AFNet Migration Issues

- ## E-mail X.500 collision issue
  - **Multiple users (John.Smith) with same e-mail address**
  - **John.Smith receives e-mail intended for another John.Smith**

- ## User Fix Action
  - **Outlook 2007**
    - **Open new e-mail, start typing the recipient name**
    - **When the recipient shows in the drop down, arrow down and press delete, this will remove the contact from your cache**
    - **To send new e-mail, select user from GAL with @us.af.mil**
  - **Outlook 2010**
    - **Click File, click Options, click mail tab**
    - **Under send messages, click "Empty Auto-Complete List"**
    - **To send new e-mail, select user from GAL with @us.af.mil**

- ## Continued issues contact ESD at 480-HELP (4357)