Office of the Surgeon General's Lines of Effort Support Building Capacity SSG Thompson NOV 2012

My name is SSG Dominic Thompson, NCOIC of the Pediatrics and Allergy & Immunization Clinics at Kimbrough Ambulatory Care Center.

I support the Surgeon General's strategic imperative of increasing Stamina.

In the Immunization clinic we have nurses and medics with specialized training in allergies and immunization. They effectively communicate potential risks and benefits of required and recommended vaccines per age group to our customers. In the Pediatrics clinic we provide our customers with pediatric providers and nursing staff that address the needs and concerns of parents and their children at each encounter. The patients are also given home care instructions either by phone and/or written patient education. This is to ensure that the education in the White Space of parents and their children.

As a whole, we build enduring relationships by building a good rapport with our customers as well as instilling trust and confidence in care provided. This is how I support the imperative pertaining to enhancing diplomacy. In doing so, our patient population is better served and encourages them to return to Kimbrough Ambulatory Care Center for continuity of care.

Lastly, we are dedicated to providing quality of care and assisting the patients to be proactive in maintaining their well being by encouraging preventive screenings as well as promoting routine and seasonal vaccines to include healthy diets and exercise.