



**Lt Col Stephen Stilwell
Inspector General**

MOANG-STL IG

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Fraud, Waste & Abuse Hotlines

DOD 24 Hour

1-800-424-9098

SAF/IG

1-800-538-8429

131 FWA Hotline

314-527-6164

Inspector General, MOANG-STL IG Complaints or Fraud, Waste & Abuse AFI 90-301

THE INSPECTOR GENERAL (IG) COMPLAINTS PROGRAM

1. The Air Force has a well-established complaint program. You can get help quickly and fairly when you need someone to answer a question. You can make your complaint at any level in the IG system. No one may act against you just because you complained. If you think someone has acted against you just because you complained, tell an inspector or an IG.
2. The IG Complaints Program is described in AFI 90-301, **Inspector General Complaints Resolution**. This instruction tells you how to make a complaint and to whom you should talk. You may go to an inspector or IG at any level, but experience has shown commanders and supervisors are the people best equipped to resolve your complaints. Therefore, you are encouraged to discuss your problem with your supervisor or commander before coming to the IG.
3. The IG Complaints Program does not generally handle matters that are covered under other Air Force Instructions (AFIs) or directives.
4. If a policy directive or instruction provides a specific means of appeal, you must exhaust those appeal procedures. You must be able to allege that the process was mishandled or handled prejudicially before IG channels will process a complaint of mishandling. Mere dissatisfaction with the outcome is not sufficient basis for an IG review or investigation.