



ACS Needs Assessment Survey

DSN: 354-6933 CIV: 09721-96-6933

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How can we improve?

ACS is conducting a needs assessment on all of its programs. The responses will help ACS develop programs that meet the needs of the USAG Schweinfurt community.

SURVEY DEMOGRAPHIC:

Are You:

- Male
- Female

Are You The:

- Sponsor
- Spouse

Which Best Describes You or Your Sponsor?

- Enlisted Rank _____
- NCO Rank _____
- Officer Rank _____
- Civilian Employee

Soldier Deployment Status:

- Currently Deployed
- Returned from Deployment (past 1 to 6 months)
- Preparing to Deploy (1 to 6 months)
- Not Deployable

What Is Your Age Group?

- 18-21
- 22-30
- 31-39
- 40-59+

What Languages are Spoken in the Home?

(Select all that apply)

- English
- Spanish
- German
- Russian
- Other _____

Which Best Describes Your Family Status?

- Single without child(ren)
- Single with children
- Married without child(ren)
- Married with children

ACS SERVICES:

How often do you use ACS services?

- Multiple times a month (3+)
- 1 to 2 times a month
- Every other month
- Sporadic throughout the year

How would you rate your overall experience with ACS services?

- Excellent
- Satisfactory
- Unsatisfactory

What would you consider an ideal time for ACS sponsored training/class/ or workshops?

- 0900-1100
- 1100-1300
- 1300-1500
- 1800-2000
- My ideal time is _____

To what extent do you agree with the following statements about ACS service on the Schweinfurt military installation (circle the option you agree with most):

ACS responds to the needs of Soldiers and Families

- Agree Neutral Disagree Not Sure

I am aware of the classes and services offered by ACS

- Agree Neutral Disagree Not Sure

Continued on next page.

I utilize the classes and services provided by ACS

- Agree Neutral Disagree Not Sure

I am familiar with the Military and Family Life Consultant Program (MFLC)

- Yes No

I have utilized the services offered by a Military and Family Life Consultant (Presentation and counseling)

- Yes No

My experience with the Military and Family Life Consultant Program was

- Positive Negative Not Applicable (N/A)

I am familiar with the Victim Advocacy Program

- Yes No

I have utilized the services offered by the Victim Advocacy Program

- Yes No

My experience with the Victim Advocacy Program was:

- Positive Negative Not Applicable (N/A)

What is the best method for ACS to get information into the community? (check all that apply)

- | | |
|---|---|
| <input type="checkbox"/> Email | <input type="checkbox"/> www.teamschweinfurt.com |
| <input type="checkbox"/> Flyers | <input type="checkbox"/> FRG/Townhall meetings |
| <input type="checkbox"/> Facebook | <input type="checkbox"/> Marquee (Digital billboard) |
| <input type="checkbox"/> Tabletents | <input type="checkbox"/> ACS monthly calendar |
| <input type="checkbox"/> Posters | <input type="checkbox"/> Garrison Community Calendar |
| <input type="checkbox"/> Information Tables | <input type="checkbox"/> Other _____ |

What type of program/workshop/training are you interest in? (Check all that apply)

Employment Readiness:

- Job Search
 Resumes/Resumix
 Application Process
 Career Development

Financial Readiness:

- Credit/Money Issues
 Investment Seminars
 Consumer Issues
 Scholarship Searches
 Retirement Planning
 Budget Management
 Pre-Deployment Finance

Volunteer Program:

- Army Family Team Building
 Army Family Action Plan
 Volunteering

Relocation Assistance:

- Lending Closet
 Welcome Packets
 Newcomers Orientation (SNAPS)
 Sponsorship Training (Army and Spouse)
 Classes on Moving

Family Advocacy Program:

- Parent Education
 Stress Management
 Couples Communication
 Book/Video Loan
 Anger Management

Exceptional Family Member Program (EFMP):

- Information & Referral
 Special Needs Events

New Parent Support Program:

- Home Visits
 Parent/Child Playgroup

Respite Care

Deployment Readiness Program:

- Pre-Deployment Briefings
- Reunion and Reintegration Briefings
- FRG Leader Training
- Spouses Coping with Deployment
- Children/Teens Coping with Deployment

Army Emergence Relief:

- Loans/Grants
- Scholarships
- Campaign

Information & Referral:

- Schweinfurt military installation information and events
- Local German information and events

Soldier and Family Assistance Center (SFAC):

- Veteran Benefits
- Priority Appointments

What support groups would you use? (check all that apply)

- | | |
|--|--|
| <input type="checkbox"/> Single Parent Group | <input type="checkbox"/> Deployed Spouse Support Group |
| <input type="checkbox"/> Parents Support Group | <input type="checkbox"/> FRG Leaders Network Group |
| <input type="checkbox"/> Survivor Support Group | <input type="checkbox"/> MFLC: Counseling/training Support Group |
| <input type="checkbox"/> Multicultural Group | <input type="checkbox"/> Wounded Warrior Support Group |
| <input type="checkbox"/> Job Search/Networking Group | <input type="checkbox"/> Other: _____ |

ADDITIONAL COMMENTS

Thank you for your participation!