

Contracting Officers shall insert the clause “Task and Delivery Order Ombudsman” into Section G for all basic multiple award task or delivery order solicitations and contracts.

**52.216-4002**

**Task and Delivery Order Ombudsman**

**OCTOBER 2011**

The ACC-New Jersey Task and Delivery Order Ombudsman shall review contractor complaints under either a multiple award task order or multiple award delivery order contract to ensure that all contractors awarded such contracts are provided a fair opportunity to be considered for each order, consistent with the procedures in the contract. Complaints to the ACC-New Jersey Task and Delivery Order Ombudsman must be forwarded to:

Ms. Rebecca Wisser  
ACC-New Jersey Task and Delivery Order Ombudsman  
Phipps Road, Bldg. 1610  
Picatinny Arsenal, NJ 07806-5000  
Telephone: 973-724-3442  
Facsimile: 973-724-2914  
Email: [usarmy.picatinny.acc.mbx.accnjombudsman@mail.mil](mailto:usarmy.picatinny.acc.mbx.accnjombudsman@mail.mil)

Submissions to the ACC-New Jersey Task and Delivery Order Ombudsman must be in writing and should include the relevant solicitation, contract, task order, or delivery order number(s), relevant information supporting the complaint and the name of the cognizant Contracting Officer, if known.

All information submitted to the Government under this clause must identify any restrictions on use, release, or disclosure.

Only unclassified information should be submitted in accordance with the above procedures.

Submittals under this clause do not constitute submittals under the requirements of FAR 52.233-1, “Disputes and Alternates”, 52.233-2, “Service of Protest and Alternates”, and 52.233-4000, “HQ AMC-Level Protest Program”.