ARC Monthly Bulletin – February 2009

Valuable information for ARC's customers

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### **HEADLINES**

#### General

- 1. Public Debt selected as Shared Service Center for Information Security Services LOB
- 2. Commercial Hosting Migration Website Launched
- 3. ARC Customer Conference

## **Human Resources Services**

4. Retirement Systems Modernization Program Update

# **Accounting Services**

5. FY 2008 Audit Results

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### **FULL STORIES**

1. Public Debt selected as Shared Service Center for Information Security Services LOB

Public Debt was recently selected by OMB as one of four government Shared Service Centers to perform information technology system Certification and Accreditation work under the Information Systems Security Line of Business (ISSLOB) initiative. We are pleased to add this designation to our current business lines.

If your agency has any business needs related to our new business line, we are interested in discussing your requirements. For additional information or to inquire about specific services, please contact Michelle Yanok at <a href="michelle.yanok@bpd.treas.gov">michelle.yanok@bpd.treas.gov</a> or 304-480-7236.

2. Commercial Hosting Migration Website Launched

We have launched a website dedicated to the Commercial Hosting Migration project (<a href="https://arc.publicdebt.treas.gov/commercial\_hosting\_migration.htm">https://arc.publicdebt.treas.gov/commercial\_hosting\_migration.htm</a>). This comprehensive website contains up-to-date news and information regarding the project, as well as detailed information for users such as testing and training opportunities. Check the site often for the latest information regarding this project. For more information, contact Lance Gainer at <a href="mailto:lance.gainer@bpd.treas.gov">lance.gainer@bpd.treas.gov</a> or 304-480-8185.

## 3. ARC Customer Conference

The Administrative Resource Center will be hosting our annual customer conference on Monday, June 1, 2009, at the FDIC facility in Arlington, VA. The conference will run from 8:00 am through 4:30 pm. We will conduct a general session followed by breakout sessions specific to each service line. We will be sending invitations to our customers' key management personnel soon, and prior to the conference we will also send a detailed agenda. In the meantime, if you have any questions, please contact Michelle Yanok at <a href="michelle.yanok@bpd.treas.gov">michelle.yanok@bpd.treas.gov</a> or 304-480-7236, or Richard McFee at richard.mcfee@bpd.treas.gov or 304-480-7118.

4. Retirement Systems Modernization Program Update

In its ongoing effort to improve the quality of services to Federal retirees, the Office of Personnel Management (OPM) has announced the termination of the contract with its Retirement Systems Modernization (RSM) contractor, Hewitt. OPM plans to start over with the development of the retirement calculator portion of the new system, called RetireEZ, beginning with a requirements analysis. The other two components of RetireEZ—data conversion and change management—will eventually be combined with a successful calculation engine. The combination of the three components will result in a program that will allow all Federal employees to retire using an electronic process. Currently there is no estimated date of completion for the project.

ARC will continue to provide customer updates on the status of RSM as they become available. For more information on RSM, visit OPM's website at <a href="www.opm.gov">www.opm.gov</a> or contact Julie Miller at 304-480-8215 or <a href="mailto:benefits@bpd.treas.gov">benefits@bpd.treas.gov</a>.

## 5. FY 2008 Audit Results

During FY 2008, 21 of our customer agencies had financial statement audits, and we are proud to report that they all received an unqualified opinion. We feel this achievement is a result of the partnership between the agencies and ARC. To date, over 99 percent of our audit opinions have been unqualified, and we look forward to continued success in the future.

For the past five years, ARC has also had a SAS 70 audit on our accounting and computer system internal control structure. Each of those audits received an unqualified opinion.

If you have any questions regarding ARC's audit results, please contact Richard McFee at

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