## **PAVE Cycle M Advisory**

**Discontinuation of PAVE data upload to RIBBS** April 2011

M-004

Primary Audience: ALL PAVE Cycle M participants

The USPS issued the following notice during the recent RIBBS web site service disruption.

## **Attention RIBBS Users**

The Postal Service disabled RIBBS® on Friday April 15, as a precautionary measure for the protection of our customers and the USPS.

We have completed an extensive review process and we anticipate RIBBS will be available publicly this morning.

In an effort to ensure our customers receive the needed products that were previously fulfilled through the RIBBS site, we are implementing contingency processes to fulfill data to users on physical media. Users will be contacted by the respective program help desks with information concerning additional fulfillment options.

Feel free to contact RIBBS support through  $\underline{ribbs@usps.gov}$  if you have any questions.

**What:** Due to the security concerns mentioned above, PAVE data uploads to RIBBS has been discontinued. The PAVE Group will accept compressed file (PKZIP- or WinZip-compatible) data submission to the NCSC, PAVE e-mail account (pave.ncsc@usps.gov), limited to 4 MB or less in size, or mail-in of a CD with data to:

BMA CERTIFICATION DEPARTMENT ATTENTION: PAVE DEPARTMENT UNITED STATES POSTAL SERVICE NATIONAL CUSTOMER SUPPORT CENTER 6060 PRIMACY PKWY STE 101 MEMPHIS TN 38188-0001

**When:** This method of data submission will begin immediately until further notice.

**Impact:** RIBBS data upload for PAVE will not be available. Download of the datasets from PAVE will continue to be made available.

What you need to do: Review the PAVE Advisories section on RIBBS and notify the appropriate personnel of the changes.