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27 April 2011, 1000 – 1100 hours, THE ARENA, Caserma Ederle







# Agenda

- Introduction/Master of Ceremony Public Affairs Office
- Recognitions
- Hot Topic(s)
- Community News
- Community Issues Open & New
- Open Forum
- Next InfoX 25 May 2011, 1000 1100 hours, The Arena, Caserma Ederle







# RECOGNITIONS

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## Adult Volunteer of the Month – April Heide Vaught

During the month of February, the usual Thrift Shop staff of four was reduced to two. Heide willingly volunteered to come in early, stay late, and gave 200% to insure that the store was able to remain open and run smoothly. Her dedication is apparent in everything she does. Whenever there is work to be done, I know that I can count on her to lend a hand. The attention to detail she shows when inspecting donations for sales shows her desire to insure that our items are top quality. When the store needed extra man-power, she enlisted the help of her husband to come in and help with some volunteer labor. A customer who came in each day expressed to this person her desire to have more to do with her time. This person took the time to explain to her the benefits of volunteering, gave her the appropriate paperwork, and warmly welcomed her to come and help us out here.

### Thank you Heide !







## Youth Volunteer of the Month – April Tara Clinton

The word that comes to mind when thinking about Tara is enthusiasm. She comes with such a positive, energetic spirit to meetings that it is contagious. She has put in extra time and effort into the various events for Project TRUST, starting with Red Ribbon Week in October and continuing through the Couple's Challenge event which she co-emceed in February. She will stop by to see if something extra is needed or will come early to help set things up. She has created many of the flyers and the information handouts that Project TRUST has done. Tara takes charge of starting and running a meeting when I as the sponsor have to attend another meeting or come late. It is clear she is dedicated and has a strong commitment to Project TRUST.

#### Thank you Tara !







# Youth of the Year Milan Juliano

The Vicenza Teen Center is proud to recognize Ms. Milan Juliano as the USAG Vicenza Youth of the Year.

Being named Youth of the Year is the highest honor a Boys & Girls Clubs of America member can receive. The title recognizes outstanding contributions to a member's family, school, community and Boys & Girls Club, as well as personal challenges and obstacles overcome.

Thank you Milan !







# **Hot Topics**

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## USAG Vicenza AFAP

8-10 February 2011 - USAG Vicenza AFAP Conference 83 submitted issues, 16 prioritized

March 2011 – Steering Committee met to review issues

7-13 May 2011– IMCOM Europe AFAP







#### Local Issues for 2011

- VIC 11-01: OCONUS PCS Rental Car Reimbursement
- VIC 11-02: Grant Non-Chargeable leave for DA Personnel during their spouses' R&R.
- VIC 11-03 Adjust Dental Care Provider Ratio for OCONUS to include Other Than Active Duty (OTAD)
- VIC 11-04: Gathering Suicide Statistics on Dependants
- VIC 11-05: American Forces Network (AFN) Radio cannot be received by many Armed Forces community members' vehicles
- VIC 11-06 Zero-depth pool entries at Garrison swimming facilities do not exist for non-swimmers, wounded warriors, handicapped and children
- VIC 11-07: Limited parking prior to and during special events on Caserma Ederle.
- VIC 11-08: Establishing Army Breastfeeding Policy
- VIC 11-09: DFMWR allocation of dividend distribution for DA Army civilians
- VIC 11-10: Strengthening the flow of community information
- VIC 11-11: Parental Bonding Time for Service Members
- VIC 11-12: Continued Use of Social Security Numbers as Unique Identifiers.
- VIC 11-13: Lack of Mandatory Educational Counseling for Tuition Assistance (TA) Issued for "For Profit" Institutions
- VIC 11-14: Student Exchange Program Between DoDDS Schools
- VIC 11-15: Improve communication/ relations between Ghedi and Vicenza.
- VIC 11-16: An embedded school Behavioral Health Professional







#### Five (5) Issues forwarded to IMCOM-E AFAP Conference

- VIC 11-01: OCONUS PCS Rental Car Reimbursement
- VIC 11-02: Grant Non-Chargeable leave for DA Personnel during their spouses' R&R
- VIC 11-03: Adjust Dental Care Provider Ratio for OCONUS to include other Than Active Duty (OTAD)
- VIC 11-08: Establishing Army Breastfeeding Policy
- VIC 11-11: Parental Bonding Time for Service Members







# DOL

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# **Vehicle Inspections**

#### Required by Regulation is USASETAF (ABN) Regulation 190-3 dated 10 January 2007

Vehicle Inspection helps prevent accidents and is mandated by OPM regulations and host nation agreements. Vehicles going through annual safety inspection and failing, have 30 days in which to get deficiencies corrected and re-inspected. If the vehicle is re-inspected within 30 days of the initial inspection, only the areas listed as deficiencies will be re-inspected. If returning after 30 days, the vehicle will be required to go through a full inspection.

Vehicle inspection forms are now in English and Italian. If you have a problem understanding what the inspector has found as a deficiency please look at the form. If you require further assistance, ask to speak to the IMMA Chief.







## Important Questions for Vehicle Inspections

*What do we find?* Lights and reflectors not working, excessively worn tires, exhaust systems rusting and their components missing, constant velocity boots torn, suspension parts loose, first aid kits missing, windshields cracked, windshield wiper blades cut or rubber worn, horns inoperative, shock absorbers leaking, and brakes requiring servicing.

*How do we find it?* We follow the inspection sheet and the regulation, we shake, rattle and roll your vehicle over an inspection pit.

*What can you do to prepare?* Perform maintenance in accordance with your owners manual at the intervals prescribed.

*Will your vehicle be inspected in entirety when you return from repairs?* No only the deficient item is inspected if done within 30 days of initial inspection.

#### What do I do if I don't understand the results?

Follow the recommendations posted on the building and inside the inspectors office.







# **US Army Health Center - Vicenza**

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## UPDATES for US Army Health Center -Vicenza

- Same Day Surgery Program
- May is Women's Health Month
  - New mammography capability
  - Offering "walk-in" Paps on 9 May







## **Community Calendar**

30 April Welcome Home !

- **4 May** Volunteer Recognition Lunch & Ceremony, 11:30a.m.-2p.m., Golden Lion
- **7 May** Military Spouse Appreciation, Ladies' night out w/ Monte Carlo casino theme, 7-11p.m., The Arena. CDC hourly care and SAC trip.
- 11 May Safety Day
- 12 May EFMP Field Day 9a.m.-3p.m., Ederle Football Field and Track
- 13 May VHS Graduation Recognition Ceremony, 10 a.m.-noon, Golden Lion
- **18 May** Asian Pacific Islander Heritage Month Luncheon, 11:30a.m.-1:00p.m., Dining Facility
- **18 May** Community Job/Volunteer Opportunities Fair, 11:30a.m.–1:30p.m., Davis Hall
- **26 May** Asian Pacific Islander Heritage Month Presentations @ Hoekstra Field, TBD
- 27-30 May USAREUR Training Holiday
- **30 May** Memorial Day Federal Holiday and Italian Day of Rest







## **Community News – Service Providers**

- \* DES
- DFMWR
- DPW
- ✤ DHR
- \* DOL
- ✤ DPTMS
- AAFES
- \* DoDEA
- Religious Support Office
- Installation Safety Office
- \* EEO
- ✤ 509<sup>th</sup> SIG BN

- ✤ HRO
- ✤ AFN
- ✤ Health Clinic
- Dental Clinic
- ✤ Italy Finance Office
- Installation Legal Office
- American Red Cross
- Health Promotion
- \* DECA
- \* USO
- \* PAO
- \* IG







# **Community Issues**

OPEN – 0

**NEW** – 1







#### **Community Issue: AAFES Bathrooms**

#### Date of Customer Comment: 8 March 2011

**Scope:** The Food Court Women's restroom is really dirty and this is its usual condition, in my humble opinion.

**Agency Response: AAFES** We've added a mid-shift cleaning by the contracted cleaners, as well as an additional emphasis on management follow-up and supervision. Additionally, we've recently initiated a mini-renovation including new soap dispensers, hand dryers, garbage cans, and mirrors.







#### Vicenza Much MORE (MMs)

Labor Day: May 1

Mother's Day: May 8

**Rose Festival**: April 29 – May 3, in Albettone, about 17 miles south of Vicenza

Medieval Festival: April 30 – May 1 in Montecchio Maggiore, about 7 miles southwest of Vicenza

White Wine and Medieval Festival: May 13-15, in Soave, about 23 miles west of Vicenza

Cherry Festival: May 28-29, in Pianezze, about 17 miles north of Vicenza

Mare Maggio-Historic Boat Show: May 13-15, in Venice, Arsenale, about 46 miles east of Vicenza

New Conversations Vicenza Jazz: May 6-14, in Vicenza







# **Open Forum**







## **InfoX Schedule**

25 May 2011 29 June 2011 27 July 2011 31 August 2011 28 September 2011

InfoX is held the last Wednesday of the month, excluding December.







#### Methods to Submit a Community Issue

- USAG Vicenza Website: http://www.usag.vicenza.army.mil, hover over "Contact Us", click on "Info-X", then "Click to Submit".
- EMAIL: Community.issues@eur.army.mil
- AFN HOT LINE AT INFO X: DSN 634-7411, CIV 0444-71-7411
- <u>Next InfoX is 25 MAY 2011, 1000 1100 hours, The Arena,</u> <u>Caserma Ederle</u>