

R8 Mailer Open Issues 022212

Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
2/7/2012 20:57	93197	PS 3600 - Priority Mail - PostalOne! incorrectly recalculates non-identical NSA Priority Mail statements.	For all methods of Priority Mail Postage Statement entry the NSA contract price is arbitrarily changed to an incorrect price.	None. Use an adjustment transaction to charge the correct amount of postage (calculated outside the system).	Yes	Domestic Postage Processing	Critical	NA	Both
2/7/2012 16:27	93191	Mail.dat - Update client validation error 4036 to reflect correct functionality	Even though the .pdr or .pbc file is submitted, mailers sometimes receive error 4036 on ready-to-pay updates. [4036] For Full-Service Processing on update jobs, if the .csm Container Status is R; it must contain a .pdr, .imr, or .pbc file.	A resubmission usually resolves the problem.	No	Mail.dat Validations	Critical	(None)	Both
2/7/2012 14:03	93179	PS 3541 - Periodical - Final postage statement did not display Total of Copies, Address Pieces, Total Bundles, and Total Sacks/Trays	For Postal Wizard, clerk entered, Mail.dat or Mail.XML statements, the Final PE statement is not displaying the total of Copies, Address Pieces (Subtotal line C29), total bundles (Part D), and total sacks/trays and Pallets (Part E).	Use alternative format xls or csv download of the postage statement.	No	Periodicals	High	(None)	Both
2/3/2012 17:52	93128	Mail.xml version 11.0 D- PS3541 Part C Piece Postage not populating for 3541	A Mail.xml 3541 postage statement did not populate any Part C Piece Prices (C1 - C29). This postage statement did populate Part C discount line 30 however, which resulted in a negative total balance for Part C.	This does affect postage, there is no work around in current Mail.XML version 11.0D. Use Mail.XML version 10 or use other method of entering postage, not Mail.XML.	Yes	Mail.xml Postage Statement Processing	Critical	30.0.0	Both
2/3/2012 17:42	93127	When pending BRM transactions(on hold) are approved, it deducts balance from the permit even if it might have got linked to CAPS account	First a pending BRM transaction is created, then a permit is attached to a CAPS account. Finally, the pending transaction is approved for processing. The local trust account is debited even though the CAPS account should be debited.	Reverse the transaction on the trust account and input the BRM transaction without using a pending BRM transaction.	Yes	Domestic Postage Processing	High	(None)	Both
2/3/2012 10:51	93115	FCM Repositional Notes postage not charged	Postal Wizard entered and clerk entered on the PS Form 3600FCM - F1 Repositionable Notes \$0.005 is not charged.	None. Use an adjustment transaction to charge for the repositionable notes.	Yes	Domestic Postage Processing	Critical	(None)	Both
2/1/2012 19:09	93090	PS 3602N - Standard Mail - Non Profit Invalid error regarding to Non Profit account on Account Holder	User was unable to process postage statement for 3602-N Standard Mail - Machinable and Irregular Parcels if Account Holder is used by regular account and Mail Owner is used by Nonprofit account	None. Enter the postage by an adjustment transaction. In a future release the check for nonprofit authorization will be only for the mail owner.		Domestic Postage Processing	(None)	29.0.4	Both

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2/1/2012 13:00	93079	Mail.dat - Single-piece weights for Package Services Flats not rounding to 2 decimal places	Single-piece weights for flats mailed at Bound Printed Matter, Media Mail, and Library Mail prices should be rounded to two decimal places. However, they are allowing four decimal places.	For Mail.dat, Mail.XML, or clerk or mailer input on the postage statement the weight already rounded to two decimal places		Mail.dat Postage Statement Processing	Medium	(None)	Both
1/31/2012 13:07	93053	PS 3600 - First Class - Selecting Single Piece and Automation as Price Category causing timestamp error	Automation option is available in the Price Category dropdown if mailer check the "Check this box if this is a Single Piece Price mailing" check-box on the Permit Entry page.	Do not choose automation with single piece. Automation option should not be displayed in the Price Category dropdown if mailer check the "Check this box if this is a Single Piece Price mailing" check-box on the Permit Entry page.		Domestic Postage Processing	Low	(None)	External
1/30/2012 15:45	93033	MSTR: eVS Reports do not support mailer names greater than 40 characters	New eVS mailer ("Consolidated Postal Parcel Presort Service, LLC") was added on 1/27, and this caused the nightly ETL process that loads eVS data into BIDS to fail since the mailer name column was defined as having a max of 40 characters.	None	No	Microstrategy Reports	Critical	29.0.4	Both
1/29/2012 14:23	93024	eVS PRS - PRS CSSC mailers without RSCF in their contract are unable to submit RSCF	FedEx reports that after Jan 22, they are unable to get pricing for any of their RSCF packages.	None	No	E-VS	Critical	29.0.4	External
1/27/2012 18:36	93022	Mail.dat - Error code 0582 thrown incorrectly	Mailers are receiving error code 0582 - For Full-Service Processing, the .csm Label: IM/TM/ Container Or IM/TM/ Tray Barcode field contains an invalid value; it must contain a 21 character IMcb.	None		Mail.dat Validations	High	(None)	External
1/27/2012 13:09	93002	Regression Automation: Mailer Standard Mail statement adjusted by BMEU is missing all destination entry line items	For Mail.XML or Mail.dat submission of Standard Mail - Nonprofit statements with processing category Irregular Parcels (lines J1-J9) adjusted by the BMEU after failing the weigh verification are missing all destination entry line items.	Postal Clerk to enter the postage statement 3602N manually. Check the "Mailing contains pieces with destination entry prices" on the first screen.		Domestic Postage Processing	Critical	(None)	Both
1/27/2012 10:28	93000	Mail.dat - Client Validation Error 2209 should allow Rate Category of A1, B1, and D1 for Standard Mail for 11-2	Currently, Error Code 2209 is being thrown incorrectly. The mailer is using a Rate Category of A1, B1, or D1 for Standard Mail, this Rate Category is failing client validations however.	Use 12-1 to submit A1 or D1. Do not use A1 or D1 with version 11-2. To enter postage for Standard Mail Carrier Route Nonautomation letters, alternatively use an alternative method, not Mail.dat.	No	Mail.dat Validations	High	(None)	Both
1/27/2012 8:32	92996	The automation price check does not automatically getting populated for Standard mail Full_service & Basic service mailing from IMSB online tool	The automation price check does not automatically getting populated for Standard mail Full_service & Basic service mailing from IMSB online tool.			BMEU	High	29.0.4	Both

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1/26/2012 20:08	92230	PS 3600 - First Class - Letter (include Post Card) - Missing line B1 and B2	PS 3600 - First Class - Letter (include Post Card) - Missing line B1 and B2		Yes	Domestic Postage Processing	Critical	29.0.4	Both
1/26/2012 19:38	92189	PS 3600 - First Class - System did not return for Parcels as Processing Category causing unable to Finalize the PS	PS 3600 - First Class - System did not return for Parcels as Processing Category causing unable to Finalize the PS		Yes	Domestic Postage Processing	Critical	29.0.4	Both
1/26/2012 16:30	92177	eVS Recalc - recalculation of extra services for mailings with library and media mail errors out	The recalculation tool errors out when attempting to recalculate postage for EFNs with both mail class BL and BS, each with extra service 01.			E-VS	High	(None)	Both
1/25/2012 17:24	92128	Dashboard - Permits were missing CRID	CRID does not display in Mail Owner section if the Permit is not linked to a CRID. This disallows the electronic statement to be entered.	Need to manually link permit to a CRID.	No	(None)	Medium	(None)	External
1/25/2012 17:13	92127	PS 3602 - Part I and Part J - Data for "Total Postage for All Parts" was not recorded in the database	The system displays \$0.00 for "Total Postage for All Parts" section in Part I and J (Nonprofit Standard Mail).	Clerk should release the statement and put adjustment to permit for the difference.	Yes	Domestic Postage Processing	Critical	29.0.4	Both
1/25/2012 17:04	92126	Dashboard - PostalOne! changing Mailing Agent info by using Account Holder	When Mailing Agent submits a postage statement using a permit number which doesn't have an account number, the system then overrides their information by using account holder info (Mailing Agent contains the same info as for Account Holder).	None	No	Dashboard	High	(None)	External
1/25/2012 16:33	92125	Mail.dat - Incorrect Totat Weight on PS3600 for First Class Letters less than 2 oz	Total Weight and Unit Weight on the Postage Statement is being forced to 1 oz., the Total Weight, and Unit Weight may be inaccurate.	Clerk should release the statement and put adjustment to permit for the difference. Except for OMAS as the option is not available.	Yes	Mail.dat Postage Statement Processing	Critical	29.0.4	Both
1/25/2012 16:27	92124	Mail.dat : Remove Error Code 3516 (Fix Error)	Error Code #3516 is thrown incorrectly.	Ignore warning message.	No	Mail.dat Validations	High	31.0.0	External
1/25/2012 14:16	92095	Express mail Postage statements having any of these extra services lines (14,3,17) will not finalize	Express mail Postage statements having any of extra services lines (14,3,17) will not finalize	Enter an adjustment for the amount of postage.	Yes	Domestic Postage Processing	Critical	29.0.4	External
1/25/2012 11:57	92093	Dashboard query by preparer CRID returns records for different account CRID if no preparer is on ps	The Dashboard query by preparer CRID returns records without preparer information.	Use other reports to obtain information about the Preparer.	No	Dashboard	High	(None)	Both
1/25/2012 8:44	92089	Mailer View. International PS can't resubmitted using Forms I have submitted link	The 'Forms I have Submitted' link is not working.	Use other regular Postage Statement links to access statements.		Int'l Postage Processing	Medium	(None)	Both
1/24/2012 10:36	92040	Carbon Accounting Statement (BMEU Reporting) - Clicking Business Entity Checkbox Triggers Error	User is unable to click the checkbox beside the Business Entity and click submit and see results.	Click the highlighted name of the company to access the report.	No	BME Reports	Medium	(None)	External

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1/24/2012 9:35	92028	Carbon Accounting Statement - Parcel Select Emissions Being Reported on Parcel Post Line	Parcel Select emissions being reported in Parcel Post line item on Carbon Accounting Statement instead of separate Parcel Select line item.	None	No	Reporting	Low	(None)	External
1/24/2012 9:34	92026	Incorrect Postage: Mail.dat - Duplicate Pieces on Standard Mail Enclosures Statements With Simplified Address Indicator	Mail.dat Periodicals jobs with Standard Mail Enclosures will map pieces to both the Simplified Address and the non-simplified address version of the same line (F1 and F15 for example).	Postal Clerk to enter adjustment to account, then when fixed reverse adjustment and mailer to resubmit job.	No	Mail.dat Postage Statement Processing	High	30.0.0	Both
1/23/2012 9:21	91876	Mailer View. Issue with International PS display under View Forms I have Submitted link	On PS Form 3700 under Mailing Details no line items are displayed, only Total Postage.	None	No	Int'l Postage Processing	Medium	(None)	Both
1/22/2012 19:14	91874	Mail.dat First Class NSA rates not applied	Mail.dat First-Class Mail NSA rates are not applied.	Manually enter postage and reconcile to contract price.		Mail.dat Postage Statement Processing	Medium	30.0.0	Both
1/22/2012 18:15	91870	Parcel Select/Parcel Post - NSA/CSSC Rates Not Being Picked Up	Parcel Select/Parcel Post - NSA/CSSC Rates Not Being Picked Up	Manually enter postage and reconcile to contract price	Yes	CSSC	High	(None)	Both
1/19/2012 18:44	91831	Subtotal Postage, Discount Total, and Fee Total columns not displayed on the PW Confirmation Page	In Postal Wizard for Postage Affixed: The Subtotal Postage, Discount Total, and Fee Total columns displayed on the Review page are NOT being displayed on the Confirmation page.	None. Accept confirmation page missing data.	No	Domestic Postage Processing	High	30.0.0	External
1/19/2012 18:34	91830	Mail.dat - Use MPA Preparer CRID to populate Mailing Agent name on the Qual Report	the Mailing Agent name that is displayed is populated via the preparer permit, which is derived via the user's login in account. This can result in inaccurate information being displayed on the dashboard.	None. In future release update logic to use MPA Preparer CRID to populate Mailing Agent name on the dashboard.	No	Mail.dat Reports	Medium	(None)	Both
1/18/2012 18:15	91791	Invalid cannot find permit error - PS 3602 - When using PI permit as a Additional Postage Account or Permit Imprint Account to pay for Postage Affixed mailing	In Postal Wizard entry of PS Form 3602 Standard Mail Postage Statement, receive error message "The additional postage's permit - PI nn for additional postage - was not found in finance number." However, permit nn is found in the finance number.	Use the account number instead of the Permit number to pay the postage due on the postage affixed mailing or have the postal clerk enter the postage statement.		Domestic Postage Processing	High	(None)	Both
1/18/2012 18:00	91790	Dashboard - Mailer - Permit Deposit View Transactions Link on Mailer View Performance issue	Log on BCG - Click on Mailing reports - Click on View Transactions, and then click on a transaction with tran type = Permit Deposit, it takes a long time to process.	None. Wait for the view transaction report to process.	No	Dashboard	High	(None)	External

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1/18/2012 11:01	91780	Parcel Select Sample Showcase Part J Line J1 is not accepting minimum weight and Lines J7 and J8 are not accepting maximum weight	Parcel Select Sample Showcase Part J Line J1 is not accepting minimum weight of 0.7812 lbs (12.5 oz.). It rounds off to 2 digits to either 0.78 oz. or 0.79 oz.	Mailer or postal clerk should be able to enter 12.5 oz = .78125 lb but due to system error must enter .79 lb for min weight.	Yes	Domestic Postage Processing	Medium	(None)	Both
1/13/2012 11:00	91737	Mail.xml - Warning Message 8853 copies not equal copies in pound and piece postage being thrown incorrectly.	The warning message 8853 The number of Out County Copies does not match between the Piece and Pound charge lines for User Postage Stmt %%1. Piece: %%2, Pound: %%3 occurs even when copies in the piece postage are equal to copies in the pound postage.	None. Ignore the errant warning message.		Mail.xml Validations	Medium	(None)	Both
1/12/2012 14:32	91699	Original Container Information OCI Report is not displaying groupings of the Entry Point Destination of trays or bundles.	OCI Report. By Destination is currently displaying each tray destination instead of displaying each Entry Point Destination. The report should break out each tray/pallet by the specific drop ship destination point and not by the ZIP Code of the Tray.	None.	No	Reporting	Medium	(None)	Both
1/12/2012 14:18	91698	Mail.DAT - Sibling Container - Validation 3515 not thrown when Postage Statement Mailing Date populated	Mailing date is permitted on sibling containers. The 3515 validation is not active. When the Sibling Container Field is set to Y, only the following fields can only be populated: (list of fields that does not include Postage Statement Mailing Date).	The inactive validation is necessary as the workaround for Mail.dat (version 12-1) - Error Code 4352 (Mailing Date before January 22, 2012) is incorrectly triggering for sibling containers.		Mail.dat Validations	Medium	(None)	Both
1/12/2012 13:04	91693	OCI Container Barcode field is displaying Handling Unit (IMtb) Barcodes	Container Barcode (IMcb) field is displaying the Handling Unit Barcode (IMtb) instead of the Container (pallet) barcode.	None.	No	Reporting	Critical	(None)	Both
1/11/2012 14:22	90648	Issue Level Postage Statement & Publication Report: Correct container detail in download	Excel downloads of the Issue Level Postage Statement & Publication Report are not displaying fractional containers in the PS Form 3541 Part E.	The pdf download displays the correct fractional containers.	No	Periodicals	High	30.0.0	External
1/11/2012 14:18	90647	Publication Report: Unexpected Manual Statements	The publication report includes manually entered statements that do not appear in the publisher's other reports and queries. These statements are invalid having postage amounts but zero copies.	Use other reports to obtain information about the Periodicals mailings.	No	Periodicals	High	30.0.0	External

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1/11/2012 13:30	90645	Publication Report: Calculations are incorrect (Postal Wizard statements) SCF/ADC	The Publication Report calculations on the search screen are incorrect for SCF% and ADC%. For Postal Wizard statements, the calculations are not including copies in the calculation: total SCF/ADC copies (lines B2/B3) / total copies.	The publication report is incorrect.	No	Periodicals	High	(None)	External
1/10/2012 14:10	90627	Mail.dat - Validation 4206 being run on all co-pal jobs instead of just bundle-based	Mailers that are submitting updates to tray-based co-pal jobs (hdr, seg, csm, mpa, oci) are experiencing the following error: [4206] Required File Missing: file names. This validation is only applicable to bundle-based co-pal.	The .hdr, .seg, .mpu, .mcr, .mpa, .cpt, .csm, .cqt, .pqt, and .oci files must be included in the update to the tray-based co-pal job. Alternatively, the postage statement may be entered by alternative means.	No	Mail.dat Validations	High	30.0.0	Both
1/10/2012 14:06	90626	Mail.dat (version 12-1) - Error Code 4352 (Mailing Date before January 22, 2012) is incorrectly triggering for sibling containers	The Postage Statement Mailing Date validation is checking every Container (.csm records). Error preventing file submission occurs when the Postage Statement Mailing Date isn't present for the sibling container record.	Enter a Postage Statement Mailing Date for the sibling container or enter postage statements by other means.	No	Mail.dat Validations	High	(None)	Both
1/8/2012 11:17	90581	PBV: Previously Assessed Content Eligibility	User picks previously assessed, and tries to enter Content Eligibility verification results by checking the box on the second screen, the user gets a timestamp error on the following page.	Clerk shall verify manually and record a VRSR. If there were failures, the additional postage can be collected via adjustment transaction to customer account.		PBV	High	(None)	Both
1/8/2012 9:13	90574	Mailer View : On "Summary " Page Bulk Mail Center (BMC) link is not functional.	When Mailer is logged in regarding the Transaction/Information "Summary" Page, on right site of the page, when the Bulk Mail Center (BMC) link is selected, the Error - Page not found is displayed.	Use url https://www.usps.com/business/national-distribution-centers.htm	No	Mailer View Functionality	Medium	30.0.0	External
1/8/2012 8:17	90573	International and Domestic manifest system (MMS) only supports the new prices (Jan 22)	The MMS system is designed to support only one set of prices. As of Jan 8, these will be the Jan 22 prices.	Postal Clerks request manifest mailers for alternative documentation and bill postage by alternative means.		MMS	Low	(None)	Both
1/7/2012 17:45	90572	Mail.dat and Mail.XML Guidance on Correct Processing Category for Standard Mail Marketing Parcels	For Mail.dat and Mail.XML files, there is confusion on what processing category (machinable or non-machinable) to use for Standard Mail Marketing Parcels. This is because Mail.dat and Mail.XML uses values for Standard Parcel Type for Marketing Parcels.	Avoid failure by submitting Mail.dat and Mail.XML files by using the processing category as advised by USPS.		Mail.dat Validations	Medium	29.0.0	Both
1/6/2012 20:23	90569	Copalletization Original Container Information report Performance Issue	Copalletization Original Container Information report is timing out	Do not use the Copalletization Original Container Information report - request report by alternative means from mailer.	No	Reporting	Medium	(None)	Both

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1/6/2012 12:30	90550	PW Mailer View - Total Weight is displayed as 0.0000 lbs. on the Printer Friendly Version (confirmation page)	Postal Wizard EDDM Printer Friendly Version link "Total Weight" is displayed as 0.0000 lbs	Use PDF download or other alternative print out of the postage statement.	No	Postage Statement Wizard	High	(None)	Both
1/5/2012 8:56	90520	Regression. International PS -Part I and J. Excess Weigh Postage display issue.	Part I and J -Excess Weigh Postage price displayed as three places to right of decimal and should be four.	Accept incorrect display. Postage is computed correctly.		Int'l Postage Processing	High	(None)	Both
1/4/2012 17:37	90509	Mail.XML 11.0D Characteristic Mail Content Type not working	Mail Content is not recorded on Standard Mail or First-Class Mail postage statements: Reply Envelope or Reply Card, Contents NOT required to be mailed FCM, DVD/CD or other disk (inc Round Trip), Product Sample.	None. Even though mailer reports mail content, it will not display on the postage statement.	No	Mail.XML Postage Statement Processing	High	30.0.0	Both
1/4/2012 17:07	90478	Regression: Error When Opening Deleted Container Report on Dashboard	An unexpected error has occurred while processing your request. The error has been logged with error id = 21156. Please try your request again	None. Do not use Deleted Container Report	No	Domestic Postage Processing	Medium	(None)	Both
1/4/2012 14:07	90385	Regression Automation: Problem with specifying Additional/Affixed postage accounts on the Review page	Can't submit Postage statements of type "Postage Affixed" from BCG because the Permit not found in finance number.	Enter the Permit Number using the Search link.	No	BCG	Medium	(None)	Both
1/4/2012 11:26	90378	Mailer View PW: A Mailer cannot submit 3700 Part E and Part G in Firefox	Mailer cannot submit Postal Wizard postage statement in Firefox	Use alternative browser or have postal clerk enter postage statement. MS Explorer works.	No	Postage Statement Wizard	Low	(None)	Both
1/3/2012 13:35	90369	Unable to submit Periodical combined statements from Postal Wizard with 'Does mailing require a 8017/8125' checked on all children.	In some cases for Periodicals Combined statements, postage statement entry cannot be completed if box, 'Does mailing require a 8017/8125' is checked.	Do not check box 'Does mailing require a 8017/8125' even if it applies	No	Postage Statement Wizard	Medium	30.0.0	Both
1/3/2012 12:46	90367	Presort Eligibility Report - postage computation issues (various)	Various circumstances result in the presort eligibility functionality computing postage as \$0, resulting in negative postage due.	Ignore the Presort Eligibility report and ensure the postage statement is correct.	Yes	E-VS	High	30.0.0	Both
1/1/2012 21:30	90348	eVS CSSC - Parcel Select Is Getting Published Rates	When attempting contract pricing system is giving published pricing	Manually enter postage and reconcile to contract price	Yes	PostalOne! Interface	Critical	30.0.0	Both
12/29/2011 12:31	90295	Presort Eligibility Report - Failing Parcel Select Lightweight recalculates incorrectly	Postage incorrect. Incorrect rate indicators are being used to map presort exception pieces for Parcel Select LW. A threshold of 50 pieces is being used rather than 200 pieces/50 lbs. Zone is not calculated.	Postal Clerk to enter postage by changing the suggested incorrect value.	Yes	E-VS	High	30.0.0	Both
12/27/2011 17:11	90249	Regression - First-Class Mail Receipt Total Adjusted postage incorrect	Total Adjusted Postage on the Receipt incorrect compared to Total Adjusted Postage on the Review page and postage statement correct.	See the correct postage on the postage statement and other reports.	No	Domestic Postage Processing	High	(None)	Both

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12/16/2011 12:57	89924	VAE role is not receiving email notification for negative balance Streamlined Acceptance permits	VAE role does not receive email	VAE to use PostalOne reports to find status	No	Reporting	Low	(None)	External

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1/25/2012 18:47	92133	eVS IMD - Rate_Compute Table	Some rate records were not uploading to the rate table. This results in some piece scans being rated as "NA" as they could not map to a valid rate.		Yes	eVS IMD	High	(None)	Both
1/25/2012 18:45	92132	eVS IMD - Mailer Missing for non-concatenated barcodes	When the non-concatenated barcode is scanned and then the zip code barcode, the mailer field is reset on the backend. The piece is able to be saved, the sample list will not display the mailer. Scans are not being uploaded to the DB.	For a non-concatenated mailing, users should first scan the zip barcode and then the PIC	No	eVS IMD	Medium	29.0.3.1	Both
1/25/2012 18:39	92131	eVS IMD - Mailer Not Found	When the mailer not found checkbox is selected, the mailer field should be populated with "Mailer Not Found". However, the mailer field is not populating and therefore the piece scan cannot be saved.	None. No scan is available.	No	eVS IMD	High	29.0.3.1	Both
1/24/2012 13:36	92048	PS Form 3600 Flats Single-Piece 2 oz price incorrect	Single-Piece Flats 2 oz price on Manually entered postage statement incorrect, system is charging 1 oz price instead of 2 oz price.	Manually enter postage to reconcile price.	Yes	Domestic Postage Processing	Critical	(None)	External
1/23/2012 10:43	91879	Update SBP Code for Contract Pricing for Sample Pieces	Sample processing is failing and setting all items to a pending status because the contract price lookup failed. Issue related to Program Registration manner of sending over the MIDs and CRIDs when there is a 'Master CRID'.	None	Yes	Scan Based Payment	High	29.0.3	Both
1/23/2012 10:04	91878	eVS Postage - Parcel Select being charged 0.19 for delivery confirmation	Parcel Select pieces post-price change are being charged 0.19 for Delivery Confirmation. The correct charge should be 0.	Clerk to make an adjustment to the account.		E-VS	Critical	29.0.3	Both
1/22/2012 19:12	91873	Mail.Dat - First Class postage statement generating validation error 7079 double entry of postage statement lines	Mail.dat file fails to submit. In Job Validation/Upload Details screen get error 7079 There were duplicate postage statement lines (Section: X, Line Number: X) generated for a postage statement with Mail Class (1).	Postal clerk to enter adjustment on the account. After this is fixed, reverse the adjustment and the mailer to resubmit the job. Mail.XML has a similar issue.	Yes	Mail.dat Postage Statement Processing	Critical	29.0.2.2	Both
1/22/2012 13:26	91869	Resolved on retest. Production. International PS. Line S 17 picture Permit is displayed on Parts F and G.	PS Form 3700 Line S 17 for Picture Permit is displaying when it should not.	Clerks should not enter peices in Line S17 for Picture Permit.	Yes	Int'l Postage Processing	Medium	(None)	Both

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1/20/2012 11:40	91843	Priority Mail Open and Distribute (PMOD) PS Form 3600PM Priority Mail Postage Statement generates zero for postage for CSSC PMOD Pallet rates	When a user submits a PMOD manifest against a PMOD CSSC contract, the Postage Statement shows zeros for all postage amounts and the mailer is not charged for the pallet postage prices. The variance report shows the correct contract rates	None. Charge the mailer for the missing postage by other means.	Yes	E-VS	Critical	29.0.3	Both
1/19/2012 17:47	91829	Total Postage is incorrect on the Standard Mail master statement; correct on billable postage statement	Postage is displayed and billed correctly from the child postage statements. The master statement display of total postage is incorrect.	Ignore the master statement display of total postage.	No	Dashboard	Medium	(None)	Both
1/13/2012 21:10	91757	DUP 90545 Priority Mail: Lines E65-E68 are not retrieving NSA contract prices - Division by Zero error	Mailer or postal clerk creates a a non-identical weight priority mail statement and enter pieces in line E65-E68 on Postage Statement Entry page, Expression Exception - in /opt/WebSphere/applications/CFMX/cfusion_CFEar... line 409 Division by zero.	Postal Clerk to enter an adjustment to the account. Once fixed reverse the adjustment and enter the PS Form 3600PM.	Yes	Domestic Postage Processing	Critical	29.0.2	Both
1/13/2012 11:32	91738	PostalOne! receiving future dated Postage Statements	Mailers receive warning: to continue with this link, Mail Arrival Date has to be on or after 1/22/2012. Please use pre-price change link for Mail Arrival Date before 1/22/2012. Would you like to continue?	For mail before 1/22/2012, do not select continue and set mailing date to 1/22/2012 to pay the new prices. Instead go to the pre-price postage statement entry link as directed by the message.		Domestic Postage Processing	Critical	29.0.3	Both
1/12/2012 13:59	91696	OCI Download Reports (xls and csv) Not Displaying properly	All the columns on the OCI report do not Download to the XLS and CSV reports. The columns on the XLS and CSV reports must be readable (not contain 9.93E+23) and the column headers visible without the user having to enlarge columns.	Relabel columns with correct headers and enlarge column widths in the xls and csv files.	No	Reporting	Medium	(None)	Both
1/12/2012 12:54	91692	Regression Automation: Periodical statements with processing category "Parcels" - being changed to "Irregular Parcels"	Periodicals (Regular, Classroom, Nonprofit and Sci of Agr), with processing category = Parcels are incorrectly converted to Irregular Parcels and postage is overcharged.	Enter an adjustment on the customer account for the correct amount of postage or wait until fixed.	Yes	Domestic Postage Processing	High	30.0.0	Both
1/12/2012 12:22	91689	Mailer view PDF: Updates to PDF PS Form 3541	On the Mailer view PDF for 3541, Part E, page 7 of 7, Line E52 should read "(Add lines E27-E51)"	Ignore incorrect subtotal calculation display: Add lines E31-E51.		Mailer View Functionality	High	29.0.2	External

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functiona l Subsystem	Priority	Productio n	Business Impact (Mktg)
1/12/2012 10:38	91686	eVS Recalculation Tool - fails to update extra service pricing	eVS Recalculation Tool - fails to update extra service pricing. Extra Service prices are not available.	Postal clerk to make an adjustment to the customer account or wait for fix.	Yes	E-VS	Critical	29.0.1.1	Both
1/11/2012 11:19	90640	Issues in loading the FS NIXIE and ACS data to the FS reporting tables	ACS and NIXIE data do not load to the full-service reporting tables and this limits mailer's access to the ACS and NIXIE data through Business Customer Gateway (BCG).	Use an alternative method to obtain the ACS and NIXIE data.		Push/Pull Data Distribution	High	29.0.1	External
1/10/2012 15:37	90629	eVS Postage - Extra Services, Parcel Post, and Parcel Select being calculated at future rates when they should get current	eVS is giving future rates to extra services and Parcel Select in all mailings, regardless of mailing date.	Parcel Select and extra services have no access to the prices applicable before Jan 22. Enter postage by alternative means.	Yes	E-VS	Critical	29.0.1	Both
1/10/2012 13:17	90623	Fix the error handling in the Closeout Message parser when encountering an invalid xml.	The mailer will not be able to receive Closeout messages that were created using Mail.XML versions other than the one used to submit the request. There are no appropriate error messages for this event.	Do not use different Mail.XML version from the one used to submit the request. See Mail.dat and Mail.XML version schedule document for Jan 8 2012 release https://ribbs.usps.gov/intelligentmail_schedule/documents/tech_guides/specs/IDEAllianceSpecs.pdf .		Mail.xml Validation s	Medium	29.0.2	External
1/10/2012 13:13	90622	Enhance the DB queries that process the Informed Visibility Data for Data Distribution	Enhance the performance of the Database procedures that load and prepare the Informed Visibility data for Mail.XML Pull, Mail.XML Push and Downloadable reports.	None. The performance of the push messages and the reports is slow.		Mail.XML Report Processin g	Medium	29.0.2	External
1/10/2012 12:39	90620	Mailer - Data Distribution Dashboard - Date Range Error	The year is not factored in the date comparison and gives an error message "Start Date must be before the End Date" if the month of the start date is greater than the month of the end date. Example: Date range 12/dd/11 to 1/dd/12 generates error.	Select data for the dashboard using dates that do not fit the criteria for this problem.		Push/Pull Data Distributio n	High	29.0.2	Both
1/9/2012 19:37	90610	Error message issue when processing FCM statements for metered Parcels	Error message "Single Piece affixed mail must be part of a presorted mailing" is incorrectly generated by the system when processing FCM statements for metered Parcels	Unless the mailing contains pieces paying single piece price, the postal clerk must enter an adjustment transaction. After this is fixed reverse the adjustment transaction and enter the postage statement.	Yes	Domestic Postage Processin g	Critical	29.0.2	Both

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functiona l Subsystem	Priority	Production	Business Impact (Mktg)
1/9/2012 17:36	90605	E-VS - Missing RSCF records for Pre Price Change	EVS uses P 1,2,3 for NSA RSCF prices before Jan 22 but these records are missing.	Postal Clerk to enter postage statement until fixed.		E-VS	Critical	29.0.1	Both
1/9/2012 15:08	90600	Mailer View - PSW - Mailer's Mailing Date to be after 1/22/2012 in the prior rate case link	Mailer entering a postage statement in Postal Wizard allows Mailer's Mailing Date to be after 1/22/2012 in the prior rate case link. Incorrect prices are applied.	Postal clerk must not finalize postage statement for mailing date Jan 22 and after with prices before Jan 22. If finalized, the postage statement must be reversed.	Yes	Postage Statement Wizard	High	29.0.1	Both
1/9/2012 11:45	90596	Mail.XML - Validation to reject Election Mail is not triggering	Mail.XML Message to create a postage statement will accept the Election Mail product.	Election Mail is not an available product at this time. Any Postage Statement with Election Mail must be reversed and reentered to receive correct First-Class Mail Postage.		Mail.xml Validation s	High	29.0.2	Both
1/9/2012 5:35	90592	DUP 90605 PRS Postage - some statements fail with : generate_pstg_line_for_ps(1p..17p) ORA-01403: no data found	Manifest File Number nnnnnnnnnnnnnnn: PRS: Error processing line item: 100: generate_pstg_line_for_ps ORA-01403: no data found	Postal clerk to enter postage statement.		E-VS	Critical	29.0.1	Both
1/9/2012 5:31	90591	eVS Postage - Parcel Select statements for current rates failing	Error ocured while submitting postage statement: No postage rate was found for this combination of inputs: mailingDate=2012-01-03 etc. Invalid postage statements cannot be submitted.	None. Postal clerk to enter postage.		E-VS	Critical	29.0.1	Both
1/8/2012 21:26	90590	Mail.XML - NSA Pricing can be incorrect for Priority Mail or PMOD	Currently when a permit has custom pricing for both PMOD and Priority Mail, then Mail.XML postage statement processing can incorrectly choose the NSA contract with the custom prices. This affects postage calculated.	If incorrect postage was taken from the mailer account, the postal clerk must reverse that postage statement. The mailer can enter the postage statement with the correct NSA contract using Postal Wizard. Or the Postal Clerk can enter the postage statemen	Yes	Mail.xml Postage Statement Processing	Critical	29.0.2	Both
1/8/2012 15:44	90589	Mail.XML - NSA Prices postage statement lines missing data columns	The product id, the discount rate, and the published rate are missing from the statement of NSA contract pricing. Sometimes cannot see column for discounted price (that the customer pays).	None. Column data is missing.		Mail.XML Postage Statement Processing	Critical	29.0.2	Both
1/8/2012 11:46	90585	Unable to pull the Original Container Information report from Dashboard	User unable to access Original Container Information report from the dashboard due to performance problem.	None.		Dashboard	High	29.0.0.1	Both

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
1/7/2012 16:26	90571	Mail.dat and Mail.XML Standard Mail Marketing Parcels over 3.3 oz - Lines G10-G17.	The lines for Standard Mail Marketing Parcels 3.3 oz and over are not mapped correctly to the Mail.dat or Mail.XML rate categories: P1 = 5 Digit, PM = SCF, P7 = NDC, and P8 = Mixed NDC..	As a workaround current rate categories (PQ, PR, PE) can be used. However there is not rate category available for SCF presort lines G13 and G16 wait until fixed. Postal clerk to enter postage statement if SCF presort lines G13 or G16.		Mail.dat Postage Statement Processing	Critical	29.0.2	Both
1/6/2012 19:54	90566	Display of Total Postage (Label and Value) after the reduction of shortage and spoiled pieces' discount is missing when a Mail.dat/Mail.xml job has shortage/spoiled pieces in the mailing in it.	When acceptance clerk finalizes the postage statement the shortage/spoilage is missing.	Request for a refund transaction if the shortage or spoilage is not taken into account.	Yes	Domestic Postage Processing	High	29.0.1	Both
1/6/2012 19:03	90564	PostalOne - Prog Reg Interface Script is very slow and is not finishing	Prog Reg Interface Script is very slow and is not finishing. This is causing NSA contract pricing to be unavailable.	None.		Domestic Postage Processing	High	29.0.1	Both
1/6/2012 9:58	90543	Mailer View: PDF Display Updates for Final PS Hard Copies	Displays on the Mailer PDFs are not up to date since the final hard copies were recently posted 1/5/2012.	None. Must be fixed by Jan 22.		Mailer View Functionality	High	29.0.1	Both
1/5/2012 13:20	90532	Regression: MRS Invoicing Receipt cannot be retrieved from BMEU and Mailer Views	Cannot obtain MRS invoicing receipt.	None.		PBV	High	29.0.1	Both
1/5/2012 12:53	90526	SBP - Postage Due Statements are getting Error for Priority Mail Flat Rates	Scan based payment transactions do not receive a transaction ID and display error on the dashboard instead of complete.	Enter postage statement by other means not scan based payment.		Scan Based Payment	High	29.0.1	Both
1/5/2012 0:25	90515	Duplicates lines (display only) being displayed on review page for combined mailings	Duplicates lines being displayed on review page (or when a statement is picked after being finalized from the dashboard) for combined postage statements only. Applies to Mail.dat, Mail.XML, Postal Wizard and Clerk entry.	None. Ignore the display of duplicate lines. Total postage is correctly billed.		Domestic Postage Processing	High	29.0.2	Both
1/4/2012 18:30	90513	Mailer: 3605 Package Services Postage Statement PDF Display Issues	Missing columns "Hold for Pickup" and "Customer Generated Electronic Labels" Duplicate column "Packaging is Based On"	None. Must be fixed by Jan 22.		Mailer View Functionality	High	29.0.1	Both

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functional Subsystem	Priority	Production	Business Impact (Mktg)
1/4/2012 15:02	90387	Regression Automation: Tap Test verification failing to trigger in External mailer submitted statements	For Postal Wizard statements with Windowed letters or flats, when in UPD status with a future mailing date, being finalized before that future mailing date, the system fails to trigger Tap test verification. Same problem for address quality verification.	The Postal Clerk must enter the postage statement, then the verification is triggered.		PBV	Critical	29.0.1	Both
1/4/2012 13:40	90383	Reversal of Metered or Precanceled mailing	Reversal of metered mail or precanceled mail from Postal Wizard, BMEU, Mail.dat or Mail.XML entered postage, results in incorrect credit.	Postal Clerk to call Help Desk to request a data repair in place of the reversal transaction.	Yes	Domestic Postage Processing	Critical	29.0.2	Both
1/4/2012 9:20	90377	MMS Error msg received when entering a PMOD Pallet sample for a NSA approved permit	Pricing for PMOD pallets is not working in Manifest system	None. To be fixed before Jan 22.		MMS	High	29.0.2	Both
1/3/2012 7:54	90361	Parcel Select - Sample Showcase Part J configuration	Sample Showcase pricing is incorrect and not available to Postal Wizard customers or postal clerk	Wait until Sample Showcase pricing is fixed before Jan 22	Yes	Domestic Postage Processing	Medium	29.0.2	Both
12/31/2011 16:07	90340	DUP 92181 PMOD Container Pallet rates unable to generate postage statement	eVS PMOD Container Pallet rates unable to generate postage statement	Do not use new PMOD Container Pallet rates. Defer billing customer.	Yes	E-VS	Critical	(None)	Both
12/30/2011 11:10	90317	Carbon Accounting Summary - Zero Emissions Calculated Incorrect FCM Lines	Inaccurate calculations for First-Class Mail postage statement lines C4 and C10 and B14 are identified with issues.	None. Report calculations will be fixed in a future release.		Reporting	High	29.0.2	Both
12/29/2011 23:41	90307	682 Carbon Accounting Summary: Incorrect Calculations for Parcel Post and Parcel Select	Inaccurate calculations for Parcel Post and Parcel Select. Parts D, G, I, and J are identified with issues.	None. Report calculations will be fixed in a future release.		Reporting	High	29.0.2	Both
12/23/2011 9:46	90168	682 Carbon Accounting Summary - Fourth Decimal Place of "Raw" Emissions Figures Not Being Retained	Calculations were performed without the fourth decimal place and therefore are inaccurate. Calculations performed to three decimal places instead of four.	None. Report calculations will be fixed in a future release.		Reporting	High	29.0.2	Both
12/16/2011 18:32	89955	FCM Round Trip DVD/CD or Other Disc letter mailpiece - the system is not adding surcharge for 2 oz piece	Incorrect price for DVD/CD 2 oz letter starting Jan 22	Do not enter postage for DVD/CD 2 oz letter until fixed before Jan 22	Yes	Domestic Postage Processing	Critical	29.0.2	Both
12/14/2011 13:27	89758	682 - Carbon Accounting Summary - Periodicals Calculation Incorrect	Periodicals Carbon Emissions Accounting calculation incorrect	None		Reporting	High	29.0.2	Both

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Submit Date	Id	Title	Business Description (Mktg)	Business Workaround	Finance Impact	Functiona l Subsystem	Priority	Productio n	Business Impact (Mktg)
12/8/2011 10:11	89048	DUP 86954 SRS 669. Mailer View. International PS. Permit search result returns invalid permit types	Account Search for International PS Form 3700 returns invalid permit types for Permit Holder, which should not be available for Intl PS submission like BR, MR, PP, PE.	Use only permit types for Permit Holder: OI or PI. Mailing Agent and Mail Owner: PI,'MT','PC','OM','OI', or'GH'.		Int'l Postage Processin g	Medium	30.0.0	Both