

CAPITAL METRO AREA CUSTOMER FOCUS GROUP AGENDA

Baltimore District Post Office
900 E Fayette Street Room 401-A
Baltimore MD 21233 -9998

December 5, 2012

Registration8:30 a.m. - 9:00 a.m.

Welcoming Remarks Tammy Edwards
Capital Metro Area Marketing Mgr.

“Delivering on our Promises” Dave Fields
Questions and Answers Capital Metro Area VP

Network RationalizationLeslie Johnson-Frick
Question and Answers Cap Metro Area Network Rationalization Coor.

District Round Table DiscussionsCapital Metro District Managers

LUNCH

Intelligent Mail Update Mickey Koman
Question and Answer Business Mailer Support Analyst

New Impact of The Rate CaseHQ Presentation