

# ***Pacific Area Focus Group Meeting***

***Los Angeles ISC  
5800 W. Century Blvd., Los Angeles, CA 90009-8998  
Global Business Conference Room, 2<sup>nd</sup> Floor***

***December 6, 2012***

## ***Agenda Topics***

<b>9:30 – 10:30</b>	<b>International Service Center (ISC) (Optional)</b>	<b>Tour</b>
<b>10:30 – 11:00 a.m.</b>	<b>Registration</b>	
<b>11:00 – 11:10 a.m.</b>	<b>Welcome and Introductions</b>	<b>Ben Madril Focus Grp. Industry Co-Chair Trend Offset</b>
<b>11:10 – Noon</b>	<b>Consultation Tables</b>	<b>Pacific Area District Managers</b>
<b>12:00 – 12:30 p.m.</b>	<b>Lunch</b>	
<b>12:30 – 1:15 p.m.</b>	<b>Opening Comments and Pacific Area Vision</b>	<b>Dean Granholm Vice President, Pacific Area Operations</b>
<b>1:15 – 1:45 p.m.</b>	<b>USPS Service Update</b>	<b>Belinda Olson Manager, Operations Support (A) Pacific Area</b>
<b>1:45 – 2:45 p.m.</b>	<b>Mail Entry &amp; Payment Technology</b>	<b>Garrett Hoyt Manager, Streamlined Mail Entry</b>
<b>2:45 – 3:00 p.m.</b>	<b>Closing Remarks</b>	<b>Patricia White Focus Group Postal Co-Chair Manager, Marketing, Pacific Area</b>