

#### AHRQ QI User Meeting Validation Pilot Lessons Learned Laura Puzniak, PhD, MPH

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### **Partner Participation**

- Facilitating organizations
  - collaborating with one or more individual hospital
- Hospital systems
  - representing more than one individual hospital
- Individual hospitals





# **Pilot Partnerships**







#### **Process for Partners**

- Questionnaire
  - Available administrative data
  - Accessible medical record data
  - Full or partial EMR
- Attend webinars
  - Project Overview
  - Overview of PSIs
  - Tool Abstraction
- Run AHRQ QI software
  - Estimates of indicator frequency
  - Apply Sampling methodology
- Data Abstraction





#### **Outcomes for Pilot**

- Develop and test medical abstraction tool for validating select PSIs
- Develop effective protocols to use tools
- Develop and apply reliable sampling method
- Develop system that is useable and applicable across healthcare settings
- Obtain data to further the evidence base of the PSIs
- Provide results to organizations to guide programming





## **Challenges**

- Correspondence
- Regulatory Issues
- Sampling Methodology
- Data Application Development
- Data Abstraction Tools/Data Entry





## Correspondence

- Magnitude of partnerships
- Varying contacts per agency
- Varying levels of familiarity with the indicators
- Technical difficulties
- Timing





### Regulatory Issues

- Varying IRB requirements per agency
- HIPAA Privacy Rule
- OMB Clearance





## Sampling Methodology

- Versions of application to download and run
- Technical Issues





#### **Data Application Development**

- Requirements
- Timeframe
- Usability





# Data Abstraction Tools/Data Entry

- Electronic Medical Records
- Training
- Incomplete records
- Text fields





#### Phase II

- Currently recruiting partners
  - Contact Information
  - Laura Puzniak, <u>puzniakl@battelle.org</u>
  - Sign up for listserv, to receive notification
- Training from experts on how to utilize chart abstraction for quality improvement
- Additional resource to review potentially preventable complications and identify opportunities for quality improvement
- Ability to play a role in the development of resources for quality improvement

