



Tell the Commander

Voice your suggestions and concerns - directly!

U.S. Army Garrison Schinnen

Tell the Commander

USAG Schinnen provides Army base operations services to joint, inter-agency and international communities in support of U.S. interests in NATO throughout the Netherlands, northern Germany, northern Belgium and Poland.

USAG Schinnen strives to live the Army Values in all of our organizational actions: Loyalty, Duty, Respect, Selfless Service, Honesty, Integrity and Personal Courage. We also embrace these organizational business core values and concepts:

- ✦ Accountability
- ✦ Agility
- ✦ Commitment
- ✦ Competence
- ✦ Empowerment
- ✦ Quality
- ✦ Stewardship
- ✦ Teamwork
- ✦ Vision

"Mission Possible!"



The USAG Schinnen Garrison Commander wants to hear your ideas, suggestions and concerns.

USAG Schinnen sustains this program to enable anyone to express their suggestions and concerns directly to the Garrison Commander by going online.

"There are some great ideas in our community and I want to hear them," says Lt. Col. Chad R. Arcand, "and sending suggestions or concerns directly to me via the Internet is an effective way to help the garrison do a better job."

Go to the [USAG Schinnen website](#) and click on the '[Tell the Commander](#)' icon. Visitors must provide contact information and can enter up to 450 characters describing their suggestion or concern. When the "submit" button is clicked, the information is sent directly to the Commander.

"I want your input," says Arcand adding, "And we need to receive your contact information so we can follow through and follow-up."

'Tell the Commander' drop boxes are also located throughout USAG Schinnen in the Bowling Center, in the headquarters building foyer, and in the entrance hallway of the AAFES main exchange store. This is where suggestions or concerns can be submitted in writing.

Customers can also access '[ICE](#)' (Interactive Customer Evaluation) online to provide feedback on specific services.



Lt. Col. Chad R. Arcand
U.S. Army Garrison Schinnen
Commander

