## Great Lakes Area Focus Group Meeting

Carol Stream P&DC 500 W. Fullerton Ave. Carol Stream, IL 60199

## Wednesday, August 29, 2012

## Agenda Topics

| 7:30 – 8:30 a.m.   | District Consultations  |  |
|--------------------|---|--|
| 8:30 – 9:00 a.m.   | Registration – West Lobby Entrance Coffee/Networking  |  |
| 9:00 – 9:15 a.m.   | Introductions - Diane Chastain, Burdiss Lettershop - Don Landis, Arandell Corporation - Joyce McGarvy, Crain Communications | Inc.   |
| 9:15 – 10:00 a.m.  | MTAC Update   | Phil Thompson<br>Mgr. of Postal Operations<br>Quad/Graphics Inc.               |
| 10:00 – 10:45 a.m. | Domestic Products Update - Fall Mobile Shopping Promotion - Package Intercept - Picture Permit                              | Steve Monteith<br>Manager Transactions &<br>Correspondence, USPS HQ            |
| 10:45 – 11:00 a.m. | Break   |  |
| 11:00 – 11:30 a.m. | Network Rationalization   | Michael Kotula<br>Network Rationalization, GLA                                 |
| 11:30 – 12:00 p.m. | Area Service Performance Update   | Ronald Woodall<br>Mgr, Operations Support, GLA                                 |
| 12:00 – 12:45 p.m. | Lunch   | mgr, operations support, ola   |
| 12:45 – 1:15 p.m.  | POStPlan Update   | Larry Diegel<br>Mgr., Delivery & Retail Ops, GLA                               |
| 1:15 – 2:00 p.m.   | MTE Update  | Cathy Moon<br>Mgr., Mail Transport Equipment<br>USPS HQ                        |
| 2:00 – 2:15 p.m.   | Break   |  |
| 2:15 – 3:00 p.m.   | Business Mail Acceptance Updates - Streamline Acceptance - Mail Anywhere - IMb Services Update                              | Garrett Hoyt<br>Mgr Streamlined Mail Entry<br>USPS HQ                          |
| 3:00 – 3:30 p.m.   | Closing Remarks   | Jacqueline Krage Strako<br>Vice President, Area Operations<br>Great Lakes Area |
| 3:30 pm            | Complete Surveys/Adjourn  |  |