



**IMCOM**  
SOLDIERS • FAMILIES • CIVILIANS



29 September 2010, 1000 – 1100 hours, The ARENA, Caserma Ederle

## Agenda

- ❖ Introduction/Master of Ceremony – Public Affairs Office
- ❖ Volunteers of the Month
- ❖ Yard of the Month
- ❖ Hot Topic(s)
- ❖ Community News
- ❖ Community Issues – Open & New
- ❖ Open Forum

## **Adult Volunteer of the Month – August: Mary Anderson**

Due to Mary's efforts, the Army Family Team Building program has been given continuity and has been maintained through three staff member changes in a year alone. She works tirelessly to ensure that other volunteers are kept in the loop and feel appreciated. She teaches newcomers at Benvenuti and multiple AFTB courses. She is always logging and sharing ideas. She has gone above and beyond what is expected of a volunteer. She is an invaluable asset to the Vicenza Military Community.

**Thank you, Mary!**

## **Youth Volunteer of the Month – August: Josie Anderson**

Josie spends many hours assisting in the organization and administrative tasks in and around the office. The AFTB program has seen many changes in the last year, and Josie has been a steady, reliable face.

**Thank you, Josie!**

## **Adult Volunteer of the Month – September:**

### **Krista Cahill**

Krista Cahill has continued to impress us with her commitment to our youth sports program. Since arriving she's spent a significant amount of time volunteering for multiple sports teams. In the winter she took on 3 basketball teams since youth sports was short on coaches due to the deployment. In the spring she stepped up to help a softball team that needed some extra help. This summer she was the specialist in our basketball clinic.

Krista brings a level of detail and quality programming into each of the sports she coaches. She makes lesson plans and is constantly looking for ways to improve her coaching to better meet the needs of our players and improve their skills. As a military spouse of a Soldier deployed and a mother she is very busy, but she continues to give her time and energy to all the youth she works with. She is a great example to both the youth she serves and other community members.

## **Thank you, Krista!**

## **Youth Volunteer of the Month – September: Kiki Sibilla**

As a youth EFMP volunteer, Kiki has contributed valuable time helping in the office and helping at recreational events. She has spent countless hours shredding documents, and making copies. She put together the EFMP welcome packets for the year and the EFMP newsletter. She also helps at the EFMP Bowling events and at the Fun Runs.

**Thank you, Kiki!**



## **USAG Vicenza Yard of the Month**

**COL Daiga  
Commander, USAG Vicenza**



# InfoX



## YARD OF THE MONTH

IS PRESENTED TO

# THE REYNOSA FAMILY

A great deal of hard work and dedication has gone into maintaining your home and yard, while meeting the other demands of daily life. You have inspired other residents to take pride in the appearance and upkeep of the exterior of their quarters and yards. You have done an exemplary job of meeting this challenge. Thank you for playing such a vital role in portraying a positive image in our community.



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**JEFFREY S. HARTLESS**  
CSM, USA  
GARRISON COMMAND SERGEANT MAJOR

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**ERIK O. DAIGA**  
COL, MI  
COMMANDER

***“SUPPORT AND DEFEND!”***





## Hot Topics



## **AAFES Updates**

**Ms. Michelle Mackey**  
**AAFES Region Manager**



## AAFES Hours by Facility

### ***Facility***

### ***New Hours***

Main Store

1000-2000 Mon-Sat, 1000-1800 Sun

***0900-2100 Daily, NOV-DEC Only***

Shoppette

24 Hours

Villaggio

1100-1900 Mon-Sun

Car Care

0730-1800 Mon-Fri, 0900-1600 Sat, closed Sun

MCSS

0930-1730 Mon-Fri, 1000-1300 Sat, closed Sun

Subway

1030-2100 Mon-Sat, 1100-2100 Sun

Burger King

0630-2100 Mon-Fri Dining Room, 0630-2200 Mon-Fri Drive Thru

0700-2100 Sat DR, 0700-2200 Sat DT, 0800-2000 Sun (both)

Popeye's

1030-1800 Mon-Sat, 1100-1700 Sun

Taco Bell

1030-1900 Mon-Sat, 1100-1800 Sun

Anthony's

1030-2000 Mon-Sat, 1100-1800 Sun

Charley's

0700-1900 Mon-Sat, closed Sun



# InfoX



## ***Facility***

## ***New Hours***

Barber

0800-1900 Mon-Fri, 0900-1900 Sat, closed Sun

Beauty Shop (BLDG 302)

0900-1800 Mon-Sat, 1100-1600 Sun

Gift Shop

0900-1800 Mon-Sat, 1000-1700 Sun

New Gold

0900-1800 Mon-Sat, 1000-1600 Sun

Optical Shop

0900-1800 Mon-Sat, 1200-1600 Sun

L-DC

0900-1800 Mon-Fri, 0900-1400 Sat, closed Sun

FHC

0800-1800 Mon-Sat, 1200-1800 Sun

Cell Phone

0900-1900 Mon-Sat, 1000-1800 Sun

***0800-2000 Mon-Sat, 1000-1800 Sun,  
NOV 1 – DEC 15 Only***

Flower Shop

1000-1800 Mon-Fri, 1100-1600 Sat, closed Sun

Tailor shop

0900-1730 Mon-Fri, 1000-1300 Sat, closed Sun

NCS

1000-1730 Mon-Fri, 1000-1600 Sat

EuropCar

0800-1800 Mon-Fri, 0800-1400 Sat, closed Sun

Ciao Café'

0700-1800 Mon-Fri, closed Sat & Sun

DJ Hot Dog Stand

1030-1430 Mon-Fri, closed Sat & Sun

## 2009 – 2010 POL Coupons

- **Expire 30 September 2010**
- Refund period 21 September – 30 November
  - Exception will only be granted for those deployed during that time period upon presentation of orders or letter from Commander.
- Refund must be made at the PX where your fuel ration card is located
- No more than two months ration may be refunded
- Coupons must be in good condition in that the serial number and denomination are legible
- If you cannot make it to the PX to refund your coupons, mail them to:

AAFES Europe Aviano  
Attn: Accounting Office  
Unit 6195  
APO AE 09601

## 2010 – 2011 POL Coupons

- First date of sale is 27 September. Even if sold in September, they will be counted against October rations.
- AGIP and ESSO will not accept the coupons until 1 October



## AAFES Annual Customer Survey

- ❖ Coming to Vicenza  
October 16 – November 6
- ❖ Conducted at various  
times, posted in advance
- ❖ Five Dollar coupon for  
completing survey!



Please take our  
**Customer Satisfaction Survey!**

You'll receive a coupon good for **\$5 off your next AAFES-BX/PX purchase.**





## **DECA Updates**

**Mr. Wayne Lintz**  
**Acting Commissary Manager**



- ❖ Refrigeration upgrades 23 September – 21 October
- ❖ Upgrades will:
  - help save energy
  - be environmentally friendly
  - make shopping experience more enjoyable
- ❖ May be some inconveniences – if there are items you can't find, contact store personnel for help



## Affected Areas and Dates

### Phase 1 Sept. 23-29

Ice Cream, Frozen Waffles, Juices, Pies, Vegetables, Dinners, Organic Fruits, and Cool Whip

### Phase 2 Sept. 29-Oct. 6

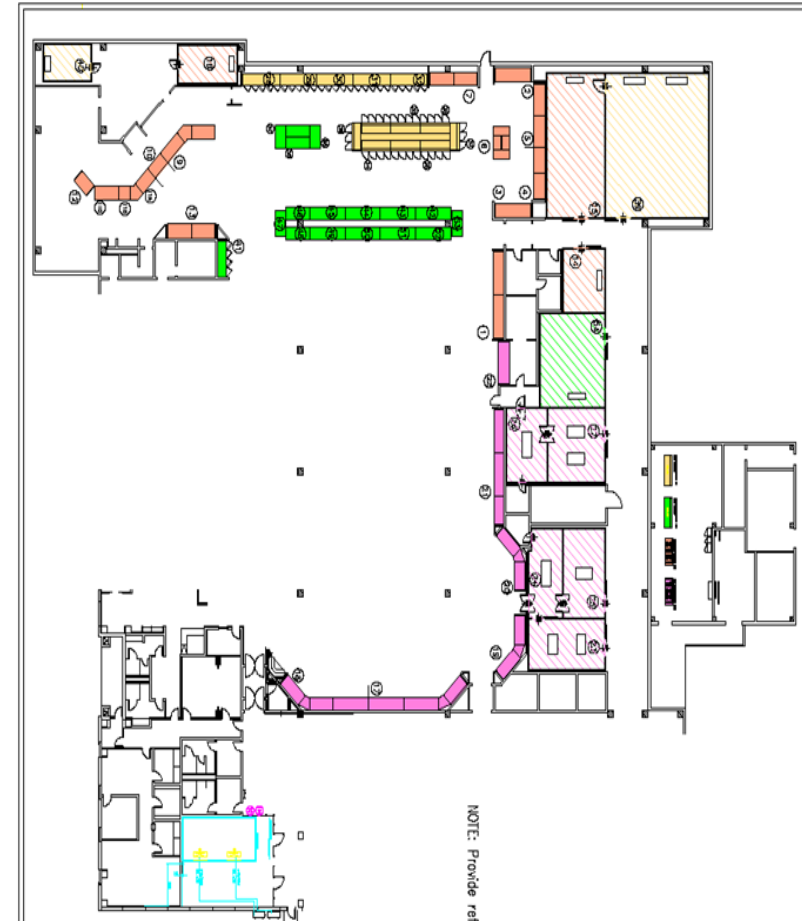
Frozen Chicken, Fish, Ethnic, Pizza, Meat, Prepared Chicken, Breakfast Sausage, Ribs, Bread

### Phase 3 Oct. 7-14

Chilled Jell-O, Lunchables, Dairy, Juice, Pre-Packaged Meats, Pillsbury Dough, Hot Dogs, Bacon, **Grab n Go, Bakery/ Deli**

### Phase 4 Oct. 15-21

Slack Out Chicken, Fresh Chicken, **Meat and Produce**





## **Domestic Violence Prevention Month**

**Ms. Tammy Wilbur-Hoistad  
Family Advocacy Program Manager**

## Domestic Violence Prevention Month October 2010

### Theme

**"Imagine an Army Free of Domestic Abuse: Prepare- Prevent-Protect"**



### Purpose

- Educate the community about domestic and partner violence and reporting options for victims
- Promote healthy and strong relationships.

### Events

- Weekly book club held every Thursday in October from 1030-1130
- 12 Oct – Couples Cooking Class 11:30AM-1:00PM, sign up deadline is 5 Oct
- 19 Oct – Couples Bake-Off Competition 11:30AM-1:00PM, sign up deadline is 12 Oct

*\*Spouse not here? Single? Individuals are encouraged to team up with a friend and participate!*

Participants interested in signing up can contact Caitlin Beauchamp at DSN: 634- 6269 or 0444 -71- 6269.

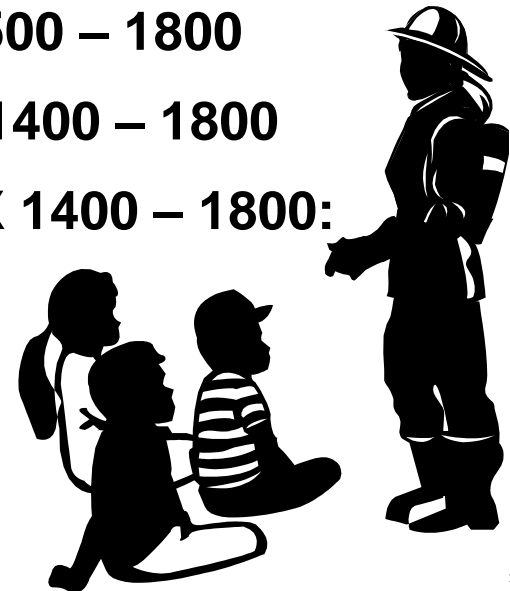


## **Fire Prevention Week October 3 – 9**

**Chief Bender  
USAG Vicenza Assistant Fire Chief**

Fire Prevention Week was established to commemorate the Great Chicago Fire. President Calvin Coolidge proclaimed the first National Fire Prevention Week on October 4 - October 10, 1925, and every President of the United States since has signed a proclamation proclaiming a national observance during this week.

- **Oct 3: Open House at Fire Station 1300 – 1700**
- **Oct 4: Fire Safety Display at PX 1400 – 1700**
- **Oct 5: Fire Safety Training DODDS & CYS**
- **Oct 6: Display and B/P Check at Commissary 1500 – 1800**
- **Oct 7: Display and Fire Extinguisher DEMO PX 1400 – 1800**
- **Oct 8: Display and Vehicle Extrication DEMO PX 1400 – 1800:  
Cake cutting with GC**
- **Oct 9: Open House Fire Station 1100-1700:  
Cake cutting and awards ceremony with CG**





# **Army Family Action Plan (AFAP) Issue Update**

**Ms. Jean Sweeton  
AFTB/AFAP Program Manager**

Five issues were forwarded to IMCOM-E AFAP conference

VIC-10-03: Shipment of Wine and/or Alcohol for Army Personnel through Transportation Services - issue was not prioritized because issue was resolved prior to conference, shipment of wine and/or alcohol is allowed.

VIC-10-04: Dental Readiness For All Reserve And Guard Soldiers Not On Active Orders – issue was not prioritized because Reserve Health Readiness Program and Army Reserve Rapid Ready Response Unit programs are in place.

VIC-10-01: Specific Requirements and Guidelines for Permanent Change of Station (PCS) – issue was not prioritized due to existing resources such as the Plan My Move website.



VIC-10-08: Child Care Financial Assistance for Outside Contiguous United States (OCONUS) Families – issue was combined with 3 other issues and ranked #2 issue at the Europe Conference- however issue was not prioritized due to the then upcoming changes to fee categories in CYSS.

VIC-10-10: Extended Educational Sport Trips – issue not prioritized due to the fact that DoDEA policy allows for these trips and it is a local DoDEA funding issue that is prohibiting the trips in Vicenza.

All issues are considered closed at this time.

FY11 USAG Vicenza AFAP Conference is  
scheduled for February 8-10

If you have an issue, you can submit it:

- online at [www.vicenzamwr.com](http://www.vicenzamwr.com)
- contact Jean Sweeton at:
  - 0444-71-8526 *or*
  - [afap@vicenzamwr.com](mailto:afap@vicenzamwr.com) *or*
  - stop by Davis Soldier and Family Readiness Center.

## Community Calendar – October

**October 3 – 9 Fire Prevention Week**

**October 23 – 31 Red Ribbon Week**

October 1 – DFAC reopens for dinner

October 1 – Ederle shoppette now open 24 hours

October 7 – Health Center Grand Opening event

October 7 – Quarterly Retirement Ceremony

October 11 – Columbus Day Holiday

October 11 – Holiday Greetings at Ederle Theater

October 15 – Hispanic Heritage Month Celebration, Hoekstra Field

October 28 – Retiree Appreciation Day

October 29 – Trick-or-Treat in Villaggio

October 30-31 – VCC Bazaar

## Community News – Service Providers

- ❖ DES
- ❖ DFMWR
- ❖ DPW
- ❖ DHR
- ❖ DOL
- ❖ DPTMS
- ❖ AAFES
- ❖ DoDEA
- ❖ Religious Support Office
- ❖ Installation Safety Office
- ❖ EEO
- ❖ 509<sup>th</sup> SIG BN
- ❖ HRO
- ❖ AFN
- ❖ Health Clinic
- ❖ Dental Clinic
- ❖ 266 Financial Management Center
- ❖ Installation Legal Office
- ❖ American Red Cross
- ❖ Health Promotion
- ❖ DECA
- ❖ USO
- ❖ PAO
- ❖ IG



## Community Issues

**OPEN – 0**

**NEW – 2**

## DFMWR 10-655 USAG Vicenza Child Supervision Policy

**Scope:** The current Child supervision policy reads in para 3 the last sentence. “Parents should not give the degree of self-management and responsibility allowed in this in this guidance to children with an ADD, ADHD, behavioral problems, developmental delay, impulsivity, psychiatric problems, or other impairments.” The way this currently reads it gives soldiers and family members with ADD and ADHD children the impression that their children are being discriminated against. In the EO policy para 2 it reads that discrimination unequal treatment have no place in this command.

**Agency Response: DFMWR:** After a timely and thoughtful review of the USAG Vicenza Child Supervision Policy, the terms “ADD/ADHD” have been removed from that section of the policy.

## DES 10-656 Mini Scooter Policy

**Scope:** The current policy here in Italy for ANY motorized vehicle is that it be both registered with Vehicle registration and that the individual driving the vehicle be licensed on that vehicle. The fact that it is impossible for a 13 year old child to obtain a license for a scooter that is less than 1hp.

**Agency Response: DES:** Italian Law requires operators of scooters and mopeds with 50cc or below to be at least 14 years old, with a class A license, insurance and registration for the vehicle. 16 years may ride up to 125cc with a class A1 license, insurance and registration for the vehicle. 18 year olds may ride up to 350cc with a class A3 license, insurance and registration for the vehicle. The size of the vehicle will be indicated on license. Smaller motor bikes/cycles, i.e. toys for children can only be used on private property and that property must be fenced in.

## Vicenza Much MORE (MMs) – October

- **Oct. 2-3: Duck Festival** – Mossano, about 13 miles south of Vicenza. Food booths featuring bigoli with duck sauce, spit roast duck, duck stew, and other typical dishes accompanied by local wines. Free guided visit to the Mossano's Prisons, free taste of the 2010 new must.
- **Oct. 8-10: Chocolate Festival** – Soave, about 23 miles west of Vicenza. Free chocolate tasting and chocolate workshops in Via Roma, free jazz and blues concerts, food booths in Piazza Mercato Grani.
- **Oct. 9-10: Fish Festival** – Malo, about 20 miles northwest of Vicenza. Indoor food booths featuring local fish dishes.
- **Oct. 10: Black Truffle Festival** – Crespadoro, about 25 miles northwest of Vicenza. Black Truffle and local food products market and exhibition.
- **Oct. 15-17: Chestnut Festival** – Crespadoro. Food booths, local folk bands, craft and painting exhibitions, roasted chestnuts and mulled wine.

**Oct. 31: Antique Market** – Piazzola sul Brenta, more than 700 vendors.

### Trade Shows in Vicenza:

- **Oct. 1-2: Numismatic Fair** – Most important European event for coin and medal collectors.
- **Oct. 3-6: RAC (Footwear Retailers Association) – Footwear and Accessories Fair**
- **Oct. 15-17: National Enotourism Festival** – Free wine tasting and wine sales.
- **Oct. 21-24: Abilmente – Bricolage and Manual Creativity Exhibition.**





# InfoX



## Open Forum

## InfoX Schedule

**27 October 2010**

**24 November 2010**

**26 January 2011**

**23 February 2011**

**30 March 2011**

**27 April 2011**

**25 May 2011**

**InfoX is held the last Wednesday of the month, excluding December.**

## Methods to Submit a Community Issue

**USAG Vicenza Website: <http://www.usag.vicenza.army.mil>, hover over “Contact Us”, click on “Info-X”, then “Click to Submit”.**

**EMAIL: [Community.issues@eur.army.mil](mailto:Community.issues@eur.army.mil)**

**AFN HOT LINE AT INFO X: DSN 634-7411, CIV 0444-71-7411**

**InfoX POC: USAG VICENZA Customer Service Officer, PAIO, DSN: 634-6426, CIV: 0444-71-6426,**

**Next InfoX is 27 OCTOBER 2010, 1000 – 1100 hours, The Arena, Caserma Ederle**