

County Scorecard and GPRA Measures

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What is the County Scorecard?

A metric to assess how NGS is enabling local capacity for accurate positioning

- Web-based survey that is limited in distribution to “geospatial representatives” in each of the Nation’s 3141 Counties
- Focuses on infrastructure, NGS models and tools, NGs capacity building and outreach, and overall satisfaction
- State Advisors critical to the success of the scorecard
- Was developed in partnership with the National Association of County Surveys (NACS) and the National Association of County Engineers (NACE)
- To date, **922** County Scorecard Web Surveys have been completed.



We want
STAKEHOLDERS
to tell us how
we’re doing

What Questions Were Asked?

Survey questions specifically focusing on infrastructure, NGS models and tools, NGS capacity building and outreach, and overall satisfaction. For example:

- Have you seen or visited the NGS booth in the last year at participating conferences, if so, how would you rate it?
- Please rate the user friendliness of the following models and tools you are familiar with
- How would you rate your local positioning infrastructure?
- Have you ever attended any of the following workshops or forums and please rate the following workshops you have attended
- Are you aware of the State Advisor/Coordinator Program?

Complete questions and detailed results at:

<http://www.ngs.noaa.gov/scorecard/surveys/SurveySummarycombined.html>



Most Recent NGS County Scorecard Web Survey: NACE Survey Results

In 2009, completed successful survey of over 500 members of National Association of County Engineers (NACE) with a **40% response rate**

Some results:

26% responded indicated that the County Surveyor worked for them.

47% indicated that a private firm performed the duties of the County Surveyor for their County

77% use monumented NGS vertical control

68% use monumented NGS horizontal control

41% have access to at least one RTN

For detailed results visit:

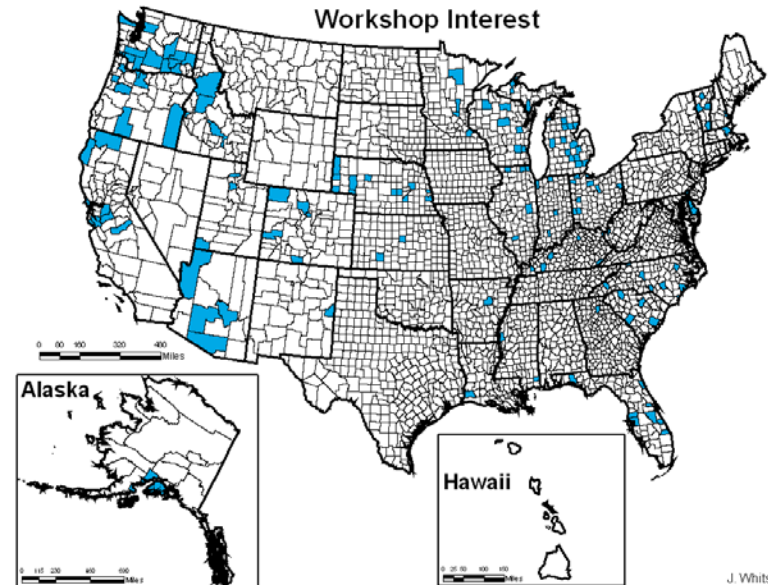
<http://www.ngs.noaa.gov/scorecard/surveys/SurveySummarymay09nace.html>



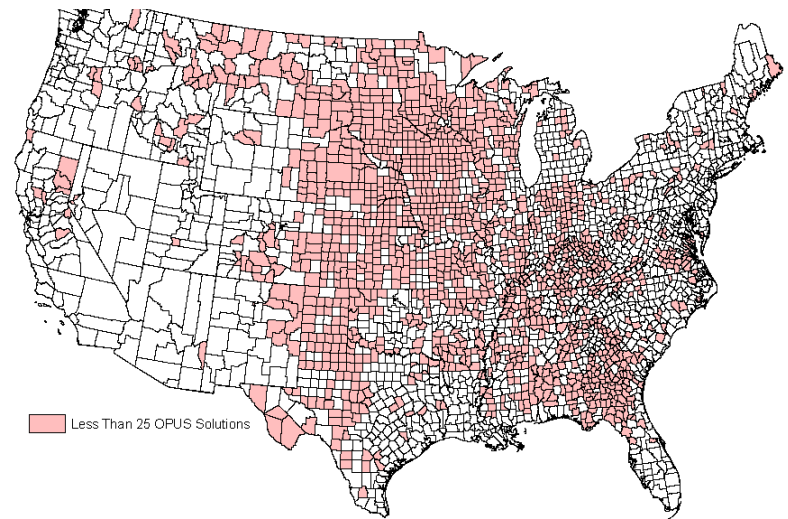
Some Activities Based on Feedback

- 1) Reassessing the Workshops NGS provides and who at NGS gives them.
- 2) Supporting areas of the country that have provided feedback indicating a need for workshops NGS provides.
- 3) Proactively Conducting Workshops and Outreach in States/Regions where OPUS-Usage is not consistent.
- 4) Input to the Stakeholder Constituent Stakeholders Committee

State Plane Coordinates and Datum Transformations
Workshop Interest



J. Whitsitt 9/14/07



Support in Other Areas

- Information and data to support internal NOAA Budget justifications and out-year planning efforts
- Input and data to support Program Evaluations conducted at the NOAA Budget, DOC and OMB level
- Input to Performance Measure that is tracked and reported to Department of Commerce and OMB
- Web Survey as Outreach Tool:
 - Provides Local POCs for Direct Feedback with State Advisors.
 - Opportunity to educate on products and services respondents not previously aware of



What is a GPRA Measure?

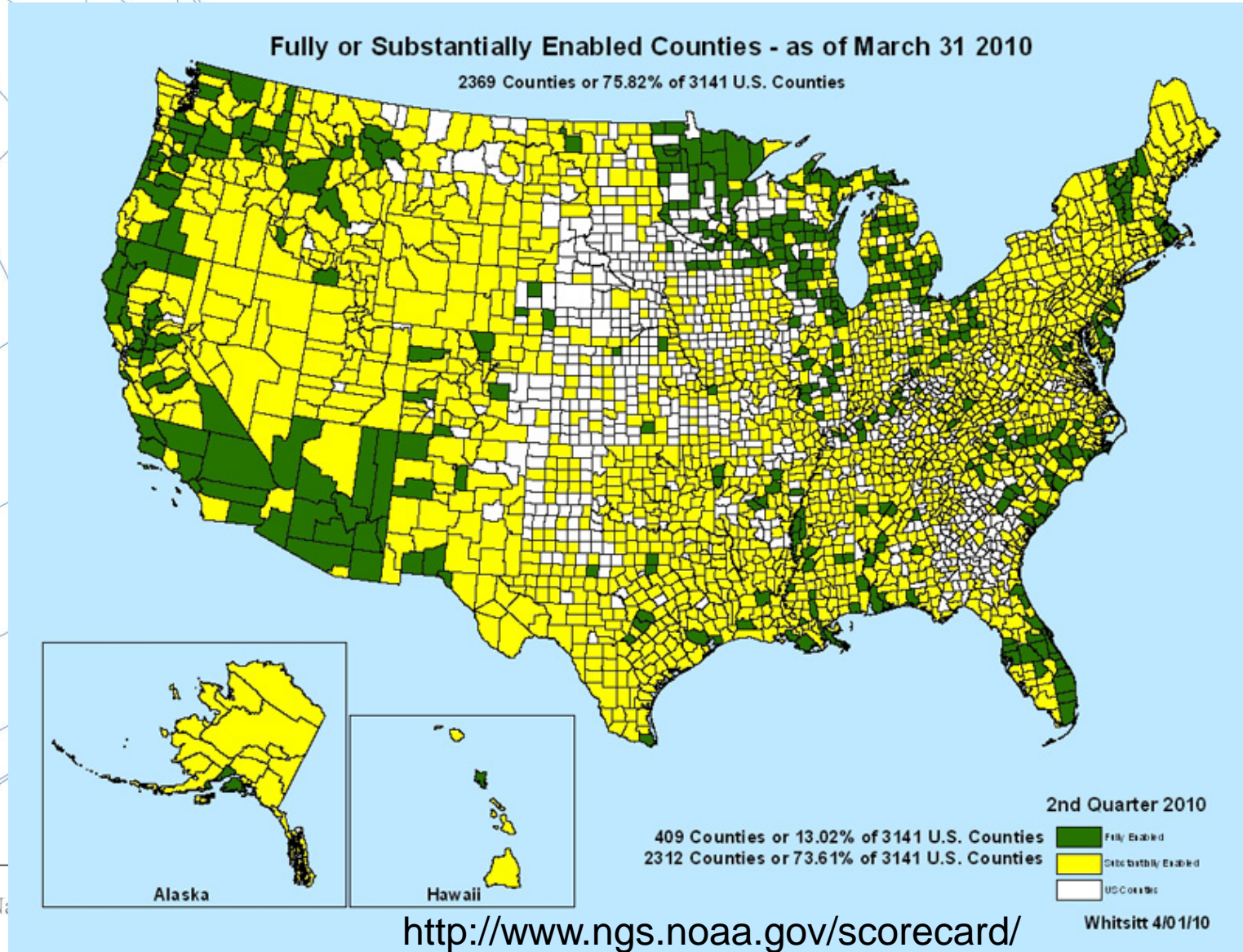
GPRA – Government Performance and Results Act

- Enacted in 1993 to make government agencies accountable and to attempt to reduce inefficiencies in government
- GPRA measures were established to track and evaluate performance
- GPRA measures are reported up to OMB and Congress and are incorporated in performance plans
- NGS' current GPRA measure tracks local positioning capability of which one component is a web-based County Scorecard.



NGS' Current GPRA Measure Status

(complete history and targets available on the web)



NGS' New Proposed GPRA Measure

“Percent Progress Toward a New National Vertical Datum”



NGS County Scorecard Web Survey: Next Steps

- New NGS Constituent Stakeholders Committee established to provide even more detailed review and analysis of feedback received to date
- Web survey questions being completely revised with a focus on:
 - what stakeholders want
 - feedback to improve NGS products and services
 - socio-economic benefits of NGS products and services
 - customer satisfaction
- Next survey to be sent out in around September, 2010

For more information visit:

<http://www.ngs.noaa.gov/scorecard/>



What we **NEED** from **YOU**

1. Interested internal and external partners to provide input to the next version of the County Scorecard.
 - Note: We **WILL** be involving the Constituent Stakeholder Committee, NGS State Advisors, and NGS Products and Services Committee

2. Become familiar with the Scorecard and feedback we have received to date. Details available on the Internet at:

<http://www.ngs.noaa.gov/scorecard/>

For NGS employees, additional info on the INTRANET as well at:

<https://ngsweb.ngs.noaa.gov/director/scorecard.shtml>



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