

Congratulations!

United States Department of Veterans Affairs, Pharmacy Services

VA Pharmacy Services Recognized as a J.D. Power 2012 Customer Service Champion

The Department of Veterans Affairs pharmacy program has been recognized by J.D. Power and Associates (JDPA) as one of only 50 companies in the United States to receive the J.D. Power 2012 Customer Service Champion designation.

In 2011, the VA mail-order pharmacy program was recognized as one of 40 companies in the U.S. to earn the distinction as a Service Excellence Champion. This year, that recognition was expanded to include the outpatient pharmacy programs at VA Medical Centers. According to JDPA, the VA pharmacy program is the only federal agency ever named as a Service Excellence Champion.



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