

**STANDARD OPERATING PROCEDURE FOR IDENTIFYING AND HANDLING  
DEFECTIVE WOOD SLATTED PALLETS AND PRESS WOOD PALLETS****DEFECTIVE CRITERIA**

Following are DEFECTIVE criteria for wood slatted pallets (EIRS 65W):

- More than 50% of a support slat broken lengthwise.
- Any missing slat on the top side.
- Any slat broken completely in half.

Following are DEFECTIVE criteria for presswood pallets (EIRS 65):

- Any two adjacent support pods that are broken or missing.
- Any corner support pod that is broken or missing.
- Any hole(s) larger than 6" in diameter that extends into one of the eight perimeter pods.

**HANDLING DEFECTIVE PALLETS**

Send **all** Defective wood slatted pallets (EIRS 65W) and presswood pallets (EIRS 65) back to the MTESSC for processing.

**NOTE:**

**Do not recycle or trash damaged pallets locally**

**NOTE:**

**Do not send defective wood slatted and presswood pallets to mailers.**