

Blanchfield Army Community Hospital Pharmacy FAQ'S

What are the Pharmacy's hours of operation?

The Main Hospital Pharmacy is open Monday, Tuesday, Wednesday and Friday from 0730-1800, and Thursday from 0830-1800. The Main Pharmacy is located in the hospital's B Building on Level 1.

The Town Center Pharmacy is open Monday, Tuesday, Wednesday and Friday 0800-1700, Thursday from 0900-1700, and Saturday from 0800-1600. Town Center Pharmacy is located next to Military Clothing Sales on Michigan Avenue.

LaPointe Pharmacy is available only to active duty service members, and is open Monday to Friday 0700-1600.

Byrd Pharmacy is available only to enrolled beneficiaries, and is open Monday to Friday 0700-1700.

Screaming Eagle Pharmacy is available only to enrolled beneficiaries, and is open Monday to Friday 0800-1700 (closed from 1230 to 1330 for lunch).

Are you open on Saturday?

YES! Town Center Pharmacy Saturday hours are 0800-1600 for processing new prescriptions and refill pick up.

What is a DONSA and what day do they usually fall?

A DONSA stands for Day of No Scheduled Activity and is a military training holiday. They are usually the Friday before a holiday if the holiday falls on Monday, or the Friday after a holiday if the holiday falls on Thursday.

Does the Town Center Pharmacy only service refills and off post prescriptions?

No. The Town Center Pharmacy is a full service pharmacy, providing refill pickup, new military and civilian prescription fills, and over the counter self help medications (with proof of attendance of the OTC self help course).

How do I call in my refills?

The refill number is 270-798-DRUG (3784). Refills are ready for pickup after two working days at the Town Center Pharmacy. Refills not picked up within ten days are returned to stock. The prescription number is located above your name on your bottle. Don't have your bottle or number? Call us and we will be happy to provide you with your number (270-798-8075/8076).

Can I do order my refills online?

Yes you can! Our website is: <http://www.campbell.amedd.army.mil>

How do I find out if you carry my medication?

Our website contains a searchable formulary, or you may contact us at (270) 798-8075. A pharmacy staff member will be happy to help you determine if we carry your medications.

Can my doctor call in or fax in my prescription?

Unfortunately, no. MEDCOM regulations prohibit phone-in or faxed prescriptions at this time.

Can I pick up my spouse's/dependent's medication without him/her there?

Yes you can! Please ensure that you bring either their ID card or a copy of the ID card front and back. Remember that children 10 and older are required to have a dependent ID card.

What ticket do I take when I come in?

At the Main Pharmacy:

An "A" ticket is reserved only for Active duty military picking up prescriptions for themselves, whether in or out of uniform.

The "B" ticket is for family member and retiree prescriptions.

The "D" ticket is for discharged patients from the BACH Same Day Surgery clinic or discharges from inpatient wards (excluding the Emergency Center).

At the Town Center Pharmacy:

An "A" ticket is reserved only for Active duty military picking up prescriptions for themselves, whether in or out of uniform.

The "B" ticket is for family member and retiree prescriptions. If you have both refill and new prescriptions, you may pick up both with this ticket.

The "R" ticket is for patients picking up refills of active prescriptions that have been called (or mailed or processed online) in advance and are already filled and ready to pick up. If you are picking up a medication that you had to contact your provider for, or have a hand written prescription to fill, please select a "new" or "B" ticket.

Where can I get a Self Help OTC Card?

You can receive an OTC card by completing the class at the Family Resource Center, which is located in the hospital on the 2nd floor.

I am new to Fort Campbell; can I transfer a prescription from my last duty station or civilian pharmacy?

Absolutely! As long as your medication is on our formulary, we will be happy to call your previous pharmacy and transfer your medications. Since this process may take up to 3 business days, please bring your prescription bottles with you and register beforehand with Patient Admissions (located inside the hospital on the 2nd floor).