authorizing the VSO unlimited and unrestricted access to all medical records, including sensitive records protected by title 38 U.S.C § 7332.

## Where can I learn more?

For up-to-date information on the CAPRI access request process, training materials, and updates visit one of our Web sites:

### **Intranet Site:**

<http://vawww.va.gov/HIA>

Available to users with a VA Network account.

### **Internet Site:**

[http://www1.va.gov/VHA\\_OI/page.cfm?pg=49](http://www1.va.gov/VHA_OI/page.cfm?pg=49)

For information about the current status of the CAPRI for VSOs Rollout, contact the VHA Health Information Access program team at [hia.vso@va.gov](mailto:hia.vso@va.gov).

Created: July 2009



**Veterans Health  
Administration**

**Office of Health Information  
Health Data and Information**